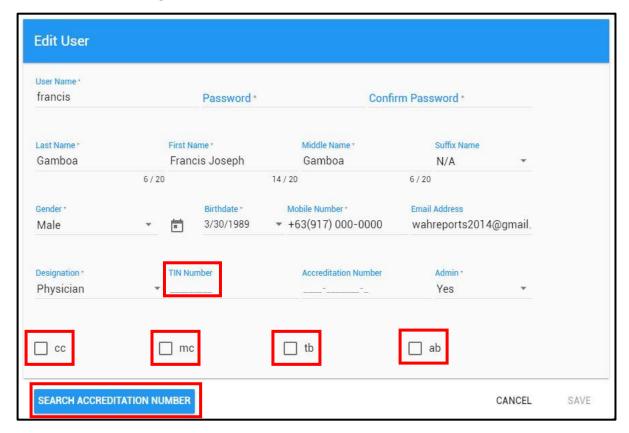
## WAH E-CLAIMS TRANSMISSION FLOW

V.1

# 1. Registration of the PhilHealth Accredited Physician

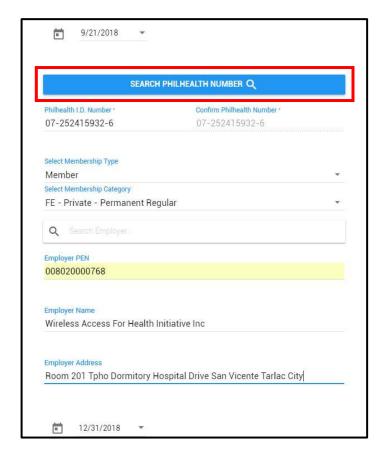
Update/add user account of physician for the Philhealth accreditation Number, **Tin Number and programs accredited**. This will be done once only.



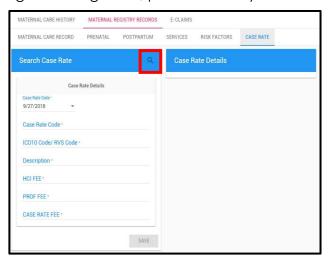
#### 2. Search the name of the Patient for submission

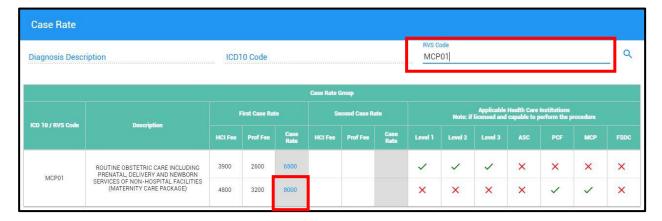
Under Profile, Validate Patient Philhealth number;

- a. If employed, search for Employer name or Fill up properly the Employers information.
- b. If dependent, fill up member's philhealth information.



- 3. Search for rvs code caserate (MCP, TB, Animal bites) and select the applicable caserate fee. NOTE: DO NOT manually fill out the Caserate form or else errors will be encountered in generating CF2.
  - If errors occur during searching of rvs, please check your Internet Connection





4. Go to E-CLAIMS menu and click CF2 button



If errors occur in generating CF2, check the following solution.

#### For MCP:

- Check Quality 4 Prenatal Visits (1 visit in 1st trimester, 1 visit in 2nd trimester, 2 visits in 3rd trimester)
- Check Postpartum details (Admission and discharge date must be 24 hrs)
- Check Caserate

## For NBS:

- Check admission and discharge date in first visit.
- Check services given
- If NBS done, add filter number
- Check caserate

#### For TB:

- Under caseholdings, check case number
- Check important dates (startdate, continuation date and end date)
- Check caserate

#### For ABTC:

- Fill out properly the Post-exposure Prophylaxis History
  - Others (date)
  - Others (Specify) free text box
  - Day 0, Day 03, and Day 07
  - Check caserate
- 5. Click the Queue for Submission in CF2

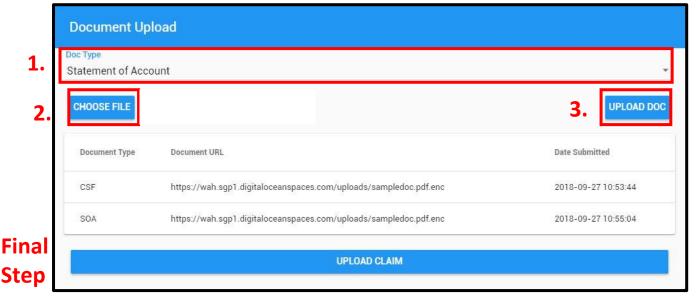


6. After queueing for submission in CF2, Click upload button for your attached docs



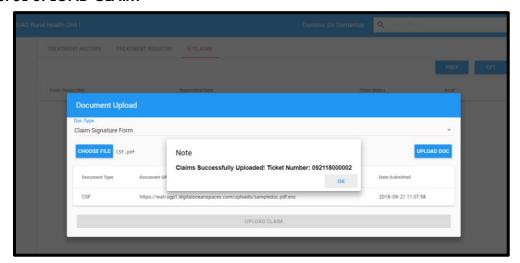
- I. Select Document type in the list
- II. Click "Choose File" and then Click "Upload Doc"
- III. Repeat "Step I" for all remaining documents before clicking "Upload Claim" NOTE: Please upload all the documents required first before UPLOAD CLAIM

all documents uploaded must reflect in the center screen.



V.

#### 7. SUCCESSFUL UPLOAD CLAIM



# **Types of Claims Status**

**IN PROCESS** – Successfully transmitted to Philhealth and currently validating the claim.



## WITH VOUCHER



## WITH CHEQUE



# **PAID**



## RETURN (Please click the icon next to RETURN to view the reason)



# **DENIED**

Claim Series Lhio	Transmittal Date	Claim Status	As of
05	08-10-2018	DENIED 🖺	09-17-2018 08:42:56