

# MTN 3CX Survey— To be filled by the body of elders.

Name of Cong or group: \_\_\_\_\_

Date: \_\_\_\_\_

Circuit no.: \_\_\_\_\_

Please fill out the survey to help us know how you are benefiting from the use of the 3CX audio and or the Zoom conferencing tool. Kindly submit your response to your circuit overseer by **May 9, 2021**. *Thank you!*

1. How do you conduct your meetings and field service?
  - Zoom only.
  - Zoom audio via IDD calls to a US line?
  - 3CX audio integrated with Zoom using VB cable App.
  - 3CX audio conferencing only.
  - Tigo to Tigo local conference.
  - MTN to MTN local conference.
  - Voda to Voda local conference.
  - Meeting in small groups.
  - Others ways? Explain.
2. How many publishers and interested ones in total connect to your meetings using...?
  - Zoom only.
  - Zoom audio via IDD calls to a US line?
  - 3CX audio integrated with Zoom using VB cable App.
  - 3CX audio conferencing only.
  - Tigo to Tigo local conference.
  - MTN to MTN local conference.
  - Voda to Voda local conference.
  - Meeting in small groups.
  - Other ways.
3. Which Zoom account is your Congregation using...?
  - The Organization's Zoom account
  - Personal Zoom account
  - None
4. How is your Congregation using the **MTN 3CX** Audio conference system...?
  - Solely depend on it for all our meetings and field service.
  - Only as a backup for zoom.
  - Stopped using the 3cx. Why?
  - Not using 3cx. Why?
5. If you are having challenges with the 3CX, what steps have you taken...?
  - Contacted our circuit overseer and received help from LBD field reps.
  - Contacted our circuit overseer, but not received help from LBD field reps.
  - Not yet contacted our circuit overseer or the LBD field reps.
6. What is your Congregations **tested backup plan** in case your 3CX temporarily goes off?

Please Note: We have LBD field reps in the our cong. So we did not contacted C.O but received help.