Bharati AI Executive Report

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Performance Overview
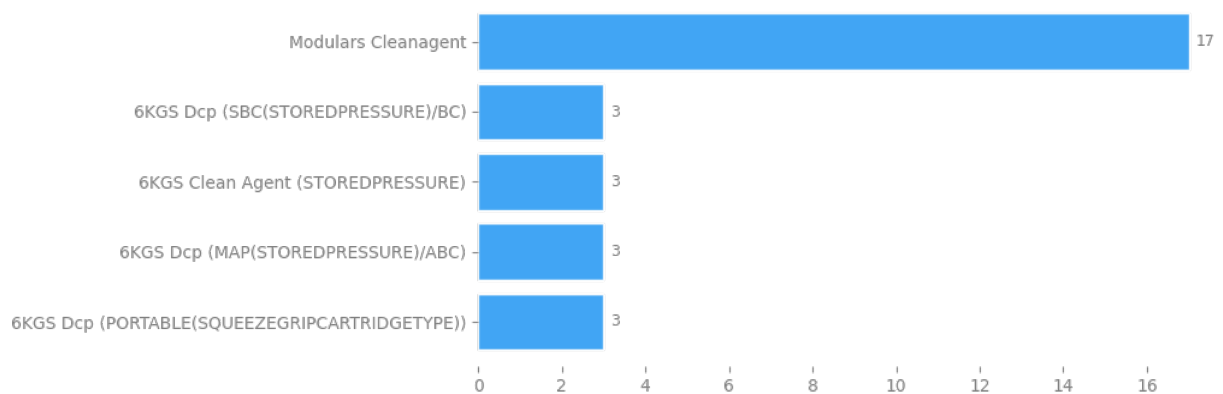
272
TOTAL EMAILS PROCESSED

100.0%
SLA COMPLIANCE

Product Demand Analysis

Top 5 Product Demand

Product	Value
Modulars Cleanagent	17
6KGS Dcp (SBC(STOREDPRESSURE)/BC)	3
6KGS Clean Agent (STOREDPRESSURE)	3
6KGS Dcp (MAP(STOREDPRESSURE)/ABC)	3
6KGS Dcp (PORTABLE(SQUEEZEGRIPCARTRIDGETYPE))	3

Top Products Mentioned

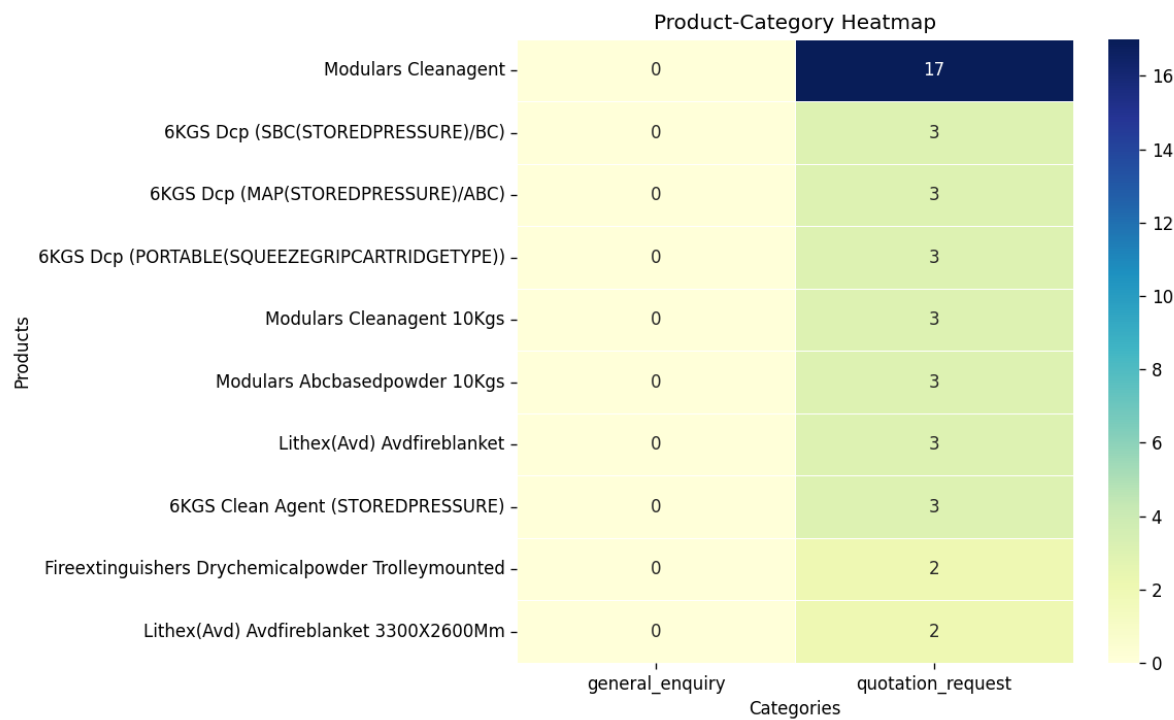6KGS Dcp (SBC(STOREDPRESSURE)/BC) **3 (1.1%)**

6KGS Clean Agent (STOREDPRESSURE) **3 (1.1%)**

6KGS Dcp (MAP(STOREDPRESSURE)/ABC) **3 (1.1%)**

6KGS Dcp (PORTABLE(SQUEEZEGRIPCARTRIDGETYPE)) **3 (1.1%)**

25KGS Dcp (TROLLEYMOUNTED) **1 (0.4%)**

Product Category Analysis

Product-Category Heatmap

Products	general_enquiry	quotation_request
Modulars Cleanagent	0	17
6KGS Dcp (SBC(STOREDPRESSURE)/BC)	0	3
6KGS Dcp (MAP(STOREDPRESSURE)/ABC)	0	3
6KGS Dcp (PORTABLE(SQUEEZEGRIPCARTRIDGETYPE))	0	3
Modulars Cleanagent 10Kgs	0	3
Modulars Abcbasedpowder 10Kgs	0	3
Lithex(Avd) Avdfireblanket	0	3
6KGS Clean Agent (STOREDPRESSURE)	0	3
Fireextinguishers Drychemicalpowder Trolleymounted	0	2
Lithex(Avd) Avdfireblanket 3300X2600Mm	0	2

Category Distribution

General_enquiry **127 (46.7%)**
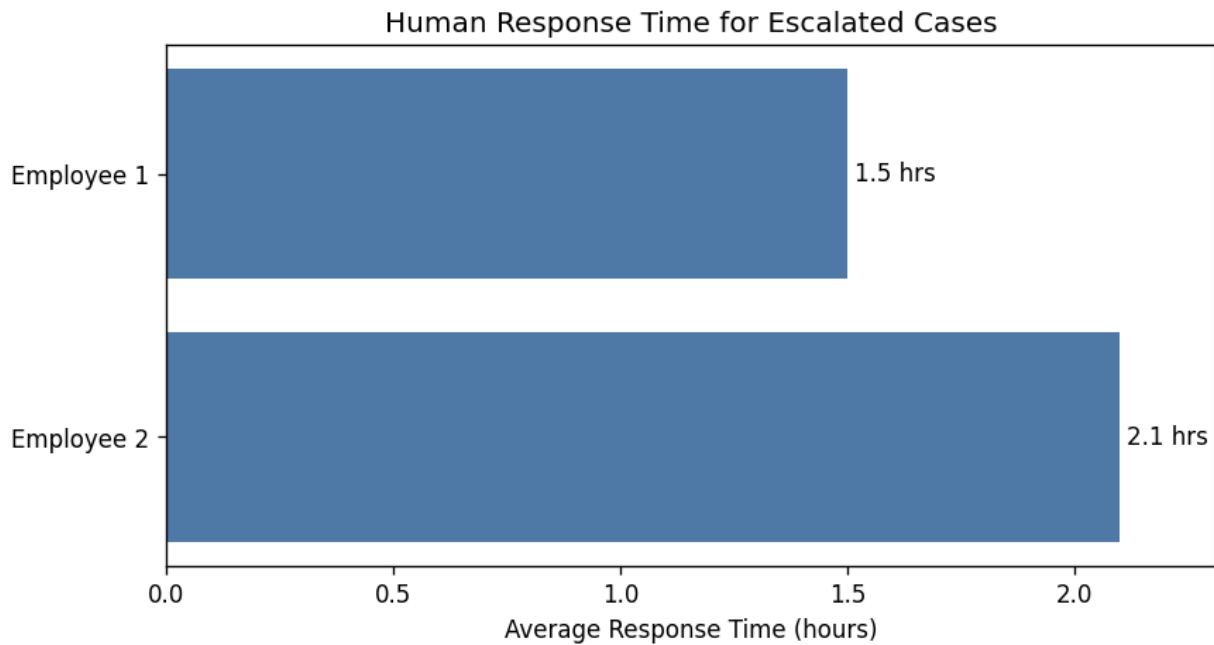
Quotation_request **75 (27.6%)**

Complaint **37 (13.6%)**

Follow_up **28 (10.3%)**
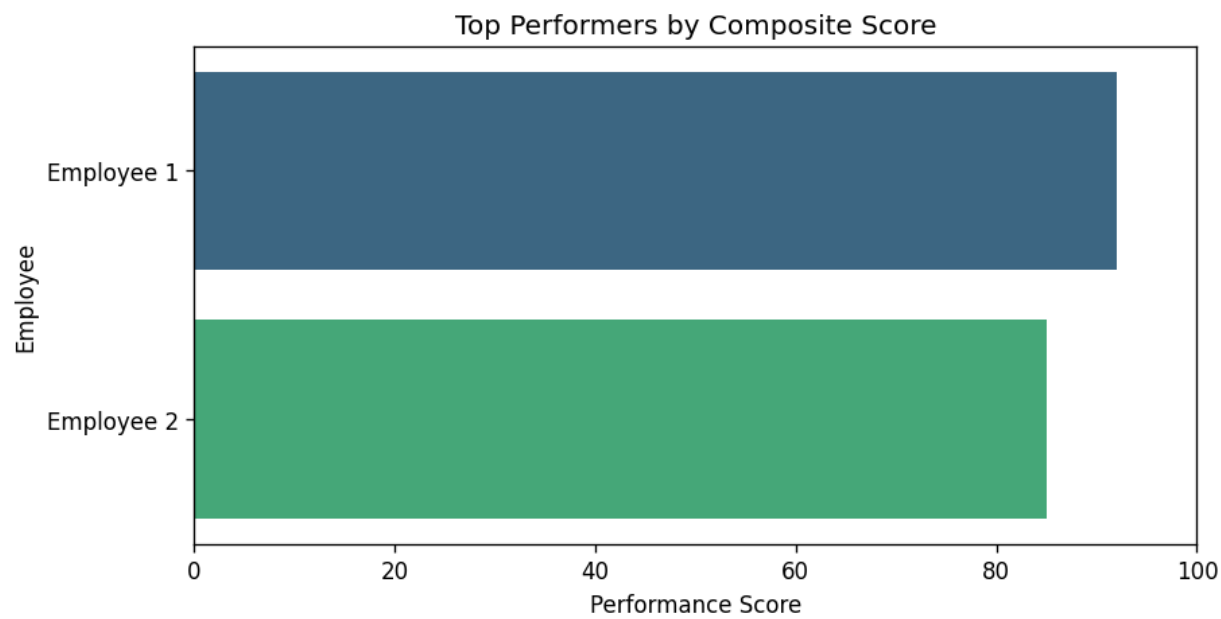
Other **5 (1.8%)**

Team Response Times

Human Response Time for Escalated Cases

Employee 1 — 1.5 hrs
Employee 2 — 2.1 hrs

Average Response Time (hours)

Performance Leaderboard

Top Performers by Composite Score

☐ Top Performer

Employee 1

Score: 92

SLA: 95% Handled: 45 emails