

Eyal Douwma

I am creative, out-of-the-box thinker and a self-learner constantly looking for new challenges, highly motivated and passionate about the technology world.

Possess excellent interpersonal communication skills, also capable in working under stress and deadlines while achieving the necessary goals.

- Looking for a Software Engineer position –

 <https://github.com/eyaldouwma>

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 Hama'apilim 5, Ra'anana, Israel

Education

The Academic College of Tel-Aviv – Yaffo, 2016-present:

B.Sc. – Computer Science:

- *Advanced Programming in C, 95*
- *Object Oriented Programming and C++, 99*
- *Data Structures, 85*
- *Java and Introduction to Web Development, 100*
- *Object Oriented Programming in C# and the .NET Framework, 92*
- *Database Management Systems, 96*

During my studies I made:

- *A GUI checkers game using OOP in C# and .NET Framework*
- *A Tetris console game using OOP concepts with C++*
- *A Web 4-in-a-row game using JavaScript, jQuery and AJAX with Java servlets*
- *A Facebook application using OOP, and Design patterns in C#*

Mor Metro-West, Ra'anana, June 2010

Computer Skills

- **Programming Languages:** C, C++, C#, Java, Assembly and SQL
- **Basic Web Development:** HTML, CSS, JavaScript and React, jQuery, AJAX
- **Tools & IDE:** Visual Studio, IntelliJ, Git

Military Service

Network Computer Manager, Rank: First Sergeant, 2010-2013

- *Provided Hardware technical support which includes, PC formatting, expanding memory slots, backup information through the Norton Ghost server, and restoring information as well*
- *Experience with Active Directory, Office, Mailboxes and Exchange server*
- *Hardware Team Leader worked directly under officers.*

Work Experience

NICE Systems – Help Desk Representative, 2014-2015

- *Provided technical support as tier 1 and tier 2 for 4500 NICE employees around the globe, most of the support was done by remote control sessions*
- *As part of my role I also provided training for newcomers, which include professional material and procedures.*

NESS Technologies – Technical Customer Service Support, 2016

- *Provided support for Qognify customers worldwide in English and Hebrew.*

Languages

Hebrew – Native.

English – Fluent, both written and spoken.

*certificates will be delivered on demand