

EZEKIEL MOSE OGETO

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Expertise/Personal Profile

I am a finalist awaiting graduation from Kibabii University, **B.Sc Computer Science (CS)**. I possess good leadership skills, excellent communication, and live presentation skills across practical and theoretical platforms.

I have a strong self-initiative and able to work under minimal supervision with maximum output.

An honest person full of integrity and a good team player who is able to organize and participate in group tasks. I am open to learning new skills for both personal and professional progress and applying my experience in achieving the organizational vision and goals.

Career History/ Professional Experience

Year	Company/Institution	Work Involved
1 st September to 30 th November	Kenya Revenue Authority, Nanyuki, Kenya (attachee)	Customer Service Advisor (Marketing and Communication Department) <ul style="list-style-type: none">• Team Lead at the Marketing and Communication Department with the responsibilities of sending reports of customers served.• Ensuring customers' satisfaction and act as the communication channel for fellow colleagues to our seniors.• Support Revenue collection.• Handles complaints from customers and provides appropriate first contact resolutions to customers.• Ensures adherence to all quality requirements under ISO 9008:2015 and ensures adherence to the Service Charter.
15 th November 2019 to date	LinkedIn	Article Writer <ul style="list-style-type: none">• Published various articles on LinkedIn<ol style="list-style-type: none">i. https://www.linkedin.com/pulse/route-success-starting-company-ezekiel-mose/ii. https://www.linkedin.com/pulse/black-lives-matter-ezekiel-mose/?trackingId=pseE2L11SiOjRJTgAQDNpw%3D%3Diii. https://www.linkedin.com/pulse/ways-reducing-body-weight-ezekiel-mose/• Online writing and doing research on various subjects
September 2021 to November 2021	Kibabii University	Industrial Training <ul style="list-style-type: none">• Ten weeks of Industrial Training offered by the university, aimed to equip learners with industrial skills.• Repair and maintenance operations.

Education

YEAR	INSTITUTION	RELEVANT COURSE/ GRADES
28 th August 2018 to 6 th September 2022	Kibabii University	Bachelor of Science (B.Sc) Computer Science.
February 2014 to November 2017	Kebirigo High School.	Kenya Certificate Of Secondary Education (KCSE), B- (Minus).
January 2001 to December 2013	Sengereri Primary	Kenya Certificate of Primary Education (KCPE), 323 marks.

Skills

- Data Collection, data analysis and data cleaning
- Android application development
- Installation of hardware.
- Repair and maintenance practice.
- Troubleshooting of hardware failure.
- Upgrading of hardware to suit the new technology.

Other Skills

- Article Writing.
- Excellent oral and written communication skills.
- Proper Time Management.
- Customer Service.
- Problem-solving.
- Team Player.
- Able to work under minimum supervision.

Certificates & Awards

- Church Publishing and Communication Director for the Year 2021

Short Courses

- Introduction to Data Science
- Data Science with Python

Extracurricular Activities

- Developer Students Club
- Cultural Week Participation

Vision Statement

- To be part of services delivery team in an organization/company

Accomplishment

- Successfully developed service delivery android application for farmers.
- Successfully developed a booking vaccination android application.

Hobbies

- Online Exploration
- Taking Adventures

References:

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