***Name: Maurya B***

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**SUMMARY:**

* Senior Business Analyst with 6 years of experience in business process analysis/modelling, business requirements gathering, database design and development of Web Based, and Client/Server applications.
* Extensive experiences in Investment Banking projects, specialized in Securities Trading (stock trading, fixed income trading, and derivatives trading), wealth management and risk management.
* Expertise in Project Management i.e. Project Scoping, Planning, Estimating, Scheduling, Organizing, Directing, Controlling, Budgeting and Drafting Remedy Procedures.
* Financial domain expertise with extensive Credit/Debit Card application experience.
* Acquired extensive knowledge of financial products and services, such as Fixed Income investments, Equities, Derivatives, Mutual Funds, Brokerage, portfolio management, Cash Management & Asset management.
* Expert in user interface designing and creating screenshots using wire frames and comps, and expert in using tools like MS Project and MS Visio.
* Strong understanding of information technology capabilities and dependencies, including platforms, content management, e-document strategies and process mapping.
* In depth knowledge Rational Unified Process (RUP) methodology, Use Cases, Software Development Life Cycle (SDLC) processes, Object Oriented Analysis and Design (OOA/D).
* Competent in Creating Unified Modeling Language (UML) diagrams such as Use Case Diagrams, Activity Diagrams, Class Diagrams and Sequence Diagrams.
* Good experience in MicroStrategy, Cognos & Business Objects Reports and dashboard testing.
* Extensive experience in developing Use Cases, creating Screen Mockups, conducting Gap Analysis and Impact Analysis, SWOT analysis, Cost Benefit Analysis, Risk Analysis.
* Involved in Oracle HCM cloud implementation.
* Knowledge in the ETL (Extract, Transform and Load) of data into a data ware house/date mart and Business Intelligence (BI) tools like Business Objects Modules (Reporter, Supervisor, Designer, and Web Intelligence).
* Expertise in Power BI, Power BI pro, Power BI mobile.
* Facilitated Change Management across entire process from Project conceptualization to Testing through Project Delivery, Software Development and Implementation Management in diverse Business and Technical Environments.
* Experienced in back-up and restoration procedures using Central administration and PowerShell for SharePoint installations.
* Responsible to Track, Document, Capture, Manage and Communicate the Requirements using Requirement Traceability Matrix (RTM) which helped in controlling numerous artifacts produced by the teams across the deliverables for a project
* Involved in Test Planning, Test Preparation, Test Execution, Issue Resolution and Report Generation to assure that all aspects of a Project are in Compliance with the Business Requirements.
* Strong experience in conducting User Acceptance Testing (UAT) and documentation of Test Cases. Expertise in designing and developing Test Plans and Test Scripts.
* Interface with clients from Operations, Marketing, Sales, Technologies, and Outside Vendors and act as their customer interface point as the lead of the Projects.
* Highly motivated team player with excellent Interpersonal and Customer Relational Skills, Proven Communication, Organizational, Analytical, Presentation Skills, and Leadership Qualities.

**EDUCATION:**

* Master’s in Engineering Management

**TECHNICAL SKILLS:**

**Operating System:** Win, UNIX

**Languages:** C, C++, SQL, HTML, SAS

**Software/Database:** MS-Access, Oracle HCM, Oracle PL/SQL, ASP.NET, Power BI, Power BI pro SQL Server, T-SQL Server.

**Web technologies:** HTML, XML, Macromedia Dream Weaver, MS-Front Page

**Application Servers** IBM Websphere, ATG Dynamo, BEA WebLogic.

**MS Office Suite:** MS Word, MS Excel, MS PowerPoint

**Web protocols:** HTTP, TCP/IP, FTP,ETL, Qlik Link

**Testing Tools**: Quick TestPro (QTP)/UFT, Quality Center/ALM TestDirector

**Modeling tools:** MS-Visio, Rational Rose

**Project Management Tools:** MS-Project

**Methodologies:** SDLC, Object Oriented Analysis and Design (OOAD), Rational

Unified Process (RUP), Unified Modeling Language (UML), Rapid

Application Development (RAD), Joint Application Development (JAD)

**PROFESSIONAL EXPERIENCE:**

**Servicelink, Jacksonville, FL Sep 2017 – Till now**

**Sr.Business Analyst/Scrum Master**

Service link provides of mortgage brokerage and insurance service to its clients. It has over a dozen subsidiaries offering Wealth management, private client and capital markets and products, including investment banking, broker-dealer and investment advisory services, annuities and insurance. Facilitated Web application providing complete assistance to Individuals, Institutions and Financial Professionals with their investment decisions using MISYS Summit as Capital Markets and Treasury Solution. Analyzed and documented key business processes in Asset management space and co-authored the project brief for funding approval and perform Continuous Service Improvement (CSI) by evaluating processes & procedures to ensure SACM (Service Asset and Configuration Management) process is performing in an efficient and effective manner.

**Responsibilities:**

* Design and create ad hoc mutual fund performance reporting for both fund administration and fund accounting.
* Extracted the Business Requirements from the end users keeping in mind their need for the application and prepared Business Requirement Documents (BRD) using Rational Requisitionpro.
* Determined risk of new business opportunity’s-based portfolio components and client back ground.
* Investigated, verified, examined, loan documents to submit to underwriting promising and beneficially by performing different undertakings, utilizing most of the instruments available to me including Outlook, Excel, Phones, Email, supporting my specialization while managing an ordinary pipeline of 30 records for every month.
* evaluated the Debit ration and loan value ratio, credit score and property assessments, secured the ability and protection for each one of the credits in my subject matter.
* In-depth information on compliance, regulatory requirements, and norms followed in the insurance industry
* Chosen documentation required and recorded decisions
* providing with excellent communication and problem-solving techniques
* Worked with the account managers, managements, and report requestors to gather requirements, get report requests.
* Wrote Business Requirements, analyzed them and tested them.
* Used BPMN to denote business processes using Visio
* Evaluating and modelling BPMN process requirements and breaking down complex process maps into user stories and acceptance criteria
* Documented Business Requirements, Functional specifications, Requirements traceability matrix to ensure effective analysis for solution development (AGILE/SCRUM model).
* Worked as a Scrum Master for up to three developing team in modifying to serve industry and reviews.
* Explained and communicated project requirements, Business issues, solution and made recommendation.
* Taking responsible for defining the scope of the project, gathering requirements and system requirements and documenting them for future reference.
* Responsible for managing three scrum team to manage product backlog and successful delivery of functionalities in a three weekly scrum cycles.
* Taking care of data analysis, project analysis, gap analysis, data mapping, documentation and implementation.
* nvolved in designing, developing, testing, publishing, maintaining, and supporting QlikView & QlikSense applications.
* Building QVDs, QVWs, QVFs using source systems like Oracle, SQL Server, Excel files, Sales Force & SAP
* Involved in the requirement analysis and identifying sources and targets.\
* Provided Informatica Information Data Quality (IDQ) technical support to business unit liaisons
* Developed reports for the department, field, and management to help identify KPI's.
* Developed HCM Extracts/OBI Reports for Global HR.
* Loaded data using HDL and spreadsheet loaders
* Involved in Oracle HCM cloud implementation. Interacted with client and involved in Requirement gathering, preparing process requirement documents, Business requirement documents, understanding current business process and mapping with Oracle Cloud HCM, and GAP analysis.
* Assisted in installation and configuration of QlikView and QlikSense servers.
* Involved in optimizing the existing data models and load scripts to improve the performance.
* Simplifying complex expressions in the dashboards and improving front end.
* Used Oracle Fusion Functional Setup Manager (FSM) to perform various tasks.
* Designed Data Stage ETL jobs for extracting data from heterogeneous source systems, transform and finally load into the Data Marts.
* Created Data Stage jobs to extract, transform and load data into data warehouses from various sources like relational databases, application systems, temp tables, flat files etc.
* Worked with SQL queries using MS Access for data manipulations.
* Created UNIX shell script for processing data files from source system, for archiving and running the workflows.
* Worked on exporting data using Teradata.
* Develop and maintain sales reporting using in MS Excel queries, SQL in Teradata, and MS Access.
* Designed and Developed the Business Objects Universes which suit the standard, analytical and ad-hoc reporting requirements of the Business Objects users.
* Prepared Need Analysis Documents of the requirements gathered through JAD sessions.
* Reviewed Requirements & deliverables for delivery timeline.
* Used MS Visio to create Flow diagrams and Use Case Diagrams.
* Helped with Data Mapping between the data mart and the Source Systems.
* Worked with SQL queries using MS Access for data manipulations.
* Worked as a liaison between the Business and Technology Department.
* Enhanced communication lines between executives, managers, and peers

**Environment:** Microsoft Office Suite, Crystal Reports, Microsoft Visio, OBIEE, Documentum, Windows, Oracle, SQL, SQL Server, Sybase, EVPN, RUP, VBScript, Dreamweaver, SharePoint, EURC, Unix, Adobe Photoshop, Caliber RM MIS-IP, C#. NET, ASP.NET, Business Objects, TestDirector, LoadRunner.

**Mc Kesson Corporation, Pittsburgh, PA JUL 2016- Aug 2017**

**Sr.Business Analyst/Scrum Master in Healthcare**

Mc Kesson corporation is one of the leading companies in Healthcare and utilized by human services offices or therapeutic charging organizations with a specific end goal to screen and streamline administration forms. Their obligations are utilizing costs, expanding staff profitability, directing exploration, and influencing recommendations on the most proficient method to apportion assets and enhance quiet consideration guidelines. Enterprise Data Warehouse team for the Medicaid Management Information System (MMIS). Those looking to satisfy this sort of job should feature in their r capabilities like expository reasoning, business insight, consideration regarding subtle elements, correspondence, collaboration, and solid math aptitudes. A degree in business organization and social insurance industry mastery are normal experience on Healthcare Business Analyst precedent

**Responsibilities**

* Identified and mitigated project risk by expanding role on the team and guiding partners to successful completion of project.
* Met deadlines and organized partners during two-week intense validation phase when co-workers were out of office.
* Translated the Business needs into system Requirements, communicating with the Business on a broader scale and with an in-depth view.
* Gathered and documented existing client information and data using Microsoft Excel in order perform risk and gap analysis between client system in order to access client readiness.
* Analyzed and documented business processes, use cases, workflow diagrams and obtained sign-off from client on specifications which included SWIFT, ACH, and wires requirements.
* Created and updated monthly dashboard for the global KYC/AML officer on new high-risk accounts to direct management where to allocate resources to ensure policies and procedures were appropriate for the firm's risk profile.
* Work with cross-functional teams on various initiatives to document AS-IS systems and processes, and future state  
  requirements.
* Conducted Joint Application Development (JAD) Sessions with stakeholders to effectively work on business rules, processes and system requirements of the system.
* loping the algorithm for health care stimulation models
* Performed progressing quality confirmation to guarantee precision and consistency of yield in the framework
* Managed up to 2 sprints.
* Applied safe Agile methodology to make the work faster and better.
* Participated in periodizing the requirements.
* Deigned and created new custom web-page in share point to maximize the storage on shape point website
* Implemented layouts for Suspicious Activity and Pattern analysis under AML regulations in Actimize tool.
* Translated the business requirements into functional and technical specification (FSD or TSD).
* Created and designed custom webpages on SharePoint to maximize storage on SharePoint website.
* Created new processes/procedures/guidelines to leverage data.
* Interacted with line of business managers and coordinated the transition into the security database to assure business compliance with SOX.
* Conducted data analysis in excel using Pivot Tables and created data mapping from multiple sources such as Excel file, CRM and Relational Databases.
* Created complex SQL query to extract transaction related data from multiple source for data validation.
* Monitored suspicious transactions and compiling and reporting associated currency transaction reports (CTRs) and monetary instrument logs (MILs) generated by Actimize AML.
* Worked with technical team to help them in creation of databases based on different red flags.
* Handle and manage a caseload of investigations, performed analysis and follow-up.
* Facilitated strategic meeting between perot technical team and hospital administrators resulting in identifying key different in clinical system.
* Accountable for documenting and reporting the investigation findings in the case management system.
* Research and develop process flows, captured and analyzed related issues. Provide training to team on various project processes including Risk and Issue Management.

Environment: PL/HTML, SQL, T-SQL, AML, power BI, UTA, SWIFT, ACH, Share point.

**Bank One, Indianapolis, IN Aug2015– Jun 2016**

**Business Analyst/Data Analyst**

Bank One was one of the fifth largest bank holding company which is now merged with JP Morgan Chase. JP Morgan Chase & Co. is a leading financial services firm with assets of $1.3 trillion and operation in more than 50 countries. It reports on six lines of business: Investment Bank, Retail Financial Services, Card Services, Commercial Banking, Treasury & Securities Services and Asset & Wealth Management.

This system supports Analysis & Decision-making for Finance, Marketing, Risk, Collections, and Consumer Relations. Also, using different ad-hoc analysis, the Reports assist in defining strategy for each customer category.Informatica was used for ETL process and Business Objects & XI R2 are used for Reporting duties.

**Responsibilities**

* Gathered analyzed, documented business and technical requirements from both formal and informal sessions and validate the needs of the business stakeholders.
* Conducted user interviews and documented business and functional requirements.
* Performed Requirement Analysis and developed Use Cases, Activity Diagrams using Rational Rose
* Performed Data mapping, logical data modeling, created class diagrams and ER diagrams and used SQL queries to filter data
* Validated adhoc Reports, dashboards, Custom filters, Metrics, Prompts, Custom groups, consolidations and Drill paths developed in MicroStrategy.
* Used JIRA for Change Management
* Documented all the changes in the initial templates and was responsible for Release Management.
* Analyzed the existing claims process and specific business rule logic will be applied in the ACP model.
* Involved in creating business processes and modeling diagrams using Rational Unified Process (RUP).
* Created use case scenarios and documented work flow and business process using Rational Rose
* Involved in project management using MS Project
* Worked closely with the Enterprise Data Warehouse team and Business Intelligence Architecture team to understand repository objects that support the business requirement and process.
* Designed Data Stage ETL jobs for extracting data from heterogeneous source systems, transform and finally load into the Data Marts.
* Worked on process flows and creating them using BPMN
* Set-up weekly project meetings internally to develop a strong Traceability Matrix.
* Co-coordinated with the Project manager for the implementation of processes and workflow.
* Assisted the development team and the Project Manager in various business processes and tools for developing business requirement specifications and for work procedures and workflows.
* Analyzed business needs, created and developed new functionality to meet business needs.
* Wrote technical papers and compiled them to help design the system.
* Performed User Acceptance Test UAT for different modules of the test applications.
* Incorporated Rational Unified Process (RUP) to create Requirement Document Specifications using Visible Analyst.
* Created Graphical representation of reports such as Bar charts, Pie charts etc as per the End user requirements using Business Objects and Crystal reports.
* Used Rational Clear case for version control
* Responsible for creating test scenarios, scripting test cases using testing tool and defect management for Policy Management Systems, Payables/Receivables and Claims processing.
* Involved with all the phases of Software Development Life Cycle (SDLC) methodologies throughout the project life cycle.
* Served as conduit for managing system requirements between the business and the software development team.
* Queried database using SQL for backend testing
* Used Rational clear quest for defect management

**Environment:** Windows, TOAD, Business Objects, XI R2, Oracle, XML, MS Access, MS Excel, MS Project, RUP, Oracle, UML, Rational Rose, Requisite Pro, Clear Case, Rational Clear Quest, VBA, MS Office suite, MS Visio.

**Flipkart.inc, India Mar 2014- May 2015**

**Business Analyst,**

Worked on flipkart replatform/redesign of the Flipkart.com Retail & E Commerce website. Functionality includes Browse Catalog, Shopping Cart, Checkout, Fraud Validation, Order Processing, and Manage Account.

**Responsibilities:**

* Interacted with business heads to finalize the Business Requirements for the application.
* Performed the requirement analysis and documented the requirements using Rational Requisite Pro.
* Used the requirement attributes (priority, effort, and risk) as the basis for negotiating the inclusion of the requirement, to manage the scope of the system efficiently.
* Developed UML Use Cases using Rational Rose and developed a detailed project plan with emphasis on deliverables.
* Worked with the internal e-commerce and web development teams to analyze and design the e-commerce solutions to meet the business objectives.
* Documenting artifacts including, but not limited to, Functional Specifications, and the Use Case Specifications Maintaining a Requirement Traceability Matrix Using MS Excel and HP ALM Requirements
* Wireframes designed to capture each scenario as it needs to be represented on User Interface
* Identified and analyzed the e-commerce needs and requirements of the clients as well as ‘flipkart,.
* Project managed scope and prioritization across work streams across customer and R&D teams.
* Worked on business and technical requirements of user interface design to deliver a complete solution for all R&D initiatives.
* Assisted the project manager in project design and project plan using the RUP Methodology, developing timelines for project delivery as well as assessing risks and impact of changes.
* Performed detailed data analysis and process mapping and assisted in building business process analysis model.
* Led requirements elicitation meeting to obtain consensus and feedback on functional requirements and business rules.
* Performed detailed GAP analysis involving the current state and proposed state analysis.
* Worked in conjunction with other team members, technical architects and developers to understand system integration and interface requirements.
* Designed and developed written documentation such as Use Cases, Use Case Diagram, Activity Diagrams, Sequence Diagrams, Data Flow Diagrams
* Extensively used Ms SharePoint for managing content across the organization
* Conducted highly interactive JAD/RAD sessions with project stakeholders to identify and resolve issues.
* Wrote specifications for various reports. Generated canned reports using Business Objects.
* Determined a testing strategy in conjunction with the QA team. Assisted in writing detailed Test Plan, Test Cases and Test Case Scenarios for system testing, integration testing and functional testing.
* Assisted in performing and coordinating unit, performance and functional testing.
* Coordinated User Acceptance Testing (UAT), developed and maintained quality procedures and ensured that appropriate documentation was in place.
* Reported and analyzed all application defects, user issues and resolution status and assisted in deployment and implementation.
* Prepared graphical depictions of Use Cases, Business process diagrams, Use Case Diagrams, State Diagrams, Activity Diagrams, Sequence Diagrams, Component Based Diagrams, and Collateral Diagrams and creation of technical design (UI screen) using Microsoft Visio.
* Wrote user stories, acceptance criteria and functional specification documentation for new functionality and features
* Defined the project methodology from RUP. Analyzed and redefined the business processes with specific UML documentation
* Conducted JAD sessions for communicating with Stakeholders and Project directors.
* Responsible writing Test Plans, Test Cases and Test Scripts using manual and automated testing tools from Rational and Interactive such as test Director.
* Successfully conducted JAD sessions, which helped synchronize the different stakeholders on their objectives and helped the developers to have a clear-cut picture of the project.
* Support for a major effort to improve the Warehouse Management System (WMS) capabilities of Supply Chain.
* Managed changing requirements which included establishing a baseline, keeping track of the history, determining dependencies that are important to trace, tracing relationship between related requirements and maintaining version control.
* Ensure best practices for ecommerce merchandising are applied to enhance the consumer experience and successful metrics are achieved.
* Prepared and documented System Requirements and workflows for the Content Management Application tool.
* Checked Business Readiness and determined activities of flow.
* Conducted Gap Analysis to define the impact of the new requirements on the existing GUI and further prepared Business Impact Analysis Reports.
* Performed Unit Testing and User Acceptance Testing and documented detailed defects.
* Wrote Procedure Manuals and was responsible for continuity preparedness.
* Managed various tests, stored test information, reviewed and analyzed test results.

**Environment**: Rational Rose and Requisite Pro, MS Visio, MS Project, UML, XML, Windows, HTML, J2EE, XML, XSL, XSLT, HTML, SQL, Oracle.

**Pixafy. Inc, India Mar 2012– Jan 2013**

**Jr.Business Analyst,**

Renowned for its deep insight and excellence in eCommerce domain, Pixafy has managed to grab the title of being one of the top Magento development companies on the market. With over 350 successful deliveries and a diversified yet compact team of 45 best Magento developers and designers, the company knows the technology inside out. Be it B2B or B2C, this New York-based agency has helped them all with its cutting-edge innovation and deliver a complete digital transformation for their business.

**Responsibilities:**

* Responsible for gathering business requirements and working with project managers to prepare BRD (Business requirements documents) and FRD (functional requirement documents) as well as close interactions with clients and the development teams as part of multiple mobile apps projects.
* Responsible for implementing supply chain and operations solutions in the exploration & production lines.
* Preparation of Test scenario /Test Cases in QC for System, Regression and Performance testing and maintain the test cases in Quality Center.
* Planning to tests/dates in QC, preparation of test strategy and SWOT for new business requirements.
* Involved, develop and implement the planning system improvements to maintain optimal inventories throughout the global supply chain
* Liaisoned with Business team to ascertain their requirements of standard reports and ad-hoc querying functionality using Cognos.
* Created Process Flow diagrams, Use Case Diagrams, Class Diagrams and Interaction Diagrams using Microsoft Visio and Rational Rose.
* Support for an inventory management value assessment to improve financial performance and the customer experience by reducing working capitals and supply chain costs and improving on shelf availability.
* Organize requirements into high level Use Cases and low-level Use Case Specifications and modeled them into UC, Activity and Sequence Diagrams using Rational Rose and MS Visio.
* Introduced Agile and RUP methodologies to reflect liquid nature of front-office improving time-to-market
* Translated Business processes into Informatica Mappings for building Data marts.
* Converted Business Requirements to the Functional Specification and Conducted JAD Sessions to develop an architectural solution that the application meets the business requirements, resolve open issues, and change requests.
* Incorporated Rational Unified Process (RUP) to create Business Requirement Document Specifications using MS Visio, MS Word and MS Excel
* Used MS Visio for Process modeling, Process mapping and Business Process flow diagrams.
* Creating, Process Flow Diagram, Context Diagram and Activity diagrams using UML.
* Facilitated JAD sessions and gathered business requirements
* Conducted weekly meetings with testing and development teams in keeping track of the project.
* Understand the As Is System and develop the To Be system concept and prepare the system process maps.

**Environment:** SDLC, XML, Rational Tools Suite (Rose, RequisitePro, ClearQuest, ClearCase), Endeca, Biztalk, UML, Agile/Scrum, Informatica, Cognos, SQL, MS Project, MS Office.