CURRICULUM VITAE (C.V)

Personal information.

Name: Faith Jepkemoi Chepkonga

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Profile.

I am a dedicated Cybersecurity professional and Information Technologist with current hands-on skills in areas such as SOC operations, SIEM, vulnerability assessment, and incident response. I possess excellent communication skills, adapt quickly to new environments, and apply both practical and theoretical expertise to solve complex challenges in dynamic and fast-paced settings.

LAB CHALLENGES PROJECTS.

Microsoft Entra Lab Challenges Summary

Gained hands-on experience in identity and access management using Microsoft Entra ID, Azure AD, and the Azure Portal. Configured user settings, implemented Self-Service Password Reset (SSPR), enforced Conditional Access policies, and managed admin roles with Privileged Identity Management (PIM). Demonstrated skills in enforcing Zero Trust security, enhancing secure access, and protecting privileged accounts through Just-in-Time (JIT) role activation and policy testing.

Education Background.

2017-2022: Bachelor of Science-Information Technology-University of Kabianga. Second Class Honours (Upper Division).

2013-2016: Kenya Certificate of Secondary Education (K.C.S.E)-Sacho High School.

2005-2012: Kenya Certificate of Primary Education (K.C.P.E)-Sosion Primary School.

Professional Qualifications.

May 2025: Security, Compliance and Identity Fundamentals –MICROSOFT CERTIFIED

November 2024: Cyber Threat Management – CISCO – Cyber Shujaa Program

July 2021: (I) Huawei Company Limited-Talent HCIA-Cloud Computing V4.0 –Course. Online (ii)CISCO NETWORKING ACADEMY- CNA Introduction to Cyber Security- Kenyatta University.

Oct 2020-Mar 2021: Security and Networking Fundamentals. Microsoft Technology Associate.

Feb 2019-Mar 2019: The Fundamentals of Digital Marketing. Google Digital Skills for Africa.

November 2017: Google Developers Group (GDG). Kisumu County.

Experience.

Cyber Shujaa Program: USIU -AFRICA

April 2025 – Present: SOC Analyst Trainee

Role: Apprenticeship

Certified in Microsoft SC-900 & SC-200:

Skilled in identity, compliance, and Zero Trust principles with hands-on experience in threat detection, incident response, and security monitoring using Microsoft Sentinel, Defender XDR, and KQL.

REMOTE JOB

August 2023 to January 2025: SyncFusion -Software Services Limited -Kenya

Role: Software Renewal Specialist.

- 1 .Successfully conducted research on technical infrastructure and Business Compliance as directed by Director of business
- 2. Was able to review customer data in Bold desk, Updating information as necessary to ensure cross platform accuracy and consistency.
- 3 Managed the review of documents and records for upcoming renewals, addressing anomalies and escalating where needed.
- 4. Monitored internal compliance tickets, following up to address untouched Opportunities.
- 5. Oversaw research regarding customer license and usage details for Renewal and compliance.
- 6. Reviewed and analysed 20 to 30 internal reports daily for accuracy, proposing recommendations where needed.

January 2021 to March 2021: Baringo County Government (ICT Department)

Role: Student Trainee

Worked as part of a proactive team of support staff responsible for delivering and providing the very highest level of technical support and customer service to internal staff.

Duties:

- Network troubleshooting and configuration.
- Hardware and software installation.
- Servicing computers and its peripherals.
- Configuring emails to new users.
- Website management and maintenance.
- Networking.

Other Duties. Technical writing of County Projects including the SPV project for ECDEs across the county. Participating in dispatch of computer and laptops to technical institutions during Ajira projects.

Skills.

Hardware and Software Skills, Networking, System and Database Administration.

REFEREES

1. MRS. SANGEETHA STANLEY,

Manager Sales Coordination and Audit,

SYNCFUSION

Contact: +1(919) 924-5891.

Email: sangeethas@syncfusion.com

2. MR. MOSES WAFULA,

Lecturer, UNIVERSITY OF KABIANGA,

Contact: +254 715 927607

Email: moseswafula@kabianga.ac.ke

3. MR KEN KENEI,

Information Technology Officer,

BARINGO COUNTY GOVERNMENT

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