

IP Compliance Policy – OpenExO

If you are an owner of copyrights, trademarks or other “intellectual property” rights (your “IP Rights”) that you believe, in good faith, may be included in Content that has been uploaded to an OpenExO website or app or is otherwise included in OpenExO Services, and you believe that your IP Rights are being infringed, you may provide us with notice of this by delivering a completed Alleged Infringement Notice ([here](#)) or by providing formal written notice to us (address below) including all of the following information:

- 1) Identify the specific copyrighted work, trademark or other intellectual property that you believe has been infringed upon and, if you are asserting infringement of an intellectual property right other than copyright, the intellectual property right at issue (for example, trademark or patent);
- 2) Identify the Web page URL(s) within the Service containing the copyrighted work or intellectual property that you claim has been infringed and, if possible, the contact information for the person you believe responsible for the infringing act in connection with that that work. Describe the content on the page(s) you believe infringes upon the work identified in item (a) above, including whether the content is a particular image (and describe it in detail) or written work (including the text of the copyrighted work).
- 3) Include the statement: “I have a good faith belief that use of the materials described above as allegedly infringing is not authorized by the owner of the intellectual property rights therein, its agent or the law.”
- 4) Provide your name, mailing address, telephone number and e-mail address.
- 5) Provide a physical or electronic signature of the person authorized to act on behalf of the owner of the copyright, trademark or other intellectual property interest that is allegedly infringed.
- 6) Provide a signed statement by you, made under penalty of perjury, that the above information in your notice is accurate and that you are the copyright, trademark or other intellectual property owner or authorized to act on the copyright or intellectual property owner’s behalf.

Send the Alleged Infringement Notice containing the above information to us the following address (or our then current corporate address as specified on www.openexo.com): OpenExO, [Exo Works Europe SLU, CIF B19634187, Calle Parque de las Ciencias, 1, planta 1 oficinas b-e, 18006 Granada, Spain], ATTN: Legal. You can send us any questions to: legal@openexo.com

Please note that we may reproduce any legal notice we receive to send to a third-party for publication and annotation, and we may post your notice in place of any removed Content. We will respond and/or take action on all complete and qualified notices within 48 business hours of receiving your correspondence and reserve the right to communicate with you via email or other means.

Please consider carefully taking an action to initiate a claim, as there are consequences for filing a claim without justification. For example, under Spanish Intellectual Property Act, you may be liable for any damages, including costs and attorneys’ fees incurred by us or our users if you knowingly materially misrepresent that material or activity is infringing.

If you are unsure whether the material you are reporting is in fact infringing, you should contact an attorney before filing a notification with us. We require all Alleged Infringement Notices to be submitted in writing and signed with the sworn statement set out above.