

Subject: Inquiry Regarding Consumer Lending Loan – Money Movement Inbound Dear ABC Bank Consumer Lending Team, I hope this email finds you well. I am reaching out to inquire about a recent consumer loan transaction related to money movement inbound. Specifically, I have noticed that my loan payment, which was scheduled for March 15, 2025, has not yet been credited to my account. The payment was initiated from my external bank account at XYZ Bank, but I have not received a confirmation of receipt. Could you please provide guidance on the status of this transaction and any necessary steps I need to take to resolve this issue? Additionally, if any documentation or further details are required, kindly let me know. Here are the details of my transaction: Loan Account Number: 123456789

Payment Amount: \$1,500

Payment Date: March 15, 2025 Transaction Reference Number: ABCD987654

Deal: 23333333

Expiration Date: 23 October 2025 I would appreciate your prompt response at your earliest convenience. Thank you for your time and assistance. Best regards, John Doe Phone: (555) 123-4567 Email: johndoe@email.com