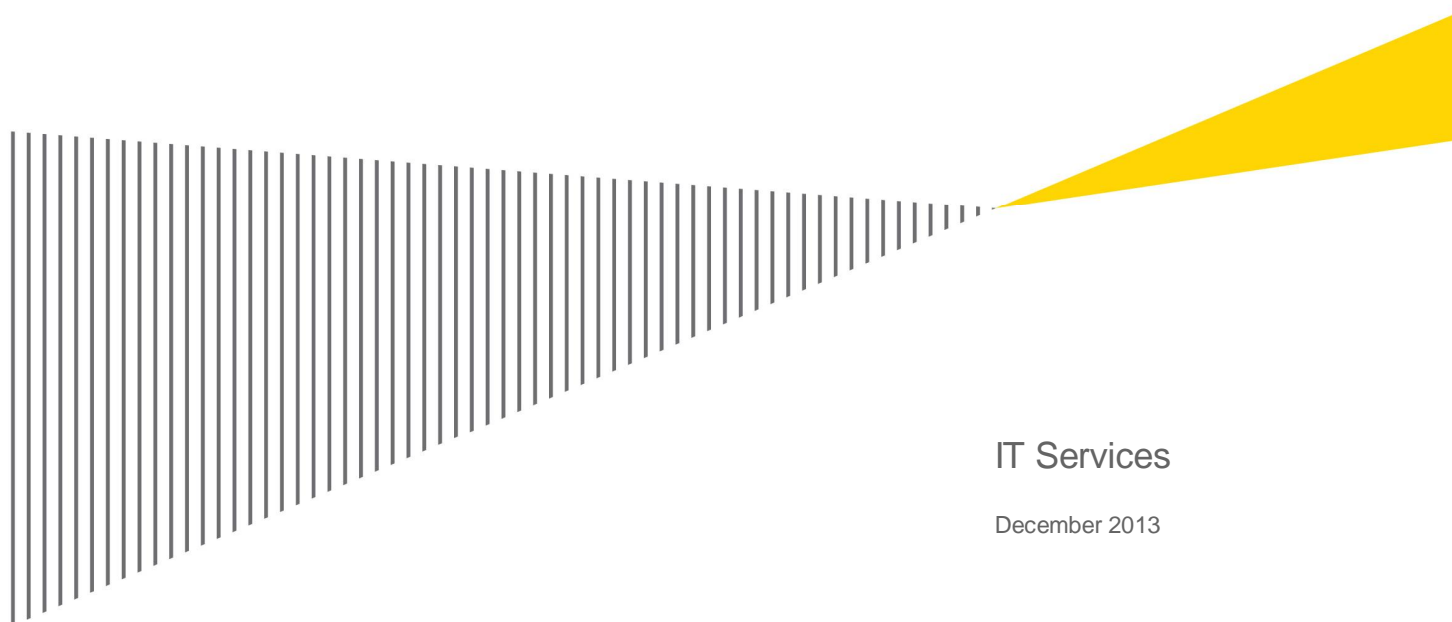


EY Mobile App Store



IT Services

December 2013

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Introduction

What is EY Mobile App Store?

EY Mobile App Store is a secure, one-stop portal through which authorized users can search, view and download available EY mobile applications, or “apps.”

Why is it important to install the EY Mobile App Store app?

Installing the EY Mobile App Store app enables users to gain access to the applications available in the EY Mobile App Store. Users who wish to search, view and/or download available EY mobile apps must first install the EY Mobile App Store app and register/provision their devices in the EY network.

About this document

This document provides step-by-step instructions for downloading and installing the EY Mobile App Store app. It also describes how to download selected EY apps from the EY Mobile App Store.

Installing the EY Mobile App Store app

Log in

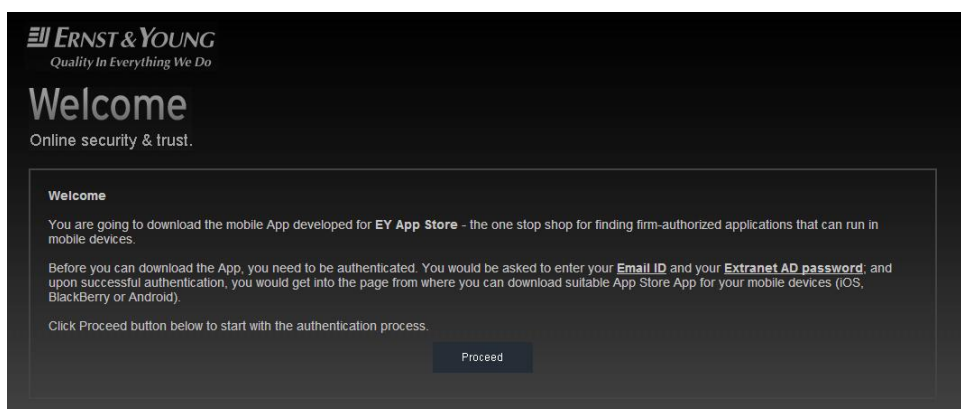
Note: Only EY users are authorized to log in to the Client Portal and install EY Mobile App Store app.

1. Enter the appropriate URL in your mobile web browser:

Americas Area: <https://americas.mobileapps.ey.com>

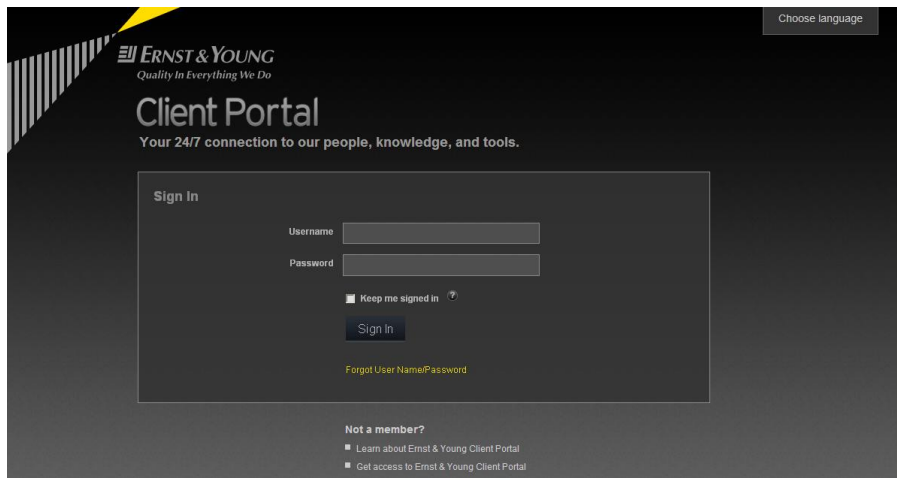
Other Areas - EMEA, Asia-Pacific, Japan: <https://emeia.mobileapps.ey.com>

The following page is displayed. Tap Proceed to go to the Client Portal authentication window.



2. In the Client Portal authentication window, enter your valid EY internet email address as the Username and your EY extranet password as Password. (EY extranet is a restricted-access version of EY's intranet. It is used for access to EY mobile apps as well as for sharing information, such as EY Thought Center webcasts, with people outside of EY, e.g., clients and vendors.)

Note: If you do not yet have an EY extranet password, tap FORGOT USERNAME/PASSWORD after entering your Username. The password will be sent to the email ID you specified as the Username.

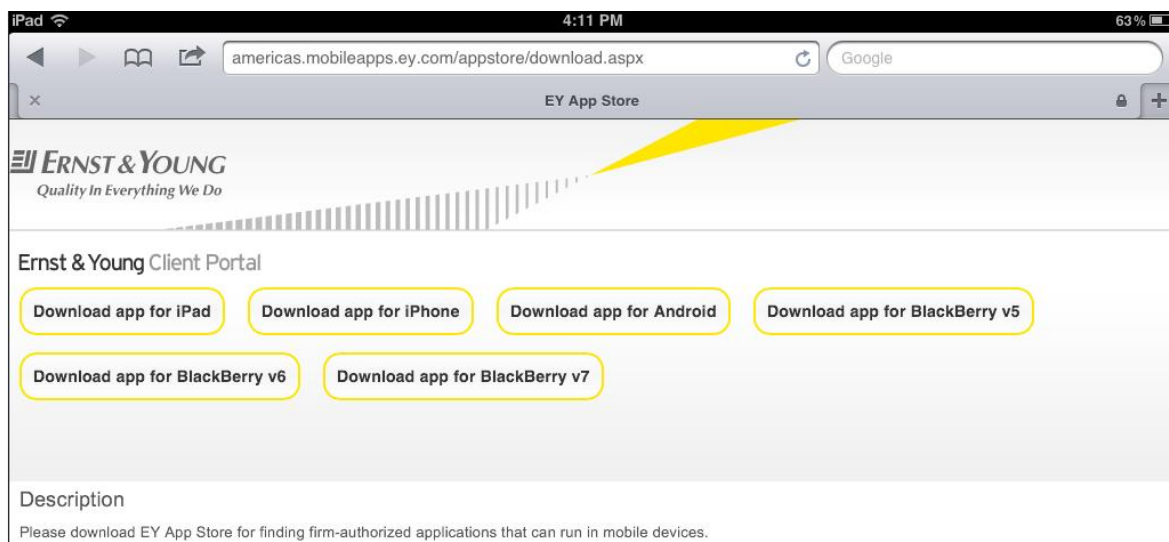


3. Tap SIGN IN to log in to the website and navigate to the EY Mobile App Store app Installer page.

Install the EY Mobile App Store app

From the EY Mobile App Store Installer page, tap the appropriate option to install the EY Mobile App Store app.

Tip: Be sure to install the app related to the platform you are using. For example, tap Download app for iPad if you are using an iPad.



Launching the App Store app for the first time



Tap the EY Mobile App Store icon on your device to launch the app.

Note: Your mobile device must have dedicated internet access. EY internet usage policy prohibits the use of EY office WiFi to connect mobile devices to the internet. Additionally, the use of EY office WiFi is not supported.

Provision your device

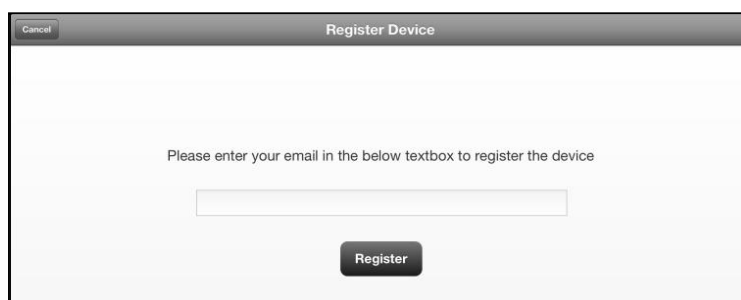
On launching the EY Mobile App Store app for the first time, you will be prompted to register and validate (i.e., “provision”) your mobile device within EY’s network infrastructure. Once you have provisioned your device, you can access the EY Mobile App Store and other installed EY apps by entering only your EY extranet password.

Note: On launching the EY AppStore for the first time, the application may display a pop-up asking “Would you like to share your device and system info?” Tap Yes to ensure proper function of EY AppStore and other apps.

Register your device

Enter your EY email ID in the Register Device window and tap REGISTER. A PIN will be sent to your EY email account.

Note: The email ID entered must be your EY email ID.

The image shows a mobile application window titled 'Register Device'. At the top left is a 'Cancel' button. The main area contains the text 'Please enter your email in the below textbox to register the device' above a single-line text input field. Below the input field is a dark grey button with the word 'Register' in white text.

Validate your device

1. Tap ENTER PIN to display the field to enter the PIN.

Note: The PIN sent to your EY email account is valid for only 24 hours. If you do not validate your device within 24 hours of receiving the PIN, you can regenerate the PIN by tapping REGISTER.

2. Enter the PIN in the field displayed and click VALIDATE DEVICE.

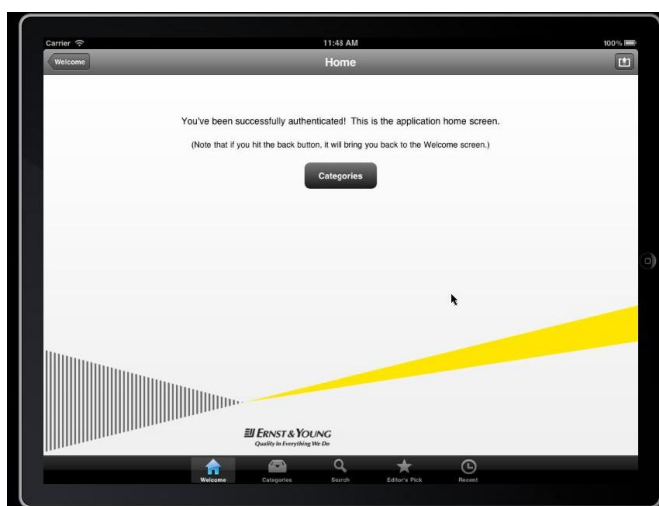


Note: If the PIN is entered incorrectly, an error message will be displayed. You can enter the correct PIN by re-tapping VALIDATE DEVICE.

3. A screen with a login button will be displayed. Tap LOGIN and enter your EY extranet password.

Tip: See the section titled "Installing the EY Mobile App Store app" for more information about your EY extranet password.

4. Tap LOGIN again to log in to the EY Mobile App Store. The EY Mobile App Store home screen will be displayed.



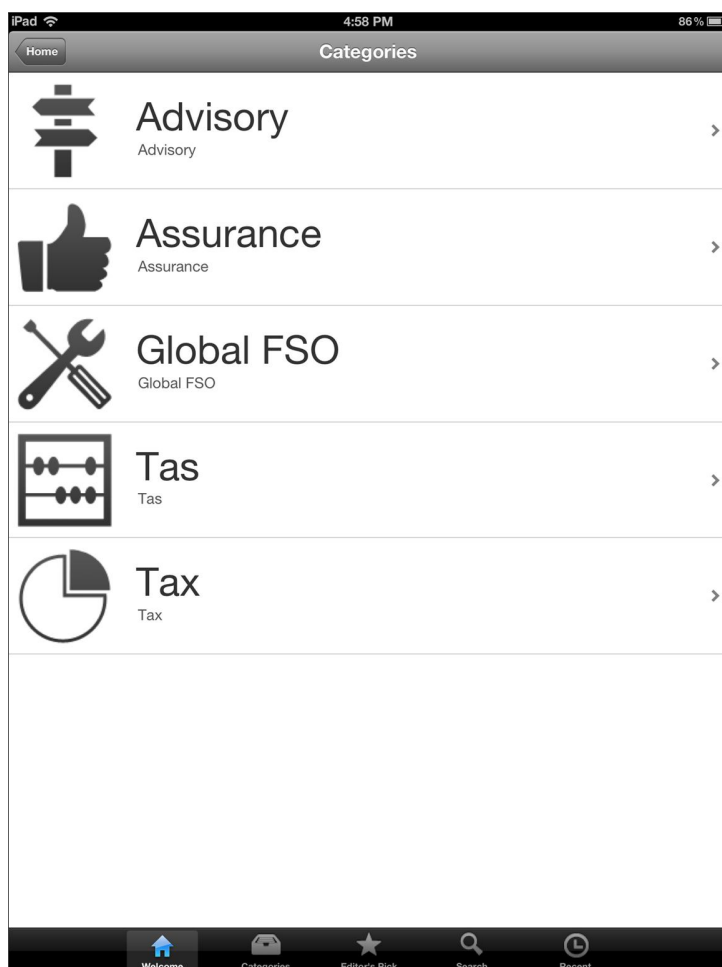
From the EY Mobile App Store home screen, you can access Categories, Search window, Editor's Pick and Recent apps.

Navigating the EY Mobile App Store

View the apps available in the EY Mobile App Store, view and download apps (including Editor's Pick and recent apps) and search for apps.

View and download apps in the EY Mobile App Store

1. Tap CATEGORIES. The Category window with the list of service lines will be displayed.



2. Tap Advisory service line to view the list of apps available for the Advisory service line.
3. Tap the EYU app icon to view the app details (e.g., app description, screenshots, size of app, upload date, category and keywords).

4. Tap **DOWNLOAD** to download and install the Global EYU app from the EY Mobile App Store to your device.

Note: If **DOWNLOAD** is invisible, the app selected is incompatible for the device.



Editor's Pick

1. Tap **EDITOR'S PICK** to display the list of apps selected by the App Store Admin and saved under Editor's Pick.
2. Tap **DOWNLOAD** to download and install the app from the EY Mobile App Store to your device.

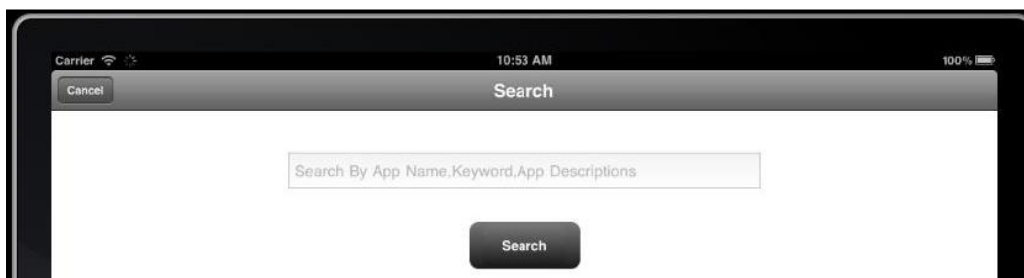
Recent apps

1. Tap **RECENT** to view the recently uploaded apps.

2. Tap **DOWNLOAD** to download and install the app from the EY Mobile App Store to your device.

Search for an app

1. Tap **SEARCH** on the home screen of the EY Mobile App Store to display the Search window.



2. Enter the search parameter in the field and tap **SEARCH**. The list of apps matching the search criteria will be displayed.

Note: The search parameter entered in the search field is searched against the App Name, Keywords and App Description.