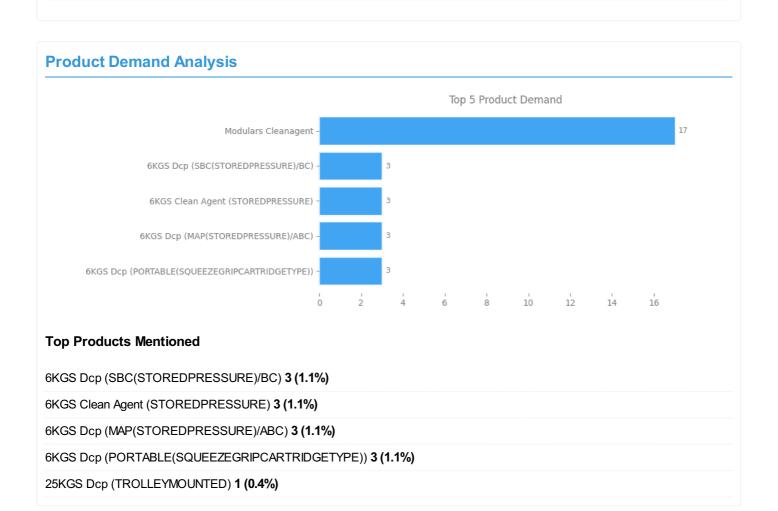


Bharati Al Executive Report

Generated on 2025-07-12 09:42:55

Performance Overview 278 TOTAL EMAILS PROCESSED 100.0%

SLA COMPLIANCE



Product Category Analysis Product-Category Heatmap Modulars Cleanagent -6KGS Dcp (SBC(STOREDPRESSURE)/BC) -3 6KGS Dcp (MAP(STOREDPRESSURE)/ABC) -- 12 6KGS Dcp (PORTABLE(SQUEEZEGRIPCARTRIDGETYPE)) -- 10 Modulars Cleanagent 10Kgs -0 Products Modulars Abcbasedpowder 10Kgs -0 Lithex(Avd) Avdfireblanket -6KGS Clean Agent (STOREDPRESSURE) -3 2 Fireextinguishers Drychemicalpowder Trolleymounted -- 2 Lithex(Avd) Avdfireblanket 3300X2600Mm -- 0 general_enquiry quotation_request Categories



General_enquiry 128 (46.0%)

Quotation_request 77 (27.7%)

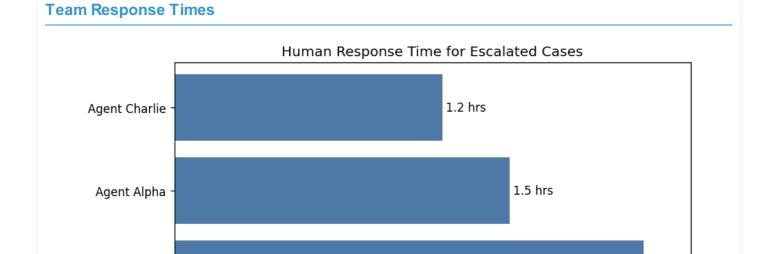
Agent Bravo -

0.0

Complaint 38 (13.7%)

Follow_up 30 (10.8%)

Other 5 (1.8%)



1.0

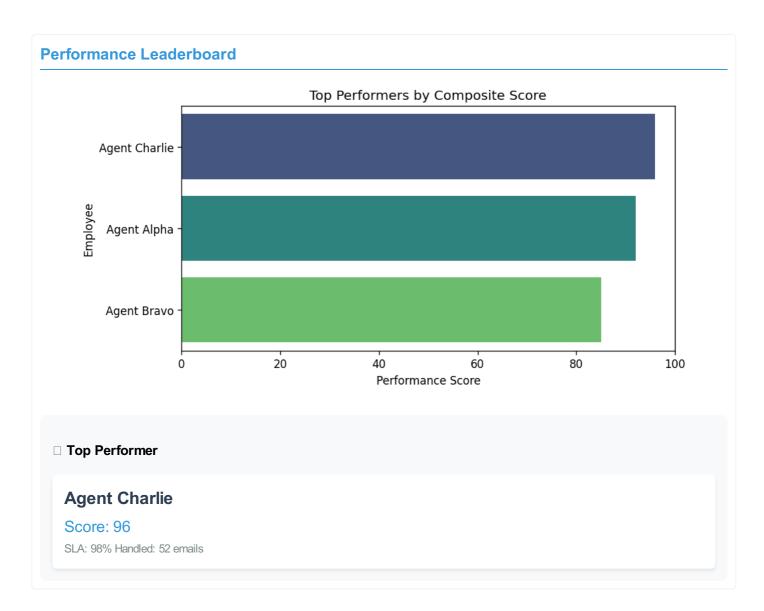
Average Response Time (hours)

0.5

2.1 hrs

2.0

1.5



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