Eric Lemon, Business Analytics Graduate Student

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LINKS

LinkedIn   Portfolio & Projects

PROFILE

Dynamic professional with 17 years of experience in laboratory and operations management, demonstrating a robust ability to enhance efficiency and streamline processes. Expertise in data analysis and visualization using tools such as Python, SQL, Tableau, and Excel. Proven track record in team leadership and compliance ensures adherence to regulatory standards while fostering a collaborative work environment. Committed to leveraging analytics to connect data across systems while applying a strong analytical background to real-world challenges and contributing to data-driven decision-making.

EMPLOYMENT HISTORY

Nov 2018 — May 2025

Medical Laboratory Technician, Quest Diagnostics
Cincinnati, Ohio, United States

- Executed advanced laboratory techniques, including grossing and immunohistochemistry, to support diagnostic processes.
- Trained new technicians, reducing onboarding duration by 25% and enhancing lab efficiency.
- Collaborated with cross-functional teams to optimize documentation processes and improve workflows.
- Conducted data validation, ensuring accuracy in laboratory systems and compliance with HIPAA and CLIA regulations.
- Implemented workflow improvements that reduced turnaround time by 20% through data tracking.

Sep 2006 — Dec 2017

Operations Coordinator, Lemon Fresh
Cincinnati, Ohio, United States

- Managed scheduling, billing, and reporting for 100+ clients, improving efficiency with data-driven planning.
- Analyzed customer feedback and operational data to recommend service improvements, increasing retention.
- Implemented a real-time route planning system, reducing scheduling conflicts and improving efficiency.

EDUCATION

Sep 2024 — Oct 2026

Master's Degree in Business Informatics/Business Analytics
Northern Kentucky University (GPA 4.0)

Sep 2013 — Apr 2018

Bachelor of Science in Cell and Molecular Biology
University of Cincinnati (GPA 3.4)

Feb 2023

PCEP: Entry Level Python Programmer
Python Institute (Certification)

SKILLS

Programming & Analytics: SQL, R, Python, Pandas, Numpy, Seaborn, Matplotlib, Sklearn, Scipy, Data Cleaning, Automation, Machine Learning, Data Pipeline Development

Statistics & Modeling: Statistical Modeling, Root Cause Analysis, Decision Modeling

Data Tools: Data Visualization, Tableau, Tableau Prep, Excel, Microsoft Office, Database Management, GitHub, Git, Google Analytics, VS Code, MySQL, SQL Server Management Studio, Jupyter Notebook, DataBricks, R Studio

Interpersonal Skills: Professional Speaking Abilities, Problem-Solving, Responsive to New Challenges, Effective Time Management, Collaboration, Microsoft Teams, Zoom