







Strengthening Household Ability to Respond to Development Opportunities (SHOUHARDO) III

Service Provisioning Strengthening Model (Input, output and service)

	 Government	 Private Sector	 Local Service Providers (LSPs)
 Motivation	Mandate <ul style="list-style-type: none"> Constitutional responsibility Regulation Standards and quality assurance 	Profit and CSR?? <p>Invest in profitable , quality products and Services</p>	<p>Motivated mainly by incomes; in some cases additional motivation by social values and recognition</p>
 Gaps	<ul style="list-style-type: none"> Accountability and monitoring Limited resources Political interests Policies (weak or non-enforcement) 	<ul style="list-style-type: none"> High transaction cost in remote areas and with poor clients Weak regulatory environment 	<ul style="list-style-type: none"> Limited demand scope Low skills and capacity Limited access to capital Lack of nonrecognition by GoB/ Community Weak coordination among service providers
 Program Approaches	<ul style="list-style-type: none"> Advocacy through regional and national platforms for enforcement/ implementation of policies Promote good governance through increased citizens demand at local level 	<p>Identify opportunities to remedy gaps from both service providers and users in a market viable facilitative manner</p>	<ul style="list-style-type: none"> Capacity building Linkages with public and private service providers at higher level Facilitation Troubleshooting