**Subject:** Urgent: Issue with Account Balance Adjustment

**Body:**  
Dear Customer Support,

I recently noticed an unexpected discrepancy in my account balance after a transaction reversal was processed last week. The credited amount does not match what I was initially charged, and my available balance seems lower than expected.

Could you please review the transaction details and ensure that the correct adjustments have been made? I’d appreciate a breakdown of any fees or deductions applied to my account during this process.

Looking forward to your prompt assistance.

Best,  
[Customer Name]