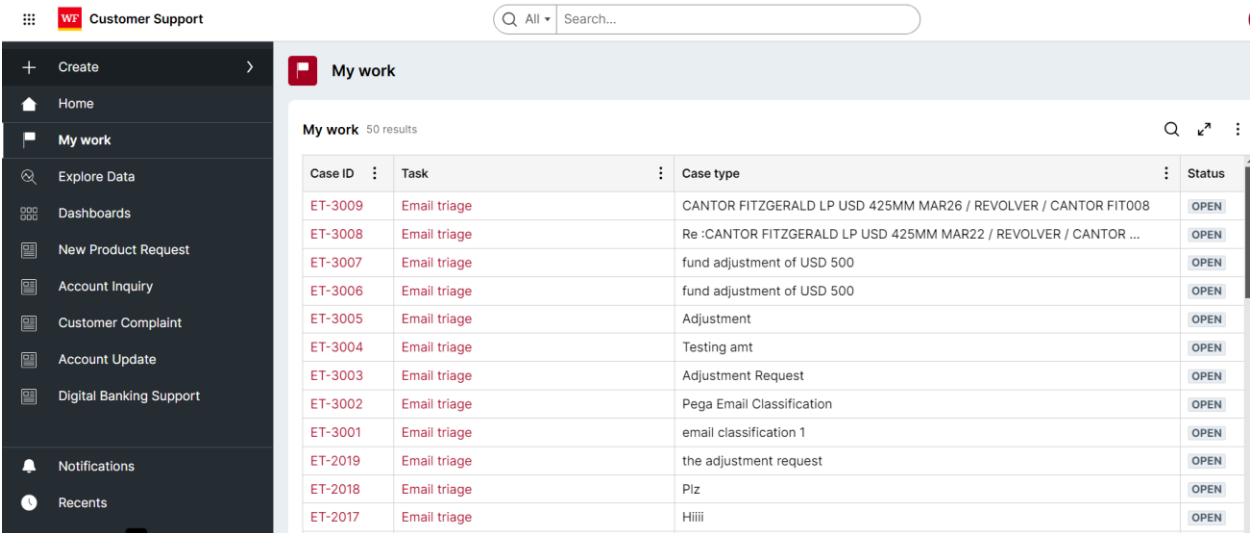


Application Access and Testing

1. Login into link <https://nwxzeufv.pegace.net/prweb/PRAuth/app>

Login details: GateKeeper / work4pega#

2. Send email to ppegaemail@gmail.com
3. In the portal email triage cases will be created for each incoming email under my work navigation



The screenshot shows the Pega Customer Support portal interface. On the left is a dark sidebar with navigation options: Create, Home, My work (selected), Explore Data, Dashboards, New Product Request, Account Inquiry, Customer Complaint, Account Update, Digital Banking Support, Notifications, and Recents. The main area is titled 'My work' and shows a table of 50 results. The table has columns for Case ID, Task, Case type, and Status. All tasks are 'Email triage' and all statuses are 'OPEN'.

Case ID	Task	Case type	Status
ET-3009	Email triage	CANTOR FITZGERALD LP USD 425MM MAR26 / REVOLVER / CANTOR FIT008	OPEN
ET-3008	Email triage	Re :CANTOR FITZGERALD LP USD 425MM MAR22 / REVOLVER / CANTOR ...	OPEN
ET-3007	Email triage	fund adjustment of USD 500	OPEN
ET-3006	Email triage	fund adjustment of USD 500	OPEN
ET-3005	Email triage	Adjustment	OPEN
ET-3004	Email triage	Testing amt	OPEN
ET-3003	Email triage	Adjustment Request	OPEN
ET-3002	Email triage	Pega Email Classification	OPEN
ET-3001	Email triage	email classification 1	OPEN
ET-2019	Email triage	the adjustment request	OPEN
ET-2018	Email triage	Plz	OPEN
ET-2017	Email triage	Hilli	OPEN

4. Service Rest details (refer to section 4.6)

End Point URI:

<https://nwxzeufv.pegace.net/prweb/api/AuthEmailService/v1/cases/{id}>

id is dynamic – pass the email triage case ID received in the email response.

Example in email the ID received is ET-3003. Then pass the value for id as below.

“WORK-CHANNEL-TRIAGE ET-3003”



Re_Adjustment
Request.msg