Shylee Ezroni

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SKILLS

PROGRAMMING
Languages:
• Python • Flask • R • RShiny • SQL • Java • Spring Boot • Bash • Unix • LaTeX
Software:
• Cloud Foundry • Bosh • Git • Qpid • Jenkins • Prometheus/Grafana

SPOKEN & WRITTEN
Native fluency:
English, Spanish, Hebrew
Reading/Writing fluency:
French

EXPERIENCE

JPMORGAN CHASE & CO. | Software Engineer, Cloud SRE, Data Lead
June 2017 – Present | Jersey City, NJ

- Shaped leadership priorities by piloting, automating, and presenting reports measuring Cloud Platforms User Experience
- Created JIRA service desk bot, automating ticket interactions resolving more than 20% of tickets without team intervention
- Spearheaded several applications for the 2018 JPMC Cloud Interns: web-apps streamlining multiple communication channels with users and a directory for projects developed by all technology interns
- Transformed communication with users by developing and supporting cloud native web-apps that increased reach and transparency of platform announcements and reduced escalations
- Developed automation scripts to monitor over 50 cloud foundry environments and micro-services to reduce outage impacts
- Escalation point and SME for several services offered on the private cloud such as Apache Qpid and PCC Gemfire
- Led Agile ceremonies as Scrum Master and aided in completing stories by facilitating cross-team relationships

YALE CENTER FOR ENVIRONMENTAL LAW & POLICY | Data Programmer
January 2017 – May 2017 | New Haven, CT

- Created the ETL pipeline in R for the Environmental Performance Index, a biennial report that ranks the environmental sustainability of 180 countries to enable policy makers worldwide in establishing targeted environmental policy goals

YALE HISTORICAL LINGUISTICS LAB | Analytics Research Assistant
October 2016 – May 2017 | New Haven, CT

- Developed a data pipeline in R to process and analyze large scale linguistic data sets, resulting in identification of genetic compositions and significant correlations thus accelerating phylogenic research

LEADERSHIP & VOLUNTEERING

JPMORGAN CHASE & CO.
June 2018 – Present | Jersey City, NJ

- Tech Connect | Leadership program aiming to empower the next generation of leaders and drive innovation through tech
- Force for Good | Careers through Culinary Arts | Team Lead | CRM Solution
- Force for Good | International Rescue Committee | Developer | Logrframe web-app
- Girls Who Code | Mentored 20 young women on career goals and web development

EDUCATION

YALE UNIVERSITY | Masters in Statistics
Aug 2016 - May 2017 | New Haven, CT

WENTWORTH INSTITUTE OF TECHNOLOGY | BS in Applied Mathematics
Minor in Media, Culture & Communications | Aug 2013 - Aug 2016 | Boston, MA

CONFERENCES & PRESENTATIONS

BROAD INSTITUTE | Evolutionary Genomics Research
"Identifying leading gene expression features to determine SNPS causative of disease"

- ABRCMS 2015, Seattle | Poster Presentation Winner
- ASBMB Northeast Regional Symposium | Poster Presentation