

M7

PS4

Salsify User Study Questionnaire (video call)

Questionnaire:

1. How would you rate your overall experience with this video-call?

- ☒ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

2. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
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3. How would you rate your overall experience with this video-call?

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5. How would you rate your overall experience with this video-call?

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6. How would you rate your overall experience with this video-call?

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Salsify Front

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Shouni5

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deepak

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Salsify
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2. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - 3.5 ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
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3. How would you rate your overall experience with this video-call?
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4. How would you rate your overall experience with this video-call?
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Tony Grant
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Tc19

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Sahana

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 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 3. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 4. How would you rate your overall experience with this video-call?
 - ☒ Excellent; perfect, no problems
 - ☒ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 5. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible
 6. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible
-

7. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☒ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

8. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☒ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

9. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☒ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

10. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☒ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

11. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☒ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

12. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☒ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

John

Salsify User Study Questionnaire (ps4)

Questionnaire:

1. How would you rate your overall experience with this video-call?
 - ☒ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 2. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 3. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☒ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 4. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible
 5. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 6. How would you rate your overall experience with this video-call?
 - ☒ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
-

7. How would you rate your overall experience with this video-call?

- ☒ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

8. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☒ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

9. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☒ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

10. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☒ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

11. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☒ Problems were so bad the call was impossible

12. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
-

Cody

Salsify User Study Questionnaire (ps4)

Questionnaire:

1. How would you rate your overall experience with this video-call?
 - ☒ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible

2. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible

3. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible

4. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☒ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible

5. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible

6. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☒ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible

7. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☒ Problems were so bad the call was impossible

8. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☒ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

9. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☒ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

10. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☒ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

11. How would you rate your overall experience with this video-call?

- ☒ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

12. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
-

Daniel

Salsify User Study Questionnaire (ps4)

Questionnaire:

1. How would you rate your overall experience with this video-call?
 - ☒ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 2. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 3. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 4. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible
 5. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible
 6. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible
-

7. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☒ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

8. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☒ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

9. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☒ Problems were so bad the call was impossible

10. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☒ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

11. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☒ Problems were so bad the call was impossible

12. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
-

James
Salsify User Study Questionnaire (ps4)

Questionnaire:

1. How would you rate your overall experience with this video-call?
 - ☒ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 2. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 3. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 4. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible
 5. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible
 6. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible
-

7. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☒ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

8. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☒ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

9. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☒ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

10. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☒ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

11. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☒ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

12. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
-

Justin
Salsify User Study Questionnaire (ps4)

Questionnaire:

1. How would you rate your overall experience with this video-call?
 - ☒ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
2. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☒ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
3. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
4. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
5. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
6. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☒ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible

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7. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

8. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

9. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

10. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

11. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

12. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
-

Ma Kai

Salsify User Study Questionnaire (ps4)

Questionnaire:

1. How would you rate your overall experience with this video-call?
 - ☒ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
2. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
3. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
4. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
5. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
6. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible

7. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☒ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

8. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☒ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

9. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☒ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

10. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☒ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

11. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☒ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

12. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible
-

P

Salsify User Study Questionnaire (ps4)

Questionnaire:

1. How would you rate your overall experience with this video-call?
 - ☒ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 2. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☒ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 3. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 4. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 5. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☒ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 6. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
-

7. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☒ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

8. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- 4 ☒ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

9. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- 3 ☒ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

10. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- 2 ☒ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

11. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- 3 ☒ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

12. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
-

Shuvo
Salsify User Study Questionnaire (ps4)

Questionnaire:

1. How would you rate your overall experience with this video-call?
 - ☒ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 2. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☒ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 3. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible
 4. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☒ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☐ Problems were so bad the call was impossible
 5. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible
 6. How would you rate your overall experience with this video-call?
 - ☐ Excellent; perfect, no problems
 - ☐ Minor problems, hardly noticed them
 - ☐ Had some problems that affected the call
 - ☐ Had several problems, really affected the call
 - ☒ Problems were so bad the call was impossible
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7. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☒ Problems were so bad the call was impossible

8. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☒ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

9. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☒ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

10. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☐ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☒ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

11. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☒ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible

12. How would you rate your overall experience with this video-call?

- ☐ Excellent; perfect, no problems
- ☒ Minor problems, hardly noticed them
- ☐ Had some problems that affected the call
- ☐ Had several problems, really affected the call
- ☐ Problems were so bad the call was impossible