

# DIRECT' BOOKING TERMS & CONDITIONS

# RESERVATIONS, SALES & MARKETING

Suite 9, Upper Level Jones Bay Wharf 26-32 Pirrama Road Pyrmont NSW 2009

### **CONTACT US**

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For images and videos head to arkabawalk.com/trade-and-media.

### **RATES**

Rates Valid from 1 April 2021 to 31 March 2022. All rates are in Australian dollars and inclusive of GST (Goods and Services Tax).

### WALKING SEASON

Weekly departures between 1 April 2021 – 14 October 2021 and 17 – 31 March 2022. Seasonal closure 11 October 2021 until 17 March 2022.

### ORIGINAL ARKABA WALK EX ADELAIDE

Price per person weekly Wednesday departures	Rate
4 Night / 5 Day Arkaba Walk ex Adelaide with return road transfers from	2,900.00
Adelaide and one additional pre-walk night at Arkaba Homestead.	

### **INCLUSIONS**

The Arkaba Walk is a fully hosted and expertly guided experience and includes return road transfers from Adelaide, two night's swag camping at Arkaba's signature walking camps, two night's Arkaba Homestead (member of Luxury Lodges of Australia), a support vehicle for transporting your main luggage between walking camps, full board meals including trail snacks and alcoholic beverages. You will also be provided with a suitable hydration backpack with plenty of room for your lunch, camera and items of a personal nature, sock protectors and walking poles to use at your leisure. A guided lay of the land safari experience is also included on your arrival day.

For full day-by-day walk itinerary with transfer times head to <a href="https://arkabawalk.com/trade-and-media/">https://arkabawalk.com/trade-and-media/</a>. Rates includes a Conservation Levy with at least 2 percent of your client's all-inclusive experience on the Arkaba Walk going back into conservation projects. The Conservation Levy does not increase the package price, it is simply a guarantee that a minimum amount goes directly to initiatives in protecting Arkaba's biodiversity. See <a href="https://www.arkabawalk.com/conservation-at-arkaba/">www.arkabawalk.com/conservation-at-arkaba/</a> for full details.

# ORIGINAL ARKABA WALK EX ARKABA

Price per person	Rate
3 Night / 4 Day Arkaba Walk ex Arkaba	2,400.00
Weekly Thursday departures	
4 Night / 4 Day Arkaba Walk ex Arkaba with an additional pre-walk night at	2,770.00
Arkaba Homestead.	
Weekly Wednesday departures	

### **INCLUSIONS**

The Arkaba Walk is a fully hosted and expertly guided experience and includes two night's swag camping at Arkaba's signature walking camps, one night Arkaba Homestead (member of Luxury Lodges of Australia), full board meals including trail snacks, alcoholic beverages and a support vehicle for transporting your main luggage between walking camps, You will also be provided with a suitable hydration backpack with plenty of room for your lunch, camera and items of a personal nature, sock protectors and walking poles to use at your leisure.

The option of one additional pre-walk night at Arkaba Homestead includes a guided lay of the land safari experience, dinner, bed, breakfast and beverages.

For full day-by-day walk itinerary with transfer times head to https://arkabawalk.com/trade-and-media/.

Rates includes a Conservation Levy with at least 2 percent of your all-inclusive experience on the Arkaba Walk going back into conservation projects. The Conservation Levy does not increase the package price, it is simply a guarantee that a minimum amount goes directly to initiatives in protecting Arkaba's biodiversity. See <a href="https://www.arkabawalk.com/conservation-at-arkaba/">www.arkabawalk.com/conservation-at-arkaba/</a> for full details.

Transfers between Adelaide and Arkaba are not included in this package which is designed for self-driving guests and a pre-walk night elsewhere in the Flinders Ranges or Arkaba Homestead is required. Guests overnighting pre-walk within driving distance of Arkaba will need to be at the homestead by 08:00 on day one dressed ready to walk. Breakfast is included and Arkaba Walk ex Arkaba guests are welcome to enjoy a leisurely morning on their day of departure ahead of 11am check-out.

# ARKABA WALK JUST FOR FAMILIES

Dedicated departures are: Monday 12 April, Monday 28 June, Thursday 15 July & Thursday 30 September 2021

Price per person,	Rate
3 Night / 4 Day Arkaba Walk ex Adelaide	2,770.00
*One child aged 8-16 years will travel for free when walking with two adults	

<sup>\*</sup> Children sharing will have 'swag' bedding – Swags are the Australian bedroll that have been used by generations of Australian pioneers. It is a mattress that is inside a canvas cover and made up with quality sheets & pillows. They are custom made, comfortable and are suitable for children only.

# **INCLUSIONS**

This Wild Bush Luxury experience is a modified version of our signature Arkaba Walk, tailored just for families. We take care of everything including your flight from Adelaide to Port Augusta and connecting road transfer to Arkaba in the Flinders Ranges, all meals, beverages from a South Australian open bar, two night's swag camping at Arkaba's signature walking camps, one night Arkaba Homestead (member of Luxury Lodges of Australia), a cultural connection experience with a local Adnyamathanha Elder and your return trip by scenic road transfer through the Clare Valley wine country with a picnic lunch and entry to Mintaro Maze. A support vehicle takes your main luggage between walking camps. You will also be provided with a suitable hydration backpack with plenty of room for your lunch, camera and items of a personal nature, sock protectors and walking poles to use at your leisure.

For full day-by-day walk itinerary with transfer times head to <a href="https://arkabawalk.com/trade-and-media/">https://arkabawalk.com/trade-and-media/</a>.

Rates includes a Conservation Levy with at least 2 percent of your all-inclusive experience on the Arkaba Walk going back into conservation projects. The Conservation Levy does not increase the package price, it is simply a guarantee that a minimum amount goes directly to initiatives in protecting Arkaba's biodiversity. See <a href="www.arkabawalk.com/conservation-at-arkaba/">www.arkabawalk.com/conservation-at-arkaba/</a> for full details.

# **EXTRA SERVICES**

	Rate
One night pre-walk accommodation at Rawnsley Park Station 15 minutes'	
drive from Arkaba.	470.00
1 bedroom Eco-Villa with continental breakfast included (1-2 guests)	470.00
2 bedroom Eco-Villa with continental breakfast included (3-4 guests)	690.00
A regenerative massage with local operator Desert Elements in-room	<b>7</b> 0.00
30 minutes	70.00
60 minutes	120.00
*We recommend pre-booking to avoid disappointment	
Optional Experiences Available afternoon Day Three of the Walk	
Arkaba through Adnyamathanha Eyes Cultural Experience	
A shared 2 hour walking experience with an Adnyamathanha Elder	200.00
	Per Person
*This experience must be requested in advance, however payment will be	
aken locally	
Scenic Flights over Wilpena Pound to gain an aerial perspective of this	
ancient mountain landscape	
30 minute scenic flight by single engine aircraft (1-2 guests)	400.00
45 minute scenic flight by single engine aircraft (1-2 guests)	570.00
50 minute scenic flight by single engine aircraft (1-2 guests)	750.00
Additional guests per person (max 4 guests per aircraft*)	195.00
dependant on combined body weights	173.00
Heli-Sundowner Experience	
Take in the compelling geology and ever-changing palette of the Flinders Ranges	600.00
with a stunning 30 minute scenic helicopter flight. Marvel as the light changes	Per Person
with the late afternoon sun hitting the raw natural appeal of the outback. You'll	1 C1 1 C15011
be treated to views of Wilpena Pound, the Chace Range to the east and Elder	
Range to the west – a complete 360 degree panorama of prehistoric beauty –	
perfore landing on a remote ridge top, to enjoy the last light of the day with	
canapes and sundowner drinks.	
This is a private experience in Robinson R44 Helicopter and operates with a	
minimum of 2 and maximum of 5 guests (2 trips required for 4-5 guests).	
Available from March to October annually.	
Transfer Options	
One-way road transfer from Port Augusta to Arkaba (v.v) to connect with	
commercial Rex Regional Express flights from Adelaide	150.00
Up to 4 guests	
Jp to 10 guests	225.00
\$100 surcharge when travelling at dusk or dawn	
One way direct private road transfer ex Adelaide airport or hotel with	
commentary (v.v) Approximately 5 hours with no lunch or stops included	1700.00
Per vehicle, up to 4 guests	1600.00
Per vehicle, up to 10 guests	2100.00
One-way scenic road transfer via Clare Valley ex Adelaide airport, hotel or	
Barossa Valley to Arkaba (v.v) including scenic stops, lunch and wine	
casting. Approximately 6 hours	1700.00
Per vehicle, up to 4 guests	1700.00
Per vehicle, up to 10 guests	2600.00
* Any flights from Adelaide will need to be booked after 19:00 on day of	
* Any flights from Adelaide will need to be booked after 18:00 on day of departure to allow time for check-in procedures following a scenic road	
cransfer.	
One way air transfer ex Adelaide	
Includes road transfer from Adelaide Domestic or International airport or	2850.00

Adelaide city hotel and 20 minute road transfer from Hawker airstrip to Arkaba	
(per single engine aircraft, up to 4 guests)	
Approximately 90 minutes flying time. Please provide passenger body weights at time of booking.	
Add a 30 minute scenic loop over Wilpena Pound	600.00
One way air transfer ex Adelaide	
Includes road transfer from Adelaide Domestic or International airport or Adelaide city hotel and 20 minute road transfer from Hawker airstrip to Arkaba	4600.00
(up to 10 guests)	
Approximately 50 minutes flying time. Please provide passenger body weights at time of booking.	
Add a 15 minute scenic loop over Wilpena Pound	1,500.00
One way air transfer ex Kangaroo Island (Kingscote)	
Includes 20 minute road transfer from Hawker airstrip to Arkaba	3295.00
(per single engine aircraft, up to 4 guests)	
Approximately 120 minutes flying time. Please provide passenger body weights at time of booking.	
Add a 30 minute scenic loop over Wilpena Pound	600.00
One way air transfer ex Kangaroo Island (Kingscote)	
Includes 20 minute road transfer from Hawker airstrip to Arkaba	
(up to 10 guests)	6600.00
Approximately 90 minutes flying time. Please provide passenger body weights at time of booking.	
Add a 15 minute scenic loop over Wilpena Pound	1,500.00

- Weight restrictions apply to all air transfers. Body weight & luggage weights must be supplied for confirmation of flights
- Scenic flight upgrade options are available on all our private air transfers. The scenic flight will include the Elder Range, Arkaba and Wilpena Pound with views out across Lake Torrens.
- All extra services are operated by third parties and therefore changes may be made to some services where costs change markedly (e.g. fuel costs) and you will be notified of this in writing.

### AIR CHARTERS & WEIGHT RESTRICTIONS

At maximum capacity, there is a general luggage weight restriction of 12kgs per passenger in soft sided bags to fit in the aircraft luggage compartments. This weight restriction is subject to the flight's overall payload restriction. If you know that you will be travelling with more we have a number of options for you that need to be arranged prior to checking in to your charter flight.

- 1. Store it at your hotel

  If you are staying in Adelaide the night prior to your charter flight, you would be able to safely store any excess luggage with the reception of your city located hotel. Upon your return to Adelaide you would take a taxi or pre-arranged transfer to collect your luggage.
- 2. Store it at Adelaide Airport
  Adelaide Airport has a number of self-service storage lockers that are located in the parking lot

directly across from the main terminal. They have a number of sizes ranging from Small (420mm H x 900mm D x 420mm W) for \$12.00 per 24 hours to Large (864mm H x 900mm D x 420mm W) for \$16.00 per 24 hours.

Should you be in the unique situation that you have arrived to your charter flight with more than the approved luggage allowance, there may be a chance that the excess will be offloaded. In this instance, your bags would be safely stored and delivered either to a hotel you are staying at after your time at Arkaba or to you at Adelaide Airport before your onward flight at a cost of \$150. Please speak to your pilot and complete credit card authority on the day.

Although all care is taken, Arkaba does not accept responsibility for any expense incurred by a passenger as a result of any delay, alteration or mechanical failure with a charter aircraft.

If you have booked some of your flights directly with the airline or with a travel agency, please be sure to advise us of any flight changes (timings, flight numbers etc) and please be sure to check that your final itinerary has the details correctly noted. Wild Bush Luxury and Arkaba will not be responsible for transfers, accommodation, tour planning or for any travel arrangements that are effected by flights not booked by our office.

# BOOKING CONDITIONS EXCLUSIONS

Transport to/from Arkaba Homestead on ex Arkaba package, travel insurance, items of a personal nature and optional activities during time at leisure at Arkaba.

### **MINIMUM NUMBERS**

Our Wild Bush Luxury experience on the Arkaba Walk operates with a minimum 4 and maximum of 10 people. Our Arkaba Walk Just for Families experience operates with a minimum of 3 and maximum of 10 people. We would rather not run into loads of people when out and about on foot safari so we dial up on wide open space and keep numbers to a privileged few. We will be in touch at least 35 days prior to your scheduled departure to work through possible alternatives. We care about your holiday and value your decision to travel with us. Thoughtful consideration will be taken to give you the option of an inspirational Wild Bush Luxury alternative and a full refund on monies received will be issued on rare occasions when a suitable alternative is not available.

### **SOLO WALKERS**

Up to two solo walkers are welcome on any original walk departure ex Arkaba or Adelaide at no additional charge. Excludes Arkaba Walk Just for Families experience. Solo walkers will be guaranteed their own swag deck and homestead guestroom throughout

### **EXCLUSIVE WALK**

To book a walk exclusively, the cost is equivalent to paying for 9 of 10 walkers.

## **FAMILY POLICY**

The Arkaba Walk welcomes children 12 years and over and from 8 years on the Arkaba Walk Just for Families

## **PAYMENTS**

A 20% deposit is required within 7 days of confirming your booking. Full payment must be made 30 days prior to guests' arrival. For bookings made within 30 days, payment must be made within 48 hours of booking. If payment is not made by the due date the booking is subject to automatic cancellation.

# **PAYMENT DETAILS**

Please make payments to Wild Bush Walks Pty Ltd on behalf of The Arkaba Walk;

Account Name: Wild Bush Walks Pty Ltd

Bank: Westpac BSB: 032002

Account Nbr: 605333
Your Arkaba Walk Booking Reference: XXX

SWIFT code: WPACAU2S

IBAN Are not used in Australia

1.2% merchant fee applies to payments by Visa, Mastercard & American Express at arkabawalk.com/pay.

### CANCELLATION POLICY

As a small group tour, our business depends on maximising occupancy and cancellations often result in empty places due to booking lead times. Within 30 days of arrival all monies will be forfeited. We reserve the right to cancel bookings that remain unpaid within 30 days of arrival. If you cancel outside of 30 days your deposit will be refunded, less a \$50 administration fee.

Cancellations must be advised by email to <u>arkabawalk@wildbushluxury.com</u> and will take effect from the date received. No refunds will be made if your client's leave prematurely after the trip has begun.

# PRE-EXISTING MEDICAL CONDITIONS

Before making a booking you should advise The Arkaba Walk of any pre-existing medical condition, mobility impairment and/or disability. The Arkaba Walk may request an assessment of your medical condition from a qualified medical practitioner. If you fail to adequately notify The Arkaba Walk of any pre-existing medical conditions and/or disability, The Arkaba Walk reserves the right, at its reasonable discretion, to cancel your participation at any time, including after the commencement, with no right of refund if your medical condition, mobility impairment and/or disability could be reasonably expected to affect the normal conduct of the trip and the enjoyment of other trip members.

# **FORCE MAJEURE**

'Force Majeure' means (without restriction) any event which Wild Bush Walks Pty Ltd trading as The Arkaba Walk could not, even with due care, foresee or avoid. Force Majeure covers events such as, but not limited to, adverse weather conditions, fire, flood and all similar events beyond our control. In the case of Force Majeure Wild Bush Walks Pty Ltd will not accept liability, and reserves the right to change and cancel trips. Any changes will be communicated in writing with absolute care for you in mind.

## TAXES/SERVICES CHARGES

We reserve the right to adjust rates agreed within the contract period in the event of tax alterations imposed by the Federal or State governments or resulting from rate changes received by third party suppliers.

# TRAVEL INSURANCE

We recommend that all guests obtain travel insurance including a cancellation policy and emergency medical care.

The information in this contract is confidential. The rates are to be used for the said agent only. It is not to be used for any price-marketing tactic, including internet offers.