Ezhilnilavan M

Contact

Address
Trichy, TN 620019

Phone
+91 6380520016

E-mail
mathivananezhil7@gmail.com

Skills

TECHNICAL SKILLS

C

C++

Python

SQL Server

My SQL

HTML

Front end
development

SOFT SKILLS

Communication skill

Team work

Active listening

Responsibility

Languages

English

Tamil

Experienced Software Trainee with expertise in software development and voice-based technical support at 63 Moons Technologies Limited. Proficient in C, C++, Python, SQL, and front-end development, A team player with excellent communication and a commitment to delivering quality solutions

Work History

2023-02 - 2024-12

C++ Developer Trainee

63MOONS TECHNOLOGIES, MUMBAI

- Documented bug fixes and other changes made to existing software programs
- Developed and tested software systems to meet customer requirements
- Assisted in troubleshooting issue with software installation, operation and configuration
- Collaborated with team members to ensure that all tasks were completed on schedule

Voice Process Executive – Technical Support

63 Moons Technologies Limited, Mumbai

- Handled inbound and outbound calls to assist clients with technical and software-related queries.
- Provided voice-based customer support, troubleshooting software issues over the phone.
- Guided users through problem resolution steps and ensured customer satisfaction.
- Maintained detailed logs of customer interactions and escalated complex issues when necessary.

Education

2019-01 - 2023-01

Bachelor of Engineering:

Electronics and Communication Engineering

K.Ramakrishnan College of Engineering - Trichy, TN
GPA: 85%

2018-01 - 2019-01

Higher Secondary Education

St. Little Flower Matric Higher Secondary School - Trichy, TN
GPA: 78.5%

2016-01 - 2017-01

Secondary School Education

St.Little Flower Matric Higher Secondary School - Trichy, TN
GPA: 94%

Coursework

- Honors Diploma in Computer Application (HDCA), Computer Software College, 04/02/17, 04/02/18
- Proficiency in C-CPP-DS Certificate From Rajesh Patekar Institute Of Software Engineering

Areas Of Interest

- Voice Process
- Software Developer
- App Developer

Projects

1.AGROW App:
- **Description**: Developed a cross-platform mobile app connecting farmers and consumers, ensuring fair pricing and reducing intermediaries.
- **Technologies**:
  Front-End: React Native,**Back-End**: Node.js, **Database**: MongoDB
- **Role**: Designed the front-end, developed back-end APIs, and managed the database.
- **Outcome**: Enhanced communication and transactions between farmers and consumers.

Training

- Design and development of programming controller for industrial applications with hands on training, K. Ramakrishna College of Engineering, Tiruchirappalli, 03/03/21, 03/19/21
- IoT of Machine Learning, VSB Engineering College, Karur, 03/06/20
- Proteus virtual system modeling, VSB Engineering College, Karur, 03/06/20

Projects and presentations

- 10th National level technical symposium ELETTRICO 20, Won second prize in project presentation., Salem, 01/28/20
- National Emerging trends in chemical and petrochemical, Presented a paper., Trichy, 09/20/19