**SUMMARY**

**Information Technology Leader** with extensive tactical and strategic experience leading the full lifecycle management of IT projects for Fortune 500 organizations and smaller companies in various industries. Demonstrated knowledge of strategic system design and risk analysis. Able to leverage a broad and deep IT knowledge base to design, implement and support n-Tier systems in mission critical, highly regulated environments. A team leader with ability to focus personnel and resources to ensure IT alignment with the business’s strategic direction. Background includes both in-house IT management and consulting experience. Has security clearance.

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| --- | --- | --- |
| **Project Management** | **Vendor Management** | **Information/ Data Governance** |
| **IT Operations** | **Service Delivery** | **Disaster Recovery** |
| **Systems Architect** | **Information Security** | **ITIL, Lean/Six Sigma Certified** |

**PROFESSIONAL EXPERIENCE**

**IT Project Manager (Consultant) at Tiffany & Company 06/16-Present**

* Successful migration of eCommerce infrastructure.
  + Migration completed on time and with ZERO impact to consumers globally.
  + Project Management of multiple integrated work streams.
* Detailed analysis of current system state in preparation for data center consolidation effort.
  + Achieved $1mm/yr. in cost savings by eliminating CoLocation expenses.

**Senior IT Project Manager (Consultant) at Sanofi 03/13-12/15**

Directing the identification, classification and migration of unstructured data as part of the North American Data Center Consolidation Program.

* Over 500TB of data migrated.
* Achieved over $2MM in Cost Avoidance through data consolidation and decommissioning of legacy platforms.
  + Process Mapping for Migration flow.
  + Working cross-entity and cross-departmental.
  + Proper categorization and handling of data (GxP, SOX, Legal, HIPAA).
  + Presentations to clients and governance committees.
* Implementation of Information Governance Platform.
  + Analysis and Migration of Unstructured Data (docs, presentations, etc.).
  + Risk Analysis identifying exposures in Legal, Records Management and Security.

**IT Operations Manager, Opera Solutions 01/12-12/12**

* Service Delivery for major, client facing Big Data projects.
* Managed implementation of VOIP Upgrade to Cisco Unified Communications Platform.
* Executed secure asset (laptops/desktops, blackberries, phones) recycling program at zero cost.
* Coordinated efforts of System Administrators and Desktop Support in global locations.

**Operations/Service Delivery Manager, Enhanced Virtual Operations (Novartis) 06/11-12/11**

(via API Systems Inc, Denville NJ)

* Team Leader of 2nd and 3rd level personnel in support of a global Citrix environment.
* Managed Virtual Environment in support of ~5,000 off-shore consultants.
* Business Impact Assessment and Disaster Recovery Planning of Citrix Environment.

**IT Operations Manager, USPS.COM 07/10-05/11**

(via Optimo Information Technology,Bloomsburg PA)

* Managed technical team in support of largest government eCommerce website.
* Facilitated Change Management Process across Legacy and New Applications
* Mapped out systems, interdependencies and potential weak points.
* Capacity Analysis and Planning with regard to seasonal traffic and storage needs.

**Risk Assessment (Consultant) at Design Strategy Corporation 04/10–05/10**

* Risk Assessment for a medium-sized company to determine gaps in current technology (infrastructure, topology, etc.), processes and procedures.
* Addressed SOX/SAS 94 Audit findings.

**Enterprise Architect (Consultant) at Lawn Doctor 12/09-03/10**

* End to end analysis and mapping of systems, applications, infrastructure and processes to identify areas of concern.
* Recommendations on Disaster Recovery Planning.

**Program Manager (Consultant), Field Force Infrastructure Support at Pfizer 11/08-08/09**

* Facilitated Phase Gate Reviews highlighting areas that required additional resources.
* Engaged workstream partners to ensure that the proper infrastructure resources as needed.

**IT Infrastructure Project Manager (Consultant) at Johnson & Johnson 12/07-08/08**

* Project Management for Global Services Vendor Connectivity Initiatives.
* Compliance and Capacity Planning for MPLS connections to Off-Shore Vendors.

**Project Manager (Consultant) at Medco 09/07-11/07**

* Managed project related processes on a virtual team for on-boarding new Medco Clients.

**Systems Analysis (Consultant) at Design Strategy Corporation 05/07-08/07**

* Systems assessment for medium-sized company encompassing systems mapping, infrastructure, servers, desktops, telecommunications, WAN, wireless.
* Review of policies and procedures.
* Recommendations on Disaster Recovery Planning based on assessment.

**Manager/Team Leader, IT Operations & Automation, Pfizer,** NY/NJ  **1992-2006**

Created strategic systems plan for site including mapping of systems and interdependencies.

Managed diverse team of staff and contractors. Evaluated and implemented new technology.

* Achieved cost savings of 20% of annual budget by designing a datacenter for localized support of mission-critical servers. Significantly reduced down time and operational expenses.
* Attained cost savings of 45% of capital investment by designing and implementing Strategic GxP Virtual architecture for rapid deployment of validated applications.
* Team Lead for the implementation, validation and support of automation systems in a GxP environment in support of a $20MM automation project.
* Led site-wide effort to streamline business processes by reviewing all SOPs.

## EDUCATION

**Master of Science, Management with a Concentration in MIS**

New Jersey Institute of Technology, Newark NJ

**Bachelor of Arts, Information Studies and Psychology**

Syracuse University, Syracuse NY

**Certifications:** ITIL Foundations, Lean/Six Sigma Green Belt

**Security Clearance:** Confidential