

## Background

#### Class Modelling

The class model describes

Objects in a system &
Their Relationships

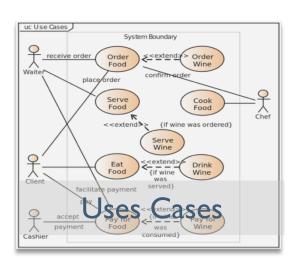
Interaction Modelling

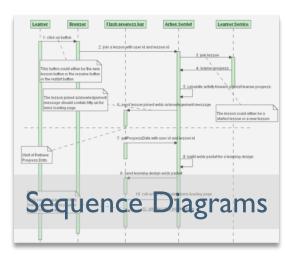


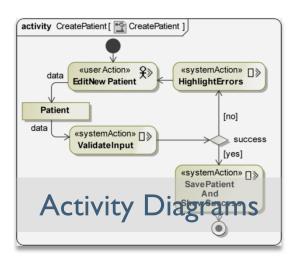
## Interaction Modelling

## Describes how the objects interact to achieve the desired behaviour of system

Modeled at different levels of abstraction





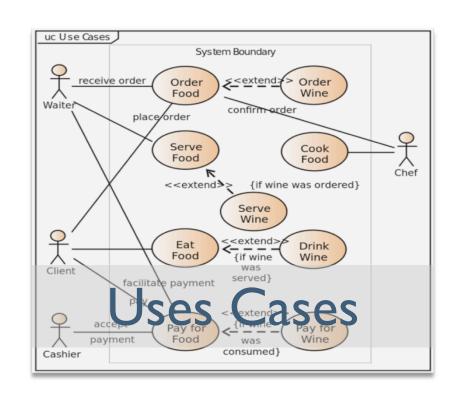




## Interaction Modelling – Use Cases

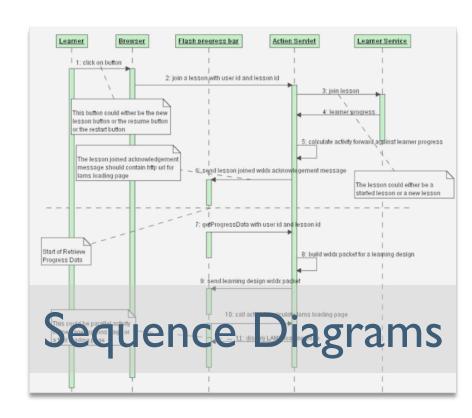
At a high level use cases describe how a system interacts with outside actors

- Each use case represents a functionality that a system provides to the user
- Use cases are helpful for capturing informal requirements



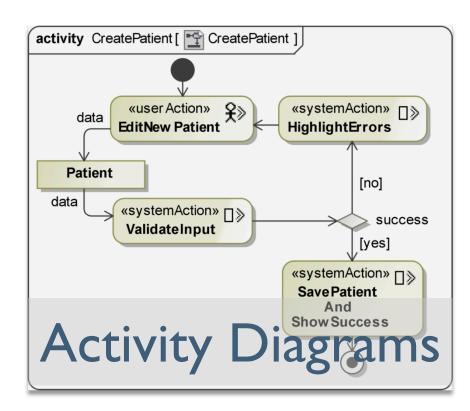
## Interaction Modelling - Sequence Diagram 1632

Sequence Diagrams provide more detail and show the messages exchanged among objects over time



## Interaction Modelling – Activity Diagram

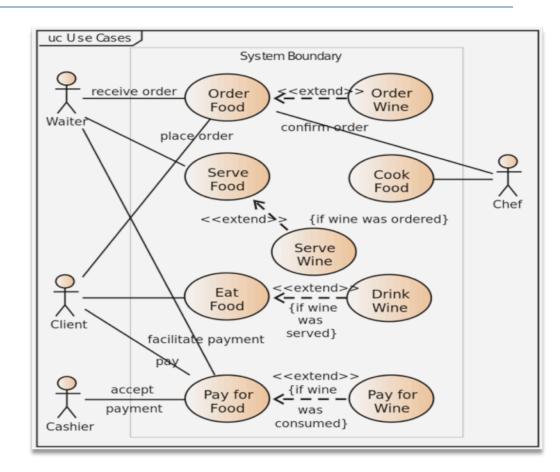
Activity diagrams show the steps needed to implement an operation or a business process referenced in a sequence diagram





#### Use Case Models - Introduction

- Illustrates a set of use cases for a system, the actors, and the interactions between actors and use cases.
- A graphical overview of the functionality provided by a system in terms of <u>actors</u>, their goals (represented as <u>use cases</u>), and any dependencies between those use cases.





## Use Case Models - Objectives

- Create a semi-formal model of the functional requirements
- Analyze and define:
  - Scope
  - External interfaces
  - Scenarios and reactions

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#### Use Case Models: Actors

#### An actor is a direct external user of a system

- An object or a set of objects that communicates directly with the system but that is not part of the system
- Examples
  - Customer and Repair Technician are actors of a vending machine
  - Traveler, Agent and Airline are actors of a travel agency system
  - User and Administrator are actors for a computer database system
- Actors can be persons, devices and other systems (anything that interacts directly with the system)
- An actor represents a particular facet (i.e., role) of objects in its interaction with a system
- The same actor can represent different objects that interact similarly with a system
  - E.g., many individual persons may use a vending machine but their behavior toward the vending machine can be summarized by the actors Customer and Repair Technician
  - Each actor represents a coherent set of capabilities for its objects

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#### Use Case Models: Actors

Modelling the actors helps to define a system by identifying the objects within the system and those on its boundary

- An actor is directly connected to the system
  - An indirectly connected object is not an actor and should not be included as part of the system model
  - Any interaction with an indirectly connected object must pass through actors
    - Example:
       Dispatcher of repair technicians from a service bureau is not an actor of a vending machine
      - □ It can be actor of a repair service model that includes Dispatchers, Repair Technicians and Vending Machines as actors. This model should be different from vending machine model



#### Use Case Models: Use Cases

## A use case is a coherent piece of functionality that a system can provide by interacting with actors

- Buy a beverage. The vending machine delivers a beverage after a customer selects and pays for it.
- Perform scheduled maintenance. A repair technician performs the periodic service on the vending machine necessary to keep it in good working condition.
- Make repairs. A repair technician performs the unexpected service on the vending machine necessary to repair a problem in its operation.
- Load items. A stock clerk adds items into the vending machine to replenish its stock of beverages.

Figure 7.1 Use case summaries for a vending machine. A use case is a coherent piece of functionality that a system can provide by interacting with actors.

Object-Oriented Modeling and Design with UML, Second Edition by Michael Blaha and James Rumbaugh, ISBN 0-13-1-015920-4, © 2005 Pearson Education, Inc., Upper Saddle River, NJ. All rights reserved.



#### Use Case Models: Use Cases

Each use case involves one or more actors as well as the system itself

System	Use cases	Actors
Vending Machine	Buy a beverage	Customer
Vending Machine	Perform scheduled maintenance	Repair Technician
Telephone System	Make a call	Caller & Receiver

- An actor is not necessarily a person
- Example: in an online shop the use case "Checkout" involves the Web Customer and the Credit Payment Service
- A use case partitions the functionality of the system into a mainline behavior sequence, variations on normal behavior, exception conditions, error conditions, cancellations of a request
- Use cases should all be at a comparable level of abstraction
  - Examples: "Make telephone call" and "Record voice mail message" are at a comparable level; "Set external speaker volume to high" is too narrow, "Set speaker volume" or even "Set telephone parameters" would be better



## Creating Use Case Models

- Use case models include
  - Textual Use case descriptions
  - Graphical Use case diagrams

Useful guidelines: Section 7.1.4 Guidelines for Use Case Models pages 135-136 of the book "Object-oriented modeling and design with UML"



### Use Case Descriptions

Use Case: Buy a beverage

Summary: The vending machine delivers a beverage after a customer selects and

pays for it.

Actors: Customer

**Preconditions:** The machine is waiting for money to be inserted.

**Description:** The machine starts in the waiting state in which it displays the message "Enter coins." A customer inserts coins into the machine. The machine displays the total value of money entered and lights up the buttons for the items that can be purchased for the money inserted. The customer pushes a button. The machine dispenses the corresponding item and makes change, if the cost of the item is less than the money inserted.

#### **Exceptions:**

*Canceled*: If the customer presses the cancel button before an item has been selected, the customer's money is returned and the machine resets to the waiting state.

Out of stock: If the customer presses a button for an out-of-stock item, the message "That item is out of stock" is displayed. The machine continues to accept coins or a selection.

*Insufficient money*: If the customer presses a button for an item that costs more than the money inserted, the message "You must insert \$nn.nn more for that item" is displayed, where nn.nn is the amount of additional money needed. The machine continues to accept coins or a selection.

*No change*: If the customer has inserted enough money to buy the item but the machine cannot make the correct change, the message "Cannot make correct change" is displayed and the machine continues to accept coins or a selection.

**Postconditions:** The machine is waiting for money to be inserted.

Figure 7.2 Use case description. A use case brings together all of the behavior relevant to a slice of system functionality.

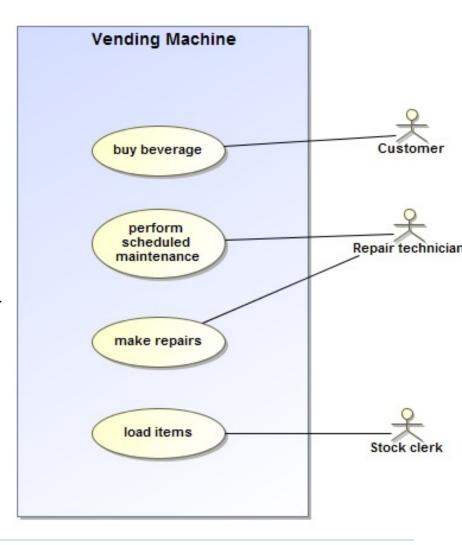
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## Use Case Diagrams

UML has a graphical notation for summarizing use cases into use case diagrams

- A rectangle contains the use cases for a system with the actors listed on the outside
- The name of the system is written near a side of the rectangle
- A name within an ellipse denotes a use case
- A "stick man" icon denotes an actor with the name placed below the icon
- Solid lines connect use cases to participating actors





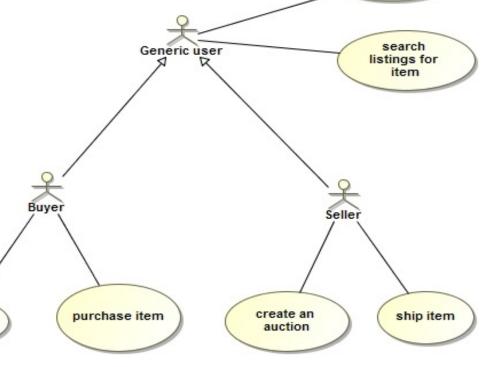
account

#### Actor Generalization

- Child actor inherits all use case associations from parent
- Actor generalization should be used if the specific actor has more responsibility than the generalized one (i.e., associated with more use cases) create

#### **Example:**

Look at the requirements management use case diagram in the picture and you will see there is duplicate behavior in both the buyer and seller which includes Create an account and Search listings Rather than having all of this duplication, we will have a more general user that has this behavior and then the actors will inherit this behavior from the general user



place bid



## Use Case Relationships

For large applications complex use cases can be built from smaller pieces

Linking enables flexibility in requirements specification

- Isolating functionality
- Enabling functionality sharing
- Breaking functionality into manageable chunks
- Three mechanism are used:
  - Include
  - Extend
  - Generalization

Useful guidelines: Section 8.1.5 Guidelines for Use Case Relationships pages 150-151 of the book "Object-oriented modeling and design with UML"



## Use Case Relationships: Include

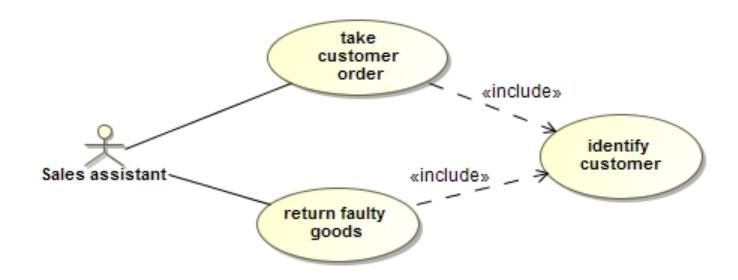
#### Include Relationship

- A use case can make use of other smaller use cases
- The include relationship incorporates the behaviour of another use case (e.g., subroutines)
- Factoring a use case into pieces is appropriate when the pieces represent significant behaviour units



## Use Case Relationships: Include

The UML notation for an include relationship is a dashed arrow from the source (including) to the target (included) use case. The keyword <<include>> annotates the arrow





## Use Case Relationships: Extend

#### Extend Relationship

- Adds an "extra behaviour" to a base use case
- Is used in the situation in which some initial capability is defined and later features are added modularly
- Base use case is meaningful on its own, it is independent of the extension. Extension typically defines optional behavior that is not necessarily meaningful by itself



## Use Case Relationships: Extend

The UML notation for an extend relationship is a dashed arrow from the extension to the base use case. The keyword <<extend>> annotates the arrow

Use case "trade stocks" is meaningful on its own. It could be optionally extended with "margin trading"

Extension Points: specify the location at which the behavior of the base use case may be extended. Extension points can have a condition attached. The extension (after the customer has asked for a margin purchase) behaviour occurs only if the condition is true when the control reaches the

extension point

trade stocks extension points after the customer has asked for a margin purchase

margin trading

«extend»



#### Use Case Relationships: Generalization

#### Generalization Relationship

- Can show specific variations of a general use case, analogous to generalization among classes
- A parent use case represents a general behaviour
- A child use case specializes the parent by inserting additional steps or by refining existing steps

#### The child use case inherits the behavior of the parent use case

- The interaction (described in the textual description)
- Use case links (associations, include, extend, generalization)

#### The child use case can substitute the parent use case

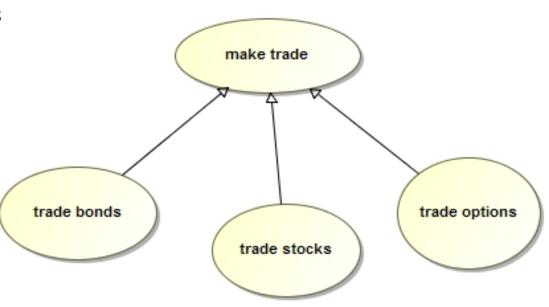
Overriding occurs through the textual description



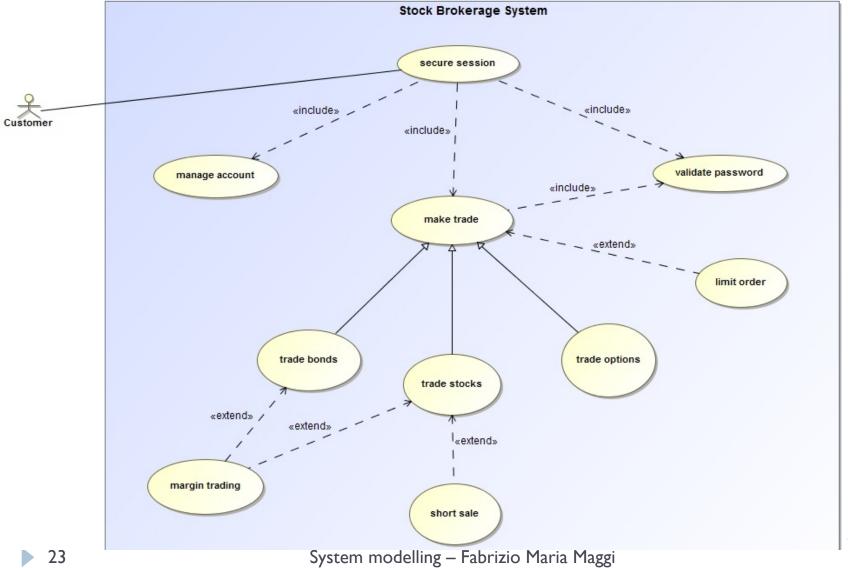
#### Use Case Relationships: Generalization

The UML notation for an generalization relationship is an arrow with its tail on the child use case and a triangular arrowhead on the parent use case (the same notation that is used for classes)

- Use case "make trade" can be specialized into child use cases "trade bonds", "trade stocks" and "trade options" (based on different types of financial items)
- The parent use case contains steps that are performed for any kind of trade
- Each child contains additional steps that are particular to a specific kind of trade



## Combinations of Use Case Relationships



## What makes a good Use Case Model?

## Lack of ambiguity

Each
 requirement
 must be
 interpreted in
 a single
 manner.

#### Completeness

 The collection of all use cases is everything that can be done to/with the system.

#### Consistency

 Requirements should not conflict with each other. If there are, tradeoffs must be detected and discussed.

#### Avoid design

 Requirements should raise a need, not answer it.