



THE FUTURE OF IN-ROOM TECHNOLOGIES



THE PARTNER WHO IS TRUSTED

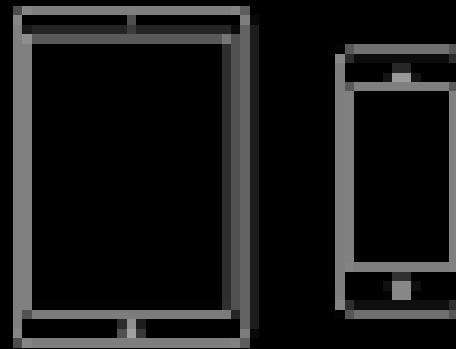
We are a team of passionate people offering innovative products to improve hospitality industry and traveler's experience.

We are developing new technologies so that our customers could communicate with their guests in the best way - before, during and after their stay.

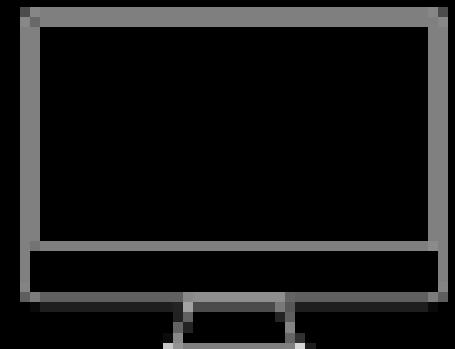




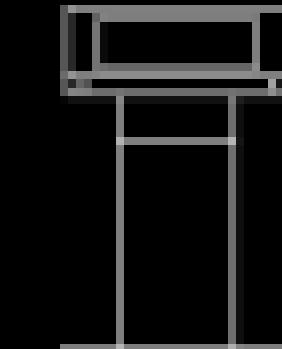
**WE CREATE SMART SOLUTIONS
WHICH HELP HOTEL GUESTS TO RECEIVE
THE MOST POSITIVE EMOTIONS OF THEIR STAY.**



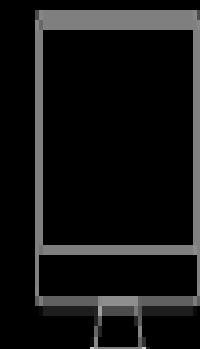
MOBILE
APPLICATIONS
(IN-ROOM AND STANDALONE)



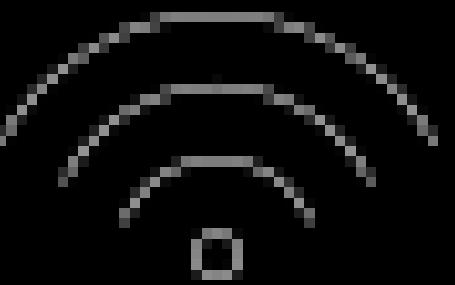
PREMIUM
IPTV SYSTEMS



INTERACTIVE
SOLUTIONS
FOR LOBBIES



INNOVATIVE
DIGITAL SIGNAGE
SOLUTIONS



HIGH SPEED
INTERNET ACCESS

MORE THAN 800 HOTELS

in Russia and CIS are SMARTEQ customers.

This includes hotels of large international chains,

such as Rezidor, Marriott, IHG, Hilton, Hyatt, Four Seasons

and others.



MAJOR BENEFITS



FULLY INTEGRATED WITH PMS SYSTEMS

Integration with Micros Opera/Fidelio, Infor, WestSoft and others.

Automated switching on at check-in, automated guest language,
view bill feature, wake-up call, messages and other features.





SAVING COSTS AND AUTOMATION OF PROCESSES

All information and images normally printed in guestroom compendiums are now digitized and current - thus saving thousands in printing.

Automation of processes cuts costs related to Concierge and Call-Centre staff by reducing the number of guest requests handled in person or by phone.

PROFESSIONAL 24/7/365 SUPPORT

We provide a service “don’t call us, we’ll call you” – via remote online monitoring, Hoteza is aware of software and hardware problems before your in-room guest.

Via Service Level Agreements (SLA) we make a commitment to all of our customers. These clearly defined actions and response times are easily measurable, and we will raise our hands if we have failed to keep our promises.





COMMUNICATION WITH HOTEL STAFF

A built-in messenger allows your guests to communicate with hotel staff and even directly with the hotel manager, and vice-versa. Hoteza TV guarantees that you receive the most accurate and genuine feedback from your guests!

The Questionnaire module allows you understand and analyze your guests' needs and instantly increase the guest satisfaction level.



**THE VARIETY OF
GUEST-FACING SOLUTIONS**



HOTEZA HOTPAD: IN-ROOM TABLETS FOR EVEN BETTER GUEST EXPERIENCE

With Hoteza it's possible to have in-rooms tablets in your guestrooms which will work under management of the single CMS, the same which manages the content for TV screens and mobile applications.

HOTEZA TV: A SET-TOP BOX FREE SOLUTION

With no STB to consider, you can mount the TV closer to the wall and have the freedom of choice to place it exactly where you want. Also absence of STB decreases the risk of malfunctioning to zero.

STB solution is also available for non-compatible TVs, i.e. for bathroom TVs or for large screens in public areas.

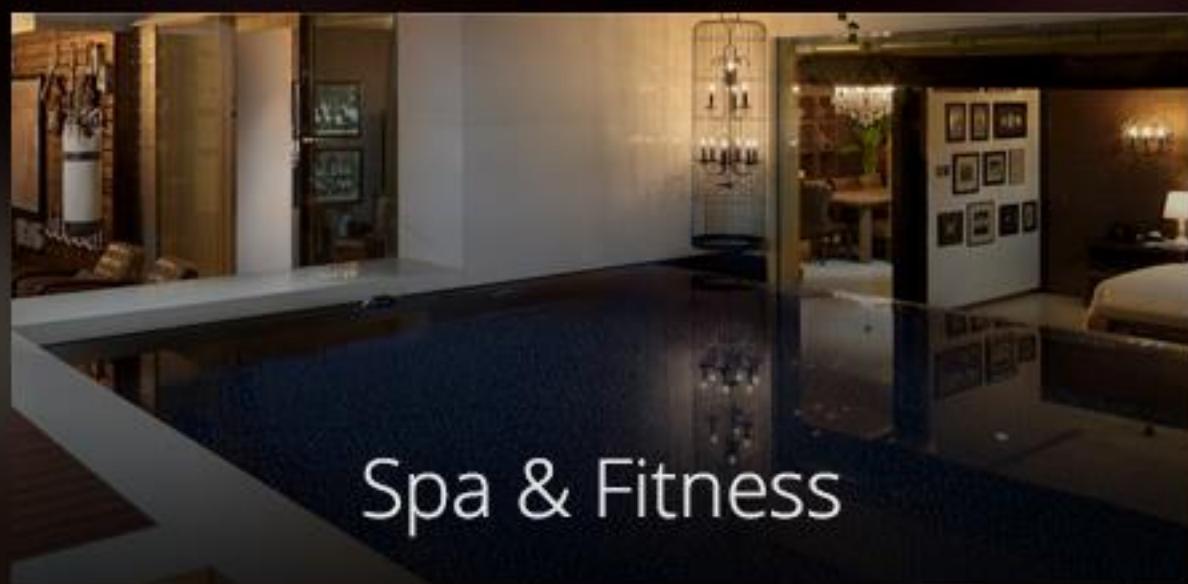




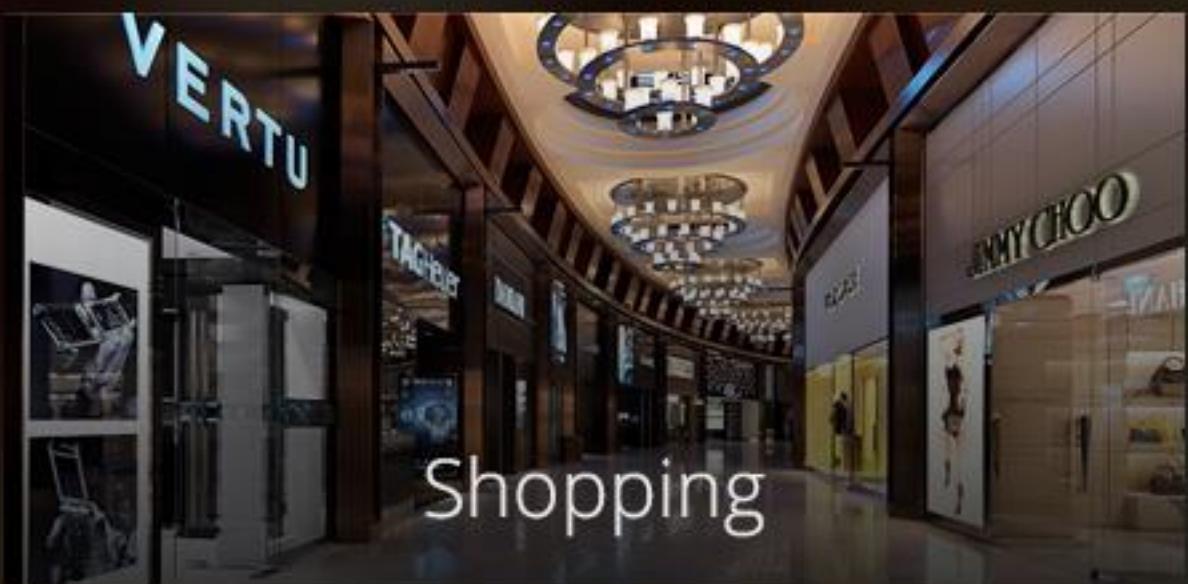
Hotel Information



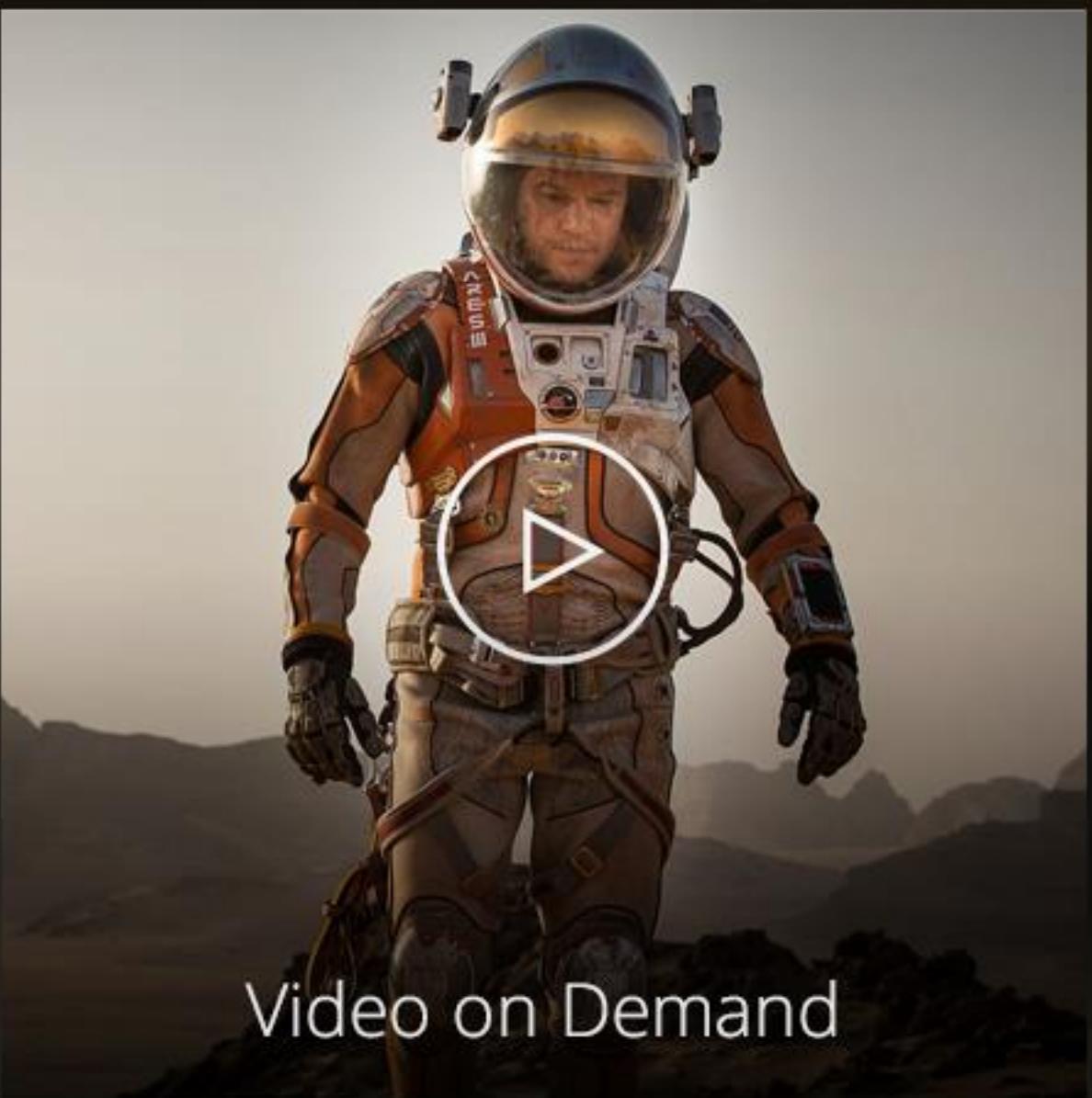
Accommodation



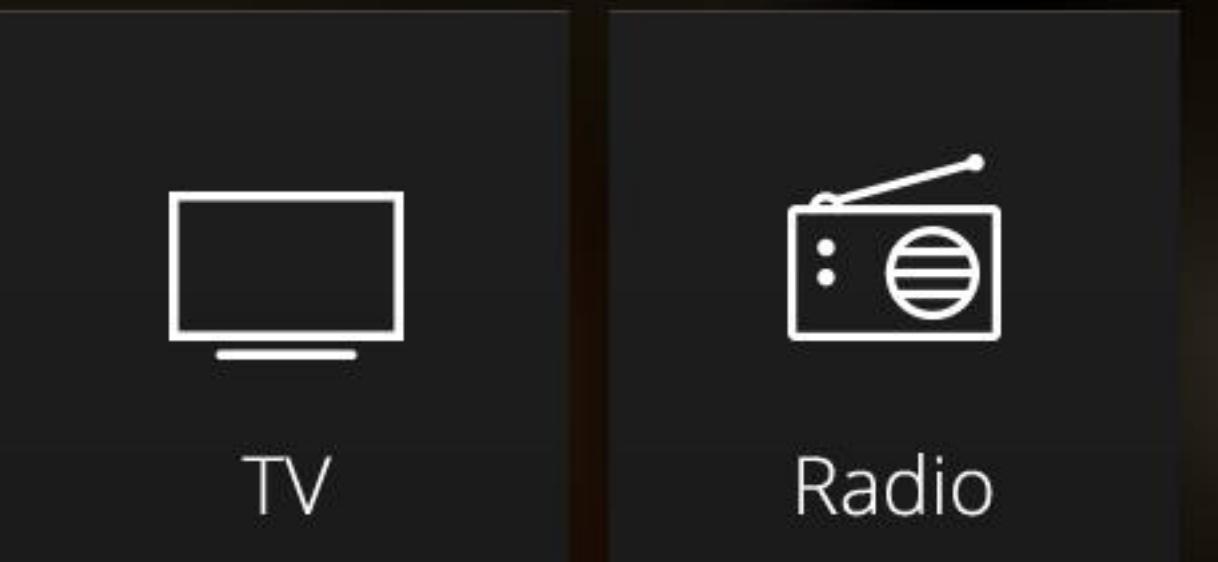
Spa & Fitness



Shopping



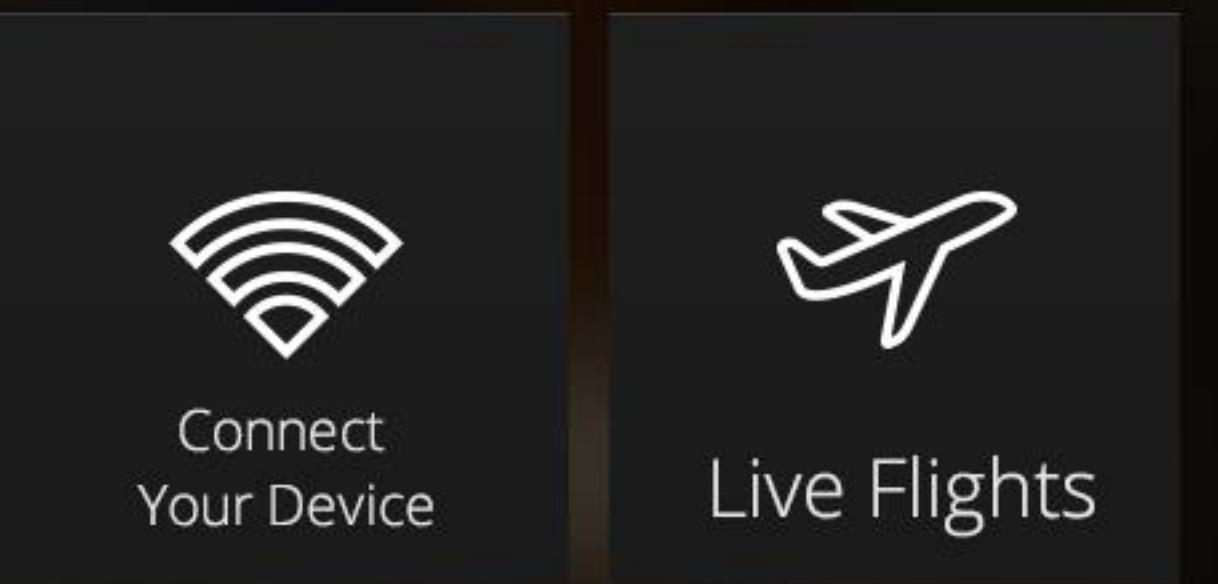
Video on Demand



TV



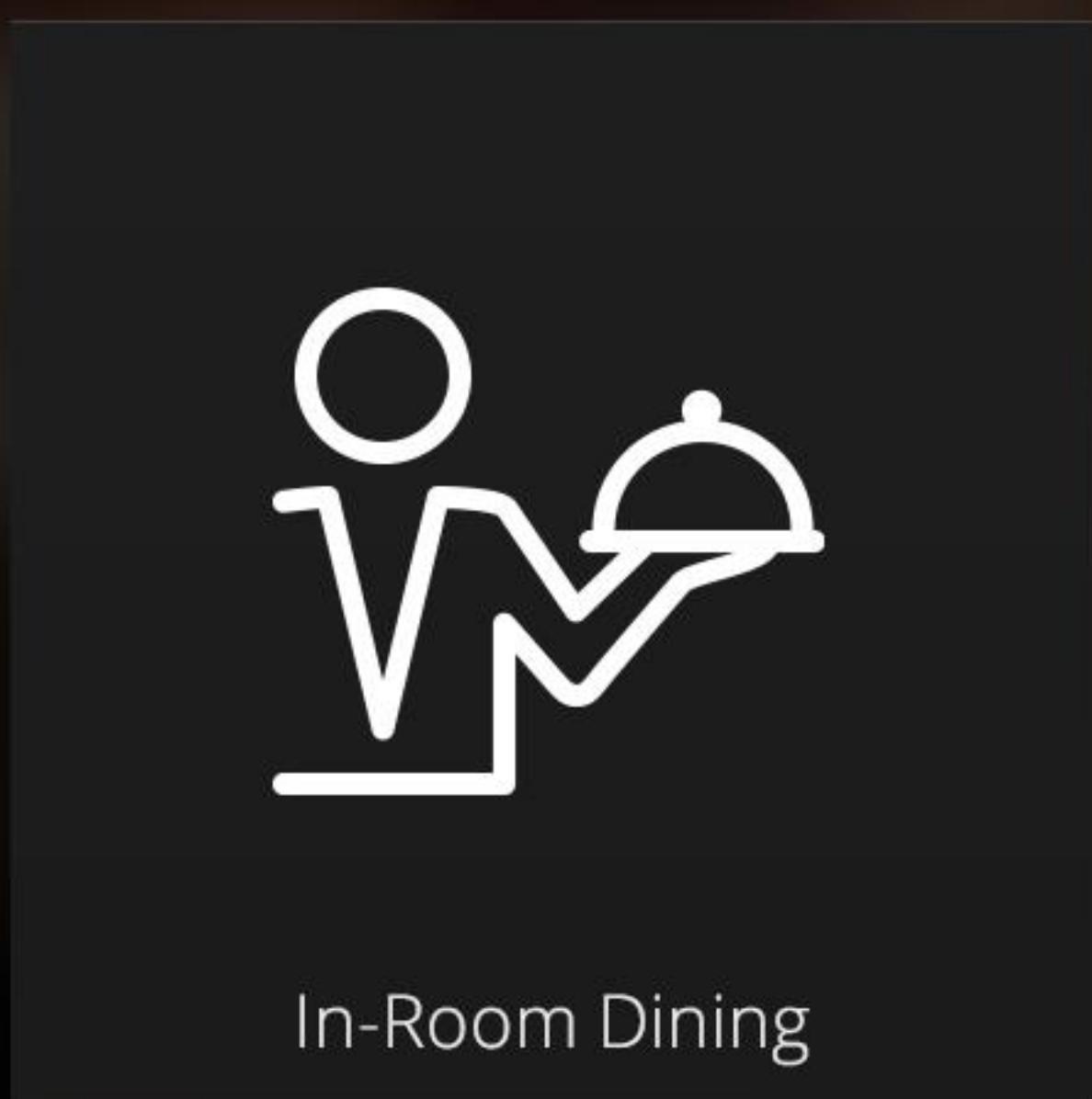
Radio



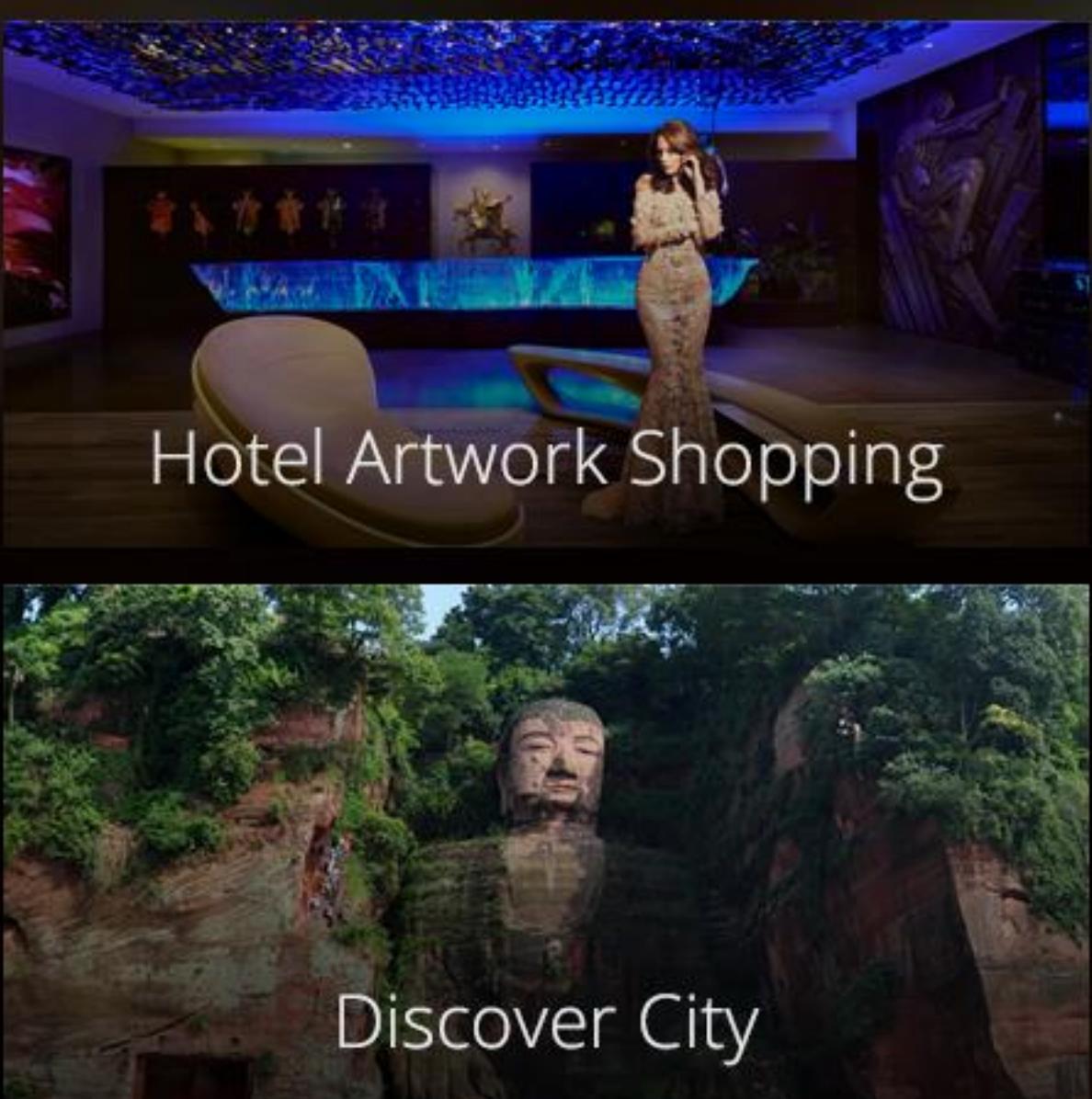
Connect
Your Device



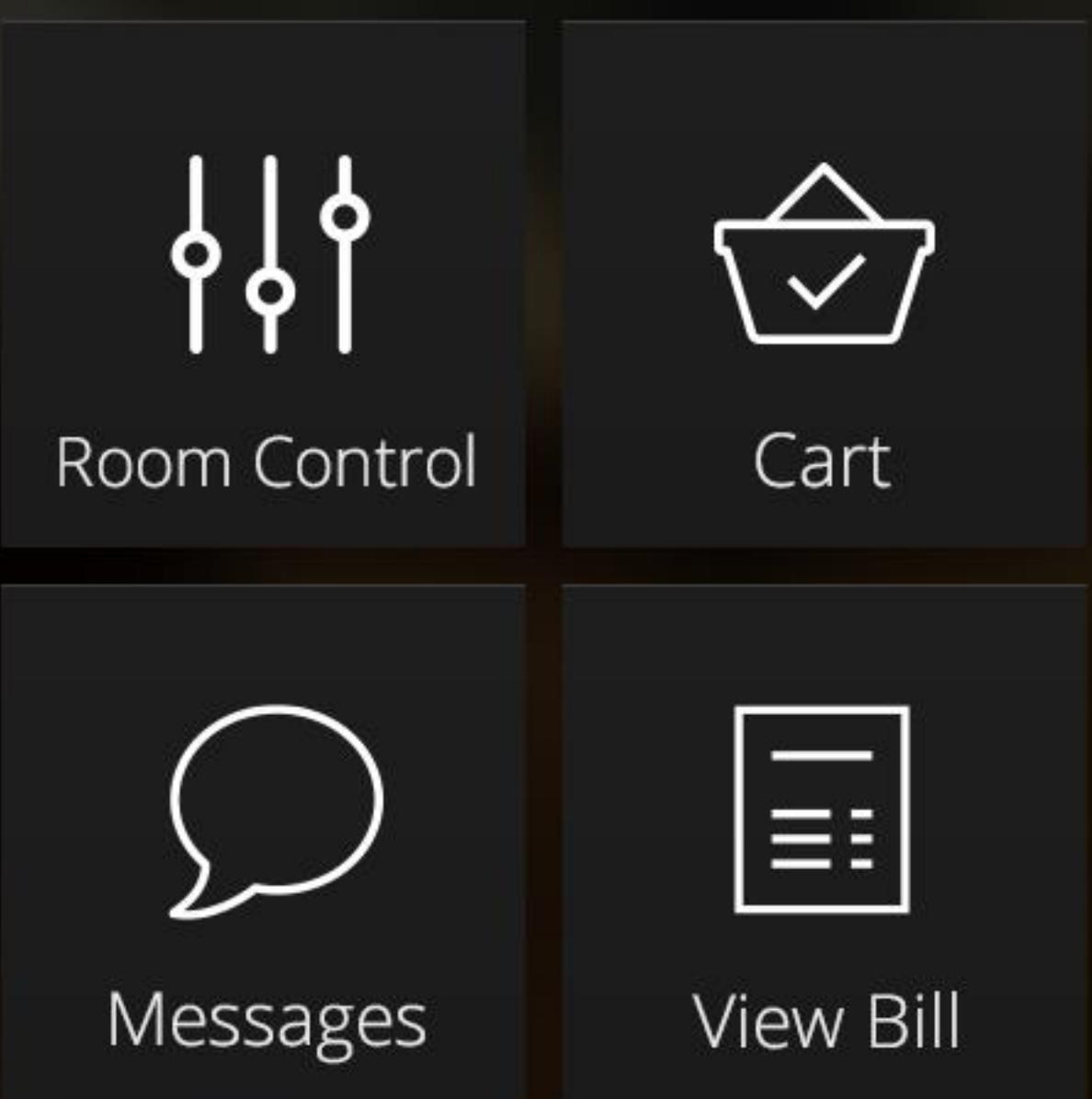
Live Flights



In-Room Dining



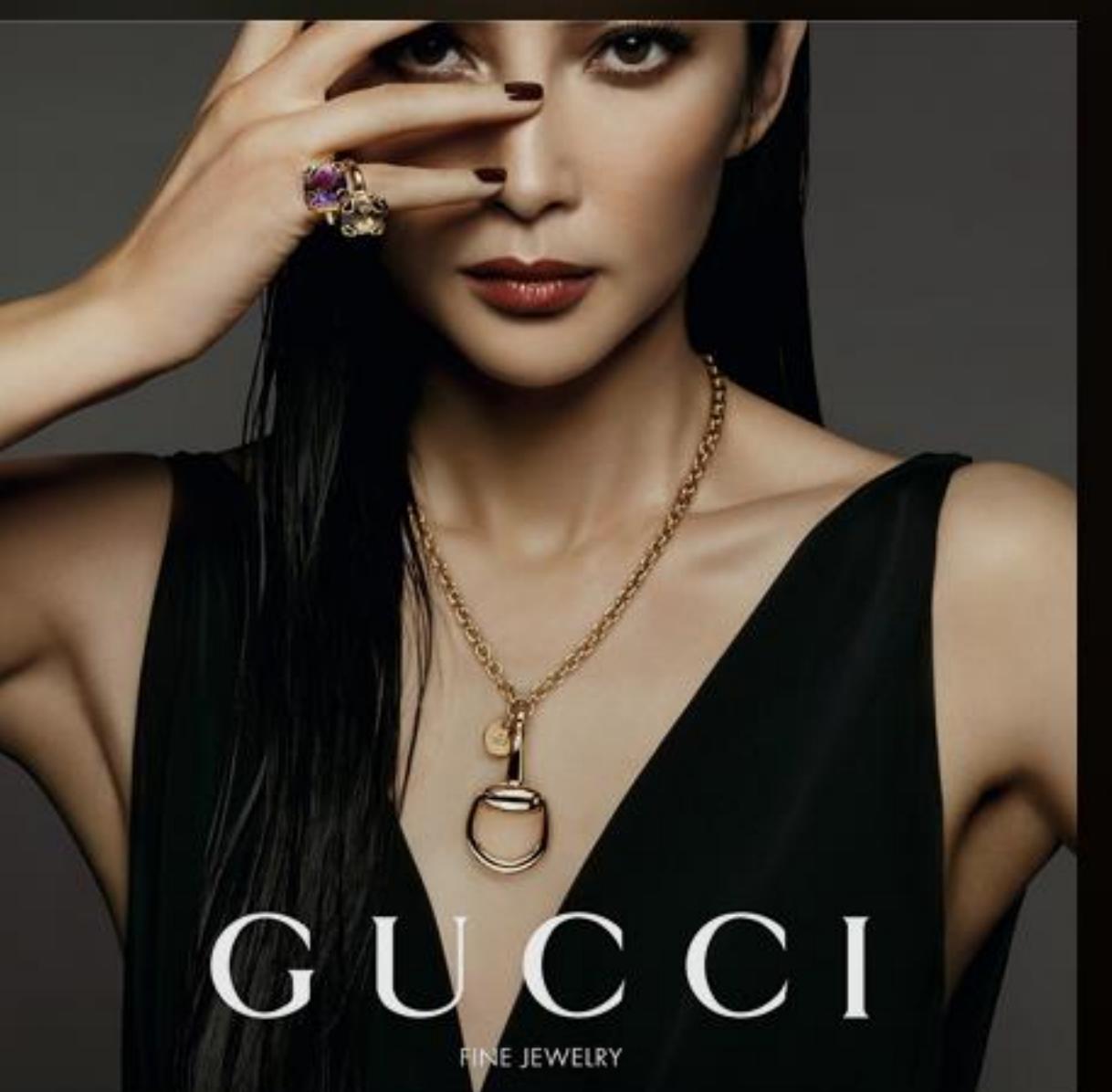
Hotel Artwork Shopping



Room Control



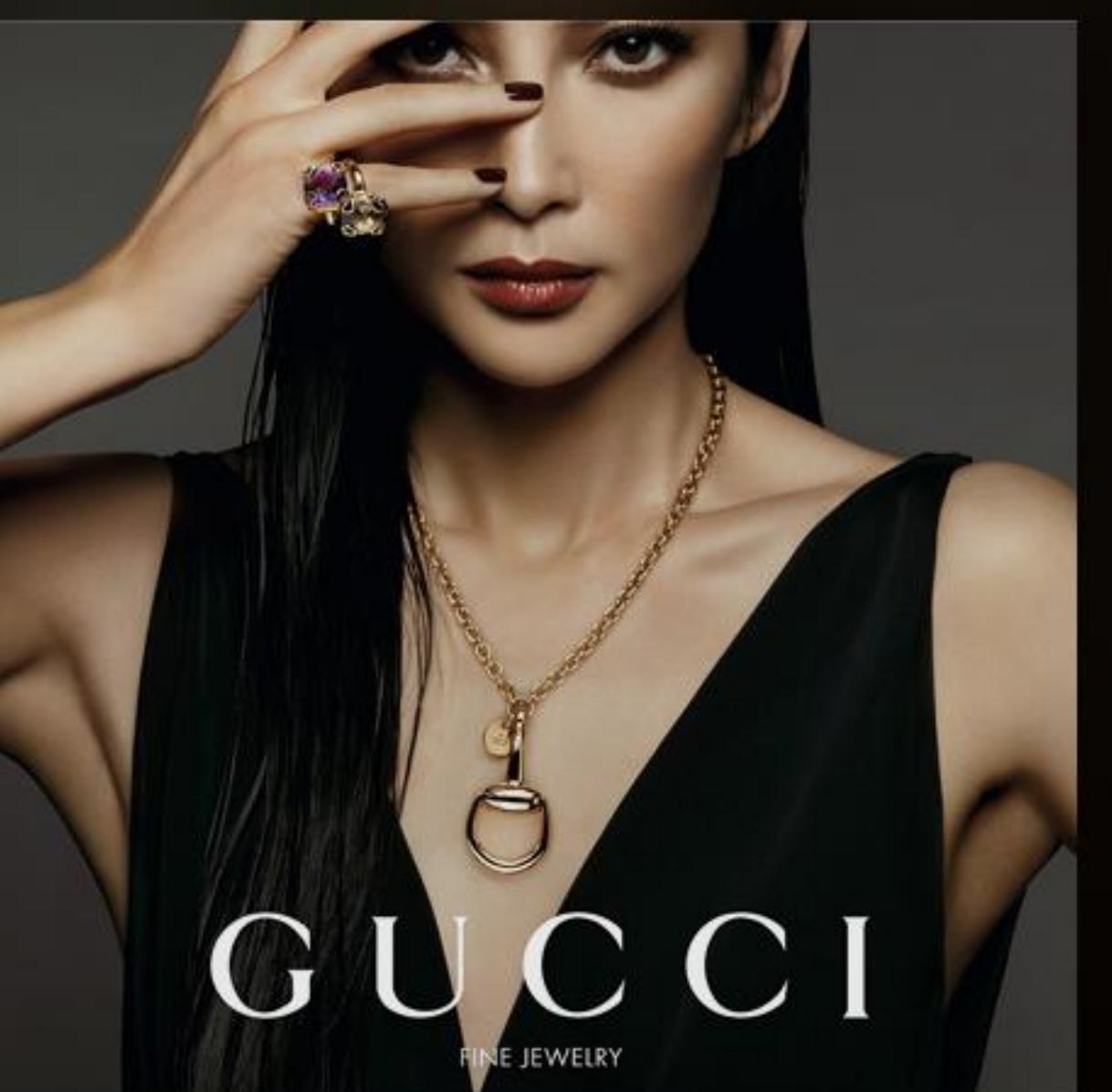
Cart



Messages



View Bill

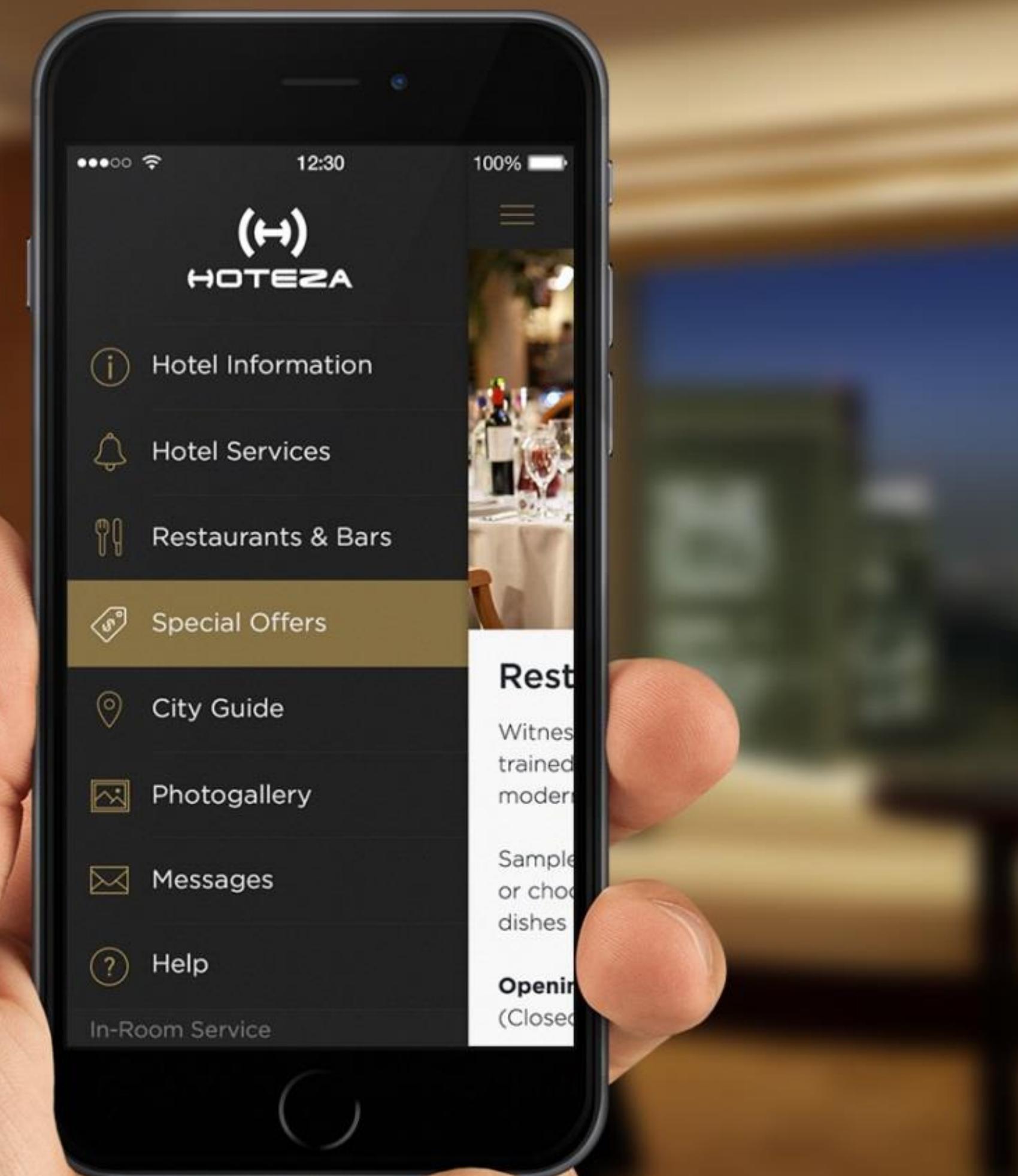


GUCCI
FINE JEWELRY

HOTEZA MOBILE: ALL HOTEL AT A TOUCH:

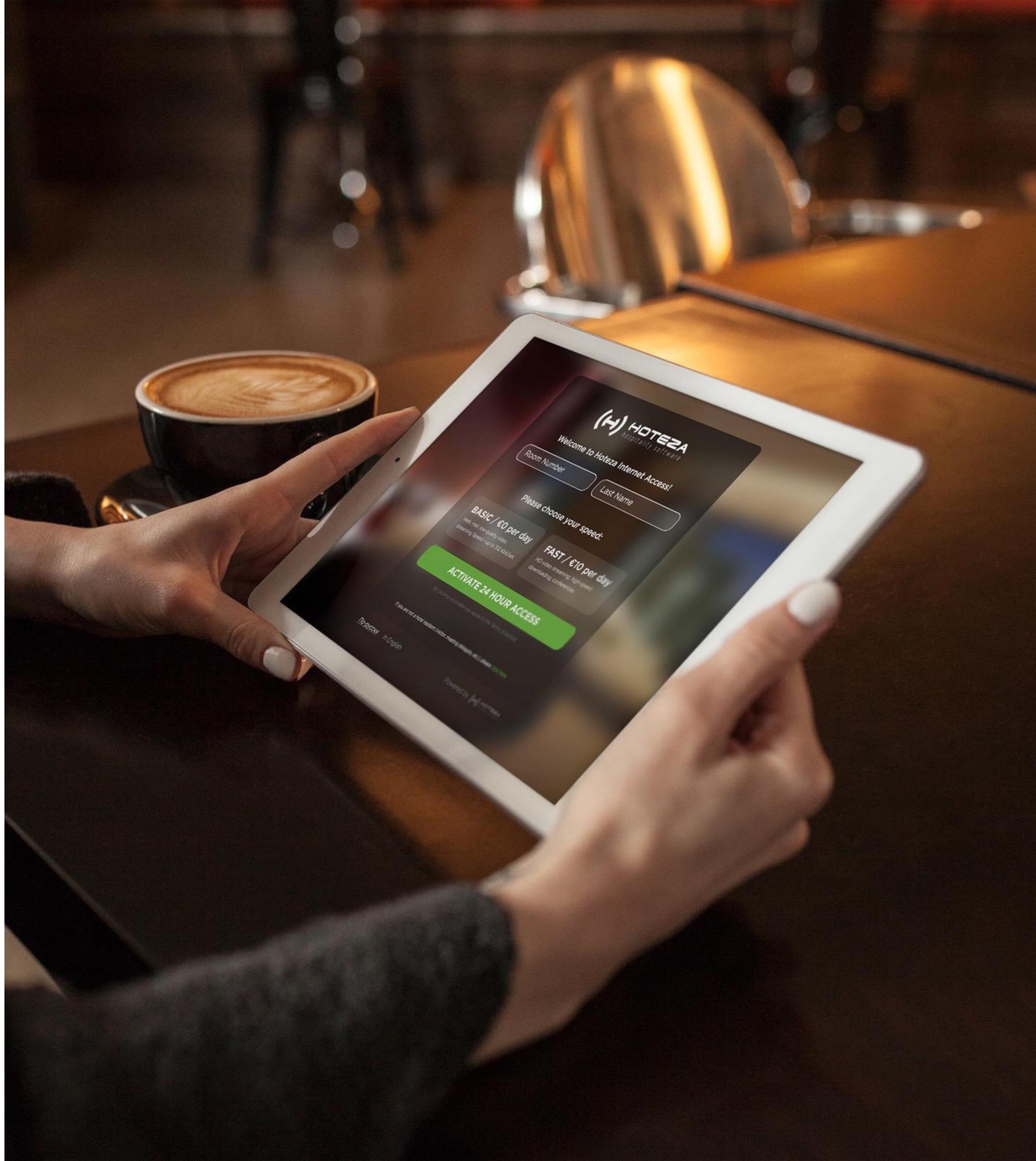
Hoteza Mobile — a mobile hotel application for improving communication with hotel guests and creating revenue opportunities.

The application is downloaded and installed onto guests' devices in just few seconds allowing them to use hotel services in an easy and fast way without having to call or ask reception.



HOTEZA HSIA: HIGH-SPEED INTERNET ACCESS

All you need to do is to enter room number / last name or mobile phone number. Thus Hoteza HSIA solves the problem of overload Internet channel and fairly distributes the speed among users.



UPSALES: HOTEZA LOBBY

Using Hoteza Lobby, your guests can get information on your hotel, special offer and the nearest tourist attractions, plus view flight timetables and weather forecasts.

With a user-friendly interface, the touch-screen application is simple to navigate for any user.



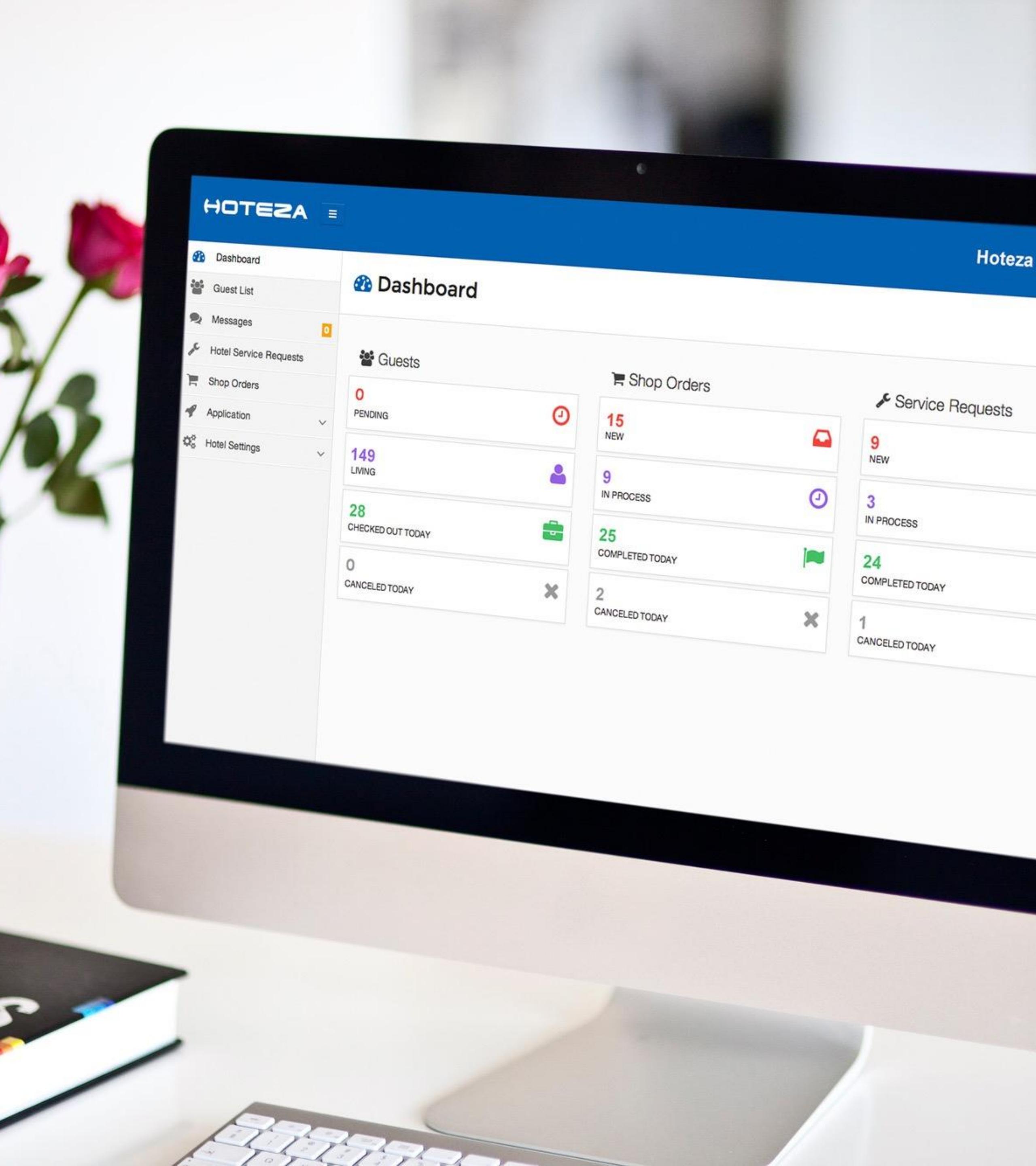


UPSALES: **HOTEZA HOTSIGN**

Hoteza HotSign allows you to take advantage of transmitting audiovisual content in real time and to increase in service level.

Loading, customization and management can be performed from anywhere in the world.

Reduction in printing costs and savings on labor costs.



SINGLE CONTENT MANAGEMENT SYSTEM (CMS)

All systems – Hoteza TV, Hoteza HotPad, Hoteza Mobile and others are managed through a single cloud-based back-end (Hoteza CMS) that may be accessed and operated from any point of the world.



Welcome, Mr. Smith

Room #421

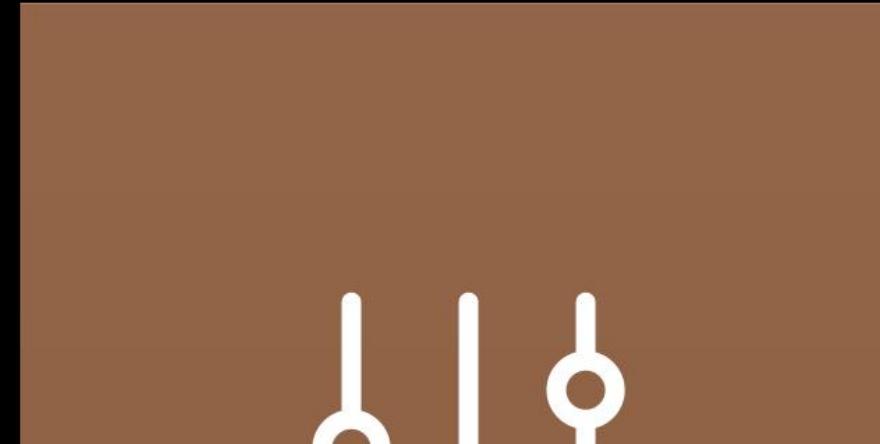
25° 10:15



Bars & Restaurants



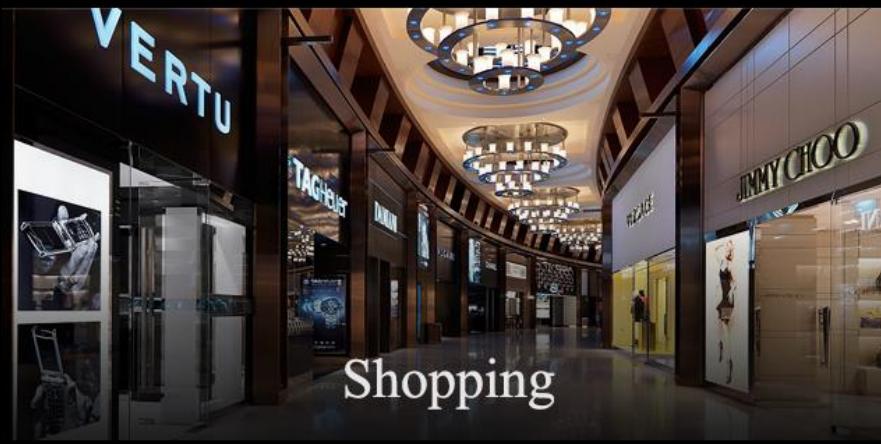
Hotel Services



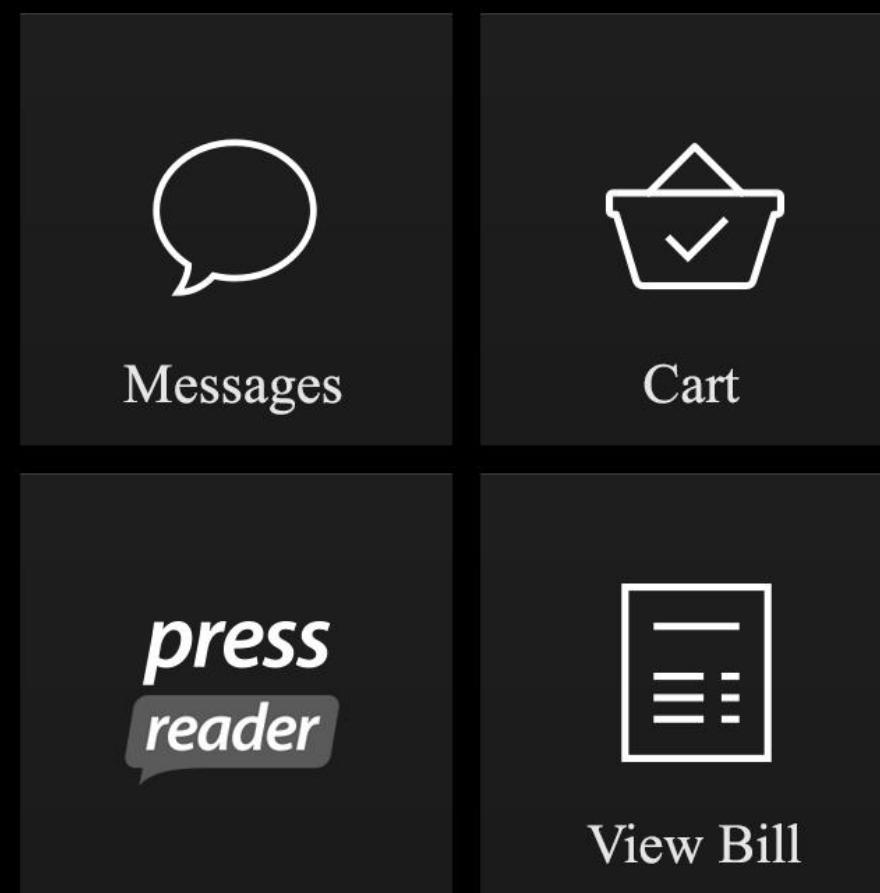
Room Control



Spa & Fitness



Shopping



CUSTOMIZATION

Compliance with brand standards and customized design will make help to make unique the stay of your guests.

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Compliance with brand standards and customized design will make help to make unique the stay of your guests.

WEI RETREAT
TIANMU LAKE
WEI 天目湖

English Welcome, Mr. Smith Room #421 25° 10:15

Hotel Information

Bars & Restaurants

Spa & Fitness

Shopping

In-Room Dining

Business Services

Discover City

Room Control

Messages

Cart

View Bill

GENERATE ADDITIONAL REVENUES

As well as improving your customer service, Hoteza solutions provide the hotel with an ideal opportunity to promote and upsell your facilities and partner services thus generating additional revenue.

Hoteza enriches the guest experience and helps to increase in-room sales: Room-service breakfast or dinner orders, or even a bottle of chilled champagne are all available to your guests via TV or in-room tablet screen or right from the guest's own smartphone.





VISUALIZE YOUR OFFERINGS

Hoteza provides guests with comprehensive, up-to-date and visual information which is limited only by your fantasy!

You can easily make changes to the design, products, options, languages and prices in real-time without impacting your guests' use of the service.

 Back

Main Courses Menu



Oven-baked salmon
with vegetables
\$50,00



Roast with pickled
cucumbers
\$30,00



Roasted chicken
with vegetables
\$40,00



Greek salad with
olives and feta
\$25,00



Greek salad with olives
and feta
\$25,00



Roasted chicken
breast
\$40,00



Spinach and apple
salad
\$25,00



Rib eye steak
\$60,00



Oven-baked salmon
with vegetables
\$45,00



Roast with pickled
cucumbers
\$35,00



Roasted chicken
with vegetables
\$40,00



Greek salad with
olives and feta
\$20,00

 Main Menu Messages Cart Settings View Bill





ROOM CONTROL

INTEGRATED INSTALLATIONS



Wanda Reign Chengdu Hotel 5*

240 rooms / Chengdu / 2015

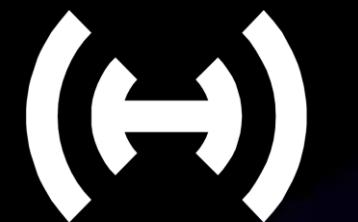
Hoteza HotPad



Wei Retreat Tianmu Lake Boutique Hotel 5*

50 rooms / Chengdu / 2015

Hoteza HotPad



HOTEZA
hospitality software



Wanda Reign Shanghai on the Bund 5*

193 rooms / Shanghai / 2016

Hoteza HotPad

THANK YOU!