Ezekiel Kang

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WORK EXPERIENCE

Freelance Contractor **Remote**
Software Developer *February 2025 - Present*
- Developing a scalable backend using Laravel and MySQL, optimizing queries and database structures to handle large datasets efficiently.
- Implementing secure authentication and role-based access control using Laravel to enhance data security and user management.
- Integrating AWS S3 for efficient file storage and retrieval, reducing server load and improving application performance.
- Building interactive and responsive frontend components using Livewire and Flux UI, enhancing user experience with seamless UI interactions.

University of Southern California(USC) **Los Angeles, CA, USA**
Teaching Assistant - Afghan Pathways Program *Nov 2023 - Present*
- Assisted students using step-by-step tutorials and troubleshooting technical issues related to software and platforms, ensuring smooth learning experiences for all participants.
- Developed detailed content for user guides and resources for students on navigating the course software and platforms.
- Led weekly remote cohort sessions for 100+ students, leveraging tools like Notion, Google Sheets, and EdStem to track progress, troubleshoot tech issues, and improve learning outcomes in HTML, CSS, and JavaScript.

Kaiser Permanente **Riverside, CA, USA**
Project Manager - Data Analyst & Operations *Nov 2022 - Dec 2023*
- Developed training guides and documentation for automating data collection and reporting using Power BI and VBA., enabling the creation of comprehensive reports, matrices, and guides to ensure staff and vendors comply with new policies and regulations
- Collaborated with IT and operations teams to automate workflows, update web page information, and adjust the automated telephone greeting system to reflect real-time changes, improving operational efficiency and consistency.
- Managed external vendors for medical courier vehicle services, ensuring adherence to SLAs for timely repairs and vehicle availability, minimizing downtime and ensuring smooth operations across the organization.

EDUCATION & CERTIFICATIONS

University of California, Riverside **Riverside, CA, USA**
Bachelor of Science, Biological Sciences

The Odin Project **Remote**
Full Stack JavaScript Course
Covered topics: HTML, CSS, JavaScript, React, NodeJS, MongoDB, and other relevant technologies.

SKILLS & INTERESTS

Skills: Project Management, Data Analysis & Interpretation, Documentation and User Guides, Process Improvement, Stakeholder Management, Training & Mentorship, Operating Systems,

Interests: AI, Cloud Computing, CyberSecurity, Education, Software Development, UX/UI, Troubleshooting & Problem-Solving, PC Building, Games, Fitness, Music, Car Detailing