

TRIMLINE SYSTEMS & SOLUTIONS

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CURRICULUM VITAE (CV)

Phone No: +254 721 855 464

Email Address: richardlenawasae@gmail.com

Personal Information

Name: Richard A. Lenawasae

Age & DOB: 24-11-1994

Sex: Male

National ID No: 32536159

Marital Status: Single

Nationality: Kenyan

Languages: English, Kiswahili

Career Objective

To pursue and excel in a growth oriented organization in order to utilize my skills and experience for the growth and prosperity of the organization which will simultaneously Facilitate my career and professional growth.

Career Summary

Having exposure to a wide range of technologies & able to play a key role in diagnosing hardware and software problems and to ensure that quality solutions meet business objectives. Possessing a good team spirit, deadline orientated and having the ability to organize and present complex solutions clearly and accurately.

Technical Experience

- Languages: C/SIDE Application (Microsoft Dynamics NAV), Ruby programming, JAVA, Visual Basic, HTML/CSS, PHP, Dreamweaver, ASP.net, Macromedia Flash, WordPress, Joomla, Microsoft Visual Studio 2010/2012
- Platforms: Windows XP/Windows 7/Windows 8/Windows 10/98/95, 2000, NT, Red hat Linux & windows server 2003, 2008, 2012 & 2014.
- Concepts: Software Development, Website Development, Repair & Maintenance, Networks & operating systems.

Professional Certifications

- Certificate in Computer Programming (Java and Visual Basic)
- Web Design 1 & 11
- User Support Professional(A+)
- Network Support Specialist(N+)
- International Computer Driving License(ICDL)

Academic Qualifications

| Duration | Course | University/Institution |
|-------------|---|---|
| 2015 - 2018 | Bachelor of Science in Information Technology (BSc IT) Due to graduate | MOUNT KENYA UNIVERSITY |
| 2012 - 2013 | Professional Courses: Certificate in Computer Programming(Java & Visual Basic), Web Design 1 & 11, User Support Professional(A+), Network Support Specialist(N+) & ICDL Certification. | INSTITUTE OF ADVANCE TECHNOLOGY COLLEGE (IAT) |
| 2008 - 2011 | Kenya Certificate of Secondary Education (B-) | BARAGOI BOYS HIGH SCHOOL |

| | | |
|-------------|--|--------------------------|
| 1998 - 2007 | Kenya Certificate of Primary Education, above average in performance | LODOKEJEK PRIMARY SCHOOL |
|-------------|--|--------------------------|

Work Experience

3TH MAY, 2013 -15TH DECEMBER 2013 – Attached with KAREN BLIXEN CAMP, Information Technology Department.

AREAS OF EXPERTISE

- ✓ Diagnostics
- ✓ System Backup
- ✓ End User Support
- ✓ New Installations and Support
- ✓ Firewalls / Security
- ✓ Hardware Exposure
- ✓ Problem identification
- ✓ Maintenance

i. IT SUPPORT TECHNICIAN - Trimline Systems & Solutions (2014 – 2016)

Responsible for the installation and maintenance of IT equipment including (but not restricted to) printers, scanners, and workstations. Supporting customers using remote access technologies, Software Development, Network installation and also by visiting client sites.

Duties:

- Diagnosis of desktop, application, networking and infrastructure issues. Experience of supporting a wide and varied client base.
- Microsoft Dynamics NAV Software Development, Troubleshooting & Configuration.
- Troubleshooting PC's, laptops and mobile devices. Providing 1st/2nd line support

to users.

- Administering the IT department's policies and procedures. Installation and support of telecommunication equipment. Maintaining a log of all problems detected and system backups.
- Responsible for maintaining backups and for project work such as new builds. Working closely with software suppliers to resolve operational issues.
- Responsible for supporting: Windows XP/Vista/Windows 7/Windows 8/ Windows 10/ Office 2003, 2007 and 2013, Windows Server, Small Business Server 2003/2008/2012, Active Directory management Exchange 2003/2007, Samsung Galaxy Smart Phones/Windows Mobile, Backup products, Anti-Virus products, DNS/DHCP, TCP/IP, Ethernet, wireless router and Firewall Configurations.
- Responsible for maintaining company website and staff web mails.

ii. SYSTEMS DEVELOPER – Trimline Systems & Solutions (2017 - Date)

Microsoft Dynamics NAV developer who have a vast experience in project management, systems development, customizations and deployment across the industry

Succession:

I have implemented systems in Financial Institutions, County Government, Hospital, Government parastatals, NGOs & Private sectors. Am as well experienced in systems such as Financial Management systems, Procurement management, fixed assets management, Human Resource systems, Payroll management, Manufacturing systems, Inventory management as well as SQL databases

I have implemented 5 projects successfully and support the same number and am currently working as a Systems Developer at Bright innovations limited in Nairobi.

I also have a vast experience in websites development (I have developed and designed four dynamic and responsive websites to various organizations and sectors). I believe in expanding the niche market currently covered to implement new ideas in new markets.

Other Activities & Hobbies

- Playing Volleyball
- Reading E-books.
- Net surfing.

References

Please feel free to contact the under mentioned concerning my competence, work ethic and performance.

1. **MOUNT KENYA UNIVERSITY**

Miss Linda Sawe

HOD IT & Lecturer | Mobile No. +254 720 277 403

2. **INSTITUTE OF ADVANCE TECHNOLOGY**

Tel: 2103014 | Mobile: +254 724 418 741

DECLARATION

I hereby declare that the above-mentioned details are true to best of my knowledge and belief.

Name: **Richard A. Lenawasae**

Sign: