

# BIL372 Database Systems - Final Report

## Physical Game and Console Sales Website

### Project Team Members

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Github repository link: <https://github.com/eyay-org/gameD0NTst0p/tree/main>

You can find the reports (interim and final report), screenshots and diagrams used in the final report under reports/ folder.

## 1. Real-World Problem Definition

### 1.1 Problem Statement

This project aims to develop a comprehensive B2C (Business-to-Consumer) e-commerce platform for selling physical video games and gaming consoles. Today, the gaming industry is rapidly growing, and consumers demand access to both new and classic games/consoles.

### 1.2 Solution Approach

The developed system offers the following features:

- **Product Catalog Management:** Detailed information storage for games and consoles
- **Customer Interaction:** Registration, login, cart management, order tracking
- **Multi-Branch Support:** Inventory management across different physical stores
- **Supplier Relations:** Product procurement and purchasing processes
- **After-Sales Services:** Return and review systems
- **Admin Panel:** Inventory, order, analytics, and branch management

### 1.3 Target Users

User Type	Description
<b>Customers</b>	End users who purchase games and consoles
<b>Administrators (Admin)</b>	System management, inventory control, order processing
<b>Branch Managers</b>	Physical store operations

## 2. Requirements Analysis

### 2.1 Functional Requirements

#### *Customer Functions*

#	Function	Description
F1	Product Search	Filtering by platform, genre, price range, ESRB rating
F2	Cart Management	Add, remove products, update quantity
F3	Order Creation	Place orders with payment and delivery information
F4	Order Tracking	View order status and tracking number
F5	Write Reviews	Add 1-5 star ratings and comments for purchased products
F6	Profile Management	Add/delete addresses, change password
F7	Return Request	Submit return applications for delivered orders

### *Admin Functions*

#	Function	Description
A1	Dashboard	Total sales, order count, low stock alerts
A2	Inventory Management	View and update stock levels
A3	Order Management	Update order statuses (pending, shipped, delivered)
A4	Stock Transfer	Product transfer between branches
A5	Restock	Purchase products from suppliers
A6	In-Store Sales	Record sales at physical stores
A7	Return Processing	Approve/reject return requests
A8	Analytics	Revenue, profit, branch performance reports

### **2.2 Non-Functional Requirements**

Requirement	Description
<b>Security</b>	Password hashing (SHA256), session management
<b>Performance</b>	Fast queries with database indexes
<b>Scalability</b>	Multi-branch support
<b>Usability</b>	Modern and responsive web interface
<b>Data Integrity</b>	Foreign key, CHECK, UNIQUE constraints

### **2.3 Business Rules**

9. **Price Control:** Product price must be greater than 0 (CHECK (price > 0))
10. **Stock Control:** Inventory quantity cannot be negative (CHECK (quantity >= 0))
11. **Review Rating:** Rating must be between 1-5 (CHECK (rating >= 1 AND rating <= 5))
12. **Unique Email:** Each customer must have a unique email address
13. **Product Type:** Products can only be 'game' or 'console' type
14. **Sale Type:** Sales can only be 'online' or 'in-store' type

### 3. Conceptual Design (EER Diagrams)

#### 3.1 Entities

The system contains a total of **19 entities**:

##### *Base Entities*

Entity	Description	Key
<b>CUSTOMER</b>	Customer information	customer_id (PK)
<b>PRODUCT</b>	Product superclass	product_id (PK)
<b>SUPPLIER</b>	Supplier information	supplier_id (PK)
<b>GENRE</b>	Game genres	genre_id (PK)
<b>BRANCH</b>	Branch information	branch_id (PK)

##### *Subclasses*

Entity	Superclass	Description
<b>GAME</b>	PRODUCT	Game details (platform, developer, ESRB)
<b>CONSOLE</b>	PRODUCT	Console details (manufacturer, storage)

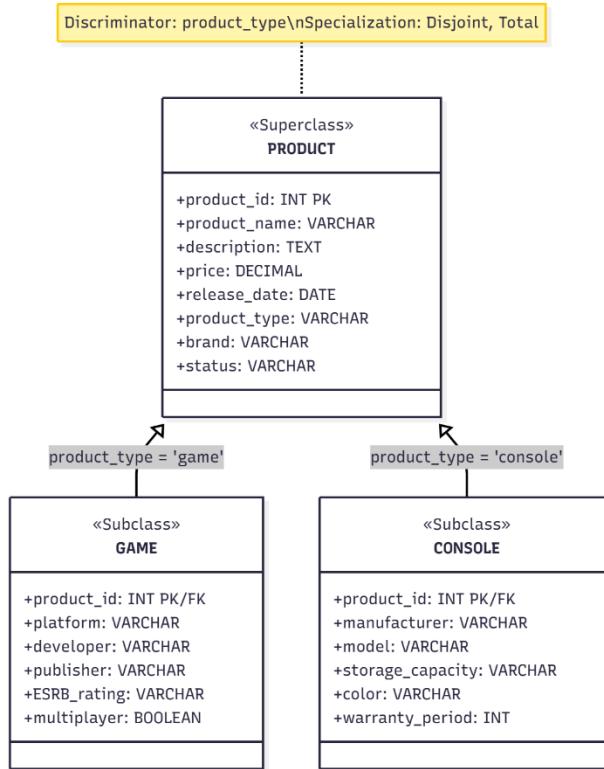
##### *Transaction Entities*

Entity	Description
<b>ORDER</b>	Customer orders
<b>ORDER_DETAIL</b>	Order line items (Weak Entity)
<b>SALE</b>	Sales records
<b>PURCHASE</b>	Supplier purchases
<b>RETURN</b>	Return transactions

##### *Supporting Entities*

Entity	Description
<b>INVENTORY</b>	Branch-based stock information
<b>ADDRESS</b>	Customer addresses
<b>REVIEW</b>	Product reviews
<b>CART</b>	Shopping cart
<b>PRODUCT_MEDIA</b>	Product images/videos
<b>GAME_GENRE</b>	Game-Genre relationship (Associative)
<b>STOCK_LOG</b>	Stock change logs

#### 3.2 Superclass-Subclass Relationship



### Properties:

- **Specialization Type:** Disjoint - A product can be either a game or a console
- **Completeness:** Total - Every product must belong to a subclass
- **Discriminator:** product\_type field ('game' or 'console')

### 3.3 Weak Entity

**ORDER\_DETAIL** is a **Weak Entity** dependent on the **ORDER** entity:

- **Composite Key:** (order\_id, line\_no)
- **Identifying Relationship:** ORDER → ORDER\_DETAIL
- When an order is deleted, related details are also deleted (CASCADE)

### 3.4 Relationships

#### One-to-Many (1:N) Relationships

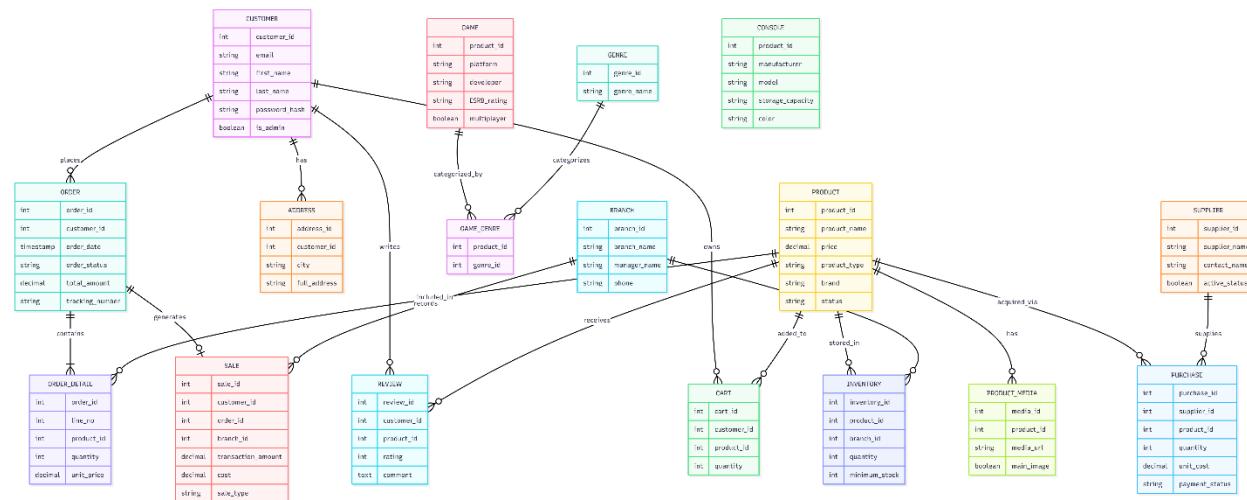
Relationship	Description
--------------	-------------

Relationship	Description
CUSTOMER → ORDER	A customer can place multiple orders
CUSTOMER → ADDRESS	A customer can have multiple addresses
CUSTOMER → REVIEW	A customer can write multiple reviews
PRODUCT → REVIEW	A product can receive multiple reviews
PRODUCT → INVENTORY	A product can exist in multiple branches
BRANCH → INVENTORY	A branch can stock multiple products
ORDER → ORDER_DETAIL	An order can contain multiple line items
SUPPLIER → PURCHASE	Multiple purchases can be made from a supplier

### Many-to-Many (M:N) Relationships

Relationship	Associative Entity	Description
GAME ↔ GENRE	GAME_GENRE	A game can belong to multiple genres
CUSTOMER ↔ PRODUCT	CART	A customer can add multiple products to cart

## 3.5 EER Diagram



## 4. Logical Design and Schema Diagrams

### 4.1 EER to Relational Model Transformation

#### Applied Transformation Rules

EER Concept	Applied Transformation
Superclass/Subclass	Separate table for each, subclass PK = FK (PRODUCT →

EER Concept	Applied Transformation
	GAME, CONSOLE)
Weak Entity	Contains composite PK (ORDER_DETAIL)
M:N Relationship	Associative entity (GAME_GENRE, CART)
Composite Attribute	Separate columns (delivery_full_address, delivery_city)
Multivalued Attribute	Separate table (PRODUCT_MEDIA)

## 4.2 Table Schemas

### CUSTOMER Table

```
CUSTOMER (
    customer_id INT PRIMARY KEY AUTO_INCREMENT,
    first_name VARCHAR(50) NOT NULL,
    last_name VARCHAR(50) NOT NULL,
    email VARCHAR(100) NOT NULL UNIQUE,
    password_hash VARCHAR(255) NOT NULL,
    phone VARCHAR(20),
    registration_date DATE,
    last_login_date TIMESTAMP,
    active_status BOOLEAN DEFAULT TRUE,
    is_admin BOOLEAN DEFAULT FALSE
)
```

### PRODUCT Table (Superclass)

```
PRODUCT (
    product_id INT PRIMARY KEY AUTO_INCREMENT,
    product_name VARCHAR(200) NOT NULL,
    description TEXT,
    price DECIMAL(10,2) NOT NULL CHECK (price > 0),
    release_date DATE,
    product_type VARCHAR(20) CHECK (product_type IN ('game', 'console')),
    brand VARCHAR(100),
    status VARCHAR(20),
    weight DECIMAL(6,2),
    dimensions VARCHAR(50),
    stock_alert_level INT DEFAULT 10
)
```

### GAME Table (Subclass)

```
GAME (
    product_id INT PRIMARY KEY REFERENCES PRODUCT(product_id) ON DELETE CASCADE,
    platform VARCHAR(255),
    developer VARCHAR(100),
    publisher VARCHAR(100),
    ESRB_rating VARCHAR(10),
```

```

    multiplayer BOOLEAN,
    language_support TEXT,
    subtitle_languages TEXT
)

```

*CONSOLE Table (Subclass)*

```

CONSOLE (
    product_id INT PRIMARY KEY REFERENCES PRODUCT(product_id) ON DELETE
CASCADE,
    manufacturer VARCHAR(100),
    model VARCHAR(100),
    storage_capacity VARCHAR(20),
    color VARCHAR(30),
    included_accessories TEXT,
    warranty_period INT
)

```

*ORDER Table*

```

ORDER (
    order_id INT PRIMARY KEY AUTO_INCREMENT,
    customer_id INT REFERENCES CUSTOMER(customer_id) ON DELETE SET NULL,
    order_date TIMESTAMP DEFAULT CURRENT_TIMESTAMP,
    order_status VARCHAR(20),
    total_amount DECIMAL(10,2),
    shipping_fee DECIMAL(6,2),
    payment_method VARCHAR(30),
    payment_status VARCHAR(20),
    tracking_number VARCHAR(50),
    estimated_delivery_date DATE,
    actual_delivery_date DATE,
    delivery_full_address TEXT,
    delivery_city VARCHAR(100),
    billing_full_address TEXT,
    billing_city VARCHAR(100)
)

```

*ORDER\_DETAIL Table (Weak Entity)*

```

ORDER_DETAIL (
    order_id INT REFERENCES ORDER(order_id) ON DELETE CASCADE,
    line_no INT,
    product_id INT REFERENCES PRODUCT(product_id) ON DELETE SET NULL,
    quantity INT CHECK (quantity > 0),
    unit_price DECIMAL(10,2),
    PRIMARY KEY (order_id, line_no)
)

```

### *INVENTORY Table*

```
INVENTORY (
    inventory_id INT PRIMARY KEY AUTO_INCREMENT,
    product_id INT NOT NULL REFERENCES PRODUCT(product_id) ON DELETE CASCADE,
    branch_id INT NOT NULL REFERENCES BRANCH(branch_id) ON DELETE CASCADE,
    quantity INT NOT NULL CHECK (quantity >= 0),
    minimum_stock INT DEFAULT 10,
    maximum_stock INT DEFAULT 100,
    shelf_location VARCHAR(50),
    last_update_date TIMESTAMP DEFAULT CURRENT_TIMESTAMP ON UPDATE CURRENT_TIMESTAMP,
    UNIQUE (product_id, branch_id)
)
```

### *PURCHASE Table (BCNF Compliant)*

```
PURCHASE (
    purchase_id INT PRIMARY KEY AUTO_INCREMENT,
    supplier_id INT REFERENCES SUPPLIER(supplier_id) ON DELETE SET NULL,
    product_id INT REFERENCES PRODUCT(product_id) ON DELETE SET NULL,
    transaction_date TIMESTAMP DEFAULT CURRENT_TIMESTAMP,
    quantity INT CHECK (quantity > 0),
    unit_cost DECIMAL(10,2) CHECK (unit_cost > 0),
    payment_status VARCHAR(20),
    payment_date DATE,
    invoice_no VARCHAR(50)
)
-- NOTE: total_cost = quantity × unit_cost, calculated via
VIEW_PURCHASE_WITH_TOTAL
```

### *SALE Table (BCNF Compliant)*

```
SALE (
    sale_id INT PRIMARY KEY AUTO_INCREMENT,
    customer_id INT REFERENCES CUSTOMER(customer_id) ON DELETE SET NULL,
    order_id INT REFERENCES ORDER(order_id) ON DELETE SET NULL,
    branch_id INT REFERENCES BRANCH(branch_id) ON DELETE SET NULL,
    transaction_date TIMESTAMP DEFAULT CURRENT_TIMESTAMP,
    transaction_amount DECIMAL(10,2),
    cost DECIMAL(10,2),
    sale_type VARCHAR(20) CHECK (sale_type IN ('online', 'in-store')),
    sale_date TIMESTAMP DEFAULT CURRENT_TIMESTAMP
```

```
)  
-- NOTE: profit = transaction_amount - cost, calculated via  
VIEW_SALE_WITH_PROFIT
```

## 4.3 Normalization Analysis

All 19 tables comply with 1NF, 2NF, 3NF, and BCNF.

### 1NF (First Normal Form) ✓

- Atomic values are used in all tables
- Repeating groups have been eliminated (e.g., GAME\_GENRE table for genres)

### 2NF (Second Normal Form) ✓

- Full functional dependency is ensured in all tables
- In ORDER\_DETAIL table: (order\_id, line\_no) → {product\_id, quantity, unit\_price}

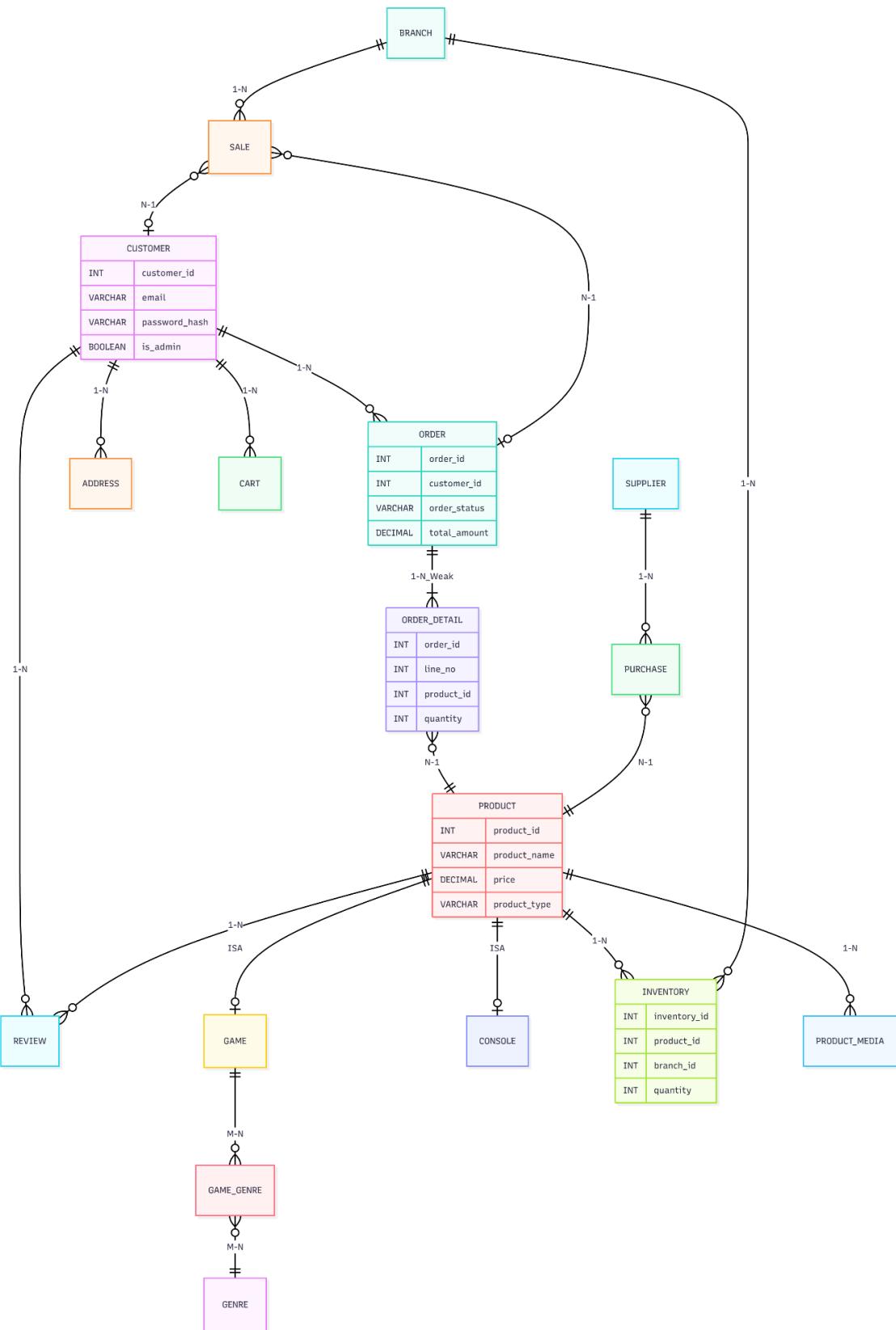
### 3NF (Third Normal Form) ✓

- Transitive dependencies have been eliminated
- Derived columns (total\_cost, profit) in PURCHASE and SALE tables have been removed and are calculated via VIEWS

### BCNF (Boyce-Codd Normal Form) ✓

- In every functional dependency, the determinant is a candidate key
- Derived columns (total\_cost, profit) were removed to prevent BCNF violation
- These values are calculated through VIEWS:
  - VIEW\_PURCHASE\_WITH\_TOTAL: total\_cost = quantity × unit\_cost
  - VIEW\_SALE\_WITH\_PROFIT: profit = transaction\_amount - cost
- All 19 tables are in BCNF

#### 4.4 Relational Schema Diagram



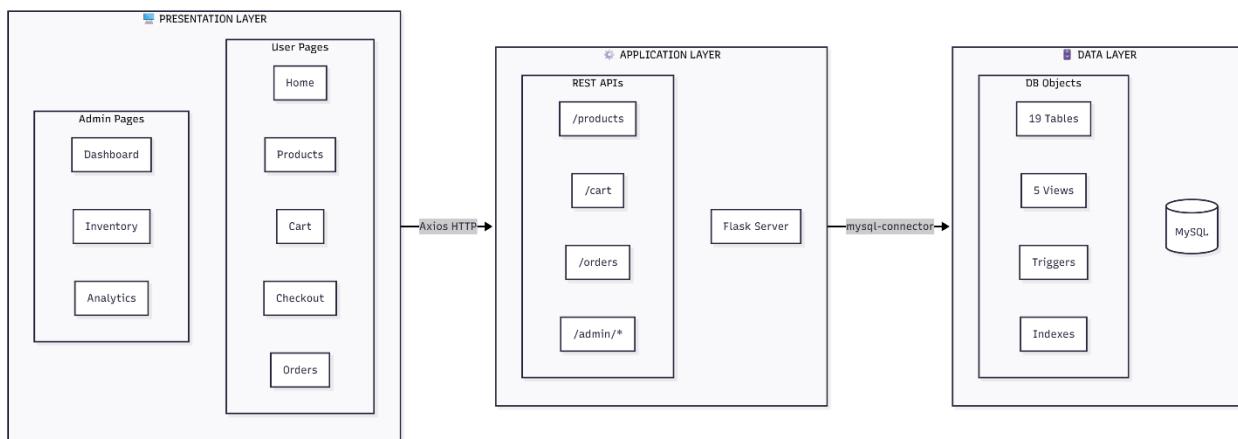
## 5. Design Implementation

### 5.1 Software/Hardware Environment and DBMS Information

#### Selected Technologies

Layer	Technology	Version	Description
<b>Database (DBMS)</b>	MySQL	8.0+	Relational database management system
<b>Backend</b>	Python Flask	3.1.2	RESTful API server
<b>Frontend</b>	React.js	18.x	Single page web application
<b>DB Connector</b>	mysql-connector-python	9.5.0	Python MySQL connector (ODBC/JDBC alternative)
<b>HTTP Client</b>	Axios	-	Frontend-Backend communication

#### Architecture (3-Tier Architecture)



### 5.2 Table Creation

All tables are defined in the database/dbsetup.sql file. Below are the main DDL commands:

```
-- Database Creation
CREATE DATABASE IF NOT EXISTS oyun_satis_db DEFAULT CHARACTER SET 'utf8mb4';
USE oyun_satis_db;
```

```

-- CUSTOMER Table
CREATE TABLE IF NOT EXISTS `CUSTOMER` (
    `customer_id` INT NOT NULL AUTO_INCREMENT,
    `first_name` VARCHAR(50) NOT NULL,
    `last_name` VARCHAR(50) NOT NULL,
    `email` VARCHAR(100) NOT NULL,
    `password_hash` VARCHAR(255) NOT NULL,
    `phone` VARCHAR(20),
    `registration_date` DATE,
    `last_login_date` TIMESTAMP DEFAULT CURRENT_TIMESTAMP ON UPDATE CURRENT_TIMESTAMP,
    `active_status` BOOLEAN DEFAULT TRUE,
    `is_admin` BOOLEAN DEFAULT FALSE,
    PRIMARY KEY (`customer_id`),
    UNIQUE KEY `uk_email` (`email`)
);

-- PRODUCT Table (Superclass)
CREATE TABLE IF NOT EXISTS `PRODUCT` (
    `product_id` INT NOT NULL AUTO_INCREMENT,
    `product_name` VARCHAR(200) NOT NULL,
    `description` TEXT,
    `price` DECIMAL(10, 2) NOT NULL,
    `release_date` DATE,
    `product_type` VARCHAR(20),
    `brand` VARCHAR(100),
    `status` VARCHAR(20),
    `weight` DECIMAL(6, 2),
    `dimensions` VARCHAR(50),
    `stock_alert_level` INT DEFAULT 10,
    PRIMARY KEY (`product_id`),
    CONSTRAINT `chk_price` CHECK (`price` > 0),
    CONSTRAINT `chk_product_type` CHECK (`product_type` IN ('game', 'console'))
);

-- GAME Table (SubClass)
CREATE TABLE IF NOT EXISTS `GAME` (
    `product_id` INT NOT NULL,
    `platform` VARCHAR(255),
    `developer` VARCHAR(100),
    `publisher` VARCHAR(100),
    `ESRB_rating` VARCHAR(10),
    `multiplayer` BOOLEAN,
    `language_support` TEXT,
    `subtitle_languages` TEXT,
    PRIMARY KEY (`product_id`),
    CONSTRAINT `fk_game_product`
        FOREIGN KEY (`product_id`) REFERENCES `PRODUCT` (`product_id`)
        ON DELETE CASCADE
);

```

```

-- CONSOLE Table (SubClass)
CREATE TABLE IF NOT EXISTS `CONSOLE` (
    `product_id` INT NOT NULL,
    `manufacturer` VARCHAR(100),
    `model` VARCHAR(100),
    `storage_capacity` VARCHAR(20),
    `color` VARCHAR(30),
    `included_accessories` TEXT,
    `warranty_period` INT,
    PRIMARY KEY (`product_id`),
    CONSTRAINT `fk_console_product`
        FOREIGN KEY (`product_id`) REFERENCES `PRODUCT` (`product_id`)
        ON DELETE CASCADE
);

-- ORDER Table
CREATE TABLE IF NOT EXISTS `ORDER` (
    `order_id` INT NOT NULL AUTO_INCREMENT,
    `customer_id` INT,
    `order_date` TIMESTAMP DEFAULT CURRENT_TIMESTAMP,
    `order_status` VARCHAR(20),
    `total_amount` DECIMAL(10, 2),
    `shipping_fee` DECIMAL(6, 2),
    `payment_method` VARCHAR(30),
    `payment_status` VARCHAR(20),
    `tracking_number` VARCHAR(50),
    `estimated_delivery_date` DATE,
    `actual_delivery_date` DATE,
    `delivery_full_address` TEXT,
    `delivery_city` VARCHAR(100),
    `billing_full_address` TEXT,
    `billing_city` VARCHAR(100),
    PRIMARY KEY (`order_id`),
    CONSTRAINT `fk_order_customer`
        FOREIGN KEY (`customer_id`) REFERENCES `CUSTOMER` (`customer_id`)
        ON DELETE SET NULL
);

```

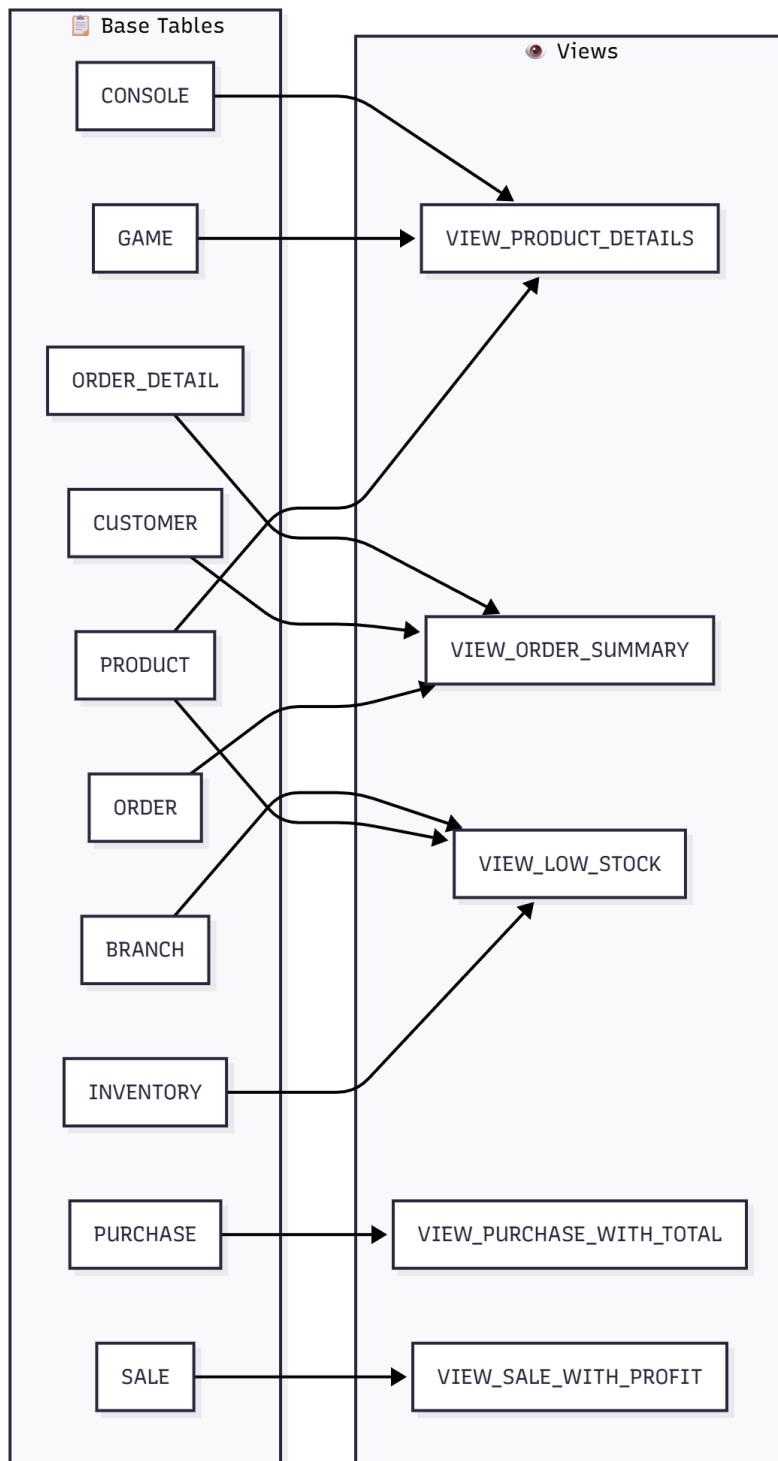
```

-- ORDER_DETAIL Table (Weak Entity)
CREATE TABLE IF NOT EXISTS `ORDER_DETAIL` (
    `order_id` INT NOT NULL,
    `line_no` INT NOT NULL,
    `product_id` INT,
    `quantity` INT,
    `unit_price` DECIMAL(10, 2),
    PRIMARY KEY (`order_id`, `line_no`),
    CONSTRAINT `fk_od_order`
        FOREIGN KEY (`order_id`) REFERENCES `ORDER` (`order_id`)
        ON DELETE CASCADE,
    CONSTRAINT `fk_od_product`
        FOREIGN KEY (`product_id`) REFERENCES `PRODUCT` (`product_id`)
        ON DELETE SET NULL,
    CONSTRAINT `chk_od_quantity` CHECK (`quantity` > 0)
);

-- INVENTORY Table
CREATE TABLE IF NOT EXISTS `INVENTORY` (
    `inventory_id` INT NOT NULL AUTO_INCREMENT,
    `product_id` INT NOT NULL,
    `branch_id` INT NOT NULL,
    `quantity` INT NOT NULL,
    `minimum_stock` INT DEFAULT 10,
    `maximum_stock` INT DEFAULT 100,
    `shelf_location` VARCHAR(50),
    `last_update_date` TIMESTAMP DEFAULT CURRENT_TIMESTAMP ON UPDATE CURRENT_TIMESTAMP,
    PRIMARY KEY (`inventory_id`),
    UNIQUE KEY `uk_product_branch` (`product_id`, `branch_id`),
    CONSTRAINT `fk_inv_product`
        FOREIGN KEY (`product_id`) REFERENCES `PRODUCT` (`product_id`)
        ON DELETE CASCADE,
    CONSTRAINT `fk_inv_branch`
        FOREIGN KEY (`branch_id`) REFERENCES `BRANCH` (`branch_id`)
        ON DELETE CASCADE,
    CONSTRAINT `chk_quantity` CHECK (`quantity` >= 0)
);

```

### 5.3 Views



**5 VIEWS** are defined in the system (3 for reporting + 2 for BCNF compliance):

### *VIEW 1: VIEW\_PRODUCT\_DETAILS*

Combines all product details (Game and Console):

```
CREATE OR REPLACE VIEW VIEW_PRODUCT_DETAILS AS
SELECT
    p.product_id,
    p.product_name,
    p.price,
    p.product_type,
    p.brand,
    p.status,
    g.platform,
    g.developer,
    g_ESRB_rating,
    c.manufacturer,
    c.storage_capacity,
    c.color
FROM PRODUCT p
LEFT JOIN GAME g ON p.product_id = g.product_id
LEFT JOIN CONSOLE c ON p.product_id = c.product_id;
```

### *VIEW 2: VIEW\_ORDER\_SUMMARY*

Order summary for admin panel:

```
CREATE OR REPLACE VIEW VIEW_ORDER_SUMMARY AS
SELECT
    o.order_id,
    o.order_date,
    o.order_status,
    o.total_amount,
    CONCAT(c.first_name, ' ', c.last_name) AS customer_name,
    c.email,
    COUNT(od.line_no) as item_count
FROM `ORDER` o
JOIN CUSTOMER c ON o.customer_id = c.customer_id
LEFT JOIN ORDER_DETAIL od ON o.order_id = od.order_id
GROUP BY o.order_id;
```

### *VIEW 3: VIEW\_LOW\_STOCK*

Products at critical stock levels:

```
CREATE OR REPLACE VIEW VIEW_LOW_STOCK AS
SELECT
    i.inventory_id,
    p.product_name,
    b.branch_name,
    i.quantity,
    i.minimum_stock
FROM INVENTORY i
JOIN PRODUCT p ON i.product_id = p.product_id
JOIN BRANCH b ON i.branch_id = b.branch_id
WHERE i.quantity <= i.minimum_stock;
```

### *VIEW 4: VIEW\_PURCHASE\_WITH\_TOTAL (BCNF Compliance)*

Calculated total\_cost column for PURCHASE table:

```
CREATE OR REPLACE VIEW VIEW_PURCHASE_WITH_TOTAL AS
SELECT
    purchase_id,
    supplier_id,
    product_id,
    transaction_date,
    quantity,
    unit_cost,
    (quantity * unit_cost) AS total_cost,
    payment_status,
    payment_date,
    invoice_no
FROM PURCHASE;
```

### *VIEW 5: VIEW\_SALE\_WITH\_PROFIT (BCNF Compliance)*

Calculated profit column for SALE table:

```
CREATE OR REPLACE VIEW VIEW_SALE_WITH_PROFIT AS
SELECT
    sale_id,
    customer_id,
    order_id,
    branch_id,
    transaction_date,
    transaction_amount,
    cost,
    (transaction_amount - cost) AS profit,
    sale_type,
    sale_date
FROM SALE;
```

## 5.4 Indexes

Indexes created for query performance:

```
-- For product searches
CREATE INDEX idx_product_name ON PRODUCT(product_name);
CREATE INDEX idx_product_price ON PRODUCT(price);
CREATE INDEX idx_product_type ON PRODUCT(product_type);

-- For order queries
CREATE INDEX idx_order_date ON `ORDER`(order_date);
CREATE INDEX idx_order_customer ON `ORDER`(customer_id);

-- For game filtering
CREATE INDEX idx_game_rating ON GAME(ESRB_rating);
```

## 5.5 Triggers

*Stock Change Log Trigger*

```
-- STOCK_LOG Table
CREATE TABLE IF NOT EXISTS `STOCK_LOG` (
  `log_id` INT NOT NULL AUTO_INCREMENT,
  `product_id` INT NOT NULL,
  `branch_id` INT NOT NULL,
  `old_quantity` INT,
  `new_quantity` INT,
  `change_date` TIMESTAMP DEFAULT CURRENT_TIMESTAMP,
  PRIMARY KEY (`log_id`),
  CONSTRAINT `fk_log_product`
    FOREIGN KEY (`product_id`) REFERENCES `PRODUCT` (`product_id`)
    ON DELETE CASCADE,
  CONSTRAINT `fk_log_branch`
    FOREIGN KEY (`branch_id`) REFERENCES `BRANCH` (`branch_id`)
    ON DELETE CASCADE
);
```

*-- Trigger: Automatic Logging on stock changes*

```
DELIMITER //
CREATE TRIGGER after_inventory_update
AFTER UPDATE ON INVENTORY
FOR EACH ROW
BEGIN
  IF OLD.quantity != NEW.quantity THEN
    INSERT INTO STOCK_LOG (product_id, branch_id, old_quantity,
    new_quantity, change_date)
    VALUES (NEW.product_id, NEW.branch_id, OLD.quantity, NEW.quantity,
    NOW());
  END IF;
END//
DELIMITER ;
```

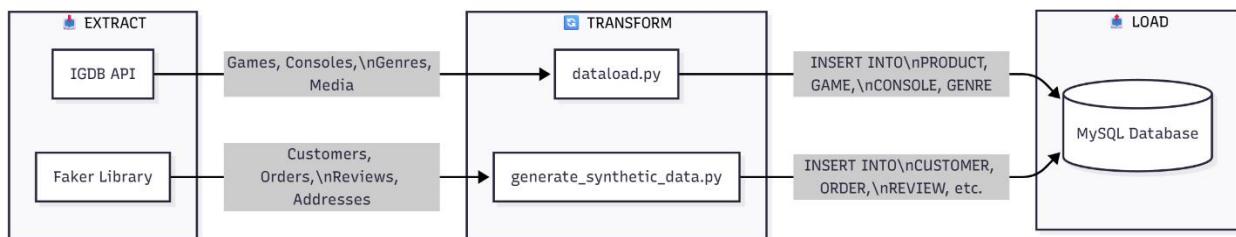
## 5.6 Data Loading

### Data Sources

Data Type	Source	Description
<b>Games</b>	IGDB API	Real game data (name, description, platform, images)
<b>Consoles</b>	IGDB API + Manual	Console information and images (Wikimedia)
<b>Genres</b>	IGDB API	Game genres
<b>Synthetic Data</b>	Faker (Python)	Customers, orders, reviews, addresses, etc.

### ETL Process

- Extract:** Game and console data is fetched from IGDB API (`dataload.py`)
- Transform:** Data is converted to database schema format
- Load:** Loaded into MySQL database



```

# dataload.py - Sample ETL Code
def load_games(cnx, cursor, igdb_genre_map):
    """Fetches games from IGDB and Loads into database"""

    api_query = (
        "fields name, summary, first_release_date, "
        "platforms.name, genres, "
        "involved_companies.company.name, "
        "cover.url, screenshots.url; "
        "where platforms = (48, 49, 130, 6); "
        "limit 50;"
    )

    byte_array = wrapper.api_request("games", api_query)
    games_list = json.loads(byte_array)

    for game in games_list:
        # Add to PRODUCT table
        cursor.execute(query_product, (game_name, description, ...))
        product_id = cursor.lastrowid

        # Add to GAME table
        cursor.execute(query_game, (product_id, platform, developer, ...))

```

```

# Add GAME_GENRE relationships
for genre_id in game["genres"]:
    cursor.execute(query_game_genre, (product_id, genre_id))

```

### Synthetic Data Generation

```

# generate_synthetic_data.py - Configuration
NUM_CUSTOMERS = 200
NUM_SUPPLIERS = 15
NUM_BRANCHES = 5
NUM_ORDERS = 250
NUM_REVIEWS = 300
NUM_PURCHASES = 100
NUM RETURNS = 30

```

## 5.7 Query Designs

### Query 1: Product Listing (Filtered + Paginated)

```

SELECT p.product_id, p.product_name, p.price, p.product_type, p.release_date,
       MAX(pm.media_url) as main_image,
       COALESCE(AVG(r.rating), 0) as avg_rating
FROM PRODUCT p
LEFT JOIN PRODUCT_MEDIA pm ON p.product_id = pm.product_id AND pm.main_image
= TRUE
LEFT JOIN REVIEW r ON p.product_id = r.product_id
LEFT JOIN GAME gm ON p.product_id = gm.product_id
WHERE p.product_type = 'game'
      AND gm.platform REGEXP '^(^|,)PlayStation 5($|,)'
      AND p.price BETWEEN 20 AND 100
GROUP BY p.product_id
HAVING avg_rating >= 4.0
ORDER BY p.release_date DESC
LIMIT 24 OFFSET 0;

```

### Query 2: Customer Orders with Order Details

```

SELECT
    o.order_id,
    o.order_date,
    o.order_status,
    o.total_amount,
    od.product_id,
    od.quantity,
    od.unit_price,
    p.product_name,
    pm.media_url as image_url
FROM `ORDER` o
JOIN ORDER_DETAIL od ON o.order_id = od.order_id
JOIN PRODUCT p ON od.product_id = p.product_id
LEFT JOIN PRODUCT_MEDIA pm ON p.product_id = pm.product_id AND pm.main_image
= TRUE

```

```
WHERE o.customer_id = ?
ORDER BY o.order_date DESC;
```

*Query 3: Analytics - Net Revenue and Profit Calculation*

```
SELECT
    COALESCE(SUM(s.transaction_amount), 0) -
    COALESCE((
        SELECT SUM(r.refund_amount)
        FROM `RETURN` r
        WHERE r.return_status = 'completed'
    ), 0) as total_revenue,
    COALESCE(SUM(s.profit), 0) -
    COALESCE((
        SELECT SUM(r.refund_amount)
        FROM `RETURN` r
        WHERE r.return_status = 'completed'
    ), 0) as total_profit,
    COUNT(s.sale_id) as total_transactions
FROM SALE s
JOIN `ORDER` o ON s.order_id = o.order_id
WHERE o.order_status != 'cancelled';
```

*Query 4: Top Selling Products*

```
SELECT
    p.product_name,
    SUM(od.quantity) - COALESCE((
        SELECT SUM(r.quantity)
        FROM `RETURN` r
        WHERE r.product_id = p.product_id
        AND r.return_status = 'completed'
    ), 0) as total_sold,
    SUM(od.quantity * od.unit_price) as revenue
FROM ORDER_DETAIL od
JOIN PRODUCT p ON od.product_id = p.product_id
JOIN `ORDER` o ON od.order_id = o.order_id
WHERE o.order_status != 'cancelled'
GROUP BY p.product_id, p.product_name
ORDER BY total_sold DESC
LIMIT 5;
```

*Query 5: Branch Performance Comparison*

```
SELECT
    b.branch_name,
    COUNT(s.sale_id) as transaction_count,
    COALESCE(SUM(s.transaction_amount), 0) as revenue,
    COALESCE(SUM(s.profit), 0) as profit
FROM BRANCH b
LEFT JOIN SALE s ON b.branch_id = s.branch_id
JOIN `ORDER` o ON s.order_id = o.order_id
WHERE o.order_status != 'cancelled'
```

```
GROUP BY b.branch_id, b.branch_name  
ORDER BY revenue DESC;
```

## 6. Application Program Introduction and Sample Usage

### 6.1 Installation and Running

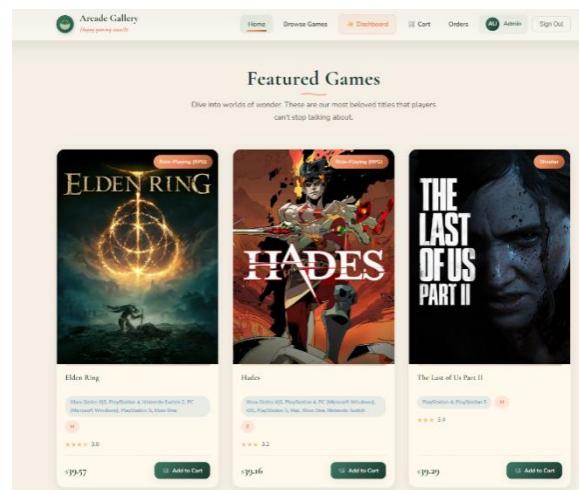
#### *Requirements*

- Python 3.x
- Node.js and npm
- MySQL 8.0+

#### *Installation Steps*

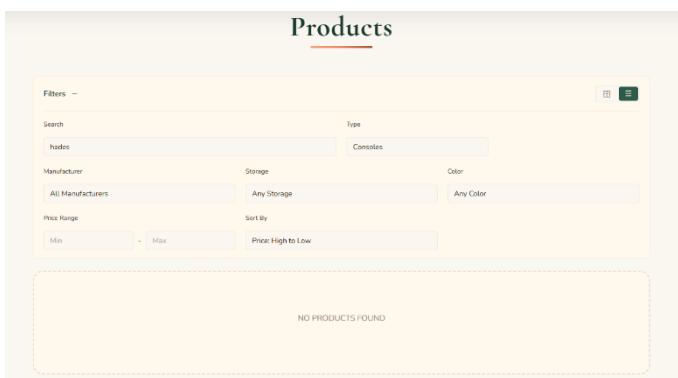
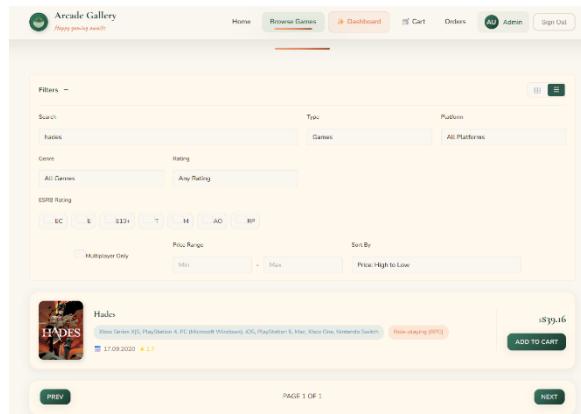
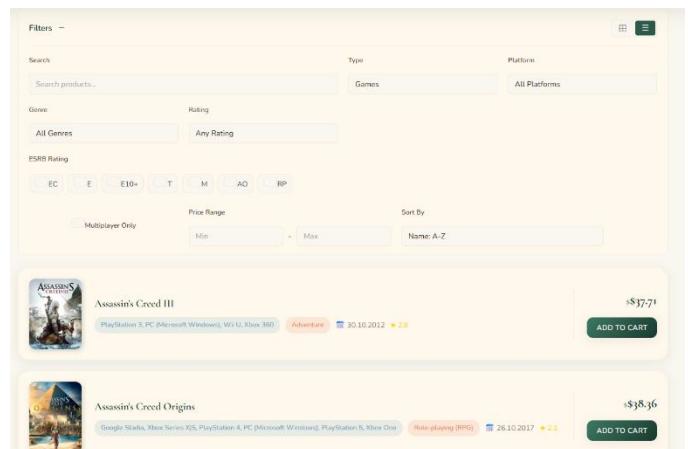
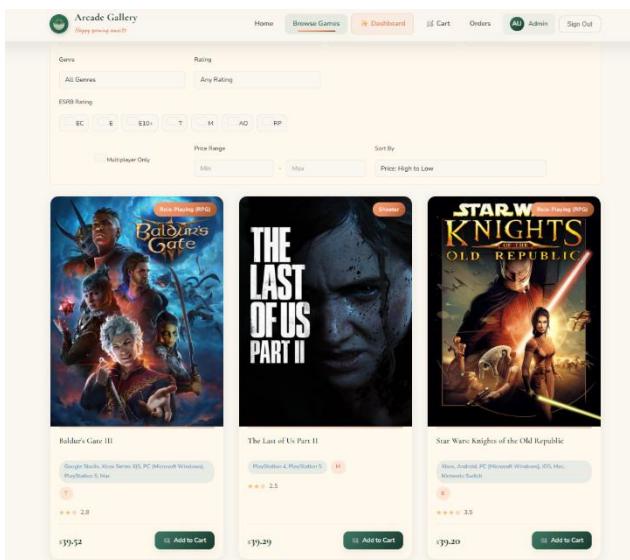
```
# 1. Clone the repository  
git clone <repository-url>  
cd gameD0NTst0p  
  
# 2. Install Python dependencies  
pip install -r requirements.txt  
  
# 3. Create .env file  
cp .env_example .env  
# Edit .env file and enter database credentials  
  
# 4. Create the database  
mysql -u root -p < database/dbsetup.sql  
  
# 5. Load data  
cd database  
python dataload.py  
python generate_synthetic_data.py  
cd ..  
  
# 6. Start the backend  
python app.py  
  
# 7. Open new terminal and start frontend  
cd frontend  
npm install  
npm start
```

## 6.2 Application Screenshots and Features



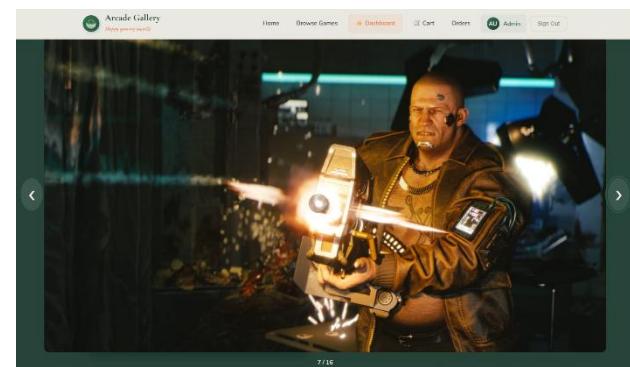
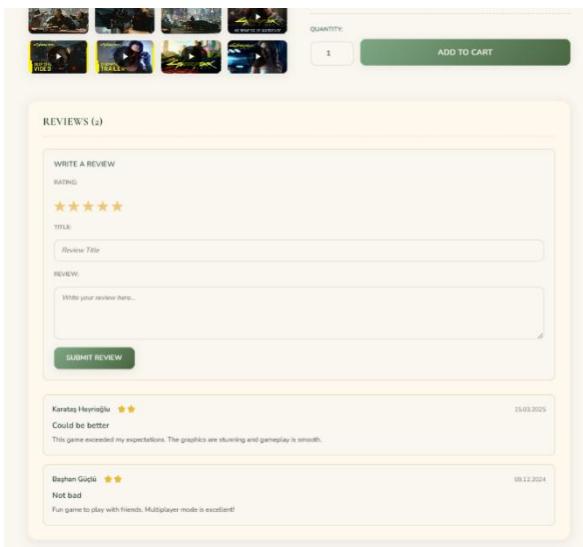
### Home Page

- Featured games and consoles
- Quick access buttons
- Modern design



## Product Listing (Products)

- Product cards in grid view
- Filtering options:
  - Product type (Game/Console)
  - Genre
  - Platform
  - Price range
  - ESRB rating
  - Multiplayer feature
- Sorting options (Price, Date, Rating)
- Pagination



## Product Detail

- Product images gallery
- Detailed information (platform, developer, ESRB, etc.)
- Stock status and available branches
- Customer reviews and ratings
- Add to cart button

This screenshot shows the 'YOUR CART' page. It displays three items: 'The Witcher' (GAME), 'Prince of Persia: The Sands of Time' (GAME), and 'PlayStation 3 (zTB - Limited Edition)' (CONSOLE). Each item has a quantity selector set to '1', a price of '\$38.70' or '\$38.30', and a 'Remove' button. To the right of the items is an 'Order Summary' table:

Subtotal:	\$756.79
Shipping:	\$10.00
Total:	\$766.79

At the bottom right is a green 'Proceed to Checkout' button.

## Shopping Cart

- List of items in cart
- Quantity update
- Remove product
- Total price calculation
- Proceed to checkout

## Checkout

- Delivery address selection
- Billing address
- Payment method selection
- Order summary
- Order confirmation

**ORDER #215 ▲**

24.04.2025

**TOTAL:** \$786.82    **PAYMENT:** pending    **TRACKING:** TR164119556

**ORDER ITEMS**

	Cyberpunk 2077 Qty: 2 x \$37.88	\$75.76
	Nintendo Switch (2TB - Grey) Qty: 1 x \$699.99	\$699.99

**RETURN ENTIRE ORDER**

## My Orders

- Order history
- Order status tracking
- Tracking number
- Return request creation

**PERSONAL INFO**

First Name: Admin  
Last Name: User  
Phone: +90 (041) 3218196

**ADDRESS BOOK**

shipping: 4120 Durupinar Tariplik, Sıçan Çiftliği, Bayırbucak, Kırıkkale  
shipping: 06501 Mavi Village Apt. 002, Şafak Neck, 3rd Floor, 3rd Entrances, Konya  
shipping: 12047 Spor Spor Apt. 575, Zorlu Pervane, 3rd Entrances, İstanb

**ADD NEW ADDRESS**

Title (e.g. Home):   
City:   
Full Address:

**Welcome Back**  
Sign in to continue your adventure

Email Address:  Enter your email  
Password:  Enter your password

**Sign In**

Don't have an account yet?  
**Create Account**

**Join the Gallery**  
Create your account and start your adventure

First Name: John    Last Name: Doe  
Email Address: john@example.com  
Phone Number: +1 (555) 123-4567  
Password:  Create a password    Confirm Password:  Confirm password

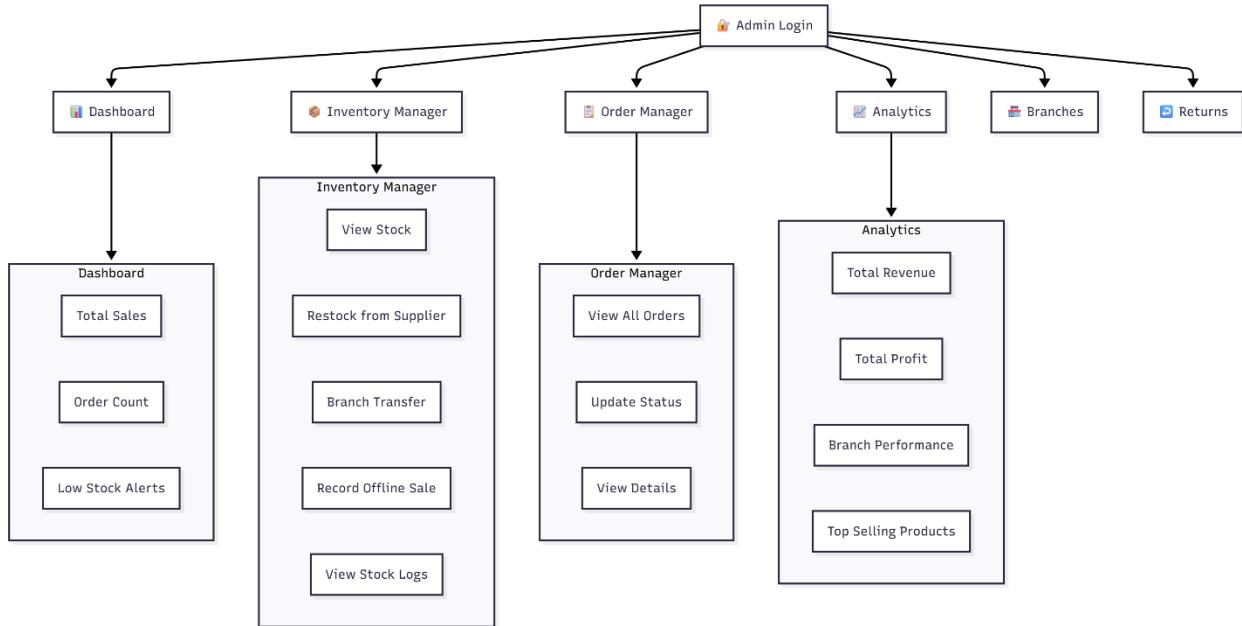
**Create Account**

Already have an account?  
**Sign In Instead**

## Profile

- Edit personal information
- Change password
- Address management

## 6.3 Admin Panel



## Dashboard

- Total sales amount
- Order count
- Product count
- Low stock alerts

The screenshot shows the 'INVENTORY MANAGEMENT' section of the admin panel. A modal window titled 'STOCK UPDATE HISTORY (TRIGGER LOGO)' is displayed, listing recent changes in stock levels. The table has columns: DATE, PRODUCT, BRANCH, OLD QTY, NEW QTY, and CHANGE. The data is as follows:

DATE	PRODUCT	BRANCH	OLD QTY	NEW QTY	CHANGE
03.12.2025 01:08:45	Diablo II	GameStore Merkez	101	90	-11
03.12.2025 01:07:47	Far Cry 4	GameStore Merkez	92	2	-90
03.12.2025 01:06:08	PlayStation 5 (1TB - White)	GameStore AVM	141	119	-22

**INVENTORY MANAGEMENT**

PRODUCT NAME	BRANCH	QUANTITY	LAST UPDATE	ACTION
Assassin's Creed III	GameStore Merkez	129	03.12.2025	+ RESTOCK
Assassin's Creed III	GameStore Outlet	20	03.12.2025	+ RESTOCK
Assassin's Creed III	GameStore AVM	144	03.12.2025	+ RESTOCK
Assassin's Creed III	GameStore Plus	57	03.12.2025	+ RESTOCK
Assassin's Creed III	GameStore Express	142	03.12.2025	+ RESTOCK
Assassin's Creed Origins	GameStore Merkez	66	03.12.2025	+ RESTOCK
Assassin's Creed Origins	GameStore Express	126	03.12.2025	+ RESTOCK
Assassin's Creed Origins	GameStore Plus	6	03.12.2025	+ RESTOCK
Assassin's Creed Origins	GameStore Outlet	104	03.12.2025	+ RESTOCK

### Inventory Manager

- Stock status of all products
- Branch-based filtering
- Restock from supplier
- Inter-branch transfer
- Record in-store sales
- Stock change logs

**ORDER MANAGEMENT**

ORDER ID	CUSTOMER	DATE	TOTAL	STATUS	ACTIONS
#253	Ercan Güçlü ercan@example.org	03.12.2025	\$428.01	<span>Delivered</span>	<span>Delivered</span>
#252	Ramadan Demirel ramadan@example.com	03.12.2025	\$3429.00	<span>Delivered</span>	<span>Delivered</span>
#251	Admin User admin@gamestore.com	03.12.2025	\$15399.78	<span>Pending</span>	<span>Pending</span>
#250	Baturay Aksu yilmaz@example.com	07.10.2025	\$1549.72	<span>Processing</span>	<span>Processing</span>
#249	Hindal Durmug lucifer@darkexample.com	15.04.2025	\$91.75	<span>Processing</span>	<span>Processing</span>
#248	Boynuk Manız mmnz@example.org	21.02.2025	\$256.55	<span>Processing</span>	<span>Processing</span>
#247	Korukan Algündüz harrypotter@yaygen@example.net	20.01.2025	\$198.28	<span>Delivered</span>	<span>Delivered</span>

### Order Manager

- List of all orders
- Status update (pending → shipped → delivered)
- View order details
- Cancel and return operations

**ADMIN PANEL**

**OVERVIEW**

**INVENTORY**

**ORDERS**

**RETURNS** Pending

**ANALYTICS**

**BRANCHES**

**RETURNS MANAGEMENT**

ID	Order ID	Customer	Product	Reason	Amount	Date	Status	Actions
#18	#183	selatin67@example.net	Half-Life 2: Episode...	Not as described	-\$75.76	11.12.2025	Completed	<span style="background-color: #e0f2e0; border-radius: 50%; padding: 2px 5px; font-size: small;">Completed</span>
#4	#149	sadetl64@example.com	Wii U (500GB - Li...	Wrong item receiv...	-\$1259.98	10.12.2025	Completed	<span style="background-color: #e0f2e0; border-radius: 50%; padding: 2px 5px; font-size: small;">Completed</span>
#6	#117	nsfile69@example.com	Far Cry 4	Wrong item receiv...	-\$76.20	07.12.2025	Completed	<span style="background-color: #e0f2e0; border-radius: 50%; padding: 2px 5px; font-size: small;">Completed</span>
#23	#237	firatarcan@example.org	Star Wars: Knight...	Not as described	-\$78.40	07.12.2025	Completed	<span style="background-color: #e0f2e0; border-radius: 50%; padding: 2px 5px; font-size: small;">Completed</span>
#28	#246	sehelerdogan@example...	Nintendo Switch (...	Not as described	-\$599.99	05.12.2025	Completed	<span style="background-color: #e0f2e0; border-radius: 50%; padding: 2px 5px; font-size: small;">Completed</span>
#1	#204	susen16@example.com	PlayStation 4 (50...	Duplicate order	-\$1199.98	-	Approved	<span style="background-color: #e0f2e0; border-radius: 50%; padding: 2px 5px; font-size: small;">Approved</span>
#2	#241	selatin67@example.net	Hotline Miami	Size/version mism...	-\$76.92	-	Pending	<span style="background-color: #ffccbc; border-radius: 50%; padding: 2px 5px; font-size: small;">Pending</span>
#3	#149	sadetl64@example.com	Diablo II	Wrong item receiv...	-\$77.82	-	Approved	<span style="background-color: #e0f2e0; border-radius: 50%; padding: 2px 5px; font-size: small;">Approved</span>
#5	#156	oge21@example.net	Xbox One (1TB - ...	Wrong item receiv...	-\$1299.98	-	Approved	<span style="background-color: #e0f2e0; border-radius: 50%; padding: 2px 5px; font-size: small;">Approved</span>

## Returns Management

- Return requests list
- Approve/Reject
- Complete return

**EXECUTIVE DASHBOARD**

**Branch Performance**

BRANCH	TXNS	REVENUE	PROFIT
GameStore Outlet	25	\$41,034.47	\$14,362.05
GameStore Merkez	19	\$33,967.75	\$11,840.47
GameStore Express	15	\$30,708.14	\$10,674.40
GameStore Plus	24	\$25,475.55	\$8,866.30
GameStore AVM	16	\$24,094.47	\$8,309.78

**Top Selling Products**

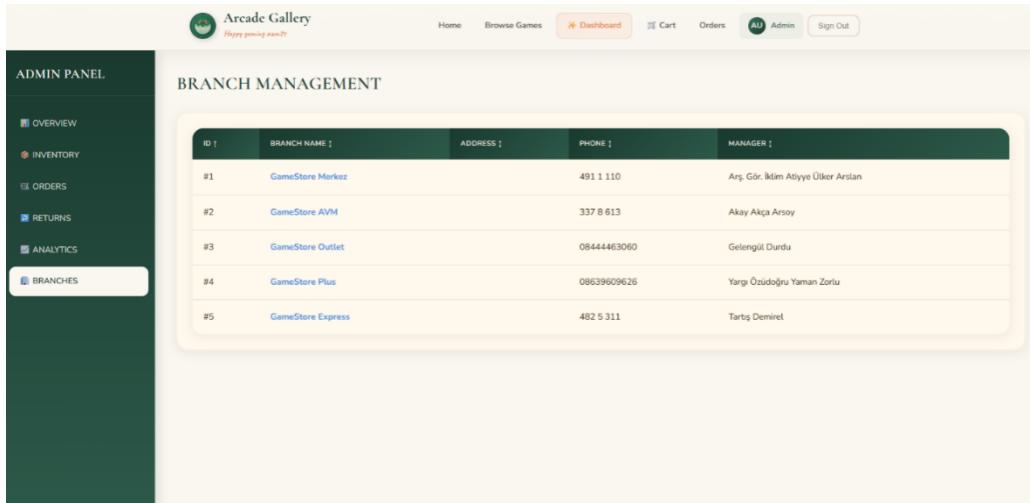
PRODUCT	SOLD	REVENUE
Battlefield 4	28	\$1,058.68
Halo 3	28	\$1,086.12
It Takes Two	26	\$1,012.18
PlayStation 5 (2TB - Blue)	25	\$18,749.75
Wii (2TB - Grey)	25	\$16,249.75

## Analytics

- Total revenue and profit
- Branch performance comparison
- Top selling products

## Branches

- Branch information list
- Branch-based inventory view



## 6.4 API Endpoints

### *Product APIs*

Method	Endpoint	Description
GET	/api/products	Product list (filtered + paginated)
GET	/api/products/:id	Product details
GET	/api/genres	Genre list
GET	/api/platforms	Platform list

### *Customer APIs*

Method	Endpoint	Description
POST	/api/customers/register	Registration
POST	/api/customers/login	Login
GET	/api/profile	Profile information
PUT	/api/profile/update	Update profile
PUT	/api/profile/password	Change password

### *Cart APIs*

Method	Endpoint	Description
GET	/api/cart/:customer_id	Cart contents
POST	/api/cart	Add to cart
DELETE	/api/cart/:customer_id/:product_id	Remove from cart

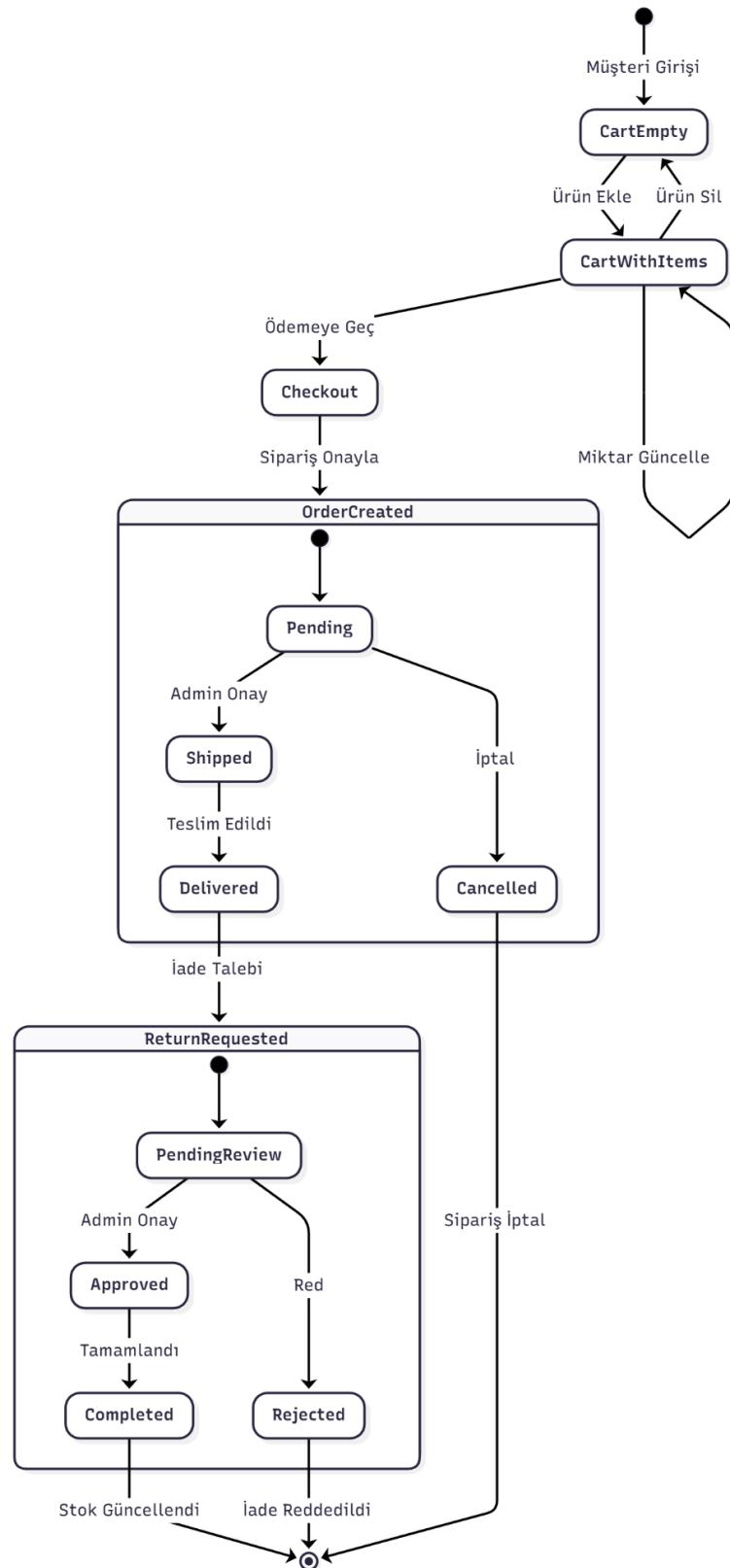
### *Order APIs*

Method	Endpoint	Description
POST	/api/orders	Create order
GET	/api/orders/:customer_id	Customer orders
PUT	/api/orders/:order_id/status	Update status

### *Admin APIs*

Method	Endpoint	Description
GET	/api/admin/stats	Dashboard statistics
GET	/api/admin/inventory	Inventory list
GET	/api/admin/orders	All orders (uses VIEW)
GET	/api/admin/analytics	Analytics data
POST	/api/admin/restock	Restock inventory
POST	/api/admin/inventory/transfer	Stock transfer
POST	/api/admin/sales/offline	In-store sale
GET	/api/admin/returns	Returns list
PUT	/api/admin/returns/:id/status	Update return status

## 6.5 Sample Usage Scenarios



*Scenario 1: Customer Purchasing a Game*

15. Customer logs into the site
16. Goes to “Products” page
17. Filters: Type=Game, Platform=PlayStation 5
18. Selects desired game and views detail page
19. Clicks “Add to Cart” button
20. Goes to cart page
21. Clicks “Checkout” button
22. Selects delivery address
23. Selects payment method
24. Confirms order
25. Tracks order status from “My Orders” page

*Scenario 2: Admin Stock Management*

26. Logs in with admin account
27. Accesses admin panel
28. Goes to “Inventory” page
29. Finds low stock product
30. Clicks “Restock” button
31. Enters supplier, quantity, and unit cost
32. Stock is replenished and logged in STOCK\_LOG

*Scenario 3: Return Process*

33. Customer goes to “My Orders” page
34. Clicks “Request Return” on delivered order
35. Enters return reason
36. Admin goes to “Returns” page in admin panel
37. Reviews return request
38. Selects “Approve” or “Reject”
39. If approved, completes with “Complete”
40. Stock is automatically restored

## 7. Conclusion

### 7.1 Project Summary

In this project, a comprehensive B2C e-commerce platform was developed as part of the BIL372 Database Systems course. The project simulates an online store selling physical video games and consoles.

## 7.2 Applied Database Concepts

Concept	Implementation
<b>Superclass/Subclass</b>	PRODUCT → GAME, CONSOLE
<b>Weak Entity</b>	ORDER_DETAIL (dependent on ORDER)
<b>Associative Entity</b>	GAME_GENRE, CART
<b>Composite Attributes</b>	Delivery and billing addresses
<b>Foreign Keys</b>	15+ relationships
<b>CHECK Constraints</b>	price > 0, quantity >= 0, rating 1-5
<b>UNIQUE Constraints</b>	email, (product_id, branch_id)
<b>Views</b>	5 views (3 reporting + 2 BCNF compliance)
<b>Indexes</b>	6 performance indexes
<b>Triggers</b>	Stock change log
<b>Transactions</b>	Order creation, stock update
<b>Normalization</b>	All tables in 1NF, 2NF, 3NF, and BCNF

## 7.3 Technical Achievements

41. **3-Tier Architecture:** Separated Presentation, Application, Data layers
42. **RESTful API:** Full CRUD operations with 30+ endpoints
43. **IGDB Integration:** Enriched catalog with real game data
44. **Synthetic Data:** 1000+ records with Faker library
45. **Admin Panel:** Comprehensive management tools
46. **Responsive Design:** Modern and user-friendly interface

## 7.4 Challenges and Solutions

Challenge	Solution
IGDB API data inconsistency	Supplemented with synthetic data
Stock management complexity	Used Transactions and Triggers
M:N relationship management	Associative entity tables
Performance optimization	Indexes and Views

## 7.5 Future Improvements

- Real payment integration (Stripe, PayPal)
- Email notifications
- Wishlist feature
- Product comparison
- Advanced search (full-text search)
- Mobile application
- Chatbot support

## 8. References

1. **IGDB API Documentation** - <https://api-docs.igdb.com/>
2. **MySQL 8.0 Reference Manual** - <https://dev.mysql.com/doc/refman/8.0/en/>
3. **Flask Documentation** - <https://flask.palletsprojects.com/>
4. **React Documentation** - <https://react.dev/>
5. **Faker Python Library** - <https://faker.readthedocs.io/>
6. **mysql-connector-python** - <https://dev.mysql.com/doc/connector-python/en/>
7. **Axios HTTP Client** - <https://axios-http.com/>
8. **Elmasri & Navathe, "Fundamentals of Database Systems"** - 7th Edition

## Appendices

### Appendix A: Differences from Interim Report

During implementation, some differences from the interim report occurred:

Interim Report	Implementation	Explanation
CUSTOMER table	is_admin added	For admin authorization
ORDER address	Inline columns	Separate columns instead of composite
BRANCH address_id	Preserved	FK linked to ADDRESS
-	STOCK_LOG table	Log table for trigger
PURCHASE.total_cost	Removed	BCNF compliance - calculated via VIEW
SALE.profit	Removed	BCNF compliance - calculated via VIEW
-	VIEW_PURCHASE_WITH_TOT AL	total_cost = quantity × unit_cost
-	VIEW_SALE_WITH_PROFIT	profit = transaction_amount - cost

**BCNF Compliance Note:** The derived columns (total\_cost, profit) in PURCHASE and SALE tables in the interim report were causing 3NF/BCNF violations. These columns were removed and replaced with VIEWS. Thus, all tables are now fully compliant with 1NF, 2NF, 3NF, and BCNF.

These differences arose from practical needs during application development and normalization requirements.

## Appendix B: File Structure