**In am providing the below email as and input which is immediately followed by an output object where I am expecting a json object. Here in output the confidenceLevel field determines the confidenceLevel level of the classification**

**Input:**

Subject: Request for Loan Account Adjustment - Account ID: LK0012345

From: Emily Wilson (

)

To: Bank of America Customer Service (

)

Date: July 26, 2024

Dear Sir/Madam,

I am writing to request a loan account adjustment for my outstanding loan with Account ID LK0012345. Due to a recent change in my employment status, my income has increased significantly. I would like to request an interest rate reduction to reflect this change.

My current loan details are as follows:

Loan Amount: $50,000

Interest Rate: 12%

Repayment Term: 60 months

Current Outstanding Balance: $30,000

I have attached a copy of my new employment contract and payslip for your reference. I would appreciate it if you could review my request and make the necessary adjustments to my loan account.

Please let me know if any additional documentation is required. I can be reached at (555) 123-4567 or

.

Thank you for your prompt attention to this matter.

Sincerely,

Emily Wilson

**Output:**

{

"requesttype": "adjustment",

"subtype": "",

"confidenceLevel": "100%",

"reasoningForClassification": "interest rate reduction",

"fields": {

"name": "Emily Wilson",

"bankName": "Bank of America",

"description": "I would like to request an interest rate reduction to reflect this change",

"loanAccountNumber": "LK0012345",

"loanAmount": "$50,000",

"interestRate": "12%",

"outstandingBalance": "$30,000"

}

}

**Input:**

**Subject**: Request for Loan Account Adjustment

Dear Wells Fargo Customer Support,

I hope this email finds you well.

I am writing to request an adjustment on my loan account with your bank. Below are the details of my loan account for your reference:

**Customer Details:**

* Name: John Doe
* Address: 123 Maple Street, Springfield, IL, 62701
* Phone Number: (555) 123-4567
* Email: johndoe@example.com

**Loan Account Information:**

* Account Holder: John Doe
* Loan Account Number: L1234567890
* Loan Type: Personal Loan
* Loan Amount: $15,000.00
* Current Balance: $7,250.00
* Date of Loan Disbursement: January 15, 2023
* Loan Term: 36 months
* Current Interest Rate: 6.5%

I would like to request the following adjustment:

* **Request Type**: Early Payment Adjustment
* **Amount**: $2,000.00
* **Preferred Adjustment Date**: March 30, 2025

Kindly confirm if the adjustment is possible, and let me know if any further information is required. I would appreciate a response at your earliest convenience.

Thank you for your assistance.

Sincerely,  
John Doe

**Output:**

{

"requesttype": "adjustment",

"subtype": "",

"confidenceLevel": "100%",

"reasoningForClassification": " Early Payment Adjustment",

"fields": {

"name": "John Doe",

"bankName": "Wells Fargo",

"description": "An adjustment on my loan account with your bank, Early Payment Adjustment",

"loanAccountNumber": "L1234567890",

"loanAmount": "$15,000.00",

"interestRate": "6.5%",

"outstandingBalance": "$7,250.00",

"adjustmentAmount": "$2,000.00",

"adjustmentDate": "March 30, 2025"

}

}

**Input:**

**Subject**: Request for Loan Account Adjustment and Transfer

Dear Wells Fargo Loan Department,

I am reaching out to request an adjustment to my loan account and initiate a payment transfer. Please find the full details below:

**Personal Information:**

* Full Name: Jane Smith
* Residential Address: 456 Oak Avenue, Brookline, MA, 02445
* Contact Number: (555) 987-6543
* Email Address: janesmith@example.com

**Loan Account Details:**

* Account Holder: Jane Smith
* Loan Account ID: L9876543210
* Loan Type: Home Mortgage
* Outstanding Loan Balance: $120,500.00
* Loan Start Date: March 1, 2020
* Monthly Installment: $1,500.00
* Remaining Term: 15 years
* Interest Rate: 4.75%

**Requested Adjustment and Transfer Details:**

* **Adjustment Type**: Payment Extension
* **Requested Adjustment Amount**: $3,000.00 (Partial Principal Payment)
* **Preferred Date for Adjustment**: April 5, 2025
* **Payment Transfer Account Details**:
  + Bank Name: XYZ National Bank
  + Account Holder: Jane Smith
  + Account Number: 123456789012
  + Routing Number: 111000025
  + Account Type: Checking

I kindly request that you review the possibility of applying this adjustment to the loan and confirm the process for the payment transfer.

Please let me know if further documentation or clarification is required.

Thank you for your prompt attention to this request.

Best regards,  
Jane Smith

**Output:**

{

"requesttype": "adjustment",

"subtype": "",

"confidenceLevel": "100%",

"reasoningForClassification": "Payment Extension",

"fields": {

"name": "Jane Smith",

"bankName": "Wells Fargo",

"description": "an adjustment to my loan account and initiate a payment transfer, Payment Extension",

"loanAccountNumber": "L9876543210",

"interestRate": "4.75%",

"outstandingBalance": "$120,500.00",

"adjustmentAmount": "$3,000.00",

"adjustmentDate": "April 5, 2025"

}

}