

# Manual MyRoute-app

This manual provides a detailed explanation of the MyRoute-app. This app can be downloaded for free in the App/Playstore, so that your routes around the world are within reach.

**ATTENTION!** The images in this guide were taken from an iPhone. In principle, the app is the same on Android, but in some cases minor differences will arise. The main differences will be discussed separately.

**ATTENTION!** Navigation is also explained in this manual. To use this, you must be in possession of the Navigation Next subscription.

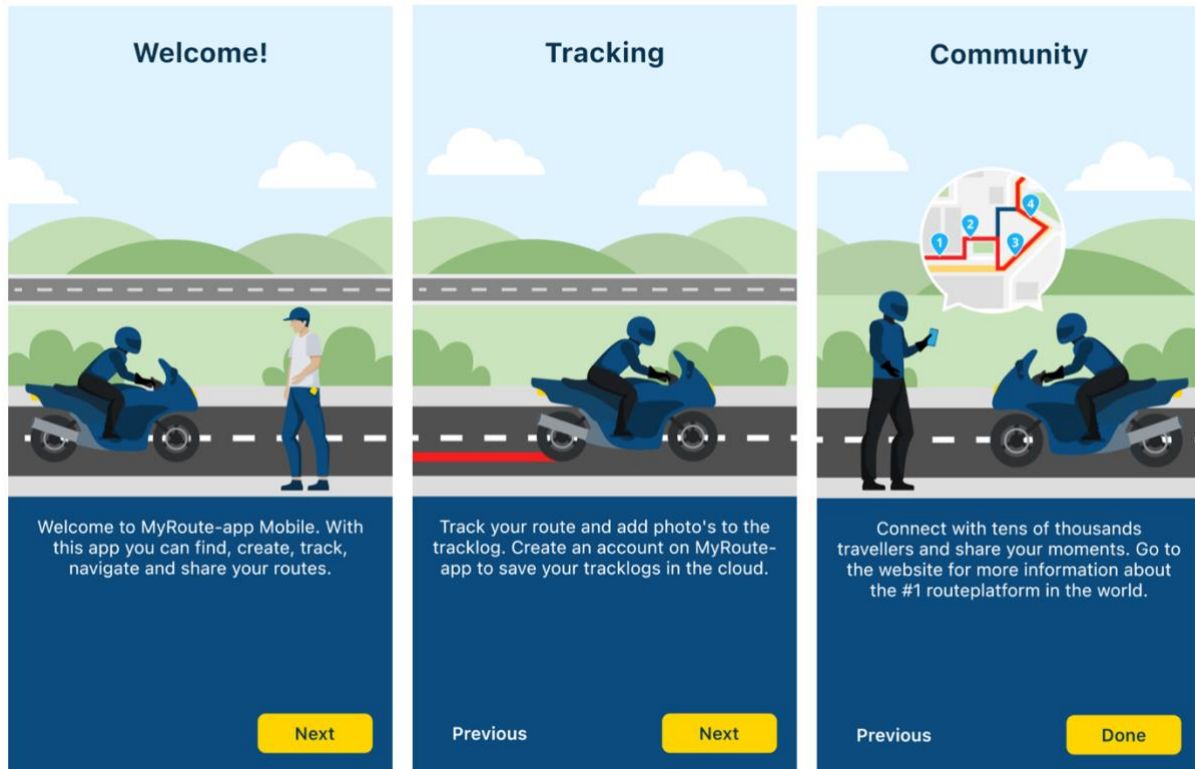
## Table of Contents

|                                     |    |
|-------------------------------------|----|
| First time in the app.....          | 4  |
| Start with the app .....            | 5  |
| Location permission (iOS).....      | 6  |
| Location permission (Android) ..... | 7  |
| Home screen in the app .....        | 8  |
| View and select map layers .....    | 8  |
| Manage Favorites.....               | 9  |
| Nearby routes.....                  | 9  |
| Position indicator .....            | 10 |
| Menu in the app.....                | 11 |
| Settings in the app.....            | 12 |
| Upload Queue .....                  | 13 |
| Offline maps .....                  | 14 |
| Routes and tracks in the app .....  | 15 |
| Open routes.....                    | 15 |
| Export routes .....                 | 16 |
| Import routes .....                 | 17 |
| Easily generate routes .....        | 18 |
| Generate A-B route .....            | 18 |
| Generate round trip .....           | 19 |
| Tracking with the app .....         | 20 |
| The tracking options.....           | 20 |
| Save tracklog:.....                 | 21 |
| Add photos to the track .....       | 22 |
| Permissions:.....                   | 22 |
| Add photos: .....                   | 22 |
| Navigate with the app.....          | 23 |
| Start navigation .....              | 23 |
| Route versus track .....            | 23 |
| Route navigation .....              | 24 |
| Track navigation .....              | 24 |
| A-B navigation (fastest way) .....  | 24 |
| Restart navigation .....            | 24 |

|                              |    |
|------------------------------|----|
| Navigation screen.....       | 25 |
| Route navigation .....       | 25 |
| Track navigation .....       | 26 |
| Menu.....                    | 27 |
| Route navigation: .....      | 27 |
| Track navigation: .....      | 27 |
| Navigation settings .....    | 28 |
| Functional: .....            | 28 |
| Audio:.....                  | 28 |
| Screen layout:.....          | 29 |
| Map layer:.....              | 29 |
| App theme: .....             | 29 |
| Apple CarPlay.....           | 30 |
| Android Auto.....            | 31 |
| FAQ .....                    | 32 |
| General about the app: ..... | 32 |

## First time in the app

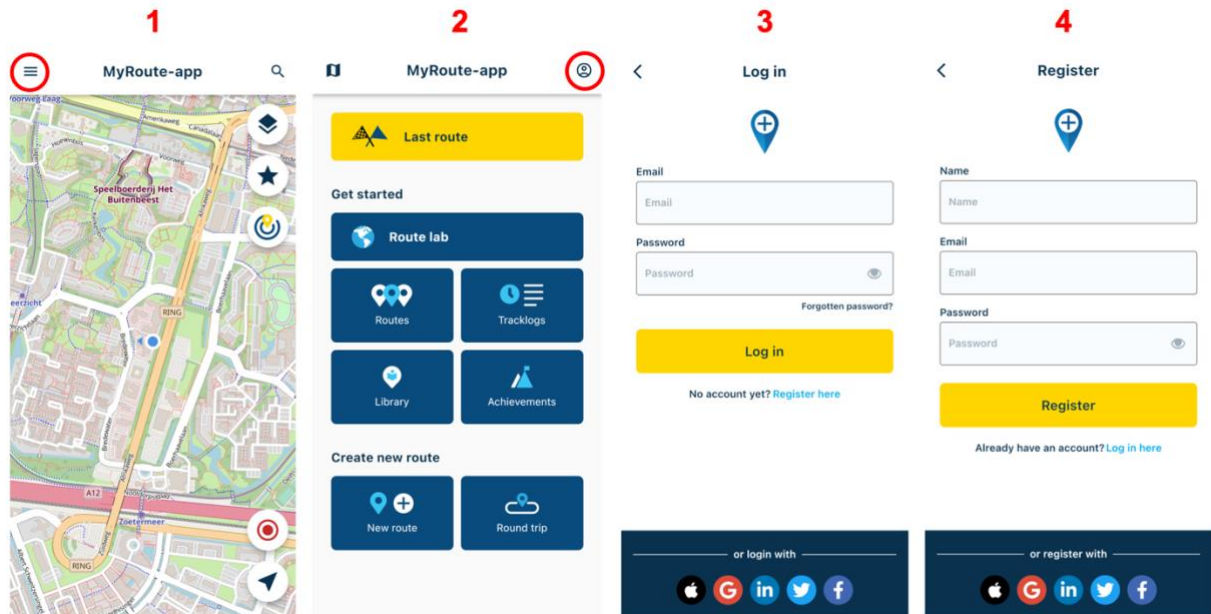
When opening the app for the first time, these screens will appear. Thanks to this information, it briefly becomes clear what is possible with the app and MyRoute-app. To see the next screen, you can either click or swipe through it.



After seeing this introduction, the virtual tour is automatically started once. This is mandatory and briefly shows the possibilities of the app. Touching the screen will take you through the tour.

## Start with the app

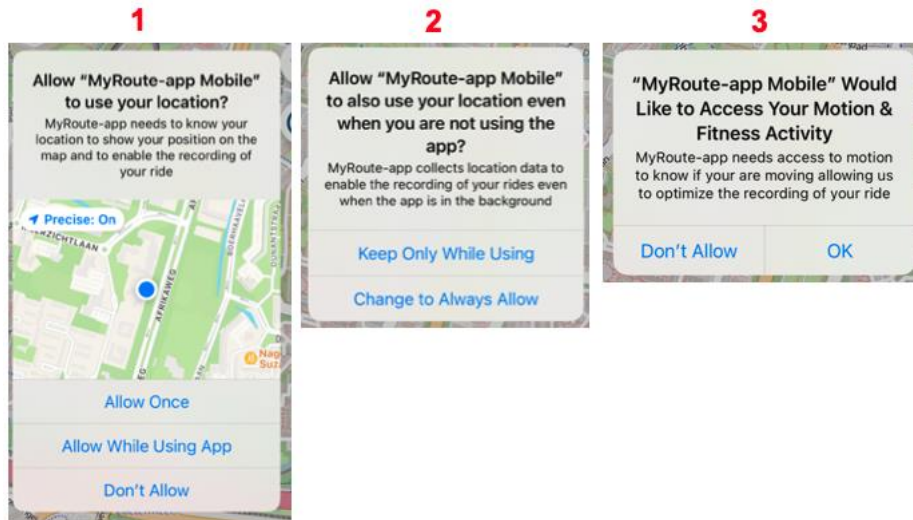
Read here how to log in to the app or how to create an account. To enjoy the full experience of the app, it is recommended to log in.



1. Click on the button circled in red to open the menu or swipe to the right.
2. Click on the red circled button in the menu to get to the login screen.
3. Log in here with your MRA details. It is also possible to log in using the Single Sign On option, so that a Social Media account can be used.
4. Don't have an account yet? Simply create a free account. The Single Sign On option can also be used here.

## Location permission (iOS)

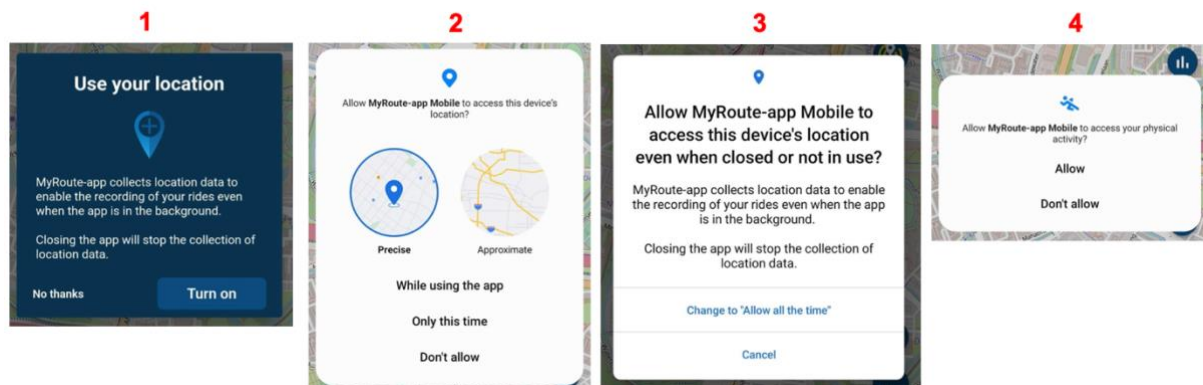
The following notifications are important to read carefully in order to make optimal use of the app.



1. When the app is used for the first time, you will see this notification. MRA recommends choosing 'When using app' here.
2. When you start a track, this message will be shown. Select 'Change to 'Always' to continue tracking when the phone/tablet is on standby or locked. If you don't do this, tracking will not continue if the app is not running in the foreground.
3. This is the last important notification, but it is not necessary for the tracking to work. However, we recommend that you enable these settings to make tracking as smooth as possible.

## Location permission (Android)

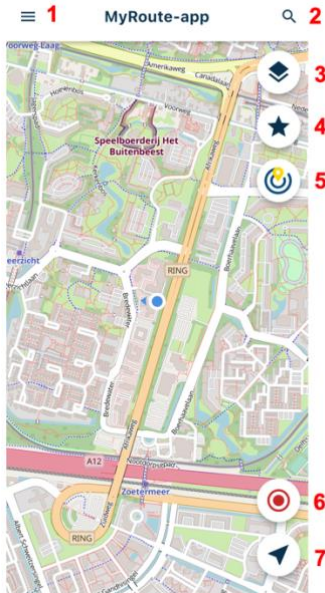
The following notifications are important to read carefully in order to make optimal use of the app.



1. The first notification asks if the app can use the location. In order to be able to track and determine your position, it is necessary that this permission is granted.
2. Immediately after this, this notification is shown with more details about the location permission. Select the option 'While using the app'. For optimal use of the app, it is also best to choose the option 'Exact'.
3. The third important message is displayed when starting a track. By clicking on 'Always allow' it is possible to continue tracking while the phone/tablet is on standby or locked. If you don't do this, tracking will not continue if the app is not running in the foreground.
4. The last notification asks for permission to access your 'physical activity'. This permission is not necessary for the track to work properly, but again we recommend it.

## Home screen in the app

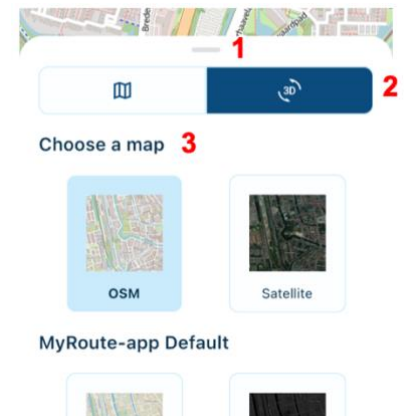
There is a lot to be seen on the first screen of the app. Read here what is possible from this screen.



1. **Main Menu:** Click here to open the main menu.
2. **Search address:** Enter an address here to get this point directly on the map. Generate a route to this or make it a favorite directly by clicking on the star. More information about this in [Easily generate routes](#) later in this guide.
3. **Map Layers:** Click here to switch maps.
4. **Favorites:** Click here to go to your favorites.
5. **Nearby routes:** See here which routes are near you. For a detailed explanation of Routes in the Neighborhood on the website, see the [Manual: Routes in the Neighborhood](#).
6. **Tracking:** Click here to start tracking.
7. **Position indicator:** With this button it is possible to indicate how the map behaves in relation to your location.

## View and select map layers

1. **Pop-up map layers:** Here the different map options are shown. Move the bar to see more or less of the options at once.
2. **Map type:** Choose here whether you prefer to have the map in 2d or 3d.
3. **Maps:** Choose here which map you find most comfortable to work with.

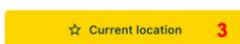




## Manage Favorites

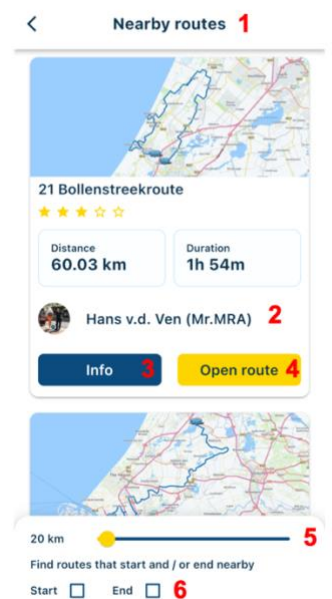


1. **Favorites list:** Here you will find all your favorites saved on your account.
2. **Remove Favorite:** A location has been marked as a favorite, but is no longer a favorite location. Remove the favorite location simply by clicking on the cross. *ATTENTION!* If you delete a favorite in the app, it is permanently deleted everywhere.
3. **Current Location:** Click here to add your current location to your favorites list.



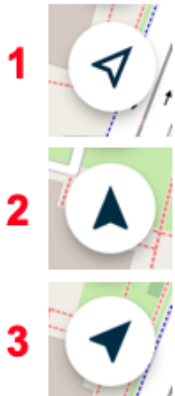
## Nearby routes

1. **Nearby routes screen:** The routes that can be found in the vicinity of the current location appear here. Enter your own preference by means of the lower buttons.
2. **Information route:** Here you can see the basic information of this route in the area at a glance.
3. **More route information:** Clicking here will show more information about the route that the RouteXpert has written down with passion and care.
4. **Open route:** If you like this route, open it directly in the app to see the details.
5. **Distance from current Location:** How far is near you? Use this slider to indicate how far the route may start and/or end from your current location.
6. **Start/end:** By means of these buttons you can indicate whether the route should start and/or end in the indicated neighborhood. Do you want to drive a tour? Then check both start and end.



## Position indicator

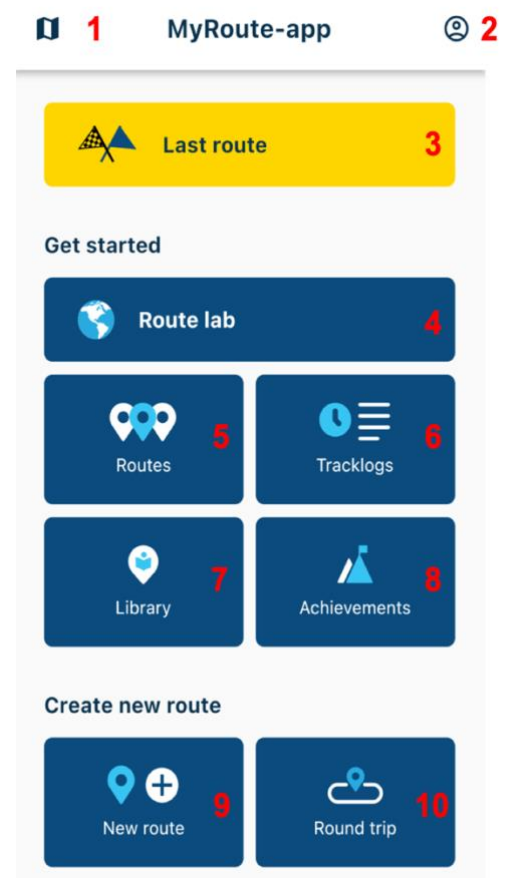
The three different options of the position indicator are explained below.



1. If the arrow is empty, you are not tracked. The arrow is empty by default, which means you are not tracked in the map. *ATTENTION!* This has no impact on your track, but only how you see the map.
2. If you click once on the arrow, you will see that it is now “filled”. This perspective is called top-down and ensures that your location will be tracked with north always at the top.
3. If you click on the arrow again, you will end up in the tilted view. The icon on the map will change from a ball to an arrow. The orientation of the map is upwards by default in this mode. This option will also automatically zoom in and out based on your speed.

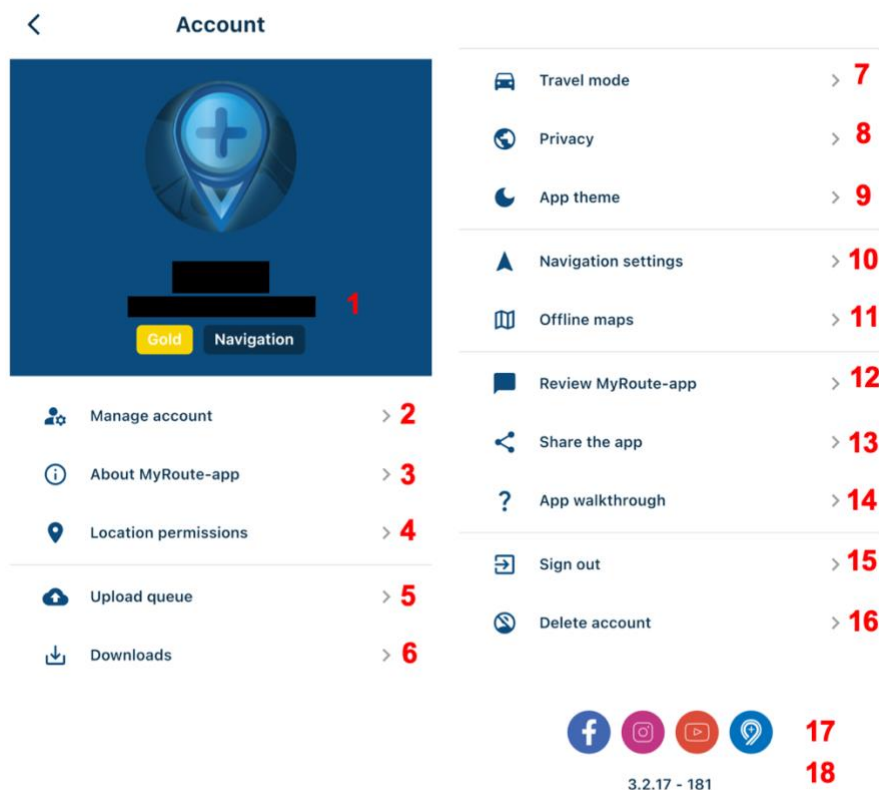
## Menu in the app

1. **Home screen:** Click here to return to the home screen. This can also be done by swiping to the left.
2. **Open account:** Click here to go to the settings for your account or the app itself.
3. **Last route:** Clicking here immediately opens the last edited route.
4. **Routelab:** You can also quickly go to the website from the app. Clicking here opens the in-app browser and opens the website directly.
5. **Routes:** See all saved routes here.
6. **Tracklogs:** See all saved tracklogs here.
7. **Library:** View the library containing the beautiful routes of our RouteXperts by clicking here. This will also go through an in-app browser.
8. **Achievements:** Click here to quickly show off your hard-earned achievements. This will also go through an in-app browser.
9. **New route:** You can also create a new route via the app. Click here to open the in-app browser and immediately create a new route.
10. **Round tour:** Click here to easily make a tour from the app. For more information about creating a tour, see [Generate round trip](#).



## Settings in the app

Making quick adjustments to your account or for the app itself is possible in this screen. See at 'Starting with the Mobile app' how to get to this screen.



1. **Account:** See your account details here.
2. **Manage account:** You can change something in your account by clicking this button.  
*ATTENTION!* What you change here also applies to the website.
3. **About MyRoute-app:** If you want to know more about MyRoute-app or our products, click here to open the browser in the app and learn more about MyRoute-app.
4. **Location permissions:** To quickly go to the settings for location access, click here.
5. **Upload queue:** All uploads in the app will be shown here. If something went wrong, check here first to see if the track has been uploaded.
6. **Downloads:** Here you will find all routes, tracks and files that you have downloaded.
7. **Travel mode:** Easily switch between the different travel modes: driving, cycling and walking.
8. **Privacy:** Set how the tracks created with this app can be saved by default: Public, Friends or Private.
9. **App theme:** Prefer a light or dark app theme? Determine here how the app looks for you or let the app determine this automatically based on your phone's preferences.
10. **Navigation settings:** See the navigation settings here and adjust them to your own liking. These settings can also be reached from the navigation itself. See [Navigate with the app](#) for more information about these settings.

11. **Offline maps:** Need to navigate somewhere where you are unsure of the internet, download the offline map of this area here. This makes it possible to navigate without internet. See

12. **Offline maps** how this works
13. **Review MyRoute-app:** If you have an opinion about the app, please rate it by clicking here and writing a review.
14. **Share the app:** Following routes together is even more fun, especially if the app can be shared with each other. Via this button, the app can be quickly and easily shared via WhatsApp and e-mail, among other things.
15. **App walkthrough:** Click here to see the virtual tour of the app.
16. **Sign Out:** To log out of the app, click here.
17. **Delete account:** We are of course very sorry about this, but if you want to completely delete your MRA account, click here. *ATTENTION!* If you delete your account here, you will permanently lose everything everywhere.
18. **Social Media:** You can quickly go to one of our Social Media channels from the app via these buttons.
19. **Version of the app:** This shows the current version and image number of the app. If you need help with the app, please provide this information immediately.

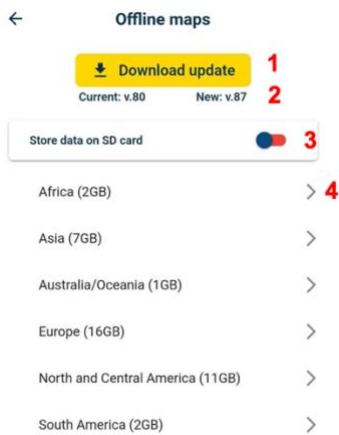
## Upload Queue



1. **Remove successful uploads:** This will immediately remove all successful uploads from the list. *ATTENTION!* This only applies to the notifications, the tracks themselves remain.
2. **Track upload:** A successful track upload.
3. **Photo upload:** A successful photo upload.
4. **Upload failed:** The track upload failed. Click on the cloud and upload the track.
5. **Delete single upload:** Delete a single upload.

## Offline maps

Offline maps are required to navigate offline. If you ever drive somewhere without internet, make sure you have downloaded this region before and you will not experience any problems due to the lack of internet.



1. **Download:** This button is only visible if HERE has a new map update.
2. **Version:** See the current version number of your maps on the left and the new version on the right.
3. **SD card:** Here you can indicate whether the data should be downloaded to your phone or to your SD card *ATTENTION!* This option is only possible with an Android device.
4. **Regions:** See here all regions sorted by continent.

### Specific download warnings:

1. **Wi-Fi warning:** If you are going to download and you are not connected to the Wi-Fi, you will see this message.
2. **Download warning:** When you are about to update the maps, you will see this message. For example, if you don't feel like the update right now, you can still cancel it.
3. **Download in progress:** Some actions may not be performed while the download is in progress. So, if you want to do something that cannot be done at the same time, you will see this message.

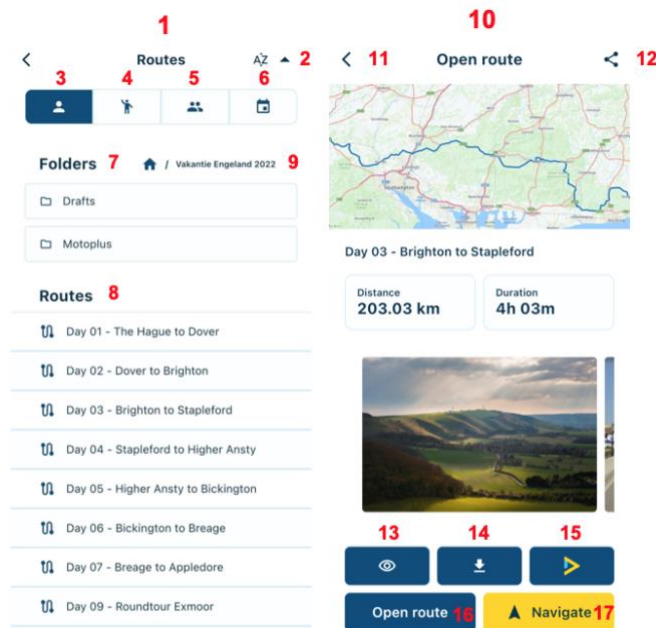


## Routes and tracks in the app

From the app you can quickly display, open and download your own routes and tracks.

*ATTENTION!* Only the routes screen will be used for this explanation, because the routes screen works the same.

### Open routes



1. **Routes screen:** This is the screen you see when you click on Routes in the main menu.
2. **View:** Change here how the routes and folders should be displayed, namely in alphabetical order or most recently edited.
3. **Personal routes:** See all your own routes here.
4. **Friends:** Here you can find the friends list. Click on the friend to see his/her routes that are public/friends.
5. **Groups:** Here you can find the group list. Click on the group to see its routes.
6. **Events:** Here you can find the events list. Click on the event to see its routes.
7. **Folders:** See all folders with routes from your list here.
8. **Routes:** See here the routes of the selected folder.
9. **Sub folders:** Simply navigate between the sub folders here or go directly back to the route list.
10. **Route screen:** This is the screen you see after clicking on the desired route. This screen shows all basic information at a glance.
11. **Return:** Click here to return to the overview.
12. **Share:** By clicking here, the opened route can be quickly shared in your desired way.
13. **Change:** The route can also be changed via the app. Click here to open the in-app browser and immediately see the selected route in the Route Editor and adjust it where necessary.



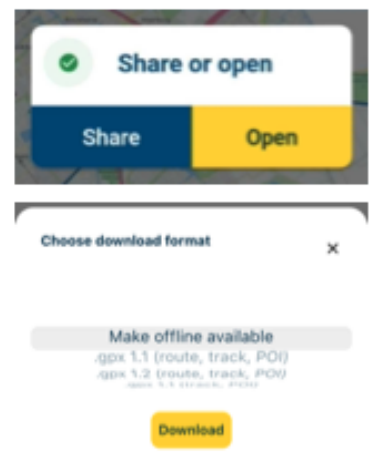
14. **Download:** Download the route in a special format in order to export it, for example, click [here](#) to see the most common export formats.
15. **Animate:** Click here to open the in-app browser again, but this time to see the animation of the selected route. For more information on animation, read the [MRA Animate Guide for Routes](#).
16. **Open route:** Click here to open the route in the app and view the details.
17. **Open navigation:** Click here to open the route for navigation.

## Export routes

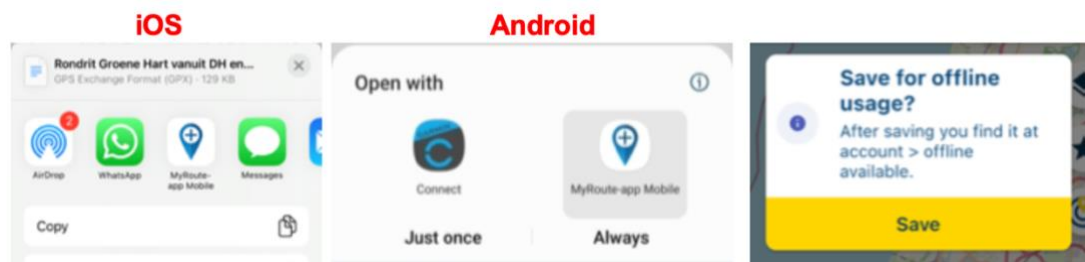
You have clicked on a route that you want to download it. In this menu, select the format in which you want to export the route and then click on 'Download'. You will then see a pop-up message to choose what you want to do with this route. This way you can immediately share the route or open it in the list of downloads in the app.

You can also choose the option 'Make available offline'. This saves the route for offline use in the app. This option is especially nice if you know that you want to view the route somewhere, regardless of the internet connection. All routes that have been made available offline can be found in your settings under 'available offline'.

The route can be found on your device no matter what you click. With Android, the route can now be seen in 'Downloads'. On iOS, the route can be found in 'Files'. If you click here on 'On my iPhone/iPad' you will see that a folder has been created called 'MyRoute-app'.



## Import routes



You receive a nice route and want to see it in the app? That's no problem either! Open the route on your device and select MyRoute-app. **ATTENTION!** The route is only imported into the app, so the route is not visible on the website.

Immediately upon opening the app, you will be asked whether the route should be saved for offline use. If you'd rather not do this, tap anywhere else on the screen (not the notification itself) to dismiss the notification.

**ATTENTION!** It is only possible to import with .GPX files.

## Easily generate routes

With the app it is possible to easily generate a route. For this it is important to first know the different possible start options. Subsequently, it will be further explained how exactly it works. If you don't feel like generating a route yourself and having to think about it, take a look at the [RouteXpert Library](#). This is full of beautiful routes that have been made with great care and passion!

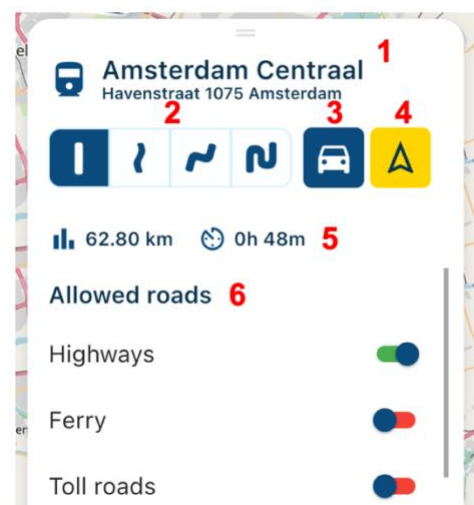
The different possibilities to generate a route:

- **Search:** By clicking on the magnifying glass at the top right of the start screen you will be given the option to specify a location where you would like to go. Here you can choose an address, a place name, a company, but also a route name from your own collection.
- **Favorite:** Create a route directly to one of your favorite locations? Open the favorites list and click on the relevant favorite location and a route will be created there.
- **Place waypoint on map:** Do you know approximately where you need to be and would you rather place the point on the map yourself? Go to the correct location and place the point by long-pressing the screen on this spot. This way a route point will automatically appear on the map to which the route can be made.
- **Round trip generator:** The round trip generator can quickly create an extensive tour for you. You just have to pass on a few wishes and it will do its utmost to make the best tour for you.

## Generate A-B route

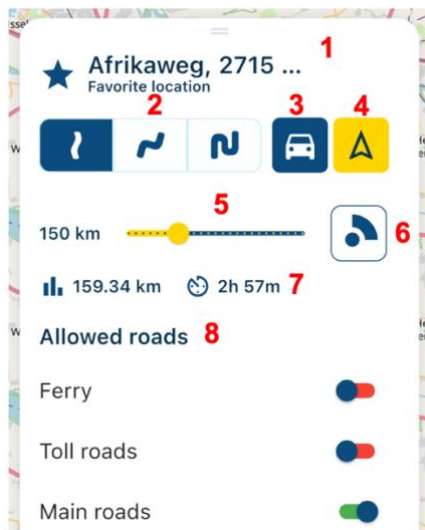
The search, favorite and place waypoint on the map options all fall under the category called 'Generate A-B route'. In short, you are at point A and only want to navigate to point B. When generating this type of route, the screen below is displayed.

1. **Final destination:** Here you can see where the route is generated to.
2. **Curvature:** Determine how winding the route can be with these buttons. In other words: do you want to go to your destination in a straight line or with a detour?
3. **Travel mode:** Before the route is generated or started, it is possible to adjust the travel mode.
4. **Navigate:** If you have the Navigation subscription, you can click here to open the navigation in the app.
5. **Distance and duration:** See here how far and how long the route will be.
6. **Allowed roads:** Select here which roads may or may not be used for generating the route.



## Generate round trip

You don't have a suitable route, but you want to quickly make and drive a nice tour. Open the menu and click on 'Round trip' to open the generator.



1. **Current location:** Here you can see your current location from which the tour will be made.
2. **Curvature:** Determine how winding the route can be with these buttons. In other words: do you want to go to your destination in a straight line or with a detour?
3. **Travel mode:** Before the route is generated or started, it is possible to adjust the travel mode.
4. **Navigate:** If you have the Navigation subscription, you can click here to open the navigation in the app.
5. **Tour length:** Use the slider to determine how long the tour should be.
6. **Direction:** Use this button to determine the direction of the tour. Clicking once will move the direction clockwise and holding the button a little longer will move the direction counterclockwise. *ATTENTION!* Sometimes the tour with the chosen distance cannot be made in a certain direction, for example a tour to the west if you live on the west coast. In this case the generator will give an error message.
7. **Distance and duration:** See here how far and how long the route will be.
8. **Allowed roads:** Select here which roads may or may not be used for generating the route.

## Tracking with the app

You are on the road with the app and would like to be able to see the route you traveled later. Don't forget to turn on tracking. While tracking, it is possible to use the app or put it in your pocket on standby. *ATTENTION!* Check whether the permissions are correct in order to optimally use the tracking with the app.

1. Click the red button to start tracking.
2. If this button is green, you know that tracking is on.
3. Click again to open the track options.



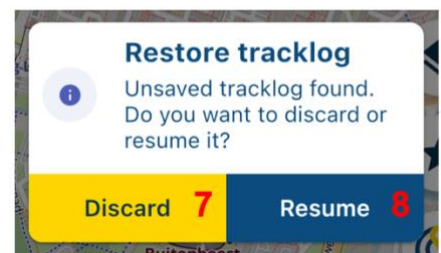
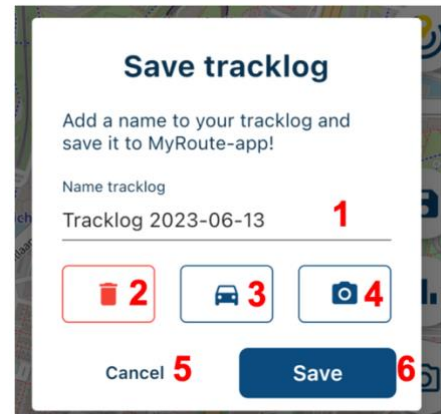
## The tracking options



1. **Save:** Done with the track? Click here to save the track.
2. **Statistics:** See live track statistics, such as distance and average speed.
3. **Add Photo:** Add a photo from your gallery or take a photo directly. More information about this can be found under [Add photos to the track](#).
4. **Pause/Restart:** Clicking here will pause the track and pauses will not affect the track's stats. *ATTENTION!* Don't forget to restart the track when you continue.
5. **Close options:** Click on the cross to collapse these track options.

## Save tracklog:

1. **Tracklog name:** Enter a nice name for the track here.
2. **Delete tracklog:** Not satisfied with the final result of the track? Discard the recorded track immediately by clicking here. *ATTENTION!* This means that the recorded track is not saved, but permanently discarded.
3. **Travel Mode:** By default, the travel mode in the app is driving, but this track was recorded on foot. Here you can easily and quickly change the track to the correct travel mode.
4. **Add photos afterwards:** Photos taken along the way, but not yet added to the track? Add these photos in particular and they will automatically be added in the right place in the track. *ATTENTION!* The correct permissions are required for this. Check whether the settings of your camera app are correct.
5. **Cancel:** By clicking cancel you close this window and nothing changes.
6. **Save:** If all information is correct, the photos have been added and you are satisfied, save the track. This will immediately appear in your track list. Uploading may take a while, check the upload queue for the status of your track.
7. **Discard:** If the app crashes or is accidentally closed during tracking, open the app and this screen will appear. Can the track be thrown away, click here.
8. **Resume:** If you are still on the road and tracking, click resume and the track will continue as if nothing happened.

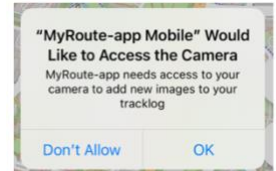


## Add photos to the track

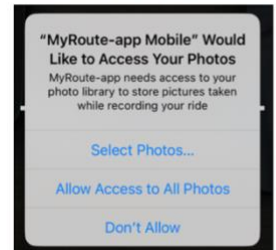
There are usually plenty of photo-worthy moments during tracking. It is therefore very easy to take and add photos while tracking, so that you can enjoy these moments again later.

### Permissions:

1. If you want to open the camera for the first time while tracking, you will see this message. This permission is required to be able to take photos in the app.
2. You will see this message if you want to add a photo from the gallery or save a photo you have taken. It is not necessary to give access to all photos, but we do recommend this. This way you can be sure that adding photos to the track is going well.

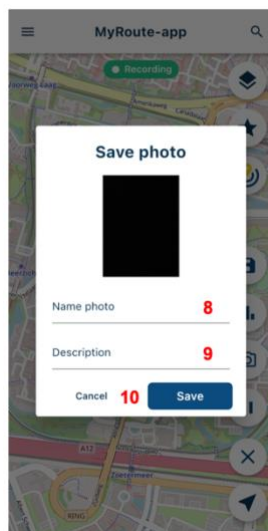
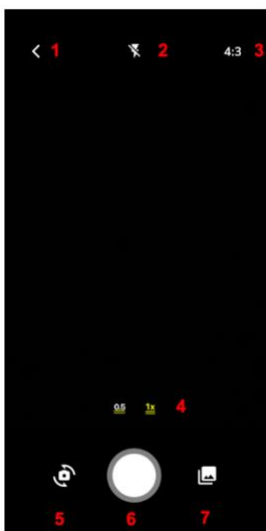


1



2

### Add photos:



1. **Return:** Return to the home screen.
2. **Flash:** Choose whether the flash should be on, off or automatic.
3. **Aspect ratio:** Choose the aspect ratio of your photo here.
4. **Zoom:** Choose the zoom level of the camera here. *ATTENTION!* The zoom options differ from phone to phone.
5. **Rotate camera:** Switch between the front and rear camera with this button.
6. **Take a picture:** Satisfied with the picture? Take the picture by clicking here.
7. **Open gallery:** If you have taken a nice photo for the track outside the app, click here to add it.
8. **Name photo:** Give the photo a nice name. This is not mandatory.
9. **Description photo:** Give the photo a nice description. This is not mandatory.
10. **Save/Cancel:** Satisfied with the end result? Click save to add the photo permanently. If you are not satisfied with the image, click cancel to not add the photo.

## Navigate with the app

With this app it is also possible to navigate and receive turn-by-turn instructions. For example, you can easily generate a route and open it directly on your phone/tablet to navigate. Made beautiful routes on the website? Find it easily and start navigating in no time!

**ATTENTION!** To be able to use this functionality, you must be in possession of the Navigation Next subscription. This can be purchased via the [shop](#) per month, year or Lifetime.

## Start navigation

See [Easily generate routes](#) or [Routes and tracks in the app](#) to see how you can start navigation from a generated or custom route.

## Route versus track

Before the explanation of the navigation itself can be explained, it is important to understand that there are differences between navigating a route or a track and when something in the app qualifies as a track. These differences affect the options you see when starting the navigation, the navigation screen and the settings.

The main difference between a route and a track is that a route contains waypoints and a track only contains a drawn line. In most cases you could say the following:

- Do you see waypoints? The route navigation will be started.
- Don't see waypoints except start and end? The track navigation will be started.

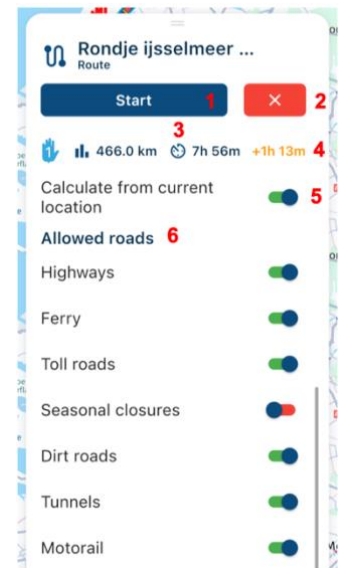
This sounds quite logical. Yet there are also a few examples where it is a bit more complex.

- **Round trip:** Feels like a route, but is saved as a track and therefore uses a track navigation.
- **A-B, scenic:** You have made an adjustment, so that our program actually creates a scenic route. This method can be compared to a tour and will therefore run via the track navigation.
- **A-B, fastest way:** This method is a bit confusing, because it's in between route and track navigation. This way you get more options than a real track navigation, but less than when a route with waypoints is started.

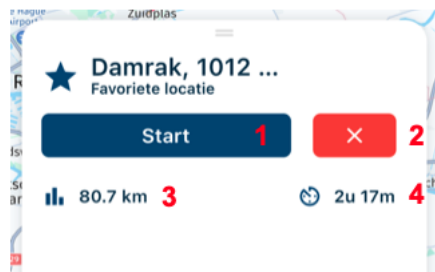


## Route navigation

1. **Start:** Click here to start navigation.
2. **Cancel:** Click here to cancel and return to the home screen.
3. **Distance and duration:** See the distance and duration of the ride here.
4. **Extra time:** See here how much extra time may be added
5. **Start location:** Choose here whether you want to calculate the navigation from your current location or from the starting point.
6. **Allowed roads:** Check here which roads may be used for navigation.



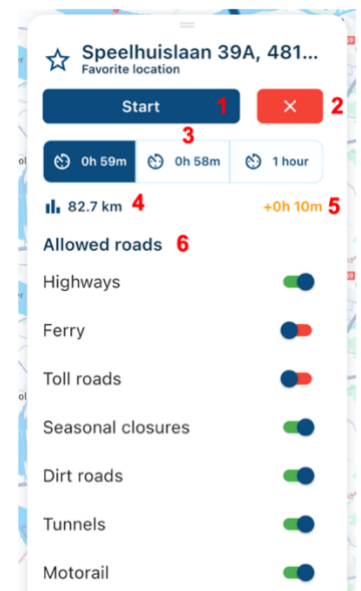
## Track navigation



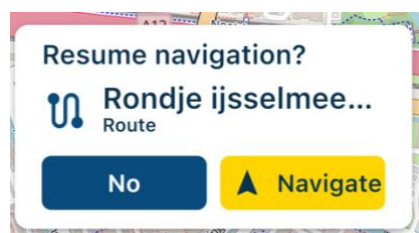
1. **Start:** Click here to start navigation.
2. **Cancel:** Click here to cancel and return to the home screen.
3. **Distance:** See the distance of the ride here.
4. **Duration:** See here the duration of the ride.

## A-B navigation (fastest way)

1. **Start:** Click here to start navigation.
2. **Cancel:** Click here to cancel and return to the home screen.
3. **Options:** Choose here which route option you prefer. The minimum is 1 option and the maximum are 3.
4. **Distance and duration:** See the distance and duration of the ride here.
5. **Extra time:** See here how much extra time may be added
6. **Allowed roads:** Check here which roads may be used for navigation.



## Restart navigation



If the navigation is accidentally closed, don't be afraid. When opening the app, this message will be displayed and navigation can easily be restarted.

## Navigation screen

The navigation has started and this is the screen you will see. See under [Navigation settings](#) how this screen can be adjusted as desired. All options are checked for this explanation.

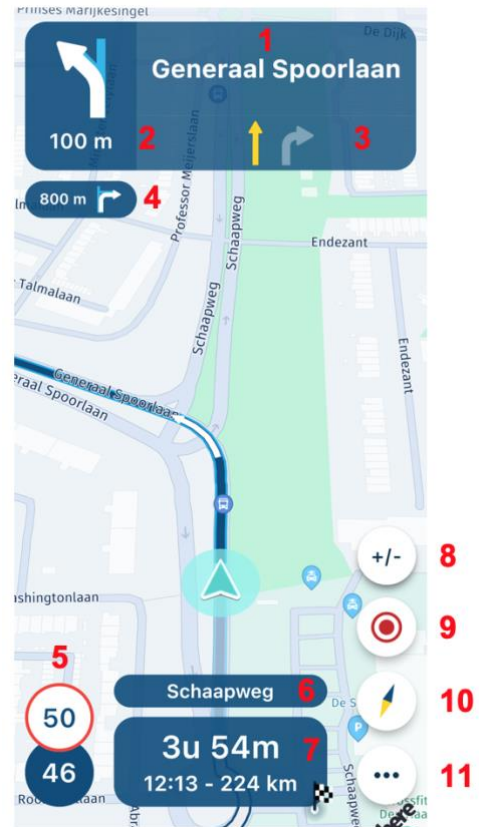
### Route navigation

1. **Upcoming road:** See the upcoming street name.
2. **Upcoming instruction:** See the next instruction here.
3. **Lane instructions:** See which lane is best for you to take at an exit, for example.
4. **Upcoming waypoint:** See which waypoint will be next. Click on this button to immediately skip this waypoint.
5. **Next instruction:** See what the next instruction will be.
6. **Speed:** See here the allowed speed and how fast you drive yourself.
7. **Current road:** See the name of the road you are currently driving on the screen.
8. **Time and duration:** See here how long it is still driving.  
*ATTENTION!* Here you can choose between the end point, next shaping point or via point. By default, the end point is shown. Click once to see the time and distance to the next shaping point. Then click once more to see the time and distance to the next via point.
9. **Zoom in/out:** In principle, you will automatically zoom in and out, but click here to zoom in or out yourself. Go back to default? Click on the compass.
10. **Tracking:** Click here to start, pause or stop the track. The statistics can also be viewed here and a photo can be added. See [Tracking with the app](#) for more information about this button and function.
11. **Compass:** By default, the camera is set to dynamic, so it tilts and automatically zooms in and out. If you click once on the compass, you select the fixed camera. This is top down and maintains the zoom level. This can be adjusted with the plus or minus. Keep the button pressed longer and the route will be shown in its entirety. If you have zoomed in or out, also click on the compass to return to the dynamic setting.
12. **Open menu:** Click here to open the menu.



## Track navigation

1. **Upcoming road:** See the upcoming street name.
2. **Upcoming instruction:** See the next instruction here.
3. **Lane instructions:** See which lane is best for you to take at an exit, for example.
4. **Next instruction:** See what the next instruction will be.
5. **Speed:** See here the allowed speed and how fast you drive yourself.
6. **Current road:** See the name of the road you are currently driving on the screen.
7. **Time and duration:** See here how long it is still driving.
8. **Zoom in/out:** In principle, you will automatically zoom in and out, but click here to zoom in or out yourself. Go back to default? Click on the compass.
9. **Tracking:** Click here to start, pause or stop the track. The statistics can also be viewed here and a photo can be added. See [Tracking with the app](#) for more information about this button and function.
10. **Compass:** By default, the camera is set to dynamic, so it tilts and automatically zooms in and out. If you click once on the compass, you select the fixed camera. This is top down and maintains the zoom level. This can be adjusted with the plus or minus. Keep the button pressed longer and the track will be shown in its entirety. If you have zoomed in or out, also click on the compass to return to the dynamic setting.
11. **Open menu:** Click here to open the menu.

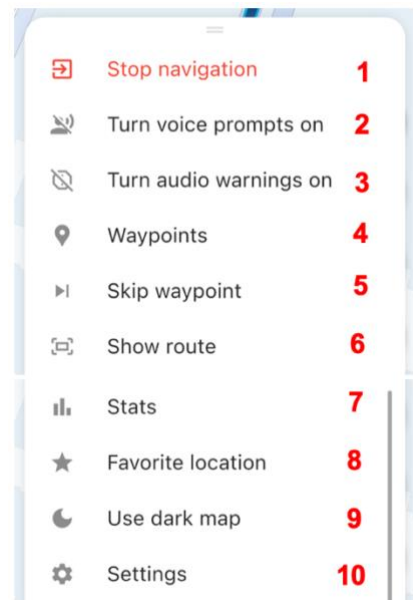


## Menu

If you have clicked on the three dots at the bottom right of the navigation screen, you open the menu of the navigation. It contains a number of settings and options that are nice to have at hand while navigating. There is a subtle difference between the route's menu (with waypoints) or the A-B and track navigation menu (without waypoints).

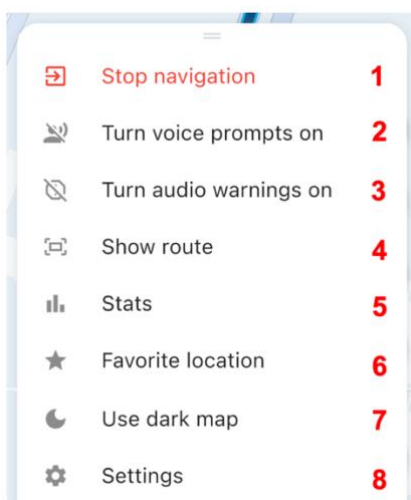
### Route navigation:

1. **Stop navigation:** Click here to stop your navigation.
2. **Voice instructions on/off:** Quickly turn your voice instructions on or off here.
3. **Audio alerts on/off:** Quickly turn your audio alerts on/off here.
4. **Waypoints:** If you click here you will see an overview of all route points. If you click on one, it will be shown on the map. Keep it pressed longer and you can continue the route from this waypoint.
5. **Skip waypoints:** If you click here, you will skip the upcoming route point.
6. **Show route:** Click here to make the route visible in its entirety on the map.
7. **Statistics:** See here a small overview of your route so far.
8. **Favorite location:** Easily save your current location as a favorite location here.
9. **Dark/Light Mode:** Quickly switch between dark and light mode of the map here.
10. **Settings:** Click here to open the navigation settings.



### Track navigation:

1. **Stop navigation:** Click here to stop your navigation.
2. **Voice instructions on/off:** Quickly turn your voice instructions on or off here.
3. **Audio alerts on/off:** Quickly turn your audio alerts on/off here.
4. **Show route:** Click here to make the route visible in its entirety on the map.
5. **Statistics:** See here a small overview of your route so far.
6. **Favorite location:** Easily save your current location as a favorite location here.
7. **Dark/Light Mode:** Quickly switch between dark and light mode of the map here.
8. **Settings:** Click here to open the navigation settings.



## Navigation settings

Here you can find the settings for the navigation. This way it is possible to create your experience with navigation completely according to your own wishes. See here what is possible to turn on and off.

### Functional:

The settings below affect how navigation is calculated and how the route may be modified while driving.

- **Offline navigation:** Are you going to drive somewhere where you are not sure about your internet? Then turn on the offline navigation. *ATTENTION!* Before using this option, you must make the map of the region in question available offline.
- **Automatically save used routes and tracks for offline use:** If you open a route/track in the navigation and start driving it, it will be automatically saved for offline use. This route/track can then be found between your downloads in the app.
- **Skip waypoints automatically:** The route cannot be followed completely and you cannot pass a route point, by enabling this option this route point will be skipped automatically. You will then see a pop-up message with which you can still cancel the skipping. If you do nothing, the route point will be skipped.
- **Traffic-aware route calculation:** If this option is on, you will see the delays on the map when starting the navigation. If there is a long delay, the arrival time will turn yellow. The app will also choose the fastest route during a recalculation.
- **Check track navigation for errors:** With this option turned on, you will receive an informative message before the navigation starts with points that may cause problems. Click no if you are not interested in seeing these points and click yes to show the points on the map.

### Audio:

While navigating it is possible to receive certain notifications. These can be switched on or off and adjusted in this menu.

- **Volume:** Determine with this setting how loud the speech instructions are for you.
- **Voice prompts:** Choose here whether or not you want to receive voice instructions. It is also possible to choose between fully spoken instructions or just a beep as a warning.
- **Waypoint notifications:** Choose whether you want to receive a notification when you are almost at a waypoint. It is also possible to choose between all waypoints or just the waypoints.
- **Speed warnings:** Prefer to get a warning if you're speeding? Choose here to turn it on or off or only receive a warning if there is a known speed camera.

### Screen layout:

Everyone has different wishes for the navigation screen. For example, some users want to see all information at once, while other users prefer minimal distraction on the screen. Choose what you do or don't want to have on the screen by default with these settings and see what works or doesn't work for you!

- **Current road:** See the name of the road you are currently driving on the screen.
- **Upcoming waypoint:** See which waypoint will be next. *ATTENTION!* If you choose track navigation or A-B navigation, this option will not be visible by default.
- **Next instruction:** See what the next instruction will be.
- **Upcoming street:** See the upcoming street name.
- **Lane instructions:** See which lane is the best to take, for example at an exit.
- **Traffic camera alerts:** See a warning in the image if there is a known speed camera.
- **Speed information:** See the speed information on screen, both how fast you drive yourself and how fast you are actually allowed here.
- **Show original route:** Choose here whether or not you want to continue to see the original route regardless of how you drive.
- **Show tracklog:** If you are tracking, choose here whether or not you want to see the track line.

### Map layer:

In addition to the instructions, it is also important to visually get the navigation as much as possible to your own liking. Therefore, choose what the appearance of the map and position indicator should look like in these settings.

- **Map theme:** Choose here between the light or dark look of the map. So, this is separate from the theme of the app itself.
- **Map type:** Choose here whether you want to see the map in the normal view or rather as a satellite view.
- **Building view:** Choose here whether or not you would like to see buildings on the map. If you do want to see buildings, you can also choose whether these buildings are shown in 2D or 3D.
- **Position indicator circle:** Choose here whether or not you want a circle around the position indicator.
- **Position indicator color:** Adjust the color of the position indicator here so that it is most visible to you.

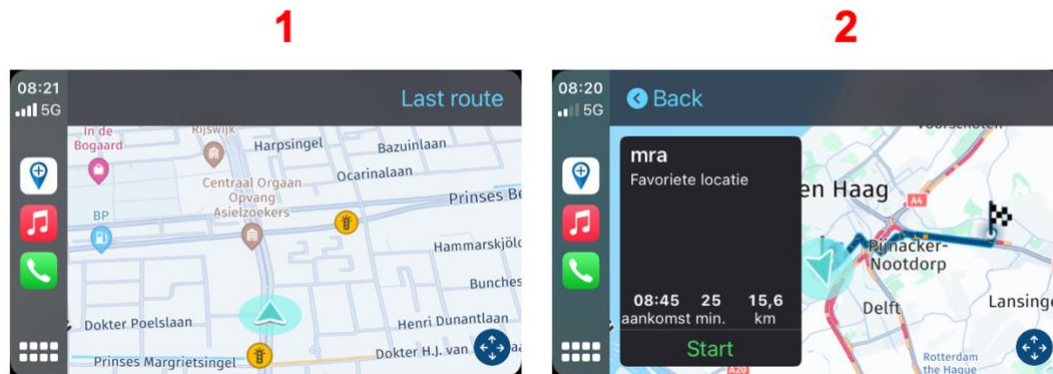
### App theme:

It is also possible to adjust your theme of the app from the navigation. Do you want to determine the light appearance, dark appearance or your phone?

## Apple CarPlay

It is also possible to display the navigation via Apple CarPlay. If your phone is connected to CarPlay, MyRoute app will appear in the list of possible apps. From your phone you can then start the navigation and leave. The developments for this are still active, so check our communication channels for all new updates!

**ATTENTION!** To be able to use CarPlay, your car/motorcycle must support it.



1. This screen shows what the app looks like when it opens in Apple CarPlay. From here it is possible to open the last edited route and start immediately.
2. If you have opened a route in the navigation on your phone, this screen will be shown. Here you can briefly see where you are going and how long it will take to drive. You can now click on start in CarPlay or on your phone and the navigation will begin.

When Navigation is in progress, this screen is displayed:

1. **Upcoming instruction:** See the next instruction here.
2. **Next instruction:** See what the next instruction will be.
3. **Information:** See here what your arrival time is and how long and how far it is still to drive.
4. **Show entire route:** Click here to see the entire route on the map. Click again to return to follow-me.
5. **Arrows:** If you click on this, you can move around the map and see, for example, what the route ahead will do. Click on 'Done' to return to the follow view.

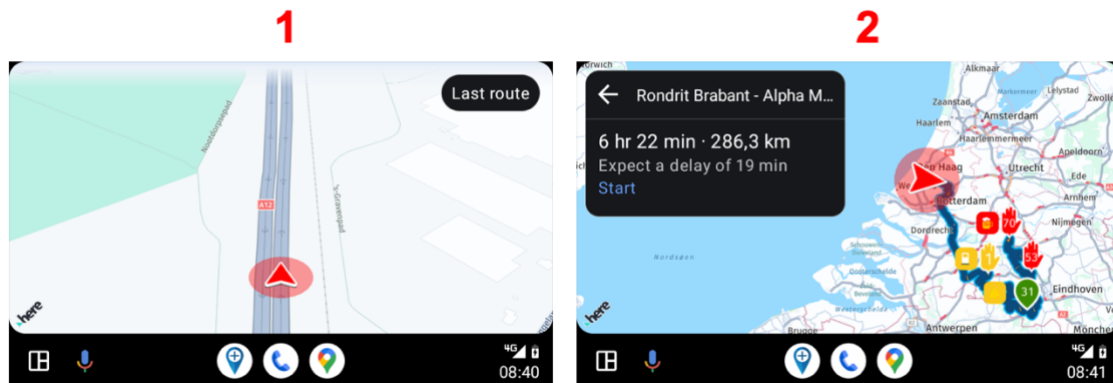




## Android Auto

It is also possible to show the navigation via Android Auto. If your phone is connected to the Android Auto, MyRoute app will appear in the list of possible apps. From your phone you can then start the navigation and leave. The developments for this are still active, so check our communication channels for all new updates!

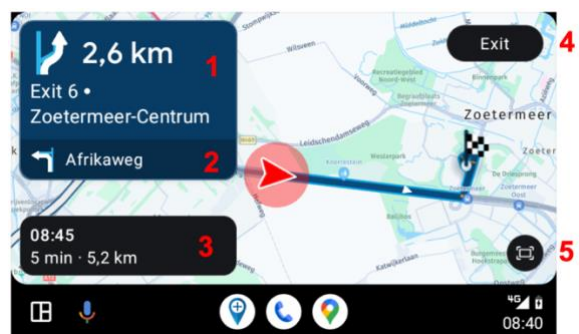
**ATTENTION!** To use Android Auto, your car/motorcycle must support it.



1. This screen shows what the app looks like when it opens in Android Auto. From here it is possible to open the last edited route and start immediately.
2. If you have opened a route in the navigation on your phone, this screen will be shown. Here you can briefly see where you are going and how long it will take to drive. You can now click start in Android Auto or on your phone and the navigation will begin.

When Navigation is in progress, this screen is displayed:

1. **Upcoming instruction:** See the next instruction here.
2. **Next instruction:** See what the next instruction will be.
3. **Information:** See here what your arrival time is and how long and how far it is still to drive.
4. **Exit:** Click here to stop navigation from Android Auto and return to the home screen.
5. **Show entire route:** Click here to see the entire route on the map. Click again to return to follow view.





## FAQ

### General about the app:

Where can I download the app?

- The app can be downloaded for free in the App/Playstore and can be found under the name MyRoute-app.

Do I have to pay for the app?

- No, you do not have to pay to download the app. However, the app does contain functions that are tied to your account and require a subscription.

Is the app the same as the website?

- Not quite. Of course, we have tried to make the app have as many similarities as possible, but it remains a mobile representation of the website. In addition, the app also contains other functions that are not possible on the website, such as tracking.

Can I watch the virtual tour again?

- Oh, sure you can! Go to 'Account settings' and click on app tour. This will show the virtual tour again. This can be done as often as you want.

I prefer to work with Miles instead of Kilometers. How can I adjust this?

- The app uses the settings known from the website for this. This is easy to adjust from the app by going to 'Manage account'. Here it is possible to adjust everything about your account.

I no longer see icons on my home screen. How can I use the app now?

- While some people like to have minimal distractions on their image, others like this. For this reason, we have made it possible to make all buttons disappear from the home screen. By clicking on the screen, you can make the buttons disappear and reappear.

### Track and add photos:

Why do I have straight lines in my tracklog?

- The GPS signal was not strong enough, so the app was unable to track you.
- In order to track, the app also needs the correct permission to use your location. This is requested when the app is used for the first time. Therefore, check in the settings on your phone whether the app should always be active or only when in use. Also read more about the permissions for both iOS ([Location permission \(iOS\)](#)) and Android ([Location permission \(Android\)](#)) in this guide.

You say that photos can be added afterwards on location, but this does not work for me. Why?

- In order to be able to add photos at the correct location afterwards, it is necessary that the settings of your camera on the relevant device are set correctly. If it says here that

your camera is not allowed to see locations, our app can't do this either. Therefore, first check whether the settings on your device are correct.

After tracking, my Tracklog did not appear in the Tracklogs list. Where has it gone now?

- Sometimes the upload does not always go well and the track is not saved immediately. Therefore, first check the upload queue to see if the track is listed here and the upload can still be started. See [Settings in the app](#) for more information about the upload queue.

### **To open/export/import routes and tracks:**

I have downloaded a route, where can I find it now?

- In the app this can be found in the 'Account settings' under the heading downloads.
- On your device, the route can be found in Files (iOS) or Downloads (Android).

How can I see my routes without relying on the internet?

- If you know you're going to an area with little or poor reception, don't forget to save your routes for offline use. This way, your routes can always be accessed regardless of whether you have internet or not. Learn more about saving offline routes in [Routes and tracks in the app](#).

Why can't I import my route file?

- It is only possible to import a .GPX file into the app. Therefore, first check which file type the route is.

### **Navigation:**

Why can't I use this functionality?

- To use the navigation, the Navigation (Next) subscription is required. This can be purchased in our [shop](#) per month, year or Lifetime.

Where can I find the navigation?

- The navigation can be opened in different ways: from a route, track, tour generator, search for an address or from your favorites list. For a detailed explanation of starting navigation, see [Easily generate routes](#) and [Start navigation](#) in this manual.

Why can't I see waypoints on my navigation screen?

- It is also possible to navigate based on a track. This draws a line across the map and does not use (visible) waypoints. When navigating with a track, you will not see waypoints or the function to skip waypoints.

I simply generate a route as instructed in the manual, but I am not shown any alternative options. Why not?

- At the moment there are no alternatives possible or suitable. For this reason, the app will not show any alternatives.

- You drive a route. Naturally, we do not offer any alternatives for the start of a route.
- You drive a track. A line is drawn at a track and it is leading. For this reason, it will not be possible to make an alternative route.

My navigation screen is completely full of information. How can I remove this?

- Fully customize your navigation screen by going to the navigation settings. Under the setting 'Screen layout' you can turn all information on and off. So find out what is pleasant for you and try it out!

All those noises drive me crazy. Can I also navigate without it?

- Of course, you can! On the navigation screen you can open the menu and immediately turn off all sounds.

I don't want to hear voice instructions but I want to be warned when a turn is approaching. Is this also possible?

- This is certainly possible. By going to the navigation settings, you can set whether or not you want sound and whether you want to hear the instructions in full or just a beep.

I start up the track navigation, but it goes straight to the end point. Why is this happening?

- If a track requires too much recalculation due to road closures or strange situations in the route, the app can basically no longer handle it and will create a direct route to the end point. In this case, it is best to restart.

I have made a Round trip, but as soon as I start the navigation it says that the end point has been reached. How is this possible and what can I do about it?

- With a tour, the start and end point are in principle at the same place or reasonably close to each other. As a result, it can sometimes happen that the navigation reads the tour and already sees you at the end point and therefore considers the navigation complete. In this case, it is best to restart.

How can I skip a waypoint?

- You have several options to skip a route point. For example, you can click on the top right of the navigation screen to skip the next route point. If you want to skip several at the same time, you can press and hold the route point on the map where you want to go directly. Another option is to go to the list of waypoints via the menu and press and hold the waypoint you want to go directly to.

Help I skipped too many waypoints. Can I still undo this?

- During navigation it is possible to constantly adjust your route by skipping waypoints and not again. Too many waypoints skipped? No problem! Open your list of waypoints and press and hold the waypoint you want to drive to. The same is also possible with the waypoints on the map. Find the point you want to go to and hold it down. The route will now again include all waypoints from the selected point in the route.