

Elizabeth Zagroba: Context-Driven Software Tester

Email: me@elizabethzagroba.com

Twitter, Medium, & LinkedIn: [@ezagroba](#)

Website: elizabethzagroba.com

Work Experience

Mendix, Rotterdam, The Netherlands (low-code software platform)

Test Engineer

May 2018 – present

- Wrote feature and integration-level API tests using Python requests library & Postman
- Advocated for, amplified, and connected work within & among teams as servant leader
- Uncovered risks and information about the system through exploratory testing
- Evangelized for story refinement, three amigos, test reporting, & roadmap deadlines
- Point-person for three-month refactor and upgrade of 8-year-old crucial legacy product
- Argued for testing on a 5-to-12 person team with minimal-to-lots of experience

Medidata Solutions, New York, New York (clinical trial software platform)

Senior Test Engineer II

Nov. 2016 – Apr. 2018

- Coordinated communication and pair testing sessions with London and San Francisco product teams to establish API contracts for the integration of their products
- Paired with product expert to determine the viability of a product on tablets
- Wrote bi-weekly test reports to illuminate priorities and blockers to project managers
- Interviewed candidates for tester and development positions for multiple teams

Huge Inc., Brooklyn, New York (digital agency)

QA Analyst

April 2015 – Oct. 2016

- Explored applications and determined priorities between internal and external teams
- Investigated API endpoints and coordinated with offshore backend developers
- Evangelized about mind maps for mapping coverage and improving communication

New York Public Radio, New York, New York (listener-supported radio stations)

Quality Assurance Manager

Sept. 2011 – Mar. 2015

- Explored all changes to web, iOS, and Android apps from a 16-person team
- Tested cross-domain login, platform upgrades, iOS/Android apps for millions of users
- Managed JIRA database; became point person for existing backlog and writing tickets
- Trained and supervised interns and contractors to investigate possible bugs
- Triage requests from internal and external users and translated them to the team
- Evaluated designs for improved UX, continuity of content, and integration with CMS

Online Producer

Oct. 2009 – Aug. 2011

- Juggled competing priorities for four teams while reporting to five managers
- Coordinated testing and overhauled UX for donation form and social media integration
- Ensured content migration to new CMS; taught internal users new workflows

Selected Professional Development, Continuing Education, and Publications

Co-organizer: Test Craft Camp (unconference in the Netherlands)	2019 – present
Keynote speaker: Let's Test and Romanian Testing Conference	2018 – present
Peer conferences: DEWT, BREWT, ET19, MICST (Medidata)	2016 – present
TestBash speaker: United States, England, Germany, Netherlands	2016 – present
Let's Test speaker: Sweden and South Africa	2016 – present
Ministry of Testing Dojo contri: mind maps and closing stories	2016 – present
Rapid Software Testing training	2017
Agile Testing Days speaker, Germany and United States	2017 – 2018
Software Testing World Cup, 2nd place in North America	2016
AST: Conference, BBST Foundations and Bug Advocacy participant	2013 – 2015

Software Competencies

Python, JIRA, HTML, CSS, Javascript, GIT, Trello, Postman, Mendix, developer tools

Useful Skills

Context-driven exploratory testing, API testing, bug advocacy, usability testing, troubleshooting, time management, Agile (Scrum and Kanban), mobile app testing

University Education

B.A. in Mathematics, Summa Cum Laude	2005 – 2009
Colby College, Waterville, Maine	
Study Abroad at the University of Sussex, Brighton, UK	

Interests

tea, biking, gardening, Dutch, music, infrastructure, wordplay, podcasts, moonwalking