

Elizabeth Zagroba: Software Tester

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I do these everyday in my current role; I routinely coach others in these skills.

- Deliver relevant, timely, risk-based feedback about products within and among teams
- Explore an API via Python requests, Postman, or the Network tab and consider the response
- Describe the decisions I'm making, the things I'm noticing, and the directions I'm going while in a exploratory test session in a pair, mob, or interview
- Take notes to capture the details of what's being said, or what I'm testing/not testing and why
- Juggle competing priorities, explain the tradeoffs of picking up a new responsibility

I have done these in the past, I don't typically do them in my current role.

- Write bugs that capture the problem clearly enough for them to be picked up in my absence
- Mind map a feature to determine risks using the Heuristic Test Strategy Model
- Build things using Javascript, Java, CSS, HTML, Selenium, Mendix

I have jumped into these roles to fill a void.

- Project manager: schedule meetings, run daily standup, assign action items, keep conversation on track, include quieter participants, follow up with other teams to unblock work, reconcile JIRA/Pivotal Tracker/Trello with current status, coordinate work among multiple off-site teams
- Copywriter: craft error messages, release notes, and help text; catch poor spelling and grammar
- UX designer: compare new feature against oracle(s), identify empty/error states
- Developer: pair with a developer, review code, create an architecture diagram
- Champion: organize an agile guild, contribute to test guild, mob testing dojo, tech-wide presentations

I worked as a software tester with increasing levels of responsibility at these companies.

- Mendix [low-code platform] (May 2018 - present)
- Medidata [clinical trial software] (Nov. 2016 - Apr. 2018)
- Huge [digital agency] (Apr. 2015 - Oct. 2016)
- New York Public Radio [news & classical music] (Aug. 2009 - Mar. 2015)

I was selected to speak/give workshops on these topics in the past few years.

- Everyday Acts of Heroism: Romanian Testing Conference
- Mob Testing - Building Good Habits: European Testing Conference
- Writing Charters For Your Exploratory Test Sessions: Let's Test, TestBash Brighton
- Building Your Own Api Testing Framework: TestBash Netherlands, Nordic Testing Days
- Doubt Builds Trust: TestBash Germany, Agile Testing Days, Let's Test, Nordic Testing Days
- Succeeding as an Introvert: TestBash Philadelphia, Romanian Testing Conference, Dutch PHP Conference, Copenhagen Context, Quality Jam London, Agile Testing Days

I wrote these articles for the Ministry of Testing Dojo learning platform.

- Defining Story Completion As A Software Tester (2019)
- How To Use Mind Maps To Develop Clarity With Your Software Testing Strategy (2016)

I attended university: Colby College, BA in Mathematics (2005-2009)