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- » Low fees
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Fee changes (and members are the winners, again!)

In 2017, the EISS Board removed most of the transaction fees charged direct to members. From 1 July 2018, fees have also been removed for partial withdrawals paid to another super fund, and family law related processes. This means that the only administration fees charged to members are administration costs for the EISS Income Stream product, which remains at 0.4% of assets (with a maximum of \$800 pa).

Annual member statements

The Scheme's annual review for 2018 is underway, and member benefit statements are expected to be sent to members in early September. So that your statement can reach you, please ensure that your contact details are up-to-date (including your email address and mobile phone number). These details can be updated via your personal website record or by calling the EISS Helpline on **1300 307 844**.

A reminder too that your new statement may show a lower death benefit than your 2017 statement – this is because the government has removed the ability of super funds to claim anti-detriment tax deductions (for contributions tax paid by a deceased member), which EISS had previously passed on to members as part of their death benefit amounts.

Investment Update

The latest investment returns can be found on the EISS website at www.eiss.superfacts.com.

For the 2017/18 year, the investment returns (after tax and investment fees) were:

| Investment Option | 2017/18 year | Last 3 yrs | Last 5 yrs |
|----------------------|-----------------|------------|------------|
| High Growth | 12.41% | 9.48% | 11.55% |
| Balanced Growth | 9.64% | 7.65% | 9.44% |
| Conservative Growth | 5.46% | 4.97% | 5.78% |
| Cash | 1.48% | 1.61% | 1.83% |

For comparison, the SuperRatings median fund return for the 2017/18 year was 8.8%.

For <u>account-based pensioners</u>, the investment returns for the 2017/18 year (including tax rebates) were:

| Investment Option | 2017/18 year | Last 3 yrs | Last 5 yrs |
|----------------------|-----------------|------------|------------|
| High Growth | 13.92% | 10.35% | 12.53% |
| Balanced Growth | 10.88% | 8.50% | 10.33% |
| Conservative Growth | 6.07% | 5.60% | 6.39% |
| Cash | 1.76% | 1.91% | 2.16% |



STREET ADDRESSLevel 1, 70 Pirie St
Adelaide SA 5000

POSTAL ADDRESS GPO Box 4303, Melbourne VIC 3001 If you want more information about the investment option you are in, please call the EISS Helpline on 1300 307 844 and speak to an adviser. They can take you through the things that you should be thinking about when choosing an investment option. There are no fees to change your investment option.

Beneficiary nominations - think of your loved ones

A reminder to all members – in the event of your death, the Trustees of the Scheme are not obliged to follow the terms of your will when deciding who receives your EISS death benefit. (The terms of your will may be considered but are not binding on the Trustee.)

The simplest way for you to specify who is to receive your death benefit is to make a valid binding death benefit nomination and keep it up-to-date. A valid nomination lasts for three years (unless you amend it earlier), and we also send a reminder to you when your current nomination is due to expire. In the absence of any such nomination, the Trustee will determine the final recipient of the benefit. (Special conditions apply for Division 2, 3 and 4 members.)

If you wish to make a valid nomination, download a 'Binding Death Benefit Nomination' form from the Scheme website (look under 'Forms and Publications'). follow the instructions carefully, and return the original form to us in the post (this is a legal document so unfortunately we cannot accept forms by email or fax). If you would like a form sent out to you, please call 1300 307 844. It only takes a few minutes – but may save your loved ones from some added stress during a difficult time.

Insurance updates

From 1 July 2018, spouse members of EISS can apply for death and total and permanent disablement (TPD) cover. The cover offered is a fixed dollar value per unit (similar to the insurance for retained members), with premiums paid from the spouse's account balance.

All applications for spouse insurance will require the spouse member to provide evidence of good health and will be subject to acceptance by the Scheme insurer. For further details, please refer to the 'Accumulation Scheme (Spouse) – Insurance Benefits' flyer on the website. If you want to open up an account for your spouse, call our Helpline on 1300 307 844.

Accumulation Scheme members are now able to cancel their insurance cover altogether if they wish. (Previously members were required to have a minimum of Level 1 cover.) Should you wish to cancel your cover, please download and complete the 'Adjusting your Insurance Cover' form on the Scheme website.

Please note that if you cancel your insurance, and then reapply for cover in the future, you will need to undergo a health assessment by the Scheme insurer.

How much insurance do I need?

Accumulation Scheme members are able to choose their level of death and total and permanent (TPD) insurance cover. The 'default' level of cover (which most members have) is set with all members in mind and may not be sufficient for your personal circumstances. So, how do you work out how much cover you need?

There are lots of websites around which talk about this issue. but generally insurance would bridge any gap between how much income your family would need in order to maintain their current standard of living, and the accessible sources of income if you were not able to work (or worst case, no longer around).

• How much income would your family need?

- > Are you paying off your mortgage, credit card, or other debts?
- > How much are your family's general living expenses (including bills, home maintenance, childcare, education and other costs)? (TIP – use the Budget Planner tool on the EISS website as a guide)
- > Do you have emergency funds for medical, rehabilitation or funeral costs, if the worst should happen?

• How would you replace the lost income if you were to die or become disabled?

- > Can you access superannuation, shares, savings and existing insurance policies?
- > How much paid leave do you have?
- > Would you be entitled to government benefits or workers compensation if you get injured (although this may reduce income benefits from super).

It's also important to adjust your insurance cover as your lifestyle changes, eg. having a new baby, taking out (or paying off) a mortgage, and so on.

To find out about your EISS insurance options, please call the Scheme Helpline on 1300 307 844.

GENERAL INQUIRIES 1300 307 844

TRUSTEE OFFICE (08) 8224 6400

(08) 8224 6499

inquiries@electricsuper.com.au

www.eiss.superfacts.com









Commencement of First Home Super Saver Scheme and Downsizer Contribution Scheme

The **First Home Super Saver Scheme** (FHSSS) commenced on 1 July 2018 and will allow first-home buyers to save for a deposit inside their superannuation account. Voluntary contributions (either pre-tax or post-tax) made from 1 July 2017 of up to \$15,000 a year (\$30,000 in total) are eligible to be withdrawn along with deemed earnings in order to help fund a deposit on their first home. (Remember that the usual contribution caps still apply.)

The FHSSS will largely be administered by the ATO, who will calculate the balance of the notional FHSSS 'account' and authorize release and payment of monies out of member accounts.

The Downsizer Contribution Scheme has also commenced from 1 July 2018. If you are aged 65 years or over and meet the eligibility requirements, you may be able to make a downsizer contribution into your superannuation of up to \$300,000 from the proceeds of selling your home.

Consolidate your super online!

Consolidating your super means you could be saving yourself fees, as well as simplifying your super savings. It's easy to transfer your other super into EISS – you can do it online today; no forms or hassles.

You'll need a few details from your other fund – such as the fund name and ABN, and your membership or account number in that fund. (Your old benefit statements should have these details.)

Then sign in to your personal EISS record and go to the 'Contributions' > 'Rollovers/Transfers in' page. Under 'Rollover your super now, no forms, no fuss', select 'Online rollover request' and follow the steps. Click Submit, and you'll receive a receipt number and confirmation details of the request.

We'll let you know when your rollover request is complete (usually about three business days), and you'll also be able to see your rollover history at any time by signing in to your online account.

Have you had your super check-up?

EISS has frequent appointment days at SA Power Networks (Keswick & Marleston), ElectraNet and AGL, and we also visit most metro and regional work sites at least once every 12 months. Depending on your life stage, you can discuss how your EISS benefits fit in with your retirement plans, or how you can maximise your super benefits leading up to retirement, or changes to your contributions or insurance. We encourage members to have regular super 'checkups' (even for quick queries) to keep their EISS plans in good health!

To find out when we will be at your work location next, or to make an appointment at our offices, please email inquiries@electricsuper.com.au or call **08 8224 6400**.

We want to hear from you

From the stories we hear, a lot of people ask payroll, or HR, or their mates about super. Why not call the people who run the EISS?

If you have a question on how your benefits work, or whether you can get paid while you're off sick, or whether changing your contributions will reduce your benefits, or anything like that, ring the Trustee Office on **08 8224 6400.**

If you want to update your address, or find out how to log on to the website, or be referred to a financial planner, ring the Helpline on **1300 307 844**.



WE'RE HERE TO HELP... CONTACT US!

For more details on the Scheme visit our website **www.eiss.superfacts.com** or contact the Scheme's Helpline by phone on **1300 307 844** (during weekdays from 8.30am to 5.30pm) or email on **inquiries@electricsuper.com.au**

Free financial advice over the phone

Ring the Scheme to get financial advice on:

- Contributing to super
- The right investment strategy for you
- The insurance needs of you and your family

This is at no cost to you, other than your time. Call **1300 307 844** during business hours.

Visit our website www.eiss.superfacts.com for information about the Scheme including:

- Details of how your benefits are calculated
- Investment strategies and choices available to you, include past investment returns
- Insurance benefits available to you
- Forms and publications
- Access to newsletters and annual reports

Login to your account and see your personal superannuation details:

- See your investment strategy
- Check your transactions and current benefits
- Check your level of death and disablement insurance
- Change your address and phone details
- Advise your Tax File Number
- Arrange for some financial advice
- Contributions paid during the year (including concessional contributions

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