




# EYRAM TAY

## SOFTWARE ENGINEER


### CONTACT

eyramtay@gmail.com 

952-250-1213 

Maple Grove, MN 

linkedin.com/in/eyram-tay 

helloeyram.com 

### EDUCATION

Certification

Full-Stack Software  
Engineering

Prime Digital Academy  
July 2021  
Minneapolis, MN

Bachelor of Arts  
Mass Communication  
Winona State University  
May 2017  
Winona, MN

### SKILLS

JavaScript

React

TypeScript

Node.js

Express.js

Java

Spring Boot

SQL

Postgres

DB2

Python

Git

GitLab/GitHub

HTML5

CSS/SCSS

AWS

### WORK EXPERIENCE

#### Software Engineer

Delta Air Lines

Nov 2021 - Dec 2023 / Bloomington, MN

- Worked closely with senior engineers to architect and implement the addition of the Gender X & U features in the UI of Corporate and Passenger Security applications, leveraging React.js and Java 8 technologies.
- Built RESTful APIs and integrated third-party services to enhance functionality
- Developed complex SQL queries for Business Analytics team to analyze data from relational databases enabling analytics team to increase reporting speed by 24%
- Participated with Senior Developers and Business Analysts in an agile environment and contributed to sprint planning
- Tested software for bugs and operating speed, fixing bugs and documenting processes to increase efficiency by 18%
- Updated 15+ internal team applications with Log4j patching using Java 8
- Chairman's Club Nominee (2022)
- Tools: Java 8 (Eclipse as the IDE), Javascript, WebSphere, DbVisualizer, SQL, GitLab

#### Associate Developer

Old Republic Title

Sep 2021 - Nov 2021 / Minneapolis, MN

- Designed, developed, and implemented solutions using Umbraco (.NET) that supported and improved day-to-day operations
- Collaborated with Graphic Designers and Product Owners to match visual design intent
- Executed assignments and tickets to troubleshoot problems/debugging

#### Full Stack Software Engineer Student (Remote)

Prime Digital Academy

Jan 2021 - Jul 2021

- Solo Project: "Let's Eat!" - a full-stack web application built with React.js, PostgreSQL, HTML, & CSS that simplifies the decision-making process of where to eat
- Group Project: "The Arusha Project" - a full-stack web application that streamlines the medical record keeping process for the hospital, Arusha Lutheran Medical Centre in Arusha, Tanzania. Built with React.js, Material UI, & PostgreSQL

## Account Coordinator

C.H. Robinson

Jan 2019 - Jan 2021 / Eden Prairie, MN

- Continuously found process improvements and cost savings for my area of responsibility and team - within the first year increased Gross Revenue by 11%, as well as increased volume by 36%
- Watched market trends, evaluated carriers, planned, and coordinated effective shipping processes
- Managed reconciliation of daily shipment activities, as well as provided stakeholders with weekly, monthly, and quarterly ad-hoc reports to provide visibility and insight to customer's supply chain
- Analyzed metrics data to take calculated risks while collaborating with production, sourcing, and procurement teams to develop and execute action plans
- Built relationships and utilized strong problem-solving skills to develop process improvements

## Sales Executive

C.H. Robinson

Dec 2016 - Dec 2018

- Prospected new customers and drove new sales opportunities by identifying key decision makers, and determined the appropriate approach for each opportunity through an entrepreneurial spirit
- Made recommendations by storytelling from a consultative approach to customers based upon data analysis and market trends
- Researched market trends and stayed current on customer preferences to better lead sales operations