Dashboard Overview

Overview
Calendar
Incidents
Metrics
Regions
Compliance
Security
Accessibility

Total Incidents

247

+12% from last month

Prod Availability

99.9%

Last 30 days

Active Alerts

12

4 critical

Incident Calendar

Mon	Tue	Wed	Thu	Fri	Sat	Sun

Incidents

View and manage incidents

View Details

Metrics

System performance metrics

View Details

Security

Security status and alerts

View Details

Compliance

Compliance reports

View Details

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Summary Cards

Total Incidents	Critical	MTTR	Resolution Rate
247	42	2h 15m	94.8%
↑ 12% from last month	↓ 8% from last month	— No change	↑ 2.3% improvement

Recent Incidents

Filter   Export

ID	Severity	Description	Status	Time	Actions
#INC-2025	Critical	Database connection timeout	In Progress	10 min ago	⋮

Incident Trends

Daily   Weekly   Monthly

Chart Placeholder

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< > Today

Month Week Day

● No Incidents ● Low (1-2) ● Medium (3-5) ● High (6+)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
29	30	31	1	2	3	4

Recent Incidents

Database Connection Timeout Jan 3, 2025 - 14:30 UTC	Resolved
API Gateway Latency Jan 4, 2025 - 09:15 UTC	In Progress

Incidents

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+ New Incident

Search incidents...   All Severities   All Statuses   ▼ More Filters

Open Incidents	Avg Resolution Time	Resolved Today	SLA Breaches
42	2.5h	18	3
12 critical	Last 7 days	+3 from yesterday	This week

Recent Incidents

Critical Database Connection Failure 2 hours ago
Multiple users reporting inability to access customer data...
Assigned to John Doe   View Details

High API Performance Degradation 5 hours ago
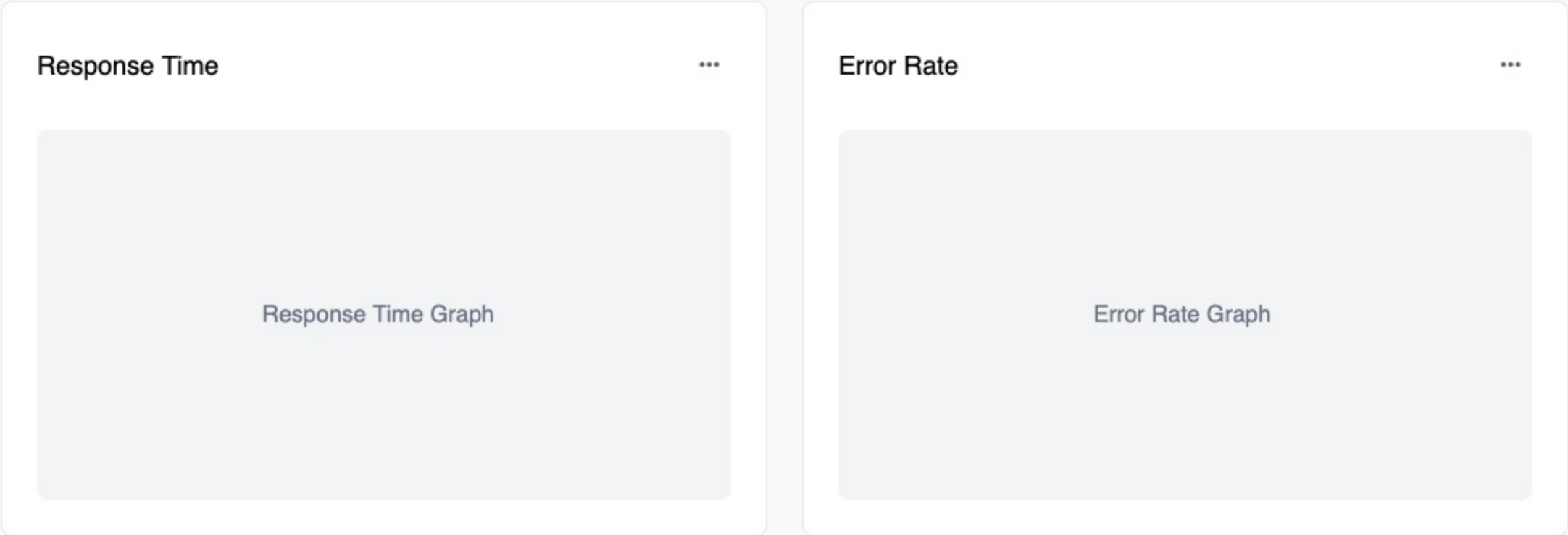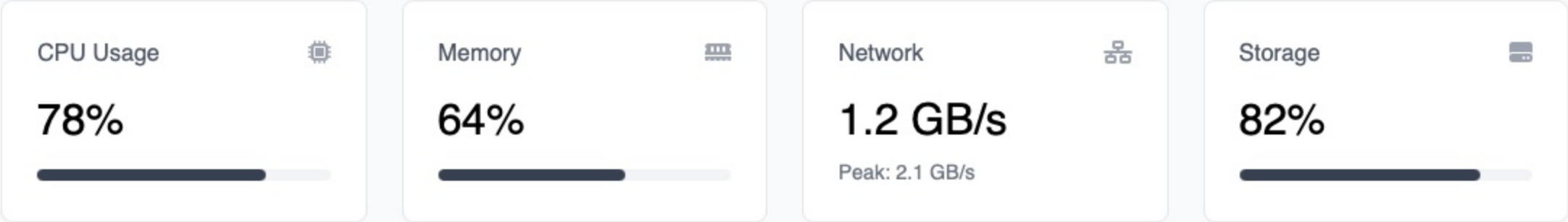Increased latency in payment processing endpoints...
Assigned to Sarah Smith   View Details

System Metrics

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CPU Usage
78%

Memory
64%

Network
1.2 GB/s
Peak: 2.1 GB/s

Storage
82%

Response Time

Response Time Graph

Error Rate

Error Rate Graph

Detailed Metrics

Filter   Export

Metric	Current	Average	Peak	Status
CPU Load	78%	65%	92%	Normal
Memory Usage	64%	60%	85%	Normal
Disk I/O	250 MB/s	180 MB/s	450 MB/s	Normal

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🔔

Total Regions	Average Uptime	Active Incidents	Response Time
8	**99.95%**	**3**	**142ms**
✓ All operational	↑ +0.03% from last month	⚠ 2 minor, 1 major	↓ -12ms improvement

Global Region Map

▼ Filter   ⤓ Export

Interactive Region Map

Region Details

Region Name	Status	Uptime	Response Time	Active Incidents	Actions
US East (N. Virginia)	Operational	99.99%	120ms	0	⋮
EU West (Ireland)	Operational	99.95%	145ms	1	⋮

Showing 2 of 8 regions

Previous   Next

Compliance Dashboard

Last updated: 2h ago

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Overall Score

92%

+3% from last month

Open Issues

7

2 critical

Audits Due

3

Next: 7 days

Controls

156

142 passed

Compliance Trend

30 Days 90 Days 1 Year

Recent Activities

- ✓ SOC2 Audit Completed
  2 hours ago
- ! New Control Added
  Yesterday
- 📄 Report Generated
  2 days ago

Compliance Requirements

Filter   Export

Requirement	Status	Last Check	Owner	Actions
Data Encryption	Compliant	2025-01-15	John Doe	...

Security Overview

+ New Incident

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Metrics Cards

Critical Alerts ⚠	Security Score 🛡	Open Tickets 🎫	Compliance ✓
7	**85%**	**23**	**98%**
2 new today	+5% this week	8 high priority	SOC2 Compliant

Recent Security Incidents

Status	ID	Description	Severity	Time	Actions
Open	SEC-2025	Unauthorized access attempt detected	High	5m ago	...
In Progress	SEC-2024	SSL Certificate expiring	Medium	1h ago	...

Security Measures ⚙

Two-Factor Authentication	Enabled
Firewall Status	Active
Last Backup	2h ago

Audit Log ⬇

System update completed
Today, 10:30 AM

New user added
Today, 09:15 AM

Security policy updated
Yesterday, 11:45 PM

Accessibility Overview

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WCAG Compliance
94%
Level AA

Issues Found
23
Last scan

Screen Reader
98%
Compatibility

Color Contrast
4.5:1
Minimum ratio

Recent Issues
View All

Missing alt text — High
Images in product catalog lack alternative text

Keyboard navigation — Medium
Focus indicators not visible in dark mode

ARIA labels — Low
Missing ARIA labels on form controls

Compliance Progress
Export Report

Perceivable — 92%

Operable — 88%

Understandable — 95%

Robust — 90%

Quick Actions

Run Scan
Start accessibility scan

Generate Report
Create compliance report

View Code
Check implementation

Fix Issues
Automated repairs

Database Connection Failure
Incident #INC-2025-001

● Critical   🕐 Started: 2h 15m ago   👤 Assigned: DevOps Team

Description
Primary database cluster experiencing connectivity issues affecting multiple services in production environment.

Timeline

Issue Detected
10:15 AM - Automated monitoring alert

Investigation Started
10:20 AM - DevOps team assigned

Affected Services

User Authentication	Critical
Payment Processing	Critical

Add Comment   Copy Link   Escalate   **Resolve Incident**

Detailed Metrics ✕

CPU Usage 🔲
78%

Memory ▥
64%

Disk I/O ▤
45%

Response Time Trends

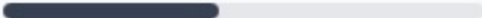24h | 7d | **30d**

Graph Placeholder

Error Rates

API Errors   0.02%

Throughput

Requests/sec   1,234

Export Data   **Generate Report**

🌐 US-West Region Performance   ✕

Uptime	Response Time	Error Rate
99.98%	**124ms**	**0.02%**

Performance Chart Placeholder

Recent Incidents

● Database Latency Spike	2h ago
● API Gateway Timeout	5h ago

CPU Usage

75% utilized

Memory Usage

50% utilized

Export Report   View Full Details

Compliance Requirements ✕

Total Requirements	Compliance Rate	Critical Issues
156	94.2%	3

🛡 Security Requirements — 42 items

Progress **96%**

🗄 Data Protection — 38 items

Progress **88%**

📄 Documentation — 76 items

Progress **92%**

Download Report **View Details**

Security Incidents

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Critical   Unauthorized Access Attempt - Database Server

Incident ID	Detected	Status	Assigned To
SEC-2025-001	Jan 15, 2025 14:30 UTC	In Progress	Security Team

Incident Timeline

Detection
Multiple failed login attempts detected from IP 192.168.1.100
14:30 UTC

Response Initiated
Security team notified and investigation started
14:35 UTC

[Update Status]   [Add Note]   [Share]

Related Incidents

High   SEC-2025-002   Jan 14, 2025
Similar unauthorized access pattern detected on backup server

Medium   SEC-2025-003   Jan 13, 2025
Suspicious network activity from same IP range

Accessibility Metrics & Compliance

×

WCAG Compliance ✓	Screen Reader ⊕	Color Contrast 👁
98%	**100%**	**4.5:1**
Level AA Conformance	Compatible	Minimum Ratio

Recent Audits

📄 **Automated WCAG Scan**
Jan 15, 2025   View Report

📄 **Manual Testing Results**
Jan 10, 2025   View Report

Compliance Issues

Missing Alt Text   High
3 images found without alternative text

Keyboard Navigation   Medium
Focus indicators need improvement

ARIA Labels   Low
Missing labels on interactive elements

Download Report   **Schedule Audit**