




# Anthony Greeley

## Software Engineer

### Contact Information

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### Portfolio

[www.tonygreeley.com](http://www.tonygreeley.com)

### Skills

HTML/CSS/JavaScript  
Node.js  
MySQL  
Sequelize.js  
MongoDB  
Mongoose.js  
Express.js  
React.js  
TypeScript  
MacOS and iOS  
Apple Hardware Repair  
Pages, Numbers, Keynote  
Microsoft Windows  
Microsoft Office  
GitHub  
Test Driven Development  
Restful API  
Version Control

## Objective

Highly motivated individual seeking employment with a company that values their employees skills as well as embraces their individuality. Looking to become a javascript developer, in particular back end software development, as it is a key strength of mine and is where I hope my career takes me. Having worked in tech support for various companies over the past 13 years has given me a foundation for it. Problem solving with creative solutions has proven to be a valuable skill to help me excel in software development.

## Employment Experience

### Apple Inc - Chicago IL

Genius, Family Room Specialist, Specialist

2010 - Present

- MacOS/iOS software troubleshooting
- Mac and Mobile hardware repair
- Employee training facilitation for new hired employees
- Employee development/training
- Creative thinking to diagnose issues
- Extensive knowledge of internal apple tools/systems
- Efficient in building rapport with customers and coworkers
- Provide custom solutions to fit individual customer needs

### Verizon Wireless - Chicago IL

Retail Sales Representative, Data Champion

2006 - 2010

- Facilitation of advanced device workshops
- Development of coworkers in their roles
- Assisted with sales goals and plan implementation
- Custom solutions based on individual customer needs

### Cingular Wireless - Schaumburg IL

Retail Sales Consultant, Acting Manager

2000 - 2006

- Helped customers with products and services
- Order, receive, and reconcile inventory
- Planned and prepared store meetings/weekly schedules
- Resolved conflicts for customers and employees
- Payroll and advanced administrative responsibilities

## Education

Northwestern University School of Professional Studies, Cert

Aug 2018 - Mar 2019

Colorado Technical University Online

2008

Wheaton Warrenville South High School

1996 - 2000

## References

### Mark Thompson

Trilogy

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### Sue Lippa

Trilogy

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### Miguel Caballero

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