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ASUS > Support > FAQ

FAQ

MyASUS in WinRE Factory Restore Settings Introduction (ASUS Recovery)

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MyASUS in WinRE Factory Restore Settings Introduction (ASUS Recovery)

Applicable Products: Notebook, Desktop.

Table of Contents

ASUS Recovery introduction

Models Supported

Executing ASUS Recovery

Into MyASUS in WinRE

Startup ASUS Recovery

Q&A

ASUS Recovery introduction

ASUS Recovery allows Windows pre-installed to be restored back to the factory default settings. Files, settings, and installed softwares in the system storage are to be removed through the process. Moreover, the version of Windows will also be restored back to the one pre-installed. This article briefly explain how to utilize this feature and the steps involved.

Warning: This feature will remove all user data and non-factory installed apps. Please ensure that you have back up your personal data in advance.

Models Supported

*This feature will be applicable to new gaming models released after January of 2020, with Windows 10 or above preinstalled. Products includes notebook PC and desktop PC in Gaming series (including ROG and TUF).

*This feature is applicable to the ProArt and Zenbook new series model from 2025 (only on INTEL and AMD CPU platforms). For more information, please refer to the [Built-in Apps] section in the product Tech Specs on ASUS official website.

*To check the availability of this feature in the notebook purchased:

Once Windows RE > Troubleshoot page is reached, if **[MyASUS in Win RE]** or **[ASUS Recovery]** option is not available in Troubleshoot page, it means your notebook doesn't equip with ASUS Recovery feature.

Doesn't equip with ASUS Recovery feature models

***Please use **【Ctrl+F】** to search model**

Gaming Notebook:

FX503 VD	FX505 GE	G531 GD	G731G U	GL703 GS	GX502 GV	GX701 GW
FX503 VM	FX505 GM	G531 GT	G731G V	GL704 GM	GX502 GW	GX701 GWR
FX504 GD	FX505 GT	G531 GU	G731G W	GL704 GV	GX531 GM	GX701 GX
FX504 GE	FX505 GU	G531 GV	GL503 GE	GL704 GW	GX531 GS	GX701 GXR
FX504 GM	FX705 DD	G531 GW	GL503 VS	GM501 GM	GX531 GV	GZ700 GX
FX505 DD	FX705 DT	G703 GI	GL504 GM	GM501 GS	GX531 GW	TP370Q L
FX505 DT	FX705 DU	G703 GS	GL504 GS	GU502 DU	GX531 GWR	
FX505 DU	FX705 DY	G703 GX	GL504 GV	GU502 GU	GX531 GX	
FX505 DV	FX705 GD	G703 GXR	GL504 GW	GU502 GV	GX531 GXR	
FX505 DY	FX705 GE	G703 VI	GL703 GE	GU502 GW	GX701 GV	

FX505 GD	FX705 GM	G731 GT	GL703 GM	GX501 GI	GX701 GVR	
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Gaming Desktop:

A20CE	G10AJ	G21C N-D	GL12C S	K30BD	K31DA G	M32BF
A20DA	G11C B	G21C X	GL12C X	K30BF	M11AD	M32CD
A31CD	G11C D	G30A B	GL12C X-C	K30DA	M11BB	M33AA G
A31DA	G11DF	G30A K	GT51C A	K31AD	M12AD	M51AD
A31DA G	G15C K	G35C Z	GT51C H	K31AD E	M31AD	M51BC
ED2AD	G15C S	G50A B	K20BF	K31AM -J	M32AA	M52AD
F20CE	G15C X	G70A B	K20CD	K31AN	M32AA 1	M52BC
F31CD	G20AJ	GD30 CI	K20CE	K31BD	M32AA G	M70AD
F31DA	G20B	GL10	K20DA	K31BF	M32AA	M80CJ

	M	CS			S	
F31DA G	G20C B	GL10 DH	K30AD	K31CD	M32AD	P30AD
FX10C P	G20CI	GL12 CM	K30A M	K31CL G	M32AL	P50AD
G10AC	G21C N	GL12 CP	K30A M-J	K31DA	M32BC	

Executing ASUS Recovery

Into MyASUS in WinRE

Repeatedly clicking F12 key on the keyboard when ROG (or ASUS) logo is displayed on the screen during boot up to enter the Windows RE (Windows Recovery Environment).

If notebook did not enter the Windows RE and enter the Windows operating system instead, please try again to boot up notebook.

***Some models required clicking the F9 key.**

Note: If you are unable to access Windows RE using F9 or F12, you can perform the relevant operations within the Windows operating system. For detailed steps, please refer to this article: [How to Enter WinRE via Advanced startup options in Windows Settings](#).



Please wait

In Windows RE, clicking **[Troubleshoot]**.

Choose an option



Continue

Exit and continue to Windows 11



Troubleshoot

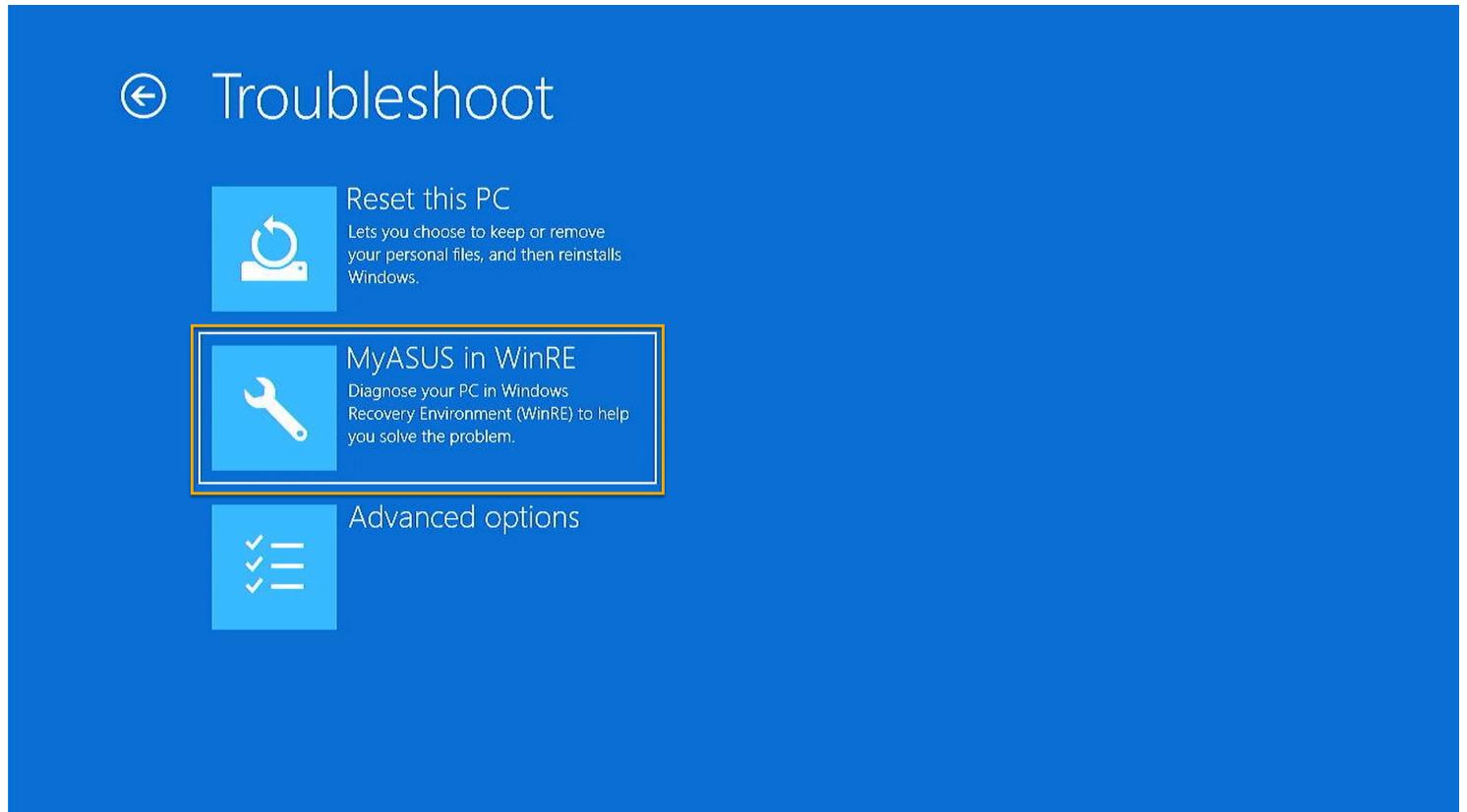
Reset your PC or see advanced options



Turn off your PC

Clicking [MyASUS in WinRE].

*If [MyASUS in WinRE] or [ASUS Recovery] option is not available in this page, it means your notebook doesn't equip with ASUS Recovery feature.



Startup ASUS Recovery

In [MyASUS in WinRE] utility, selecting [ASUS Recovery] to execute.

Welcome to MyASUS in WinRE



System Diagnosis

Perform a diagnosis on your PC to help you resolve the problem.



Cloud Recovery

Reset to ASUS factory setting.
Warning: User data and apps will be deleted.



ASUS Recovery

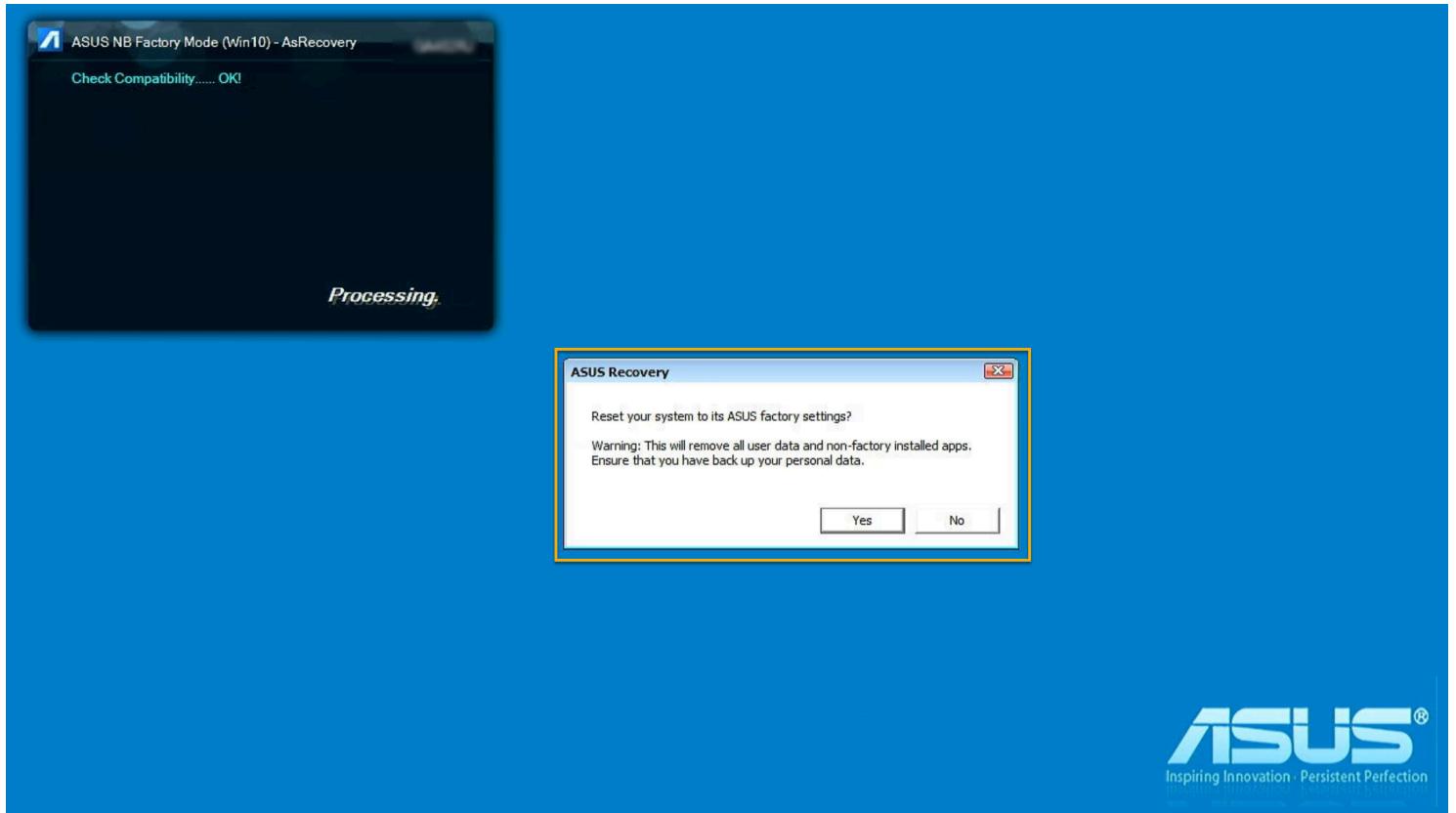
Reset to ASUS factory setting.
Warning: User data and apps will be deleted.

Back

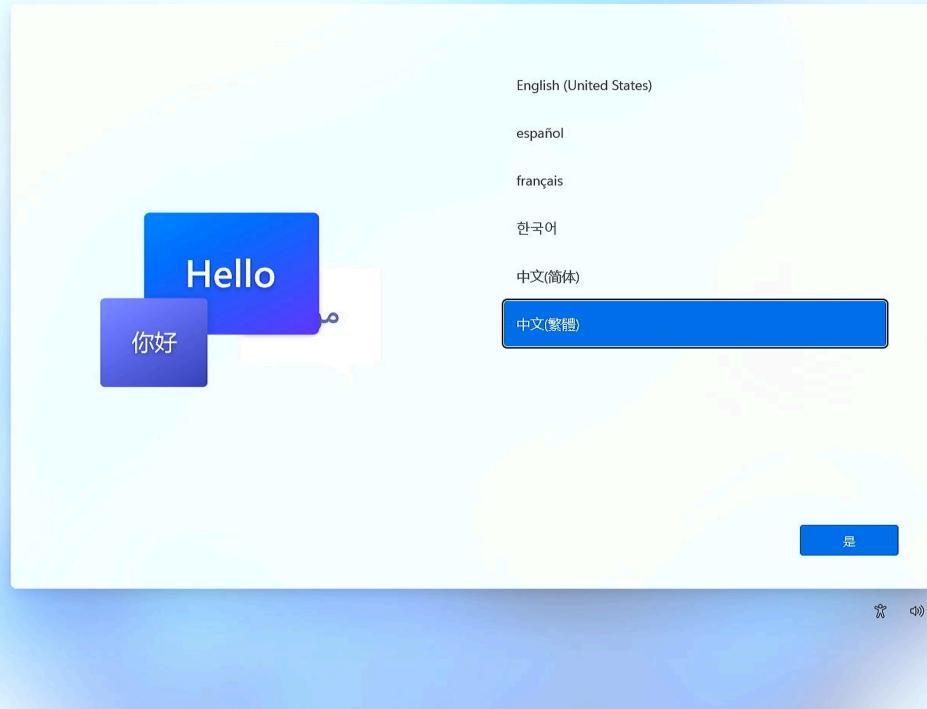
A message pop out is as reminder that the system is about to reset to its factory settings.

Please click **[Yes]** if confirm to proceed. Click **[No]** to abort the task.

Warning: This feature will remove all user data and non-factory installed apps. Please ensure that you have back up your personal data in advance.



Please wait for few minutes until the Windows OOBE (Out-of-Box Experience) is displayed on the screen, which represents the completion of system resetting to its ASUS factory settings.



[Back to Contents](#)

Q&A

Q1: While laptop boot up, why I'm unable to enter the Windows RE (Windows Recovery Environment)?

A1: Due to products are with different type operating system and version, the way to enter Windows RE page may thru clicking F9 or F12 key until the screen display "Please wait".

Q2: Why I can not see [MyASUS in WinRE] or [ASUS Recovery] option, after getting into [Troubleshoot] under Windows RE?

A2: Due to This feature is applicable to new gaming models released after January of 2020, with Windows 10 or above preinstalled. Products includes notebook PC and desktop PC in Gaming series (including ROG and TUF) ,and the ProArt and Zenbook new series model from 2025 (only on INTEL and AMD CPU platforms). Once Windows RE > Troubleshoot page is reached, if [MyASUS in Win RE] or [ASUS Recovery] option is not

available in Troubleshoot page, it means your notebook doesn't equip with ASUS Recovery feature.

[Back to Contents](#)

Was this information helpful?

YES

NO

Contact Support

Please contact with us if the above information cannot resolve your problem

[Get the support](#)

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