

VALLEY PERFORATING CO	Customer Satisfaction Survey	
	10/24/13	REV 2

Date: _____

Customer: _____

Location: _____

Please rate the following factors based on the Valley Perforating Company's performance with your organization over the last 12 months.

Click the buttons that apply for rating.	QUALITY RATING														
	How important is this factor to your organization?					How is Valley Perforating performing?					How does Valley Perforating compare to other suppliers in performance?				
	Not Important		Very Important			Poor		Excellent			Poor		Excellent		
QUALITY OF MATERIALS AND PERFORMANCE	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
Overall Design Capability.															
On Time Delivery.															
Product Performance.															
Product Reliability.															
Inquiry to Responses—Sales Quotes.															
Response to Problems, Complaints, and Suggestions.															
Cost requirements.															
Overall Performance.															

How can Valley Perforating Company increase the overall satisfaction with the products provided?

Evaluation Performed By:

Name: _____

Phone: _____