



How to Use Cloud Recovery in UEFI

Cloud Recovery is an easy and efficient way to restore your system using the latest drivers and software via an Internet connection. It can be performed in **WinRE mode** or **UEFI mode**; however, if your system cannot boot into the Windows OS environment, we recommend using **Cloud Recovery in UEFI** to restore your Windows operating system.

System Requirements


Before proceeding, ensure you have:  A stable Internet connection  An external storage device for backups

How to Initiate Cloud Recovery in UEFI

Step 1: Enter UEFI BIOS

1. Power off your laptop.
2. Press and hold the **[ESC]** or **[F2]** key while turning it on.
3. Depending on your ASUS laptop model, follow these steps:
 - **Gaming models:** Enter **[Advanced Mode] (F7)**, then select **[ASUS Cloud Recovery]**.
 - **BIOS configuration page:** Select **[Cloud Recovery] (F6)**.
 - **Boot device pop-up:** Choose **[Enter Setup]**, then navigate to **MyASUS** in UEFI BIOS, and select **[Cloud Recovery]**.

Step 2: Begin Cloud Recovery

1. If it's your first time using **MyASUS** in **WinRE**, read and agree to the **Privacy Notice**, then click **[Next]**.
2. Ensure your laptop is connected to **wired or wireless Internet**.
3. Read the **Cloud Recovery Notice**, then click **[Next]**.
4. Cloud Recovery will download a recovery file from the cloud.  **Important:** Maintain a stable Internet and power connection during the download.

Step 3: Back Up Your Files

1. Choose your **external storage device** for backup.
2. Select the files you'd like to keep.


3. **Do not remove** the external storage device or disconnect power during the backup process.

Step 4: Start Cloud Recovery

1. After the backup completes, click **[Yes]** to begin **Cloud Recovery**.
2. Keep the **Internet** and **power** connected throughout the process. ⌚ This may take **1 to 3 hours**, depending on your **network speed** and **computer configuration**.
3. Once completed, your computer will be **restored to factory settings**.

Troubleshooting & Support

If you encounter any issues completing Cloud Recovery, contact the **ASUS Service Center** for assistance.

 **Stay Connected!** Subscribe to the **ASUS Support Channel**, like the video, and share your comments—we are happy to provide more useful information!