# Michael Manley

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With years of diverse leadership experience and a deep passion for technology, I am eager to transition into the tech industry. I recently completed NC State's Web Developer Boot Camp and received my certification in Web Development in January 2023. Additionally, I am certified as a MuleSoft Level 1 Developer. I'm looking forward to the opportunity to leverage my skills and experience in this new, dynamic field.

While I have found a great deal of fulfillment in the culinary field, the tech industry is my true passion. In 2022, I made the decision to enroll in NC State's software developer boot camp. Throughout the program, I gained hands-on experience in coding languages such as HTML, JavaScript, Python, CSS, Linux, and React, along with principles of cybersecurity, SQL databases, and data modeling. These skills, paired with my MuleSoft certification, have equipped me with the technical knowledge to thrive in a dynamic software development environment.

The opportunity to combine my leadership experience with my newly acquired technical skills is incredibly rewarding, and I am looking forward to this journey. In my role as Executive Chef, I cultivate an industry-leading business dining experience, always prioritizing customers while leading a culinary team to produce high-quality, boutique-level food. I have introduced a new marketing strategy for our catering department, organizing monthly expos for administrators and executives, which has led to a 10% year-over-year increase in catering sales. Additionally, I am actively streamlining our Point-of-Sale systems, making them more user-friendly, reducing wait times, and improving customer satisfaction.

Fun fact: I share my name with Michael Manley, the fourth Prime Minister of Jamaica, who served from 1972–1980 and again from 1989–1992. He is still remembered as one of Jamaica's most influential leaders.

Please find my resume enclosed, which provides further details on my experience and skills. Thank you for your time and consideration. I look forward to the opportunity to meet and discuss how my unique background can contribute to your team.

Sincerely,
Michael Manley

# Michael Manley

Customer Inspired

Software Engineer

Apex, NC
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https://linkedin.com/in/michael-manley-b54571b5
https://portfolio-yd8b-execchef23s-projects.vercel.app
https://github.com/execchef23

## EDUCATION

North Carolina State University
Software Development
Bootcamp Certification
May 2022–January 2023

Johnson and Wales University
Associates of Science in Culinary Arts
Magna Cum Laude
November 2004

St. Petersburg College
Studied business

## COURSES

HTML & Web Accessibility

CSS & CSS Frameworks

UX & UI Design

JavaScript & Front-End Development

Back-End Development & APIs

Python

SQL & Database

Cybersecurity

## LANGUAGES & TOOLS

MuleSoft Developer Level 1 -Certified

AWS Cloud practitioner

HTML | CSS

Python

JavaScript | React | Redux

Node.js

SQL

MongoDB

GitHub

Linux

## METHODOLOGIES

## SUMMARY

Experienced developer with hands-on expertise in Java, Python, JavaScript, C#, and Linux. Experienced in QA, testing, and debugging, with a strong ability to identify issues and deliver high-quality software solutions. Skilled in cloud technologies, installation, and configuration management. Passionate about learning new technologies and exploring innovative methods.

## PROFESSIONAL PROJECTS

**Testing MLB betting prediction model** | https://mlb-betting-bot.onrender.com
I am developing an MLB AI prediction app to find value bets.
- Engineered and deployed an AI prediction bot which will fetch data daily, run prediction models based on the data. Fetch current betting odds and run algorithms based on all the data to find value bets to place.
- Designed automated test routines in Python to validate data pipelines, model predictions, and real-time betting logic, supporting consistent performance across daily deployment cycles.

## PROFESSIONAL EXPERIENCE

**Real Estate Website** | https://effervescent-cobbler-c785f6.netlify.app/
Developed a user-friendly real estate website that showcases property listings and agent services with a modern, mobile-responsive design.
- Designed and built a responsive real estate website using HTML, SCSS, JavaScript.
- Implemented clean UI for property listings, agent bios, and contact features.
- Deployed the project using Netlify for fast and reliable hosting.

**Constellation Culinary Group** |Sept 2023–Current
*Executive Chef*
Cultivates an industry leading business dining experience which focused on customers first, while leading a culinary staff to produce boutique level food.
- Lead a new marketing strategy for our catering department holding monthly catering expos for the admins and executives leading to an increase in catering sales 10 % year over year.
- Helped streamline our POS systems to be more user friendly, which optimized time allowing cashiers to decrease wait times and improve customer satisfaction.

**Sunrise Senior Living** |January 2022–January 2023
*Executive Director*
Enrich the lives of aging seniors through innovative care and programming while creating a safe and rewarding work environment while exceeding corporate and state standards.
- Consults residents and families on satisfaction of the community to create customized care plans and personalized programming, which increased overall satisfaction by 15% over the last year.
- Implemented a social media campaign to bolster potential new resident move-ins; achieved 20% increase in activity across social media platforms which lead to 1 extra move-in each month during the campaign.

Agile Methodology

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CSS & CSS Frameworks

UX & UI Design

JavaScript & Front-End Development

Back-End Development & APIs

Python & OOP

SQL & Database

Cybersecurity

## LANGUAGES & TOOLS

MuleSoft Developer Level 1 -Certified

HTML | CSS

Python

JavaScript | React | Redux

Node.js

SQL

MongoDB

GitHub

Linux

## METHODOLOGIES

Agile Methodology

**PROFESSIONAL EXPERIENCE**

**Elmcroft Senior Living** |November 2019–January 2022
*Dining Services Director/Assistant Executive Director*
Created inviting resident experiences by providing well balanced delicious meals while being a leader who strives to pass on years of culinary knowledge.
- Helped streamline menu program for internal use, which optimized time spent for dining services directors supporting other tasks.
- Consulted with residents monthly for feedback regarding meals and service, then implemented feedback in new monthly menus which increased resident satisfaction by 5%.

**Brookdale Senior Living** |March 2017 – October 2019
*Dining Services Director*
Created inviting resident experiences by providing well balanced delicious meals while being a leader who strives to pass on years of culinary knowledge.
- Designed signature offerings for new potential residents for a corporate s`ales campaign; which increased our new resident move ins by 2%.
- Consulted with residents monthly for feedback regarding meals and service, then implemented feedback in new monthly menus which increased resident satisfaction by 5%.

**Watercolour Grill House at Marriott Sandkey** |March 2015 – March 2017
*Restaurant Manager*
Created world class dining experiences by providing world class customer service, leading the front of the house team by example, and showcasing our world class service.
- Worked retraining servers with innovative guest service techniques increasing our guest satisfaction survey scores by 10%.
- Helped streamline our POS systems for internal use, which optimized time allowing servers to focus more on customers.
- Orchestrated the remodel of our bistro refocusing the layout and offerings, increasing our sales by 15%.

**Aramark Corporate Foodservice** |January 2011 – February 2015
*Food Service Director*
Cultivated an industry leading corporate dining experience focusing on customers first, while leading a culinary staff to produce next level food.
- Lead a new marketing strategy for our catering department holding monthly catering expos for the admins and executives leading to an increase in catering sales 10 % year over year.
- Helped streamline our POS systems to be more user friendly, which optimized time allowing cashiers to decrease wait times and improve customer satisfaction.
- Lead 3 new account openings, managing all aspects from hiring staff to purchasing equipment and each opening was so successful each account extended their contract immediately by two years.