

Dashboard Overview

Welcome back, Admin



Overview

Calendar

Incidents

Metrics

Regions

Compliance

Security

Accessibility

Total Incidents



247

+12% from last month

Prod Availability



99.9%

Last 30 days

Active Alerts



12

4 critical

Incident Calendar

View All

Mon

Tue

Wed

Thu

Fri

Sat

Sun

1

2

3

4

5

6

7

Regional Status

US-East



EU-West



APAC



Security Alerts



Firewall Update Required

2 hours ago



SSL Certificate Expiring

1 day ago

Support Chat



How can I help you today?

I need help with incident reporting

Type a message...



Incident Overview

Detailed incident analytics



Total Incidents



247

↑ 12% from last month

Critical Issues



18

↓ 3% from last month

MTTR



2.5h

— No change

Resolution Rate



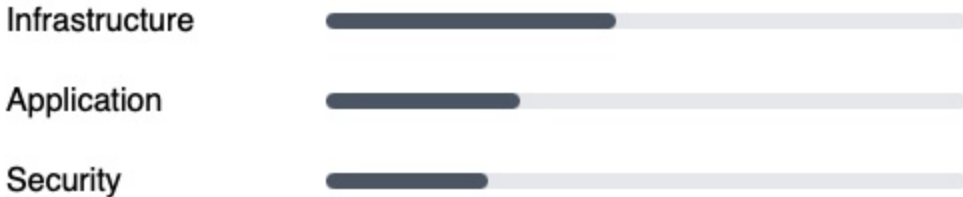
94%

↑ 5% improvement

Incident Timeline

- Database Outage
US-East Region 2h ago
- API Latency
EU-West Region 4h ago

Incident by Type



Support Chat

How can I help you today?


I need help with incident reporting

Type a message...



Incident Calendar

January 2025

 Export

+ Add Incident



Month

Week

Day

Mon

Tue

Wed

Thu

Fri

Sat

Sun

29

30

31

1

2 incidents




2

5 incidents

3

4

Incident Severity Legend

 Low (1-3)  Medium (4-7)  High (8+)

Support Chat

How can I help you today?

Type a message...



Incident Management

Active and historical incidents

+ New Incident



Active



24

8 critical

Resolved Today



12

Avg 2.5h resolution

SLA Breaches



3

This week

MTTR



1.8h

Last 30 days

Search incidents...

All Severities



All Regions



Status

ID

Title

Priority

Actions

● Active

INC-2025

Database Connection Failure

Critical



● Investigating

INC-2024

API Latency Spike

High



Incident Support



I can help with incident management. What do you need?

Type a message...



- Overview
- Calendar
- Incidents
- Metrics
- Regions
- Compliance
- Security
- Accessibility

Metrics Dashboard

Comprehensive System Metrics

Last 24 Hours

CPU Usage

78%

Memory Usage

64%

Network I/O

1.2 GB/s

Disk Usage

82%

Response Time Trends

Response Time Graph

Error Rate Analysis

Error Rate Graph

System Health Status

Main Application Server

Running - 99.9% uptime

Database Cluster

3/3 nodes active

Load Balancer

Active - 1.2M requests/min

Support Chat

System metrics look stable.
Need any assistance?

Type a message...

- Overview
- Calendar
- Incidents
- Metrics
- Regions
- Compliance
- Security
- Accessibility

Regional Operations
Global Infrastructure Overview



US-East

99.98%

Uptime

EU-West

99.95%

Uptime

APAC

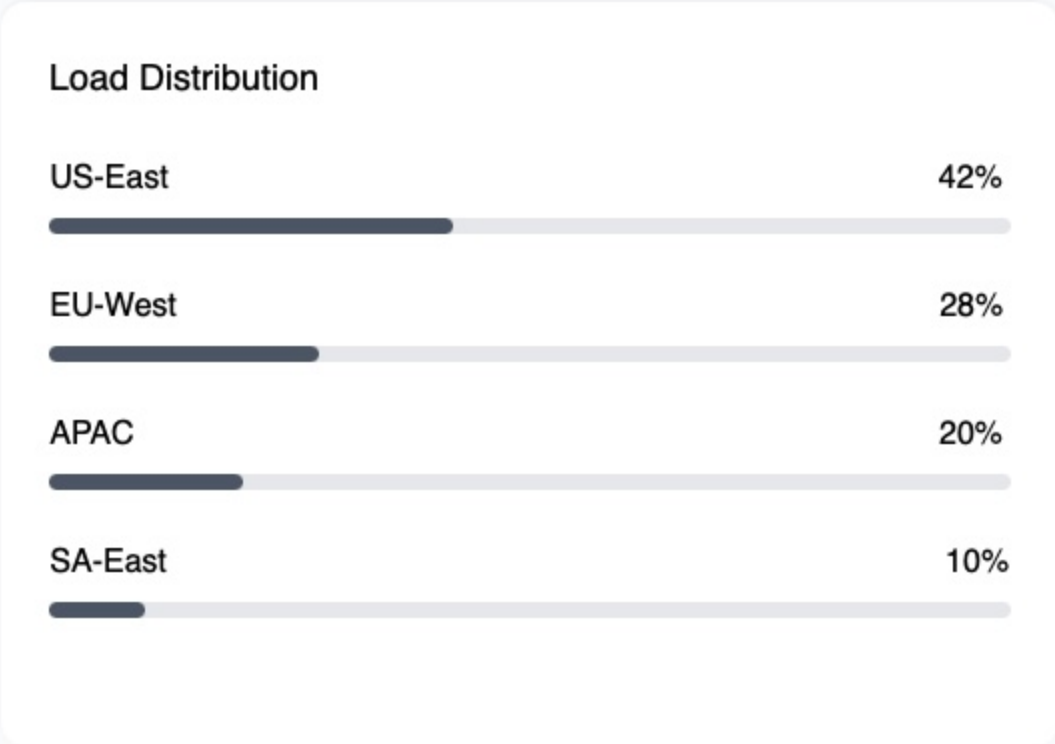
98.87%

Uptime

SA-East

99.91%

Uptime



Recent Incidents

APAC Load Balancer Issue

2 hours ago • High Priority

EU-West Network Latency

5 hours ago • Medium Priority

US-East Maintenance

1 day ago • Resolved

Support Chat

How can I help you with regional operations?

Type a message...

- Overview
- Calendar
- Incidents
- Metrics
- Regions
- Compliance
- Security
- Accessibility

Compliance Dashboard

Last updated: Jan 15, 2025

Export Report



Overall Score

92%

+3% from last quarter

Open Findings

24

8 high priority

Controls Tested

156

Last 30 days

Next Audit

45d

Mar 1, 2025

Compliance Trends

ISO 27001

SOC 2

GDPR

Recent Findings

Access Control Policy Update Required

High

Policy needs to be updated to reflect new regulatory requirements

Due: Jan 30, 2025

Encryption Standards Review

Medium

Annual review of encryption standards

Due: Feb 15, 2025

Compliance Assistant

Need help with compliance requirements?

Yes, I need info about ISO 27001

Type your question...

- Overview
- Calendar
- Incidents
- Metrics
- Regions
- Compliance
- Security
- Accessibility

Security Overview

Security Incidents and Measures



Critical Alerts

7

2 new today

Vulnerabilities

23

5 high priority

Failed Logins

142

Last 24 hours

Security Score

86%

+2% this week

Recent Security Events

Filter Events

Firewall Breach Attempt

Multiple attempts detected from IP 192.168.1.254

High Priority

2 hours ago

SSL Certificate Update

Certificate for api.example.com renewed successfully

Completed









5 hours ago

New security update available. Would you like to review it?

Later

Review




-  Overview
-  Calendar
-  Incidents
-  Metrics
-  Regions
-  Compliance
-  Security
-  Accessibility

Accessibility & Compliance

System-wide accessibility measures




Compliance Score



92%

WCAG 2.1 Standards


Issues Found



7

2 critical, 5 minor

Last Audit



3d

Next: 27 days

Accessibility Checklist

✓

Screen Reader Compatible

100%

✓

Color Contrast Ratio


4.5:1

✗

Keyboard Navigation

98%


Recent Updates



ARIA Labels Updated

Added missing ARIA labels to navigation elements

2 hours ago



Focus Indicators

Enhanced keyboard focus visibility

1 day ago

Need help with accessibility features?

- Chat Now
- Dismiss



Incident #INC-2025-001

Database Connection Failure - US-East



Critical

In Progress

P1

Timeline

- !

Incident Detected

Jan 15, 2025 - 14:30 UTC

Automated monitoring detected database connectivity issues.
- 👤

Team Assigned

Jan 15, 2025 - 14:32 UTC

Impact

👤

5,000+ users affected

📉

23% transaction failure rate

Response Metrics

🕒

Detection: 30 seconds

⚡

Response time: 2 minutes

Actions Taken

- ✓

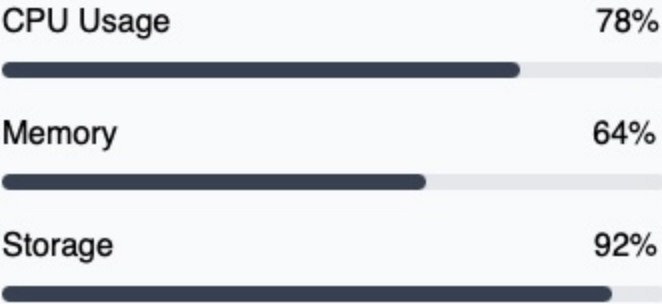
Database connection pool reset
- ✓

Failover mechanism activated
- Load balancer configuration review in progress

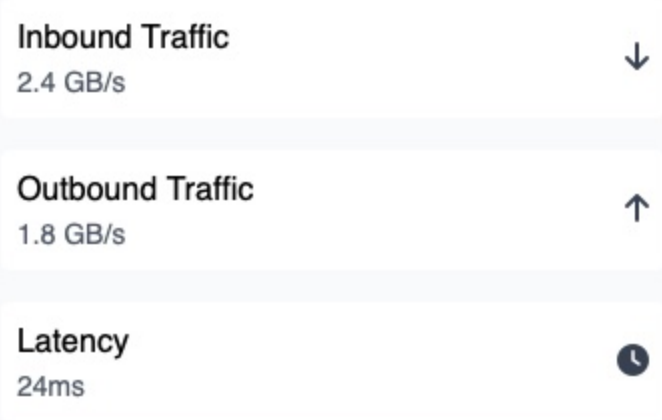
Detailed Metrics



System Performance



Network Stats



Historical Data



Alert History

- !

High CPU Usage Alert

Server ID: SRV-001

2 hours ago



US-East Region Performance

Last updated: 2 minutes ago



Uptime

99.99%

↑

Response Time

145ms

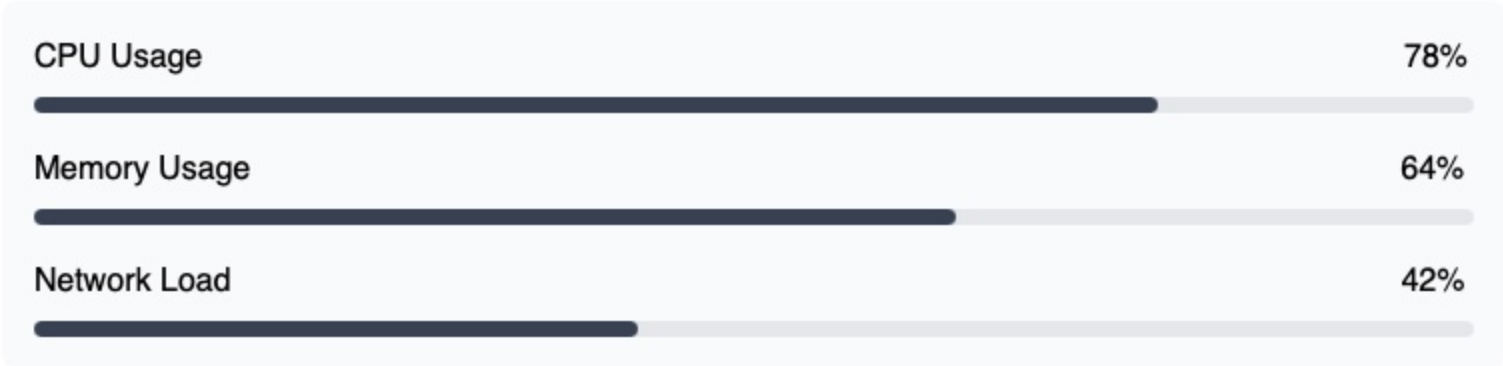
🕒

Error Rate

0.02%

⚠️

Performance Metrics



Recent Incidents

- ⓘ

Database Latency Spike

Resolved after 5min

2h ago
- ⓘ

API Gateway Timeout

Automatic recovery

1d ago

Export Report

Configure Alerts



Compliance Requirements



Security Standards

- ISO 27001 Certification
- SOC 2 Type II
- GDPR Compliance

Performance Metrics

Uptime SLA	99.9%
<div></div>	
Security Scans	95%
<div></div>	

Compliance Timeline

- ✓ ISO Certification Renewal
Due in 45 days
- 🕒 Security Audit
Scheduled for March 2025

Download Report

Schedule Review



Security Incident Details

Incident #SEC-2025-001



Unauthorized Access Attempt

Update Status

High Priority

Detected: Jan 15, 2025 14:30 UTC

Status

In Progress

Assigned To

John Smith

Region

US-East

Description

Multiple failed login attempts detected from IP range 192.168.1.x. Potential brute force attack identified.

Timeline

- Initial Detection
14:30 UTC - System detected unusual login pattern
- Security Team Notified
14:35 UTC - Automatic alert sent to security team

Affected Systems

Authentication Server

Primary

API Gateway

Secondary

Related Incidents

#SEC-2025-002

Similar pattern detected in EU-West

#SEC-2025-003

Failed login attempt investigation



Accessibility & Compliance Details



Last updated: Jan 15, 2025

Overall Accessibility Score

92/100



Visual Accessibility

Color Contrast	95%
Text Scaling	88%
Alt Text Coverage	92%



Navigation

Keyboard Access	98%
Focus Indicators	90%
Skip Links	85%

Compliance Status



WCAG 2.1 AA

Compliant since Dec 2024



Section 508

Compliant since Nov 2024

Recent Updates

- Jan 12, 2025

Screen reader compatibility improvements
- Jan 10, 2025

Color contrast ratios updated
- Jan 05, 2025

Keyboard navigation enhancements

Need help with accessibility compliance?

[Dismiss](#) [Chat Now](#)

