Sincer mr. Kip,

i recently bought a computer and i need to tell you ,that i can’t usred my computer becose there are 3 technical proplems.

i can't installer any software and also the fan is so loud and crashes sometimes because it's heated and can you plase the external SSD hard drive to extend the lifespan of the base model Macbook Air.

And sometimes when i want to sieg in i comes error message.

I have 2 suggestion for you either fix my computer or send me a now computer because i have guarantee for 2 years also.