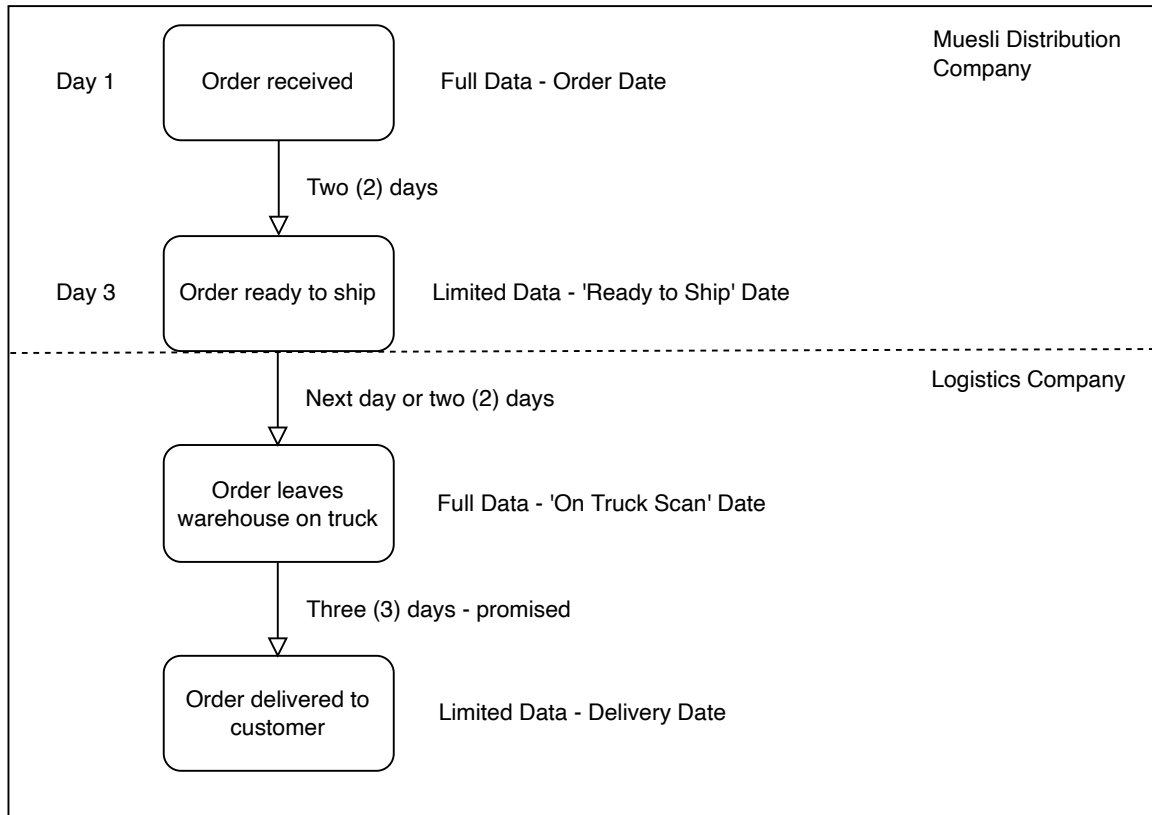


Muesli Distribution Company Workflow



Additional Notes

- Customers can send orders every day
- Warehouse only works Monday to Friday
- Orders received on the weekends wait until Monday to be actioned
- Truck leaves the warehouse on Mondays, Wednesdays, and Friday
- Orders leave on the trucks the day after they are made ready for shipping (or two days later if there is no truck)
- Customers can pay for Express Processing. That is, orders leave on the truck the day the order is ready for shipping
- Logistics company transports goods on weekends but only delivers to customers from their local distribution centers on weekdays

Assumption

- Exact delivery dates for a number of shipments that were gathered via marketing promotions where customers scanned a QR code on the package in order to register for a price. The assumption here is that customers always scan the code on the day of the arrival

Data

- The company on some occasions sent some interns into the warehouse to record the 'Ready to Ship' date for as many orders as possible