

# CERTIFICATE

PROVES THAT

## SHVAIBO JULIA

PARTICIPATED AND CONFIRMED KNOWLEDGE BY PASSING TESTS AND  
PERFORMED PRACTICAL TASKS ACCORDING TO THE SEMINAR PROGRAM ON THE TOPIC:

### Workshop topic Requirements of ISO 9001:2015, ISO 45001:2018, ISO 14001:2015, ISO 19011:2018 standards

#### SEMINAR PROGRAM:

1. Composition, structure and requirements of ISO 9001:2015 standard.
2. Composition, structure and requirements of ISO 14001:2015 standard.
3. Composition, structure and requirements of ISO 45001:2018 standard.
4. Guidelines for auditing management systems in accordance with ISO 19011:2018.
5. Theory and practice of internal auditing. Formation of the internal audit program. Formalization of the results of internal audits. Correction and corrective actions.
6. Characteristic non-conformities during internal audits of management systems.
7. Qualification and competence of internal auditors. Psychological aspects of auditing. Audit ethics. Construction of interview questions.

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