

# Less Is More

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TestBash Brighton 2018

 @ducksnsquirrels @ezagroba #testbash

# Agenda

1. Too much communication
2. Too little communication
3. Just right
4. Wrap-up

# We couldn't have done this alone.

- Iain McCowatt, Ben Kelly, Martin Hynie, John Stevenson
- Mark Tomlinson
- Cem Kaner
- Rosie Sherry, Richard Bradshaw, Heather Reid & Ministry of Testing
- Women in Testing Slack
- People who talk too much!

# How We Met

- We not being listened to and spoken over
- We were not even speaking
- We were spied on
- We had a unique spark
- We were “twins”



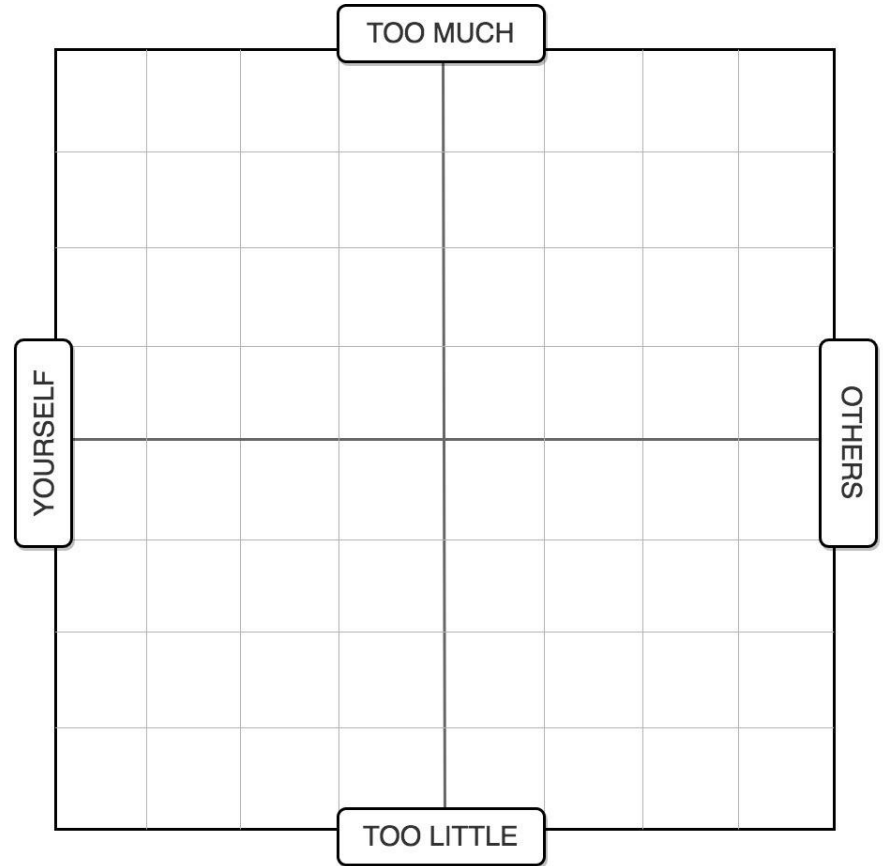
# Fictitious Characters Disclaimer

Characters and/or firms depicted in this presentation are fictitious and reflect both the conscious and unconscious biases of our contexts. Any resemblance to our current or former places of employment or the people that populate them are merely coincidental.



# Communication Matrix

- Other people communicating too much go in the top right.
- You communicating too much goes in the top left.
- Other people communicating too little goes in the bottom right.
- You communicating too little goes in the bottom left.



**Too Much  
Communication**

# Phil



 @ducksnsquirrels @ezagroba #testbash

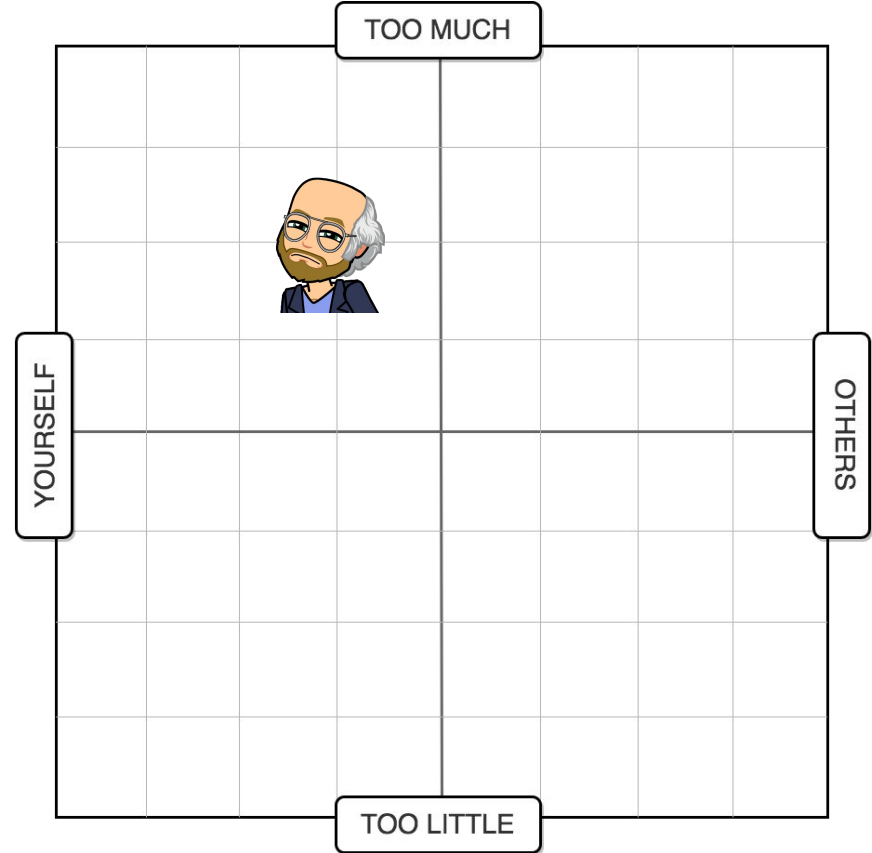


**Phil wants you to get over it.**

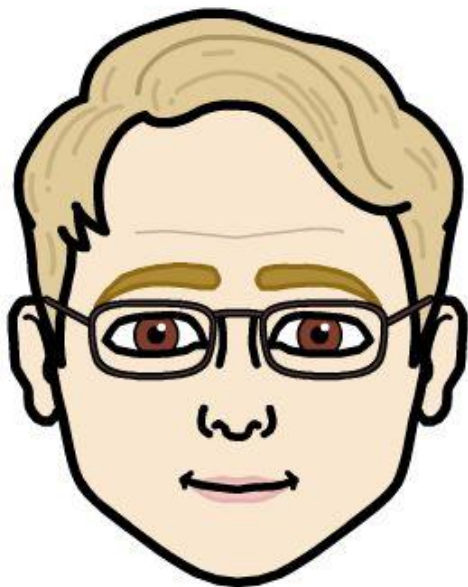


 @ducksnsquirrels @ezagroba #testbash

# Phil talks too much for everyone.

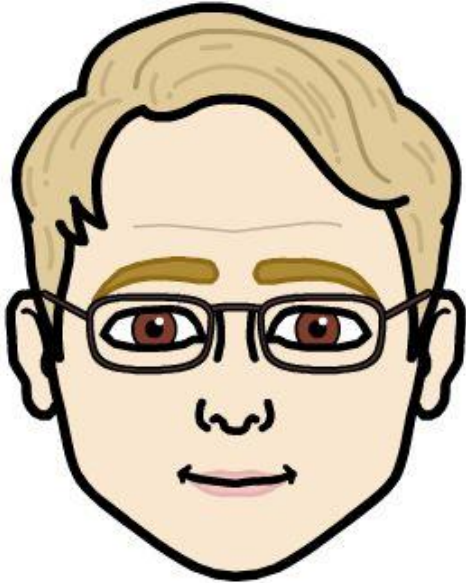


# Arthur

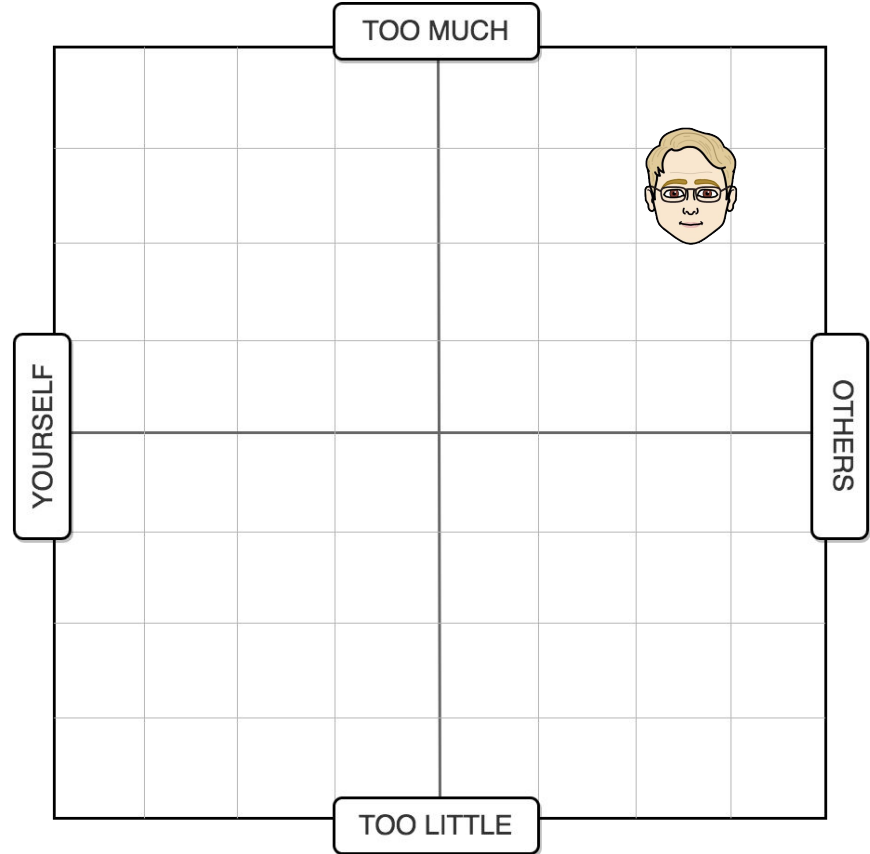
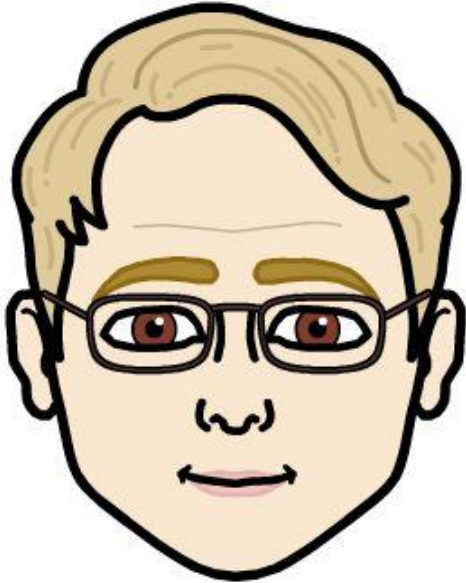


 @ducksnsquirrels @ezagroba #testbash

**Arthur sees something and says something.**



# Arthur reports too much for everyone.



# Conserving energy



# **Too Little Communication**

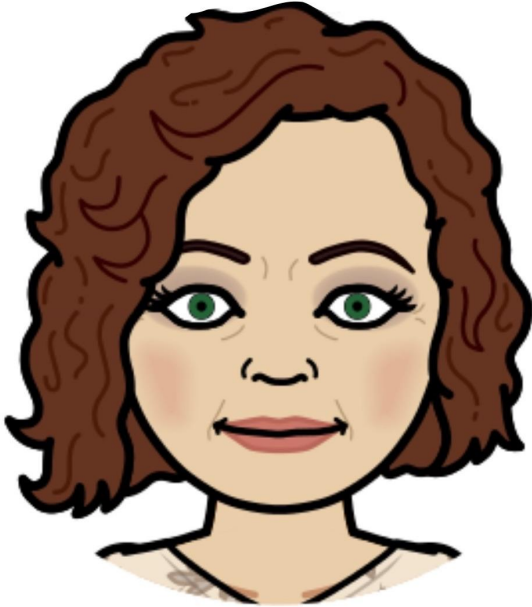
# Veronica



 @ducksnsquirrels @ezagroba #testbash

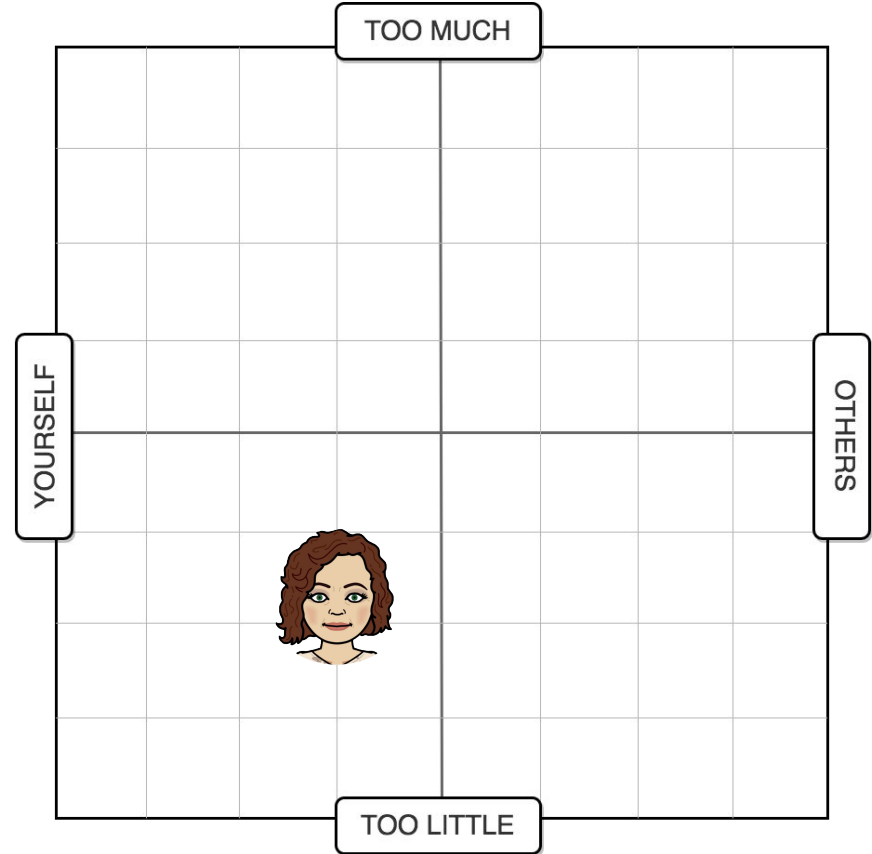
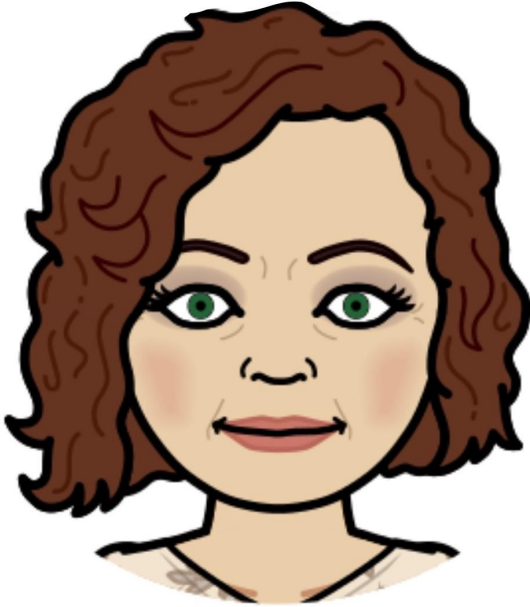


**Veronica isn't a team player.**



 @ducksnsquirrels @ezagroba #testbash

# Veronica never hears us.

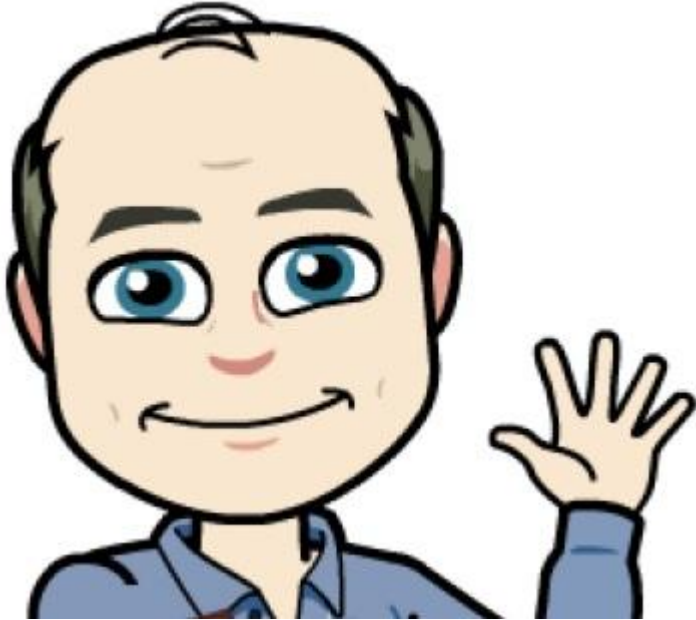


# Tom



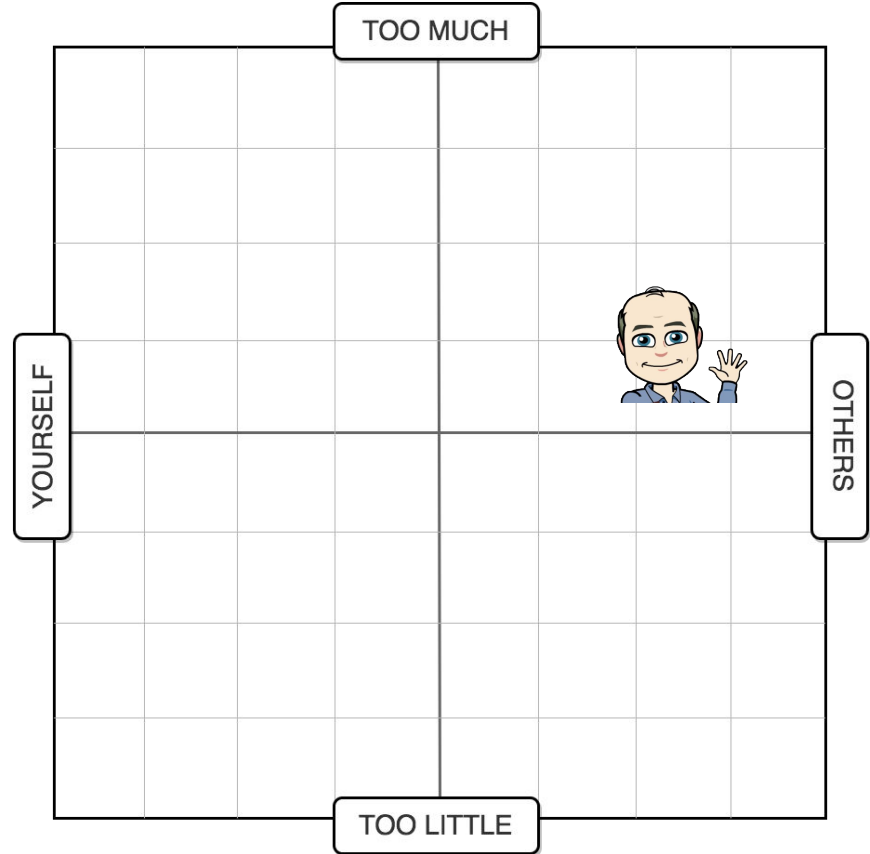
 @ducksnsquirrels @ezagroba #testbash

**Tom thinks it's all about him.**

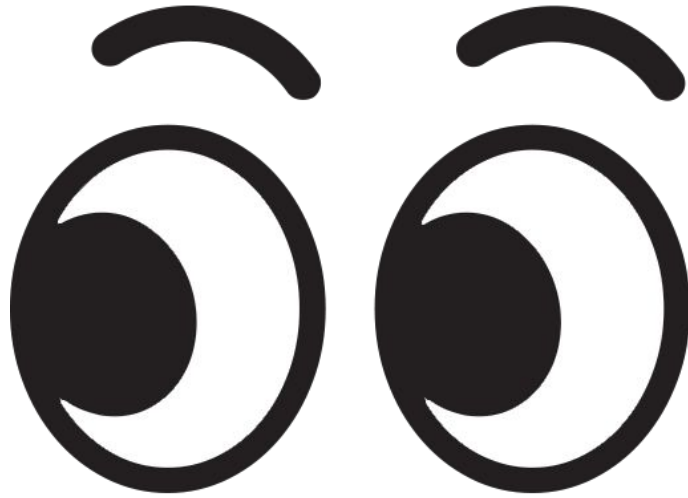


 @ducksnsquirrels @ezagroba #testbash

# Tom doesn't give us feedback.

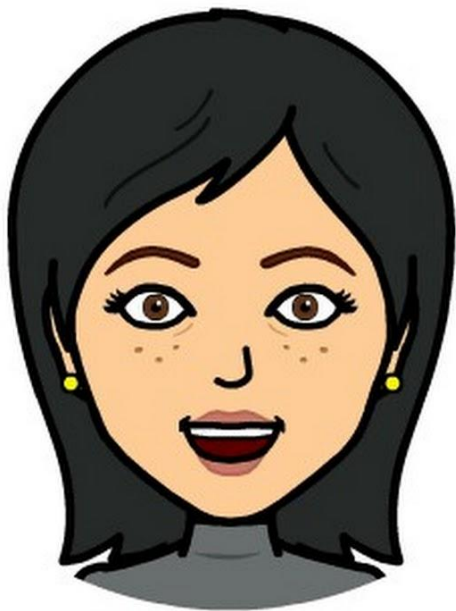


**Not everything is about you!**



**... Just Right**

**Brit**



 @ducksnsquirrels @ezagroba #testbash

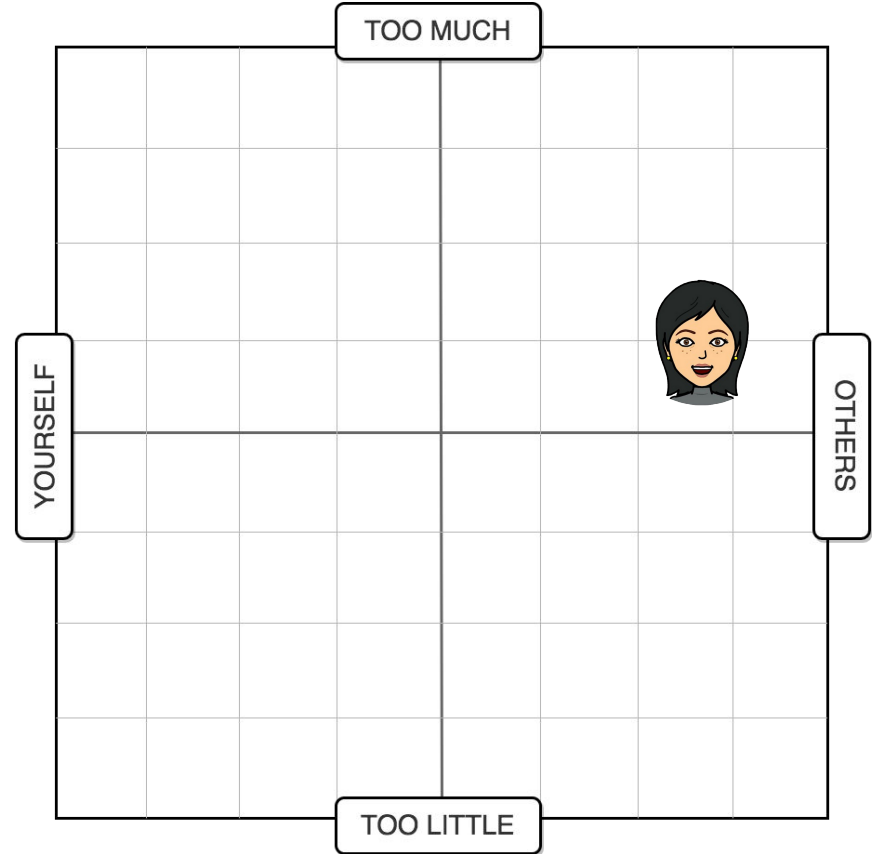
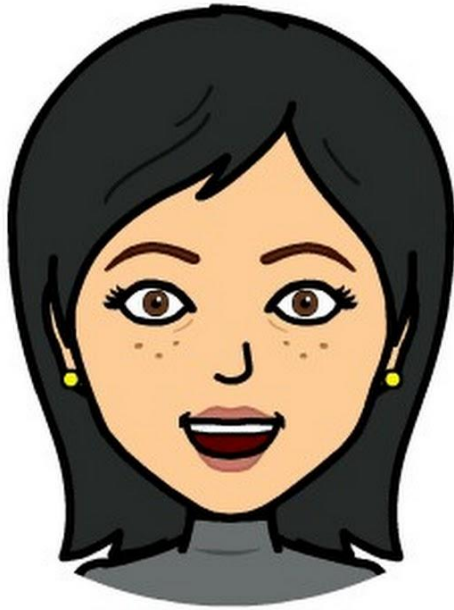


**Brit joins the conversation too late.**

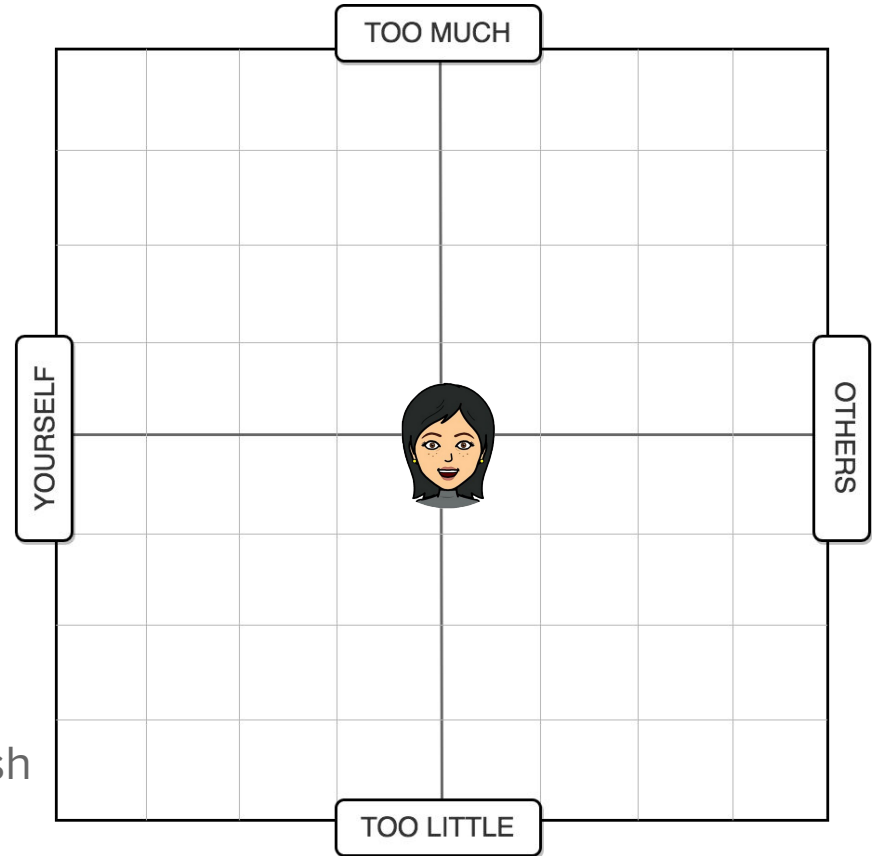


 @ducksnsquirrels @ezagroba #testbash

# Brit needed to stop multitasking.

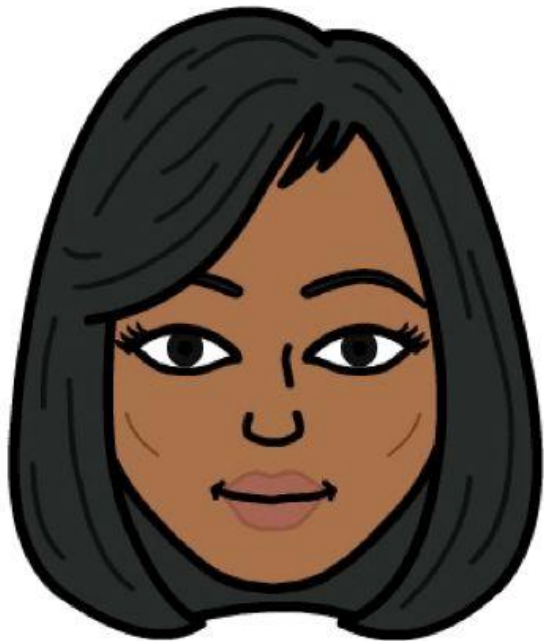


# Brit needed to stop multitasking.



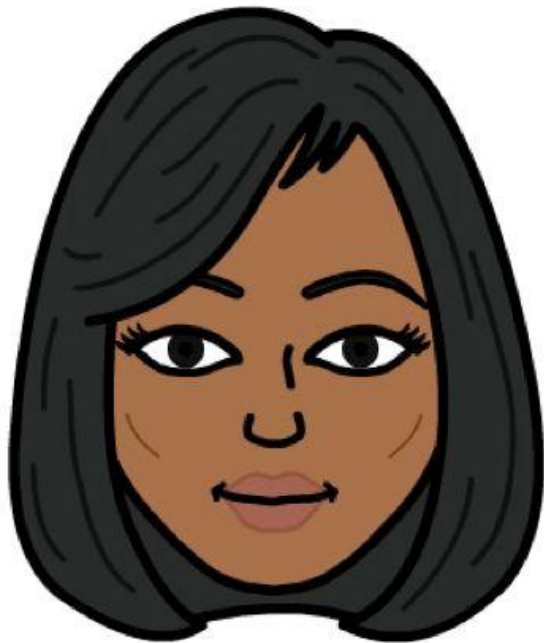
 @ducksnsquirrels @ezagroba #testbash

# Trish



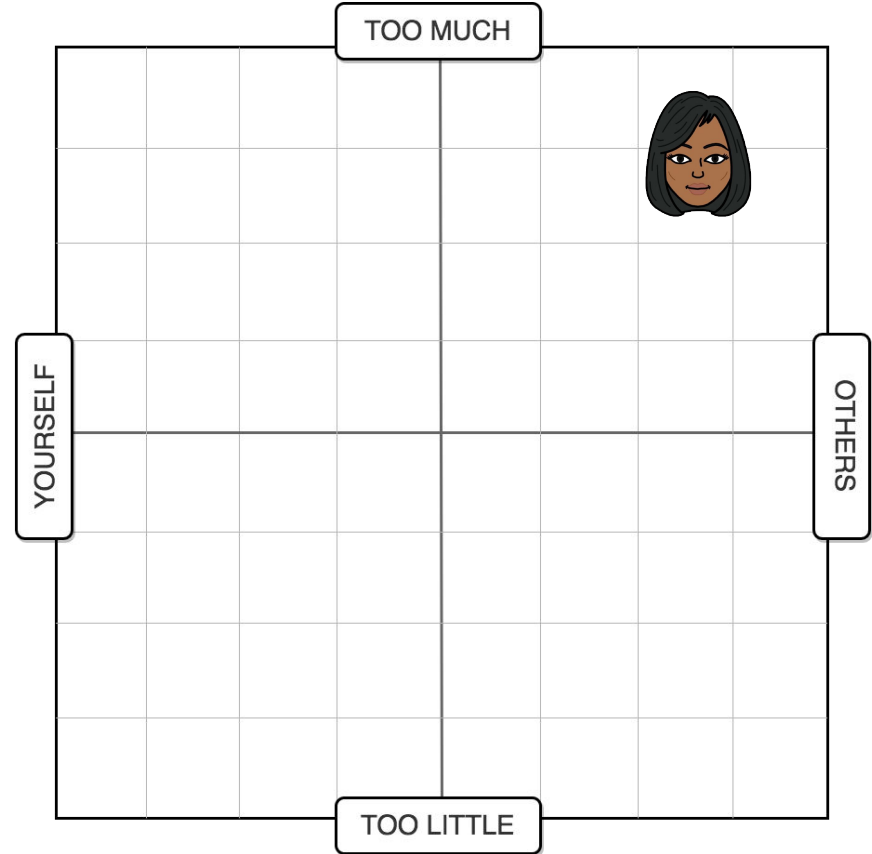
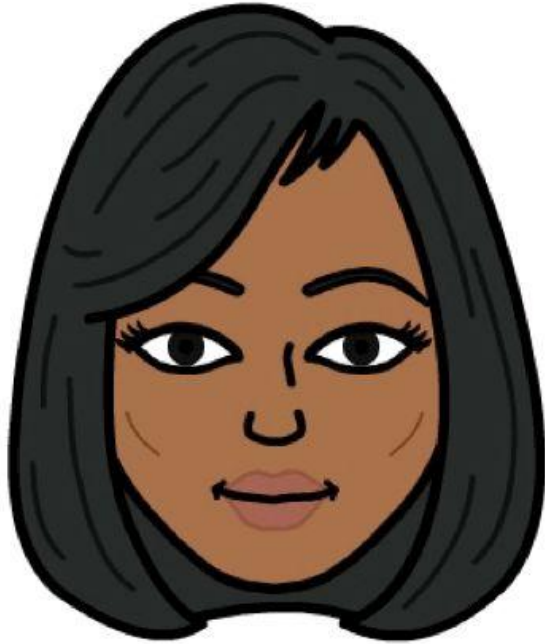
 @ducksnsquirrels @ezagroba #testbash

# Trish hoards details.

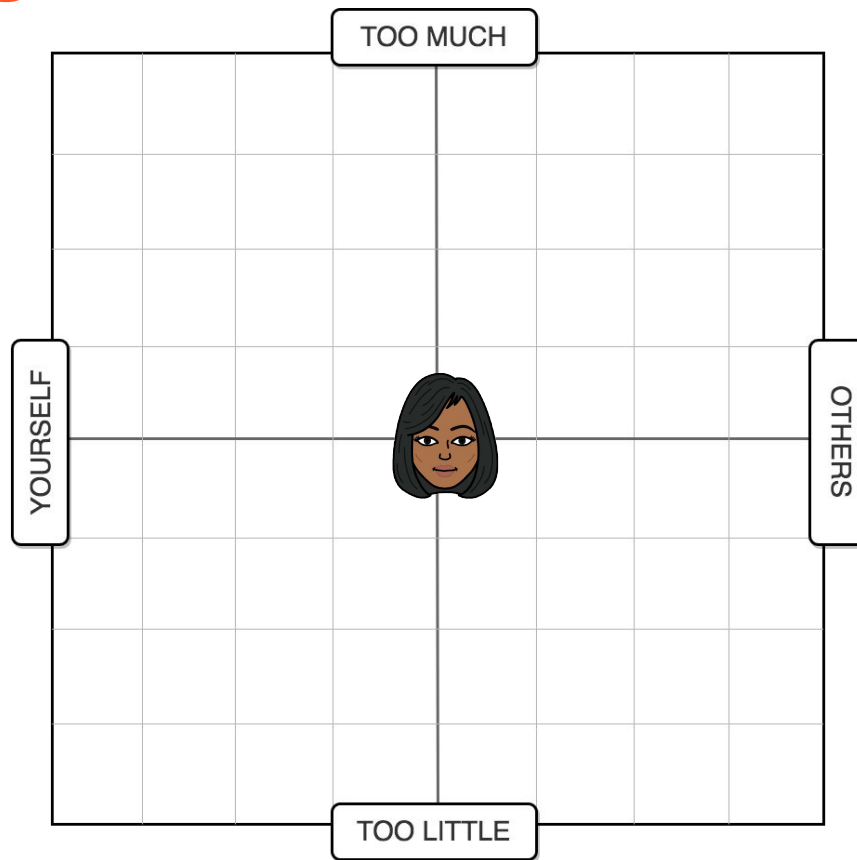
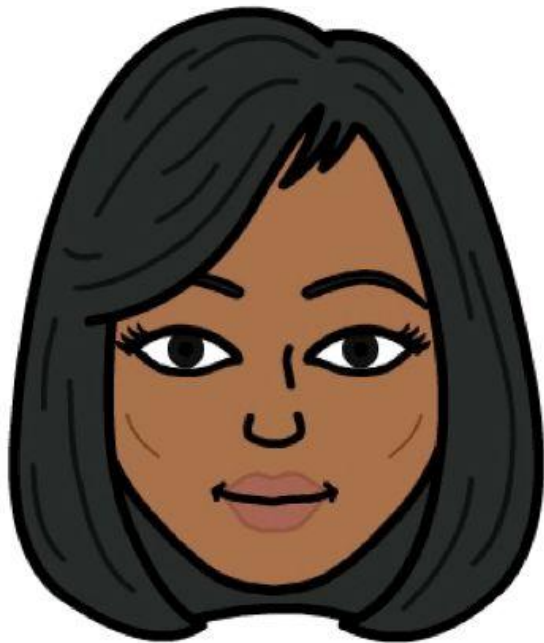


 @ducksnsquirrels @ezagroba #testbash

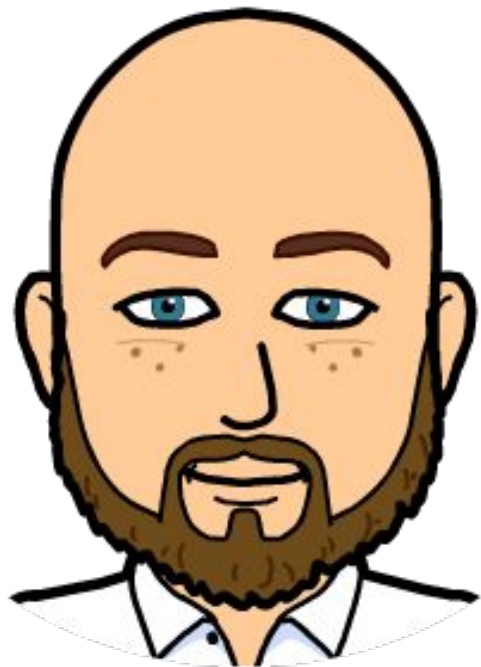
# Trish learned to let go.



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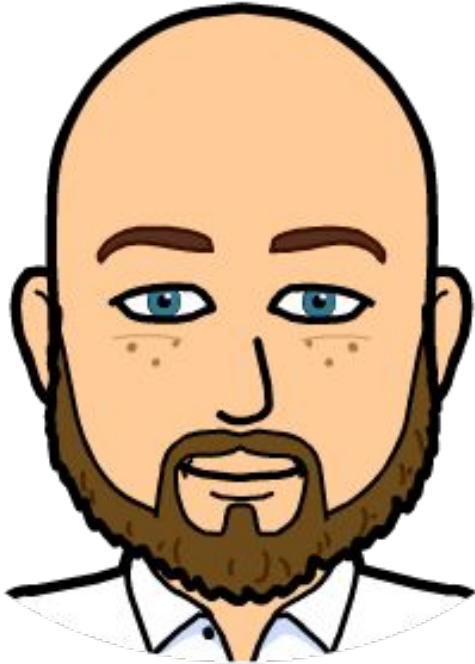
**Jim**



 @ducksnsquirrels @ezagroba #testbash

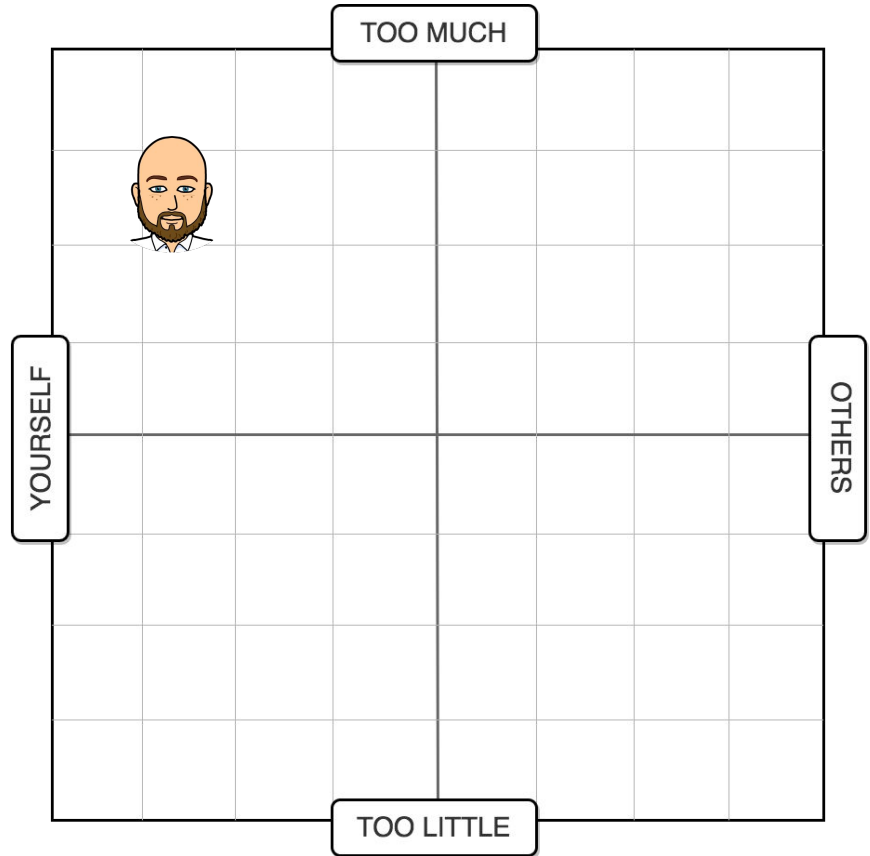
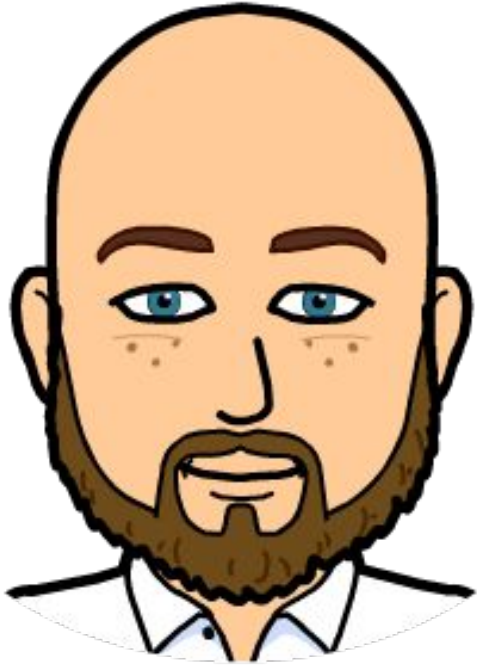


**Jim doesn't read beyond the ticket title.**

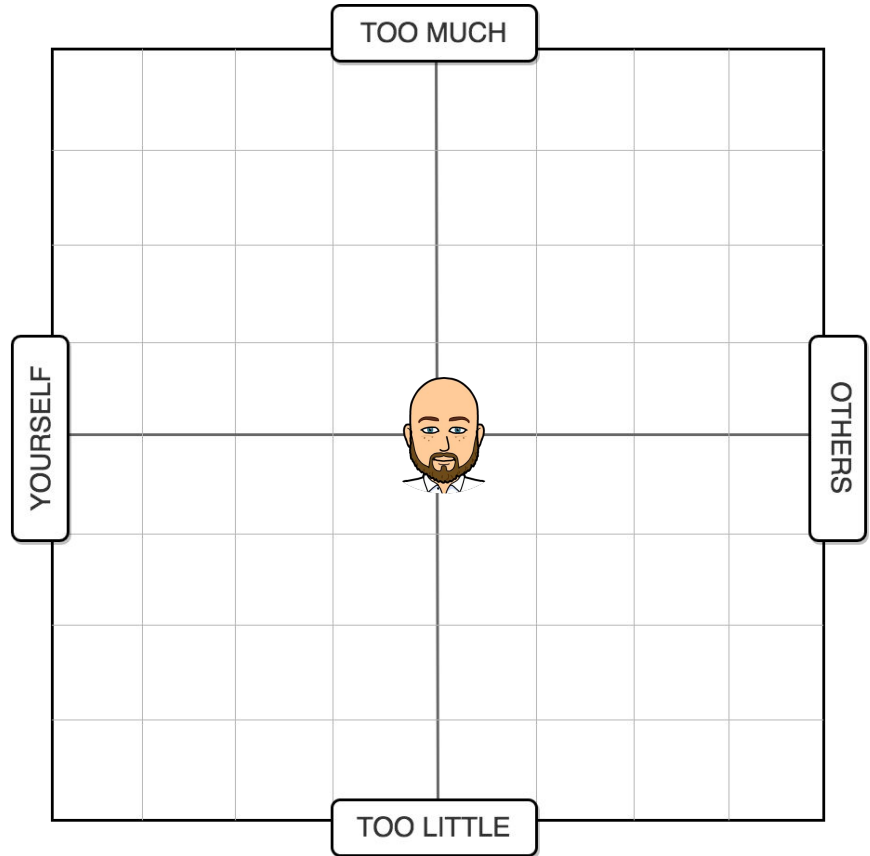
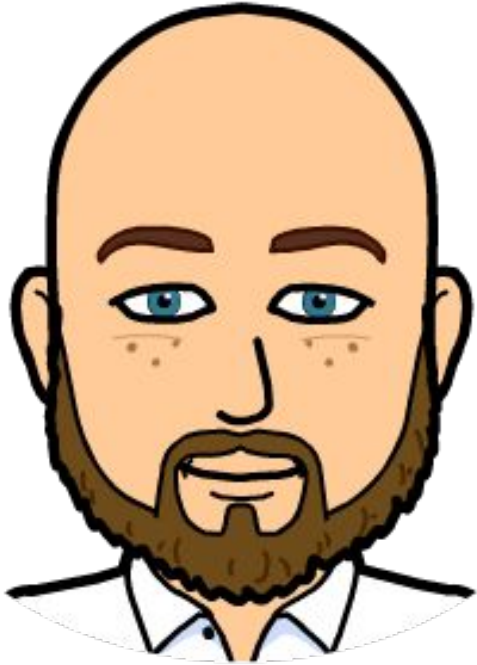


 @ducksnsquirrels @ezagroba #testbash

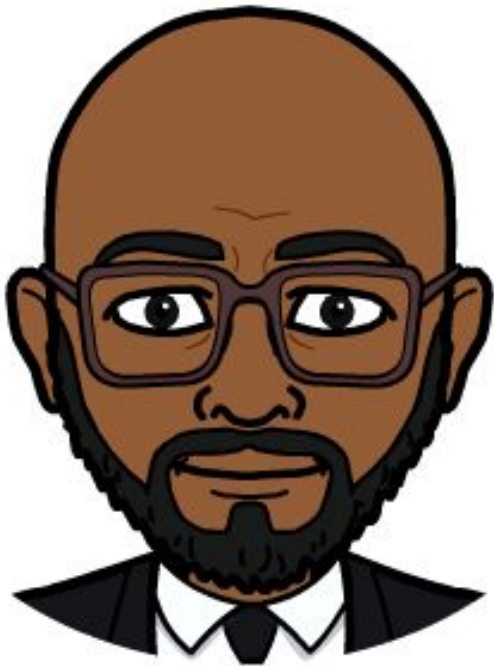
# Jim needed us to organize our thoughts.



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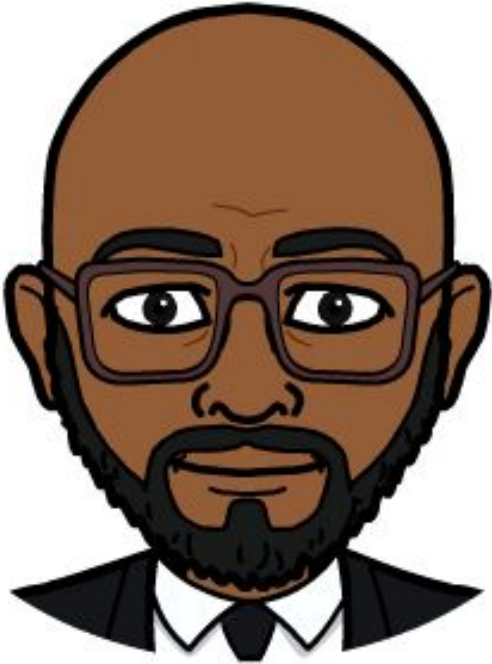


**Eric**



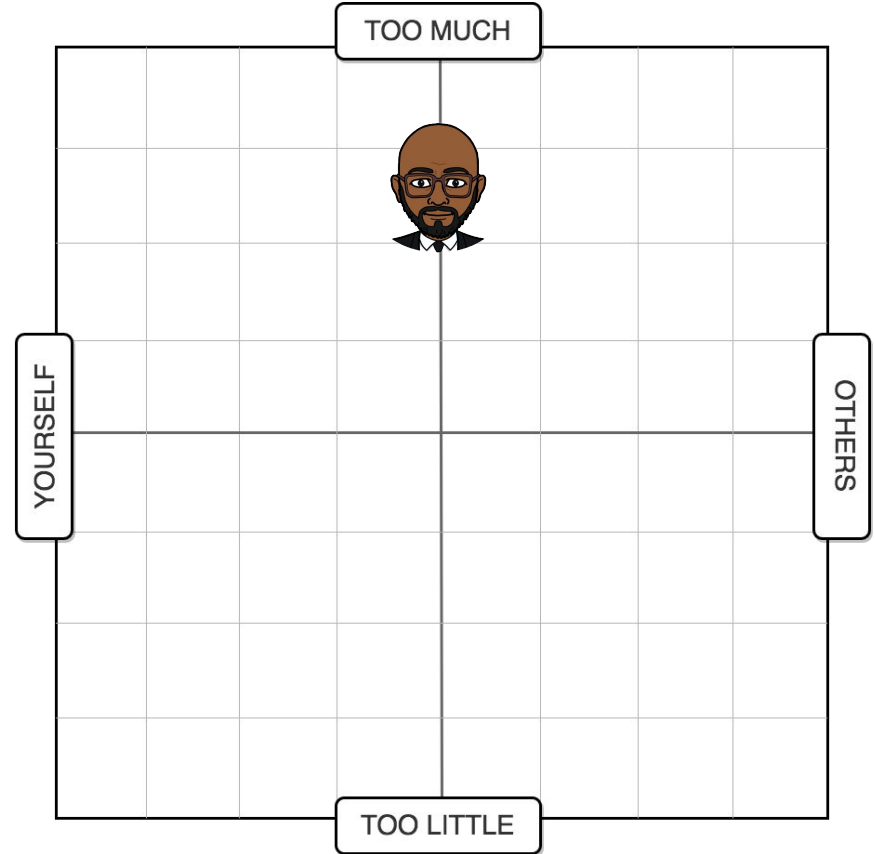
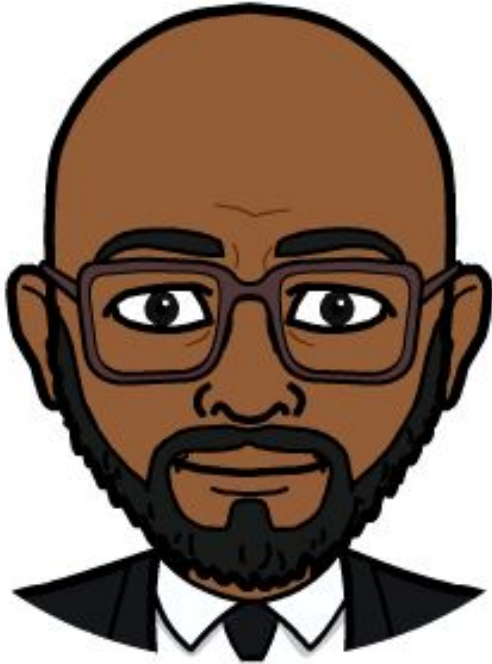
 @ducksnsquirrels @ezagroba #testbash

**Eric is always in a meeting.**

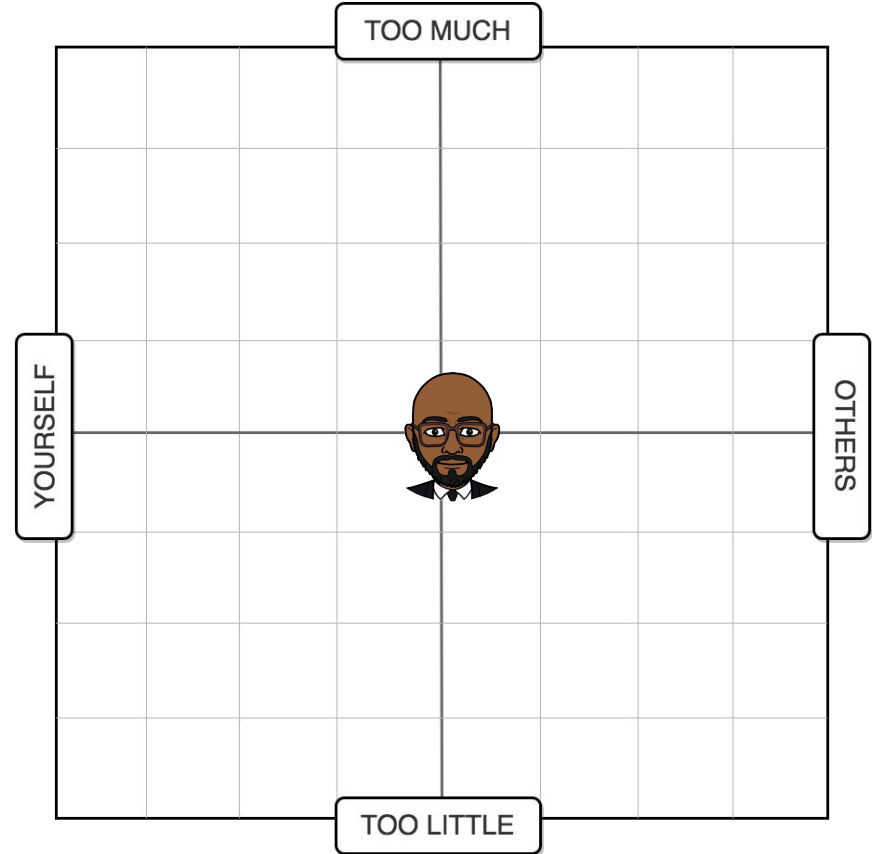
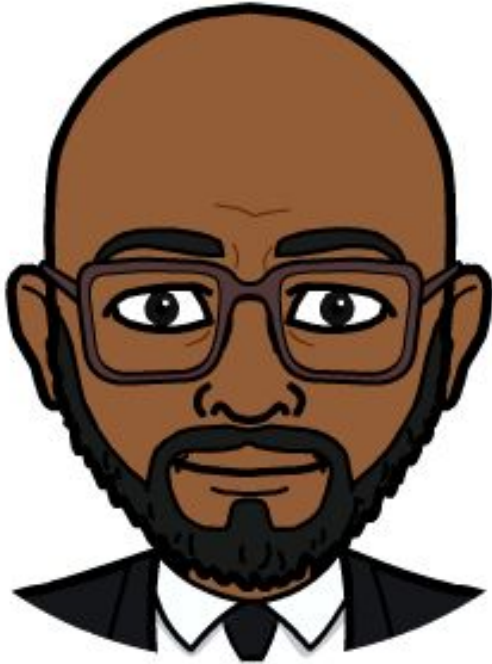


 @ducksnsquirrels @ezagroba #testbash

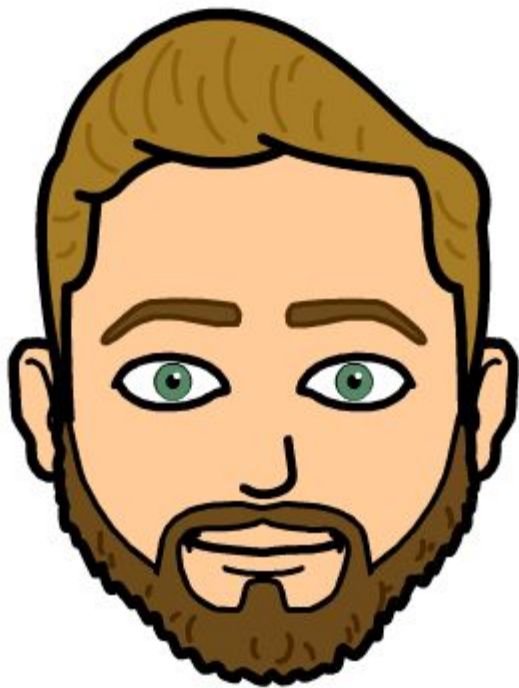
# Eric learned to respect your boundaries.



# Eric learned to respect your boundaries.



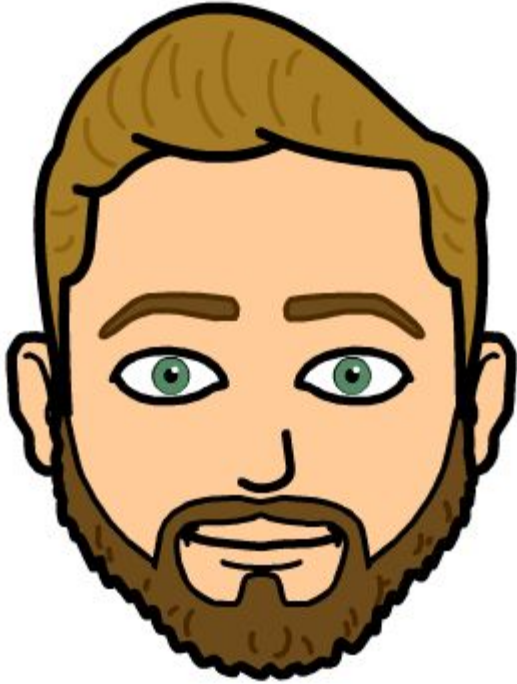
# Matt



 @ducksnsquirrels @ezagroba #testbash

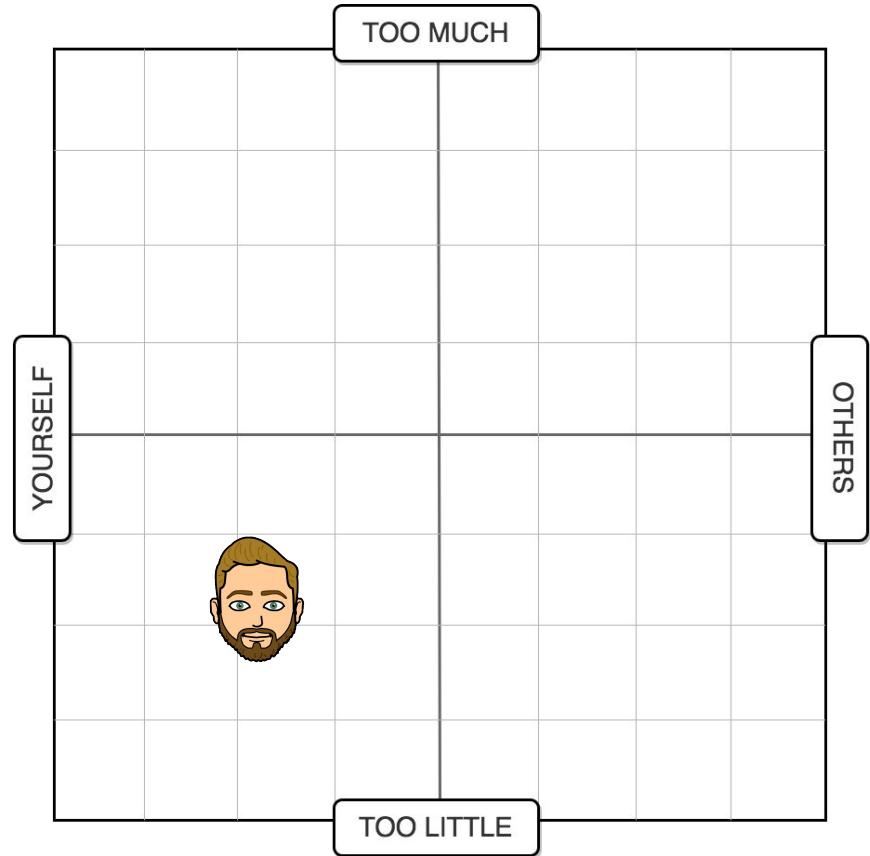
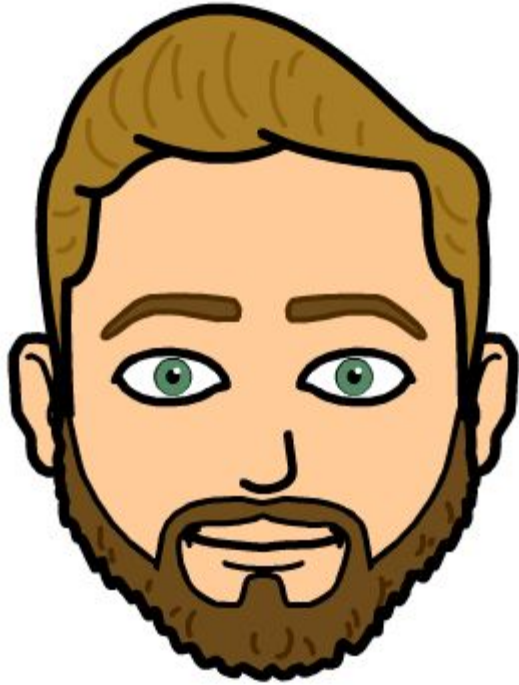


**Matt needs to keep an open mind.**

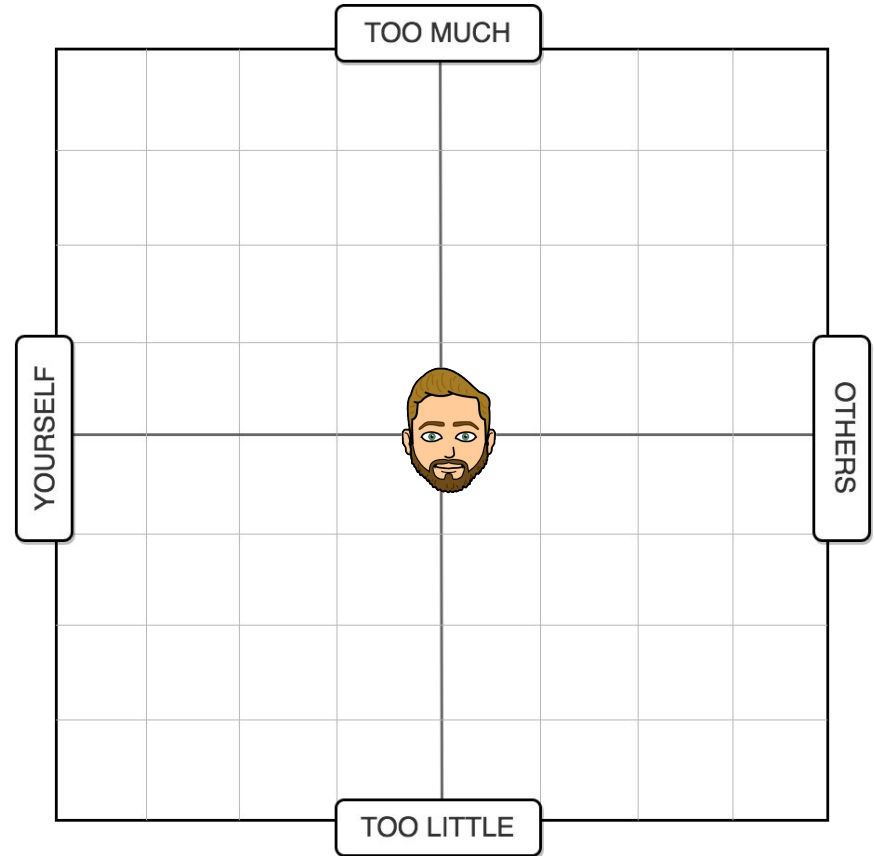
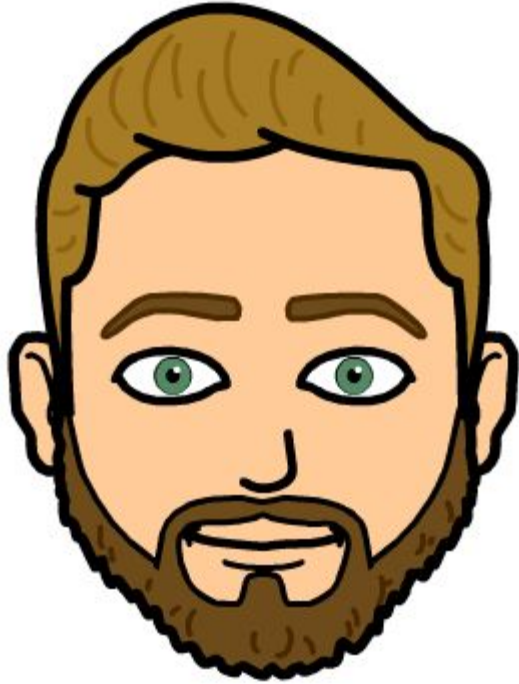


 @ducksnsquirrels @ezagroba #testbash

# Matt needed us to stop suggesting ideas.



# Matt needed us to stop suggesting ideas.



# Brian



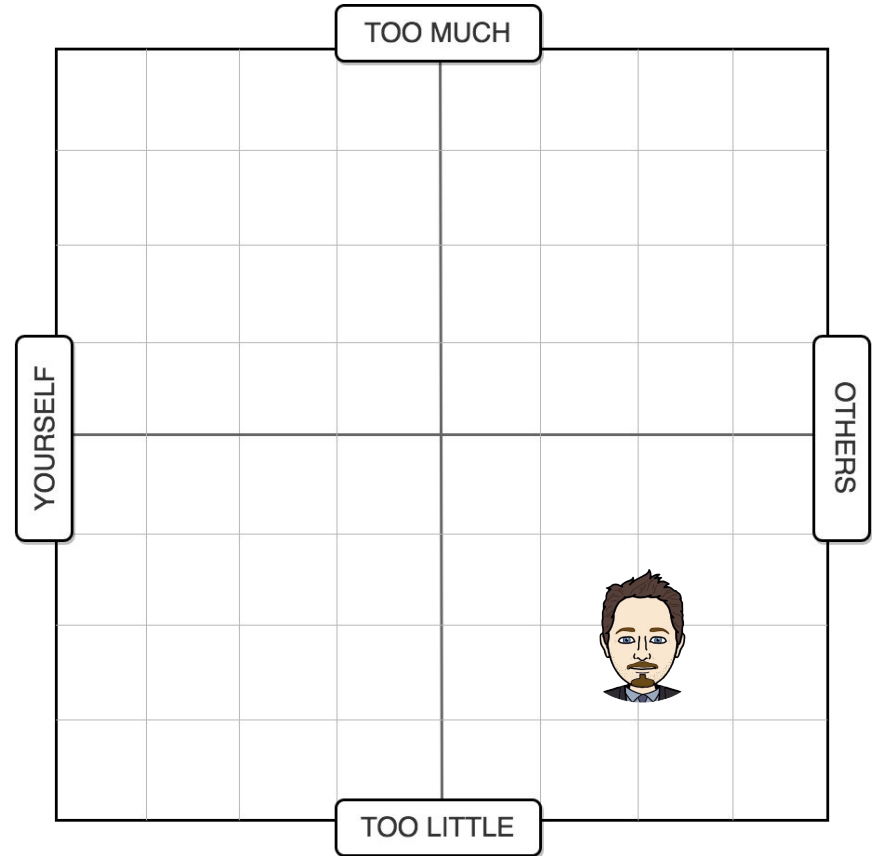
 @ducksnsquirrels @ezagroba #testbash

**Brian probably isn't working.**

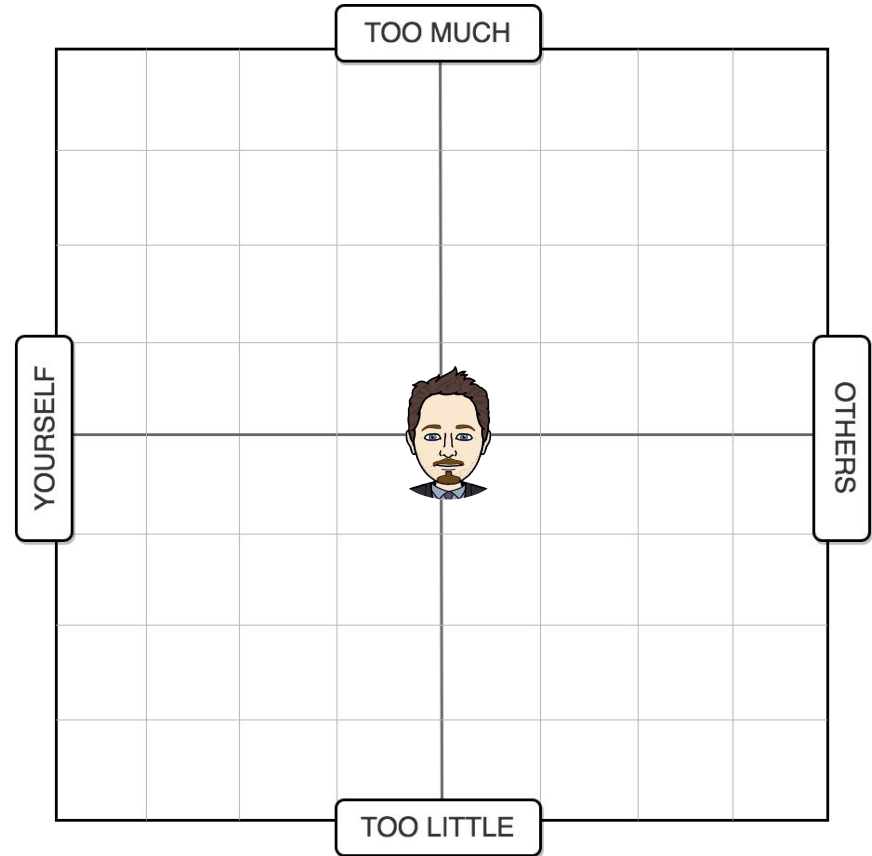


 @ducksnsquirrels @ezagroba #testbash

# Brian needs to meet team expectations.



# Brian needs to meet team expectations.



# Joanne



 @ducksnsquirrels @ezagroba #testbash

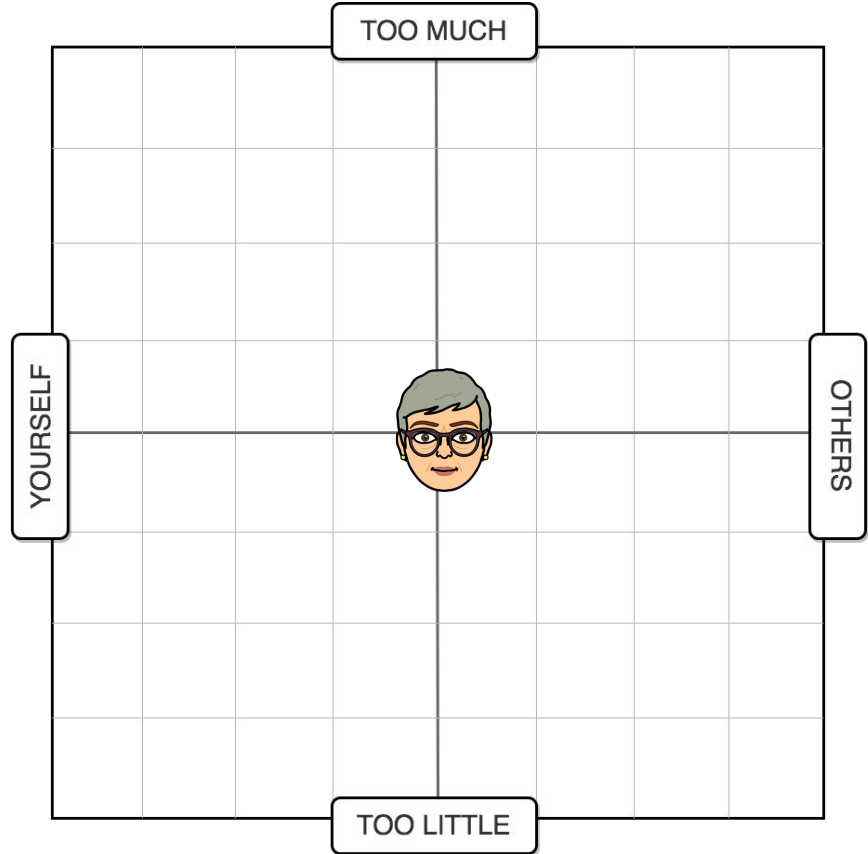


**Joanne stays balanced with time off.**



 @ducksnsquirrels @ezagroba #testbash

# Joanne stays balanced with time off.



# Staying mindful

- Stop multitasking.
- Let go.
- Take breaks.
- Respect boundaries.
- Treat someone how they want to be treated. Not how you want to be treated.
- Don't let outside struggles take over.



**Wrap-up**

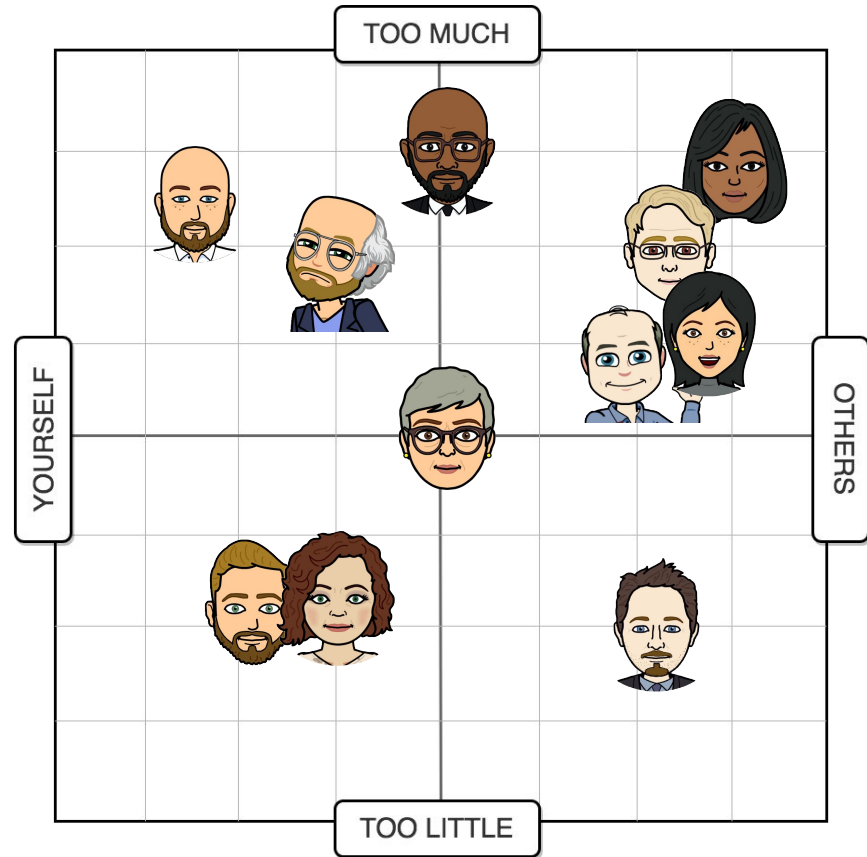
# If you weren't listening...

- Conserving energy
- Not everything is about you
- Staying mindful



# Chart yourself

- Where do you think you are?
- Where does your team see you?
- How do you see your team members?
- After evaluating, how can this help you and your team?



**That's All Folks!**

# Questions?

 @ducksnsquirrels @ezagroba #testbash

