**Solution 1: Email Text Pro Classifier:**

**Step 1: Enter sample text “Order #12345 has been delivered” which needs to be** classified.

A white rectangular object with a black background

AI-generated content may be incorrect.

**Step 2: Click on Classify Email Button. Result will be displayed based on AI model (hugging face) response.**

A screenshot of a computer

AI-generated content may be incorrect.

**Solution 2: Email Classifier Dashboard**

**Step 1: Send Email to “WFCustomerSupport@wfsBank.com” handled by Backend team**

**Mail id:** “Peter@ionmail.com”

**Mail text:** “The entire payment system has been down for over 2 hours, we are losing revenue rapidly.This needs High attention!”

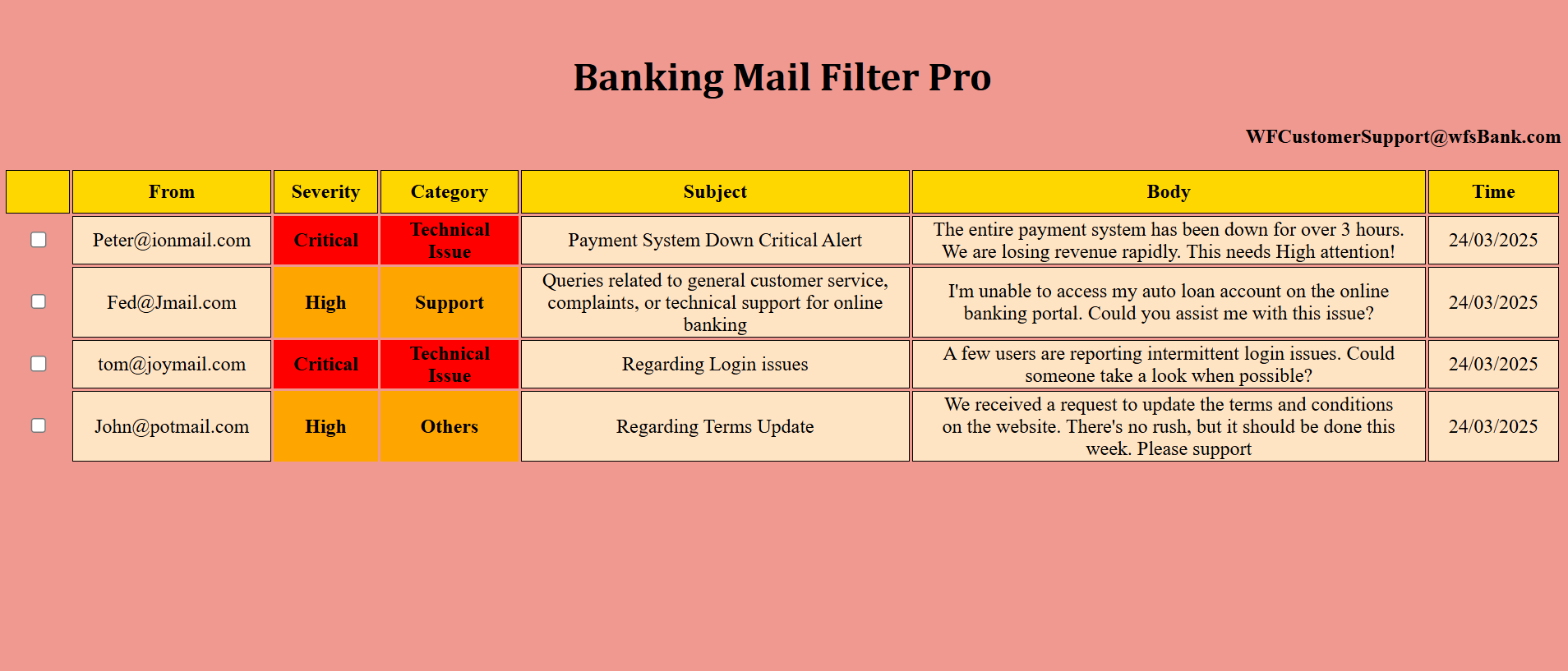
**Step 2: Navigate to ”Banking Mail Filter Pro” Dashboard to check inbound mails.**

Mail Classification happens based on **AI model(huggingface)response**

1) **Severity** based on mail text.

2) **Category** based on mail text.

3) Colour conventions followed. Red-Critical, Amber-High, Low-Green

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