Angela Andronova

Technical Writer

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SUMMARY

As a Technical Writer with over 15 years of experience, I am highly organized and proactive in crafting both end-user and developer documentation.
I am deeply committed and passionate about utilizing the Docs-as-Code approach and DocOps tools in my technical writing endeavors.
Additionally, I possess exceptional skills in editing, reviewing, and refining content based on user feedback.

EXPERIENCE

Technical Writer

DevExpress   📅 10/2022 - Ongoing   📍 Remote

DevExpress provides best-in-class UI controls, tools, and frameworks for WinForms, ASP.NET, MVC, Blazor, ASP.NET Core, WPF, VCL, Xamarin, and JavaScript developers.

- I developed technical documentation for the WPF/WinForms platforms, ensuring developers had access to clear and concise instructions for using the product.
- I also wrote technical articles for the product blog, further highlighting the capabilities and benefits of the product. In addition, I provided detailed implementation examples for the sample applications on GitHub, demonstrating the product's functionality in real-world scenarios.
- Finally, I created code samples and application examples for all documentation, making it easy for developers to get up and running with the product.

Team Lead

Arenadata Software   📅 07/2021 - 06/2022   📍 Remote

Arenadata creates a single enterprise data platform using open source solutions such as Apache Hadoop, Greenplum, Apache Kafka, ClickHouse, PostgreSQL

- I led and managed a team of up to 6 technical writers.
- Together with my team, we were able to write 100% of the new technical content for the company's Apache Hadoop-based product in just 4 months, demonstrating my ability to efficiently manage projects and meet tight deadline.
- Additionally, I built a content architecture and managed the design works for the documentation portal, ensuring the platform was user-friendly and easy to navigate.
- Through my leadership and contributions, I helped improve the overall quality of the documentation and contributed to the success of the product.

Senior Technical Writer

SberDevices   📅 10/2020 - 07/2021   📍 Remote

SberDevices focuses on smart devices and everything about it like speech technologies, face and voice biometrics, neural networks, and more

- In this role, I created developer guides (API/SDK) for a speech recognition service, enabling developers to integrate the service into their projects.
- Additionally, I participated in the development of the developer site layout using Strapi CMS, which helped streamline the documentation process.
- Furthermore, I conducted extensive research and developed a concept description of a voice biometrics service, demonstrating my ability to innovate and stay ahead of industry trends.

Senior Technical Writer

Waves Enterprise   📅 04/2019 - 10/2020   📍 Remote

Waves Enterprise develops and supports a hybrid blockchain that combines both private and public permissioned blockchain technologies

- As a Technical Writer at Waves Enterprise, I played a key role in the development and support of a hybrid blockchain that seamlessly integrates private and public permissioned blockchain technologies.
- In an agile environment, I developed end-user product documentation and consistently met all team deadlines.
- I also actively managed and supported the documentation lifecycle, from writing to publishing, on the company's website.
- Through my efforts, I was able to increase the user documentation library by 50%.

SKILLS

Doc tools

Docusaurus   API/SDK docs   Markdown

VSCode/IntelliJ IDE   HTML/CSS/JavaScript

Soft skills

Strong communications skills

Simple&easy texts   Team player

Management and internal tools

Confluence   Jira   Notion

GitHub/GitLab   Docker   Jenkins

Basic proficiency

SQL   Apache Hadoop   Spark   Scala

Swagger   C# (WPF/WinForms)

ACHIEVEMENTS

◆ **Arenadata, documentation portal**
The portal was built in 4 months using the Antora&ASCIIDoc stack. My team and I have planned all content architecture, design elements and navigation.

◆ **Arenadata, YADRO, Building TW team**
I built a TW team 2 times in the last 5 years. I was responsible for hiring and establishing all processes.

CONFERENCES

✓ **DITA-OT Day Conference**
November 4, 2018, Rotterdam, Netherlands
A conference dedicated to the DITA Open Toolkit project

✓ **Write the Docs Conference**
October 3-4, 2021, Online
The conference focused on all topics related to software documentation

LANGUAGES

English   Proficient

EDUCATION

Master's Degree - Space Geodesy

Moscow State University of Geodesy and Cartography

📅 1999 - 2004   📍 Moscow