

# Eyal Douwma

*I am creative, out-of-the-box thinker and a self-learner constantly looking for new challenges, highly motivated and passionate about the technology world.*

*Possess excellent interpersonal communication skills, also capable in working under stress and deadlines while achieving the necessary goals.*

## Education

**The Academic College of Tel-Aviv - Yaffo, 2016-2019:**

*B.Sc. – Computer Science (GPA 84)*

**Mor Metro-West, Ra'anana, June 2010**

High School Bagrut

## Computer Skills

- **Programming Languages:** NodeJS & TypeScript, Python, Java, Scala
- **Web Development:** React, JavaScript
- **CI/CD:** Jenkins, Docker, Helm, Kubernetes, Google Cloud
- **Tools & Frameworks:** Git, NestJS, TypeORM, Apache Kafka, PostgreSQL, Redis

## Military Service

**Network Computer Manager, Rank: First Sergeant, 2010-2013**

- *Provided Hardware technical support which includes, PC formatting, expanding memory slots, backup information through the Norton Ghost server, and restoring information as well*
- *Experience with Active Directory, Office, Mailboxes and Exchange server*
- *Hardware Team Leader worked directly under officers.*

## Work Experience

**Argus Cyber Security - Fullstack Developer, 2019 – present**

- *Helped and designed building products from ground up.*
- *Maintained and developed 2 core projects using cutting-edge technologies (React, NestJS, TypeORM, Kafka, PostgreSQL, Redis).*
- *Experience in CI/CD procedures including building, deploying and delivering the products (Docker, Kubernetes, Helm, Jenkins).*

**NICE Systems - Help Desk Representative, 2014-2015**

- *Provided technical support as tier 1 and tier 2 for 4500 NICE employees around the globe, most of the support was done by remote control sessions*
- *As part of my role I also provided training for newcomers, which include professional material and procedures.*

**NESS Technologies - Technical Customer Service Support, 2016**

- *Provided support for Qognify customers worldwide in English and Hebrew.*

## Languages

**Hebrew** – Native.

**English** – Fluent, both written and spoken.

\*certificates will be delivered on demand