Elizabeth Zagroba: Context-Driven Software Tester

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Work Experience

Mendix | low-code software platform in Rotterdam, The Netherlands

Team Lead   April 2020 – present

Test Engineer   May 2018 – present

- Built skills in others through pairing, mob/ensemble, code review, and in mentor role
- Wrote feature-level API tests using the Python requests library & API spec in OpenAPI
- Advocated for, amplified, and connected work within & among teams as servant leader
- Uncovered risks and information about the system through exploratory testing
- Captained a 3-month refactor and upgrade of 8-year-old crucial legacy product
- Guided lean, iterative development on my team and through the Agile guild I facilitate
- Shared knowledge and forged connections in test guild and All Hands presentations
- Brought in knowledgeable workshops to reinforce and extend quality on all teams

Medidata Solutions | clinical trial software platform in New York, New York

Senior Test Engineer I & II   Nov. 2016 – Apr. 2018

- Coordinated communication and pair testing sessions with London and San Francisco product teams to establish API contracts for the integration of their products
- Paired with product expert to determine the viability of a product on tablets
- Wrote bi-weekly test reports to illuminate priorities and blockers to project managers
- Interviewed candidates for tester and development positions for multiple teams

Huge Inc. | digital agency in Brooklyn, New York

QA Analyst   April 2015 – Oct. 2016

- Explored applications & determined priorities among internal, external, offshore teams
- Evangelized about mind maps for visualizing coverage and improving communication

New York Public Radio | listener-supported radio stations in New York, New York

Quality Assurance Manager   Sept. 2011 – Mar. 2015

- Explored all changes to web, iOS, and Android apps from a 16-person team
- Tested cross-domain login, platform upgrades, iOS/Android apps for millions of users
- Managed JIRA database; became point person for existing backlog and writing tickets
- Trained and supervised interns and contractors to investigate possible bugs
- Triaged requests from internal and external users and translated them to the team
- Evaluated designs for improved UX, continuity of content, and integration with CMS

Online Producer   Oct. 2009 – Aug. 2011

- Juggled competing priorities for four teams while reporting to five managers
- Coordinated testing and overhauled UX for donation form and social media integration
- Ensured content migration to new CMS; taught internal users new workflows

Conference Speaking, Workshop Facilitation, and Organizing

Co-organizer: Test Craft Camp (unconference in the Netherlands)	2019 – present
Peer conferences: DEWT, BREWT, ET19, MICST (Medidata)	2016 – present
TestBash speaker: United States, England, Germany, Netherlands	2016 – present
Let's Test speaker: Sweden and South Africa	2016 – 2019
Agile Testing Days speaker, Germany and United States	2017 – present

Trainings & Courses

Inspiring Testing - Test Leadership Workshop (Fiona Charles)	2020
Design Behind the Plan - Advanced Test Strategy (Fiona Charles)	2020
Python for Testers (Kristoffer Nordström)	2019
Getting a Grip on Exploratory Testing (James Lyndsay)	2018
Rapid Software Testing (Paul Holland)	2017
Inspired Change Leadership (Selena Delesie)	2015
BBST Foundations (AST)	2014
BBST Bug Advocacy (AST)	2014

Articles published on the Ministry of Testing Dojo

Stop Tuning Out and Start Tuning In	2020
Defining Story Completion As A Software Tester	2019
How To Use Mind Maps To Develop Clarity With Your Software Testing Strategy	2016

Competencies & Skills

Python, JIRA, Trello, Mendix, developer tools, context-driven exploratory testing, API testing, bug advocacy, usability testing, troubleshooting, time management, Agile

University Education

B.A. in Mathematics, Summa Cum Laude	2005 – 2009
Colby College, Waterville, Maine	

Interests

tea, biking, gardening, Dutch, music, infrastructure, wordplay, podcasts, moonwalking