

## **Elizabeth Zagroba: Leader, Questioner, Tester**

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### **Work Experience**

Mendix | low-code software platform in Rotterdam, The Netherlands

Quality Lead Oct. 2021 – present

- Stimulated and coached seven teams on engineering, product, and process quality

Senior Test Engineer (+ Team Lead from Apr. 2020) May 2018 – Sept. 2021

- Built skills in others through pairing, mob/ensemble, code review, and in mentor role
- Wrote feature-level API tests using the Python requests library; wrote spec in OpenAPI
- Advocated for, amplified, and connected work within & among teams as servant leader
- Uncovered risks and information about the system through exploratory testing
- Captained a 3-month refactor and upgrade of 8-year-old crucial legacy product
- Guided lean, iterative development on my team and through the Agile guild I facilitate

Medidata Solutions | clinical trial software platform in New York, New York

Senior Test Engineer I & II Nov. 2016 – Apr. 2018

- Coordinated communication and pair testing sessions with London and San Francisco product teams to establish API contracts for the integration of their products
- Paired with product expert for compatibility testing; paired with interview candidates
- Wrote bi-weekly test reports to illuminate priorities and blockers to project managers

Huge Inc. | digital agency in Brooklyn, New York

QA Analyst April 2015 – Oct. 2016

- Explored applications & determined priorities among internal, external, offshore teams
- Evangelized about mind maps for visualizing coverage and improving communication

New York Public Radio | listener-supported radio stations in New York, New York

Quality Assurance Manager Sept. 2011 – Mar. 2015

- Explored all changes to web, iOS, and Android apps from a 16-person team
- Tested cross-domain login, platform upgrades, iOS/Android apps for millions of users
- Managed JIRA database; became point person for existing backlog and writing tickets
- Evaluated designs for improved UX, continuity of content, and integration with CMS

Online Producer Oct. 2009 – Aug. 2011

- Juggled competing priorities for four teams/five managers; taught users new workflows

## Conference Speaking, Workshop Facilitation, and Organizing

|   |                |
|---|----------------|
| Co-organizer: Friends of Good Software (formerly TestCraftCamp)         | 2019 – present |
| Agile Testing Days speaker and program committee, Germany and USA       | 2017 – present |
| Peer conferences: DEWT, BREWT, ET19, MICST (Medidata)                   | 2016 – present |
| Ministry of Testing speaker: England, Germany, Netherlands, USA, online | 2016 – present |
| Let's Test speaker: Sweden and South Africa                             | 2016 – 2019    |

## Published Articles

|  |      |
|--|------|
| Ministry of Testing - How To Interview Like A Tester   | 2021 |
| Test Buddy - A Balancing Act: Finding a Place for Exploratory Testing                                | 2020 |
| Ministry of Testing - Stop Tuning Out and Start Tuning In  | 2020 |
| Ministry of Testing - Defining Story Completion As A Software Tester                                 | 2019 |
| Ministry of Testing - How To Use Mind Maps To Develop Clarity<br>With Your Software Testing Strategy | 2016 |

## Awards

|  |      |
|--|------|
| Excellence, voted by the 500+ person R&D department at Mendix          | 2020 |
| Collaboration, voted by 150+ person technology department at Huge Inc. | 2015 |

## Trainings & Courses

|  |             |
|--|-------------|
| Test Leadership & Advanced Test Strategy Workshops (Fiona Charles)   | 2020        |
| Python for Testers (Kristoffer Nordström)                            | 2019        |
| Getting a Grip on Exploratory Testing (James Lyndsay)                | 2018        |
| Rapid Software Testing (Paul Holland)                                | 2017        |
| Inspired Change Leadership (Selena Delesie)                          | 2015        |
| BBST Foundations (AST), Bug Advocacy (AST) , and Test Design (Altom) | 2014 & 2021 |

## Competencies & Skills

Python, Trello, developer tools, context-driven exploratory testing, agile, API testing, JIRA, Mendix, bug advocacy, usability testing, troubleshooting, time management, editing

## University Education

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|--------------------------------------|-------------|
| B.A. in Mathematics, Summa Cum Laude | 2005 – 2009 |
| Colby College, Waterville, Maine     |             |

## Interests

tea, biking, gardening, Dutch, piano, infrastructure, wordplay, podcasts, moonwalking