# Ezuma, Adaeze

**Bottle Concierge/ Hostess.** 

54
Alpha Beach Road, Agungi.
Lekki.
(234) 8153172097
adaezeezuma16@gmail.com

#### **EXPERIENCE**

# **WOG Empire**, Lekki/Abuja — Personal Assistant.

MARCH 2023- FEBRUARY 2024

Responsible for scheduling meetings, taking notes and dealing with correspondence with clients. Answering phone calls, as well as organizing events on behalf of my manager.

# **Ogeez foods**, Akoka — Sales Supervisor/Manager.

FEBRUARY 2023 - AUGUST 2023

Responsible for supervising employees engaged in sales, taking inventory, reconciling cash receipts. Monitor sales to ensure that customers get satisfactory services.

### **HOV Lounge**, Lekki — Bottle Concierge.

AUGUST 2022 - MARCH 2023

Responsible for providing specialized customer service to patrons who order an entire bottle of premium wines and liquor, elegantly pour drinks for guests at parties and events.

# **Truth Beach Club,** Victoria Island, Lagos. — *Hostess/Hostess Manager.*

JUNE 2021 - SEPTEMBER 2022

Responsible for ensuring the guests feel welcomed and important, making reservations, taking phone calls, providing menus, and preparing sitting arrangements. Generally, to make guests comfortable.

#### **EDUCATION**

# **University of Lagos, Akoka,** Lagos, Nigeria — B.Sc.

NOVEMBER 2017 - JANUARY 2024

Bachelor of Science in Cell Biology and Genetics.

#### **SKILLS**

Social Media handling.

Detail Oriented.

Problem solving.

Email Marketing.

Supervision.

Efficient Time management.

Communication and interpersonal skills.

Customer Service skills.

Web Development (Current).

#### **AWARDS**

Best Graduating Student in English Language at Baptist Girls Academy, 2016.

Employee of the month for 2 months at Truth beach club, Lagos..

#### **LANGUAGES**

Fluent in English.

Conversant in Yoruba.