

Gregory L. Wiggins

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EXPERIENCE

TechDirect24

2011 - Present

Creative Technologist/Customer Experience Officer

Design training materials, marketing materials, logos, presentations, digital signage, whiteboard animation, videos, etc. following client's brand guidelines. Web Development, Remote Technical Support, On-site Support and Business development.

PRISM International, Inc., a Talent Dimensions Company

2013 - 2020

Graphics Specialist/Technical Support

Designed customized training materials, marketing materials, conference materials, logos, presentations, whiteboard animation, voiceover, etc. following internal and client's brand guidelines. Provided technical support for office personnel and Webex webinar trainings.

TechDirect247

2011 - 2013

Founder

Interviewed, hired and trained employees to provide technical support for GeekSquad members. Created training materials, YouTube videos, conducted meetings and trainings via AdobeConnect. Provided technical support to members needing assistance with Windows, Mac, Microsoft Office products, virus removal, networking, printing, etc. Business development.

SupportSpace

2011 - 2011

Technical Support

Provided technical support for GeekSquad members needing assistance with Windows, Mac, Microsoft Office products, virus removal, networking, printing, etc. Provided technical support for Microsoft AnswerDesk and Kaspersky Virus Removal.

Computer Haven

2011 - 2009

Managing Partner

Provided technical support for customers needing assistance with Windows, Mac, Microsoft Office products, virus removal, networking, printing, etc. Created marketing materials, web development, acquired new business.

EDUCATION

Morris Brown College

Atlanta, GA

1984 - 1986

Computer Science

SKILLS

Windows XP - 10 | Microsoft Office 365 / Suite | Adobe Creative Suite | MAC OSX | HTML | Marketing & Design

Technical Support | Social Media Development | Business Development / Start Up | Management