



Scoot Booking Reference
N5ZWHV



Your Itinerary Details

Booking Status: **Confirmed**

Please check your flight and note the departure time. In some instances, your flight may be just after midnight; which means that you actually have to be at the airport the day before your flight date.

Scoot's check in counters open 3 hours before scheduled departure for B787 flights, and 2.5 hours before scheduled departure for A320 flights. They close 60mins before scheduled departure with no exceptions. We recommend that you be at the airport at least 90 minutes before departure time. Extra time would need to be taken into consideration in case of congestion at the airport. **Web Check-in** is available on selected flights between 72 hours and 1 hours to departure at checkin.flyscoot.com. ([Read more](#))
Checked Baggage: For each checked baggage, the sum of the length, width and height should not exceed 158cm (62 inches). ([Read more](#))
Cabin Baggage: Two (2) pieces of carry-on luggage not exceeding the dimensions of 54cm X 38cm X 23cm per piece, with a maximum total combined weight of 10kg. ([Read more](#))
Note: Consumption of outside food & beverages is not allowed on board Scoot flights.

1 Depart: Singapore to Hanoi

TR 300 (Scoot A320) - 3 h 30 min

Check-in time : **Sun, 13 Nov 2022 06:40**

Fare Class: O1

Depart **Singapore (SIN)**
Singapore - Changi Airport Terminal 1
Arrive **Hanoi (HAN)**
Hanoi - Noi Bai Intl Terminal 2

09:10
13 November
2022
11:40
13 November
2022

Fly

2 Return: Hanoi to Singapore

TR 301 (Scoot A320) - 3 h 15 min

Check-in time : **Sat, 19 Nov 2022 09:00**

Fare Class: O1

Depart **Hanoi (HAN)**
Hanoi - Noi Bai Intl Terminal 2
Arrive **Singapore (SIN)**
Singapore - Changi Airport Terminal 1

11:30
19 November
2022
15:45
19 November
2022

Fly

All times displayed are local

Passenger on this flight

SIN - HAN (TR300)	Seat	KrisFlyer Number	Baggage	Meals	Wifi	Snooze Kit
Mr Nicholas Yun Zhen Leong	-	-	20kg	-	-	-
Ms Chanel Ng Jing Wen	-	-	-	-	-	-

HAN - SIN (TR301)	Seat	KrisFlyer Number	Baggage	Meals	Wifi	Snooze Kit
Mr Nicholas Yun Zhen Leong	-	-	20kg	-	-	-
Ms Chanel Ng Jing Wen	-	-	-	-	-	-

*All menu items are subject to availability. Meal options may change
*ScootPlus includes 30mb of WiFi and Priority Boarding to the aircraft

Fare Rules

Depart Singapore – Hanoi (Fly)Return Hanoi – Singapore (Fly)

- Cancellations, refunds and credits are not permitted;
- Origin/destination changes are not permitted;
- Flight date, time and/or name changes are permitted up to 4 hours before departure for a fee, plus any applicable difference in fare. Please see the Scoot Fees Chart for current fees;
- Name changes for any passenger must apply to all flights for that passenger on the booking;
- If your booking contains flights operated by partner airlines, flight date, time or name changes, and upgrade to ScootPlus, are not permitted for all flights in the booking;
- Checked baggage allowance is 20kg in Economy (for FlyBag and FlyBagEat fares only) and 30kg in ScootPlus;
- Accrual of KrisFlyer miles is permitted for KrisFlyer member and his/her traveling party when login is performed with a valid KrisFlyer membership number before making a booking on Scoot, and will be credited take place after flight sectoris flown. Exact number of miles accruable depends either on the prevailing transaction amount at time of departure and promotion bonus (if applicable), or route and fare type. Once accrual is completed, there canbe no reversal of the process. More information can be found on www.flyscoot.com/en/plan-your-trip/krisflyer/accrual;
- Subject to applicable laws, in the event of a significant schedule change or flight disruption, you may be able to cancel your tickets and obtain a refund with payment of a reasonable admin fee. Please refer to the Scoot Fees Chart forcurrent fees;
- Conditions of Carriage apply.

Mix miles and cash refund terms and conditions

- Except where required by law or government regulation, or where stated in these Conditions, no refunds will be given for unused, or partly used, fares, ancillary products, associated fees, charges, surcharges and taxes.
- Should you not travel on your Booking, the fare and associated fees and charges will be forfeited without refund.
- Should you be approved of a refund, you'll be refunded the total amount you've paid by credit card, excluding the relevant administrative fees. Your refund will be applied to your credit/debit card, up to the amount that you had paid using the card. Any remaining amount will be refunded in KrisFlyer miles. However, expired KrisFlyer miles can't be refunded.

Privacy Policy

You are subject to the Carrier's [Privacy Policy](#).

Got a question? Visit our [FAQ](#) page or [write](#) to us. If you prefer to contact us over the phone, [click here](#).

NOTICE — OVERBOOKING OF FLIGHTS

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for compensation of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with the carrier's check-in deadline of 60 minutes prior to each flight segment, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and each airline's boarding priorities are available at all airport ticket counters and boarding locations. However, some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.