


# Amit Gupta

## Technical Sales

+91 8383060975 ask118313@gmail.com Noida 

## Summary

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I am a web developer having expertise in frontend development and exposure to back- end development. I design and develop web applications using the latest technologies to deliver the product with quality code.

## Experience

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### Digicall Teleservices Pvt ltd

#### Customer services

Jun 2015 - Nov 2016

### Net Empire Services Pvt Ltd

#### Technical Sales

Feb 2018 - Oct 2019

Identifying Hardware and software solution

Troubleshooting technical issue.

Resolving Network issues

Speaking to customers quickly get to the root of their problem.

### SS Technology

#### Technical Sales

Apr 2020 - Oct 2022

Identifying Hardware and software solution Troubleshooting technical issue.

Resolving Network issues Speaking to customers quickly get to the root of their problem.

Handling Incoming call related to Amazon, text blasting, IOS

## Objective

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Eager to expand my skill set through external trainings to help boost all major front desk KPIs. Hoping to leverage organizational skills to help ABC Corp introduce time-saving schemes for all executives.

## Languages

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HTML, CSS, basic Java Script, Bootstrap  
Basic React

Project: Weather app, Music App, Netflix

## Education

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### BTECH - CSE

R.D Engineering College Jul 2010 -Aug 2014