



FILIP JANEV

BSC IN COMPUTER SCIENCE

CONTACT

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✉ fjanev996@gmail.com

📍 Republic of Macedonia

EDUCATION

2014-2018

UNIVERSITY OF GOCE DELCHEV

- SHTIP

- Bachelor of Computer Science

SKILLS

- Project Management
- Customer Service
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

LANGUAGES

- Macedonian (Native)
- Croatian (Native)
- English (Native)
- German (Basic)
- Spanish (Basic)

BIO

Bachelor of Computer Science with a strong technical background and a passion for all things tech. Over the years, I've honed my skills through various online projects and roles. My expertise includes technical/admin support, client onboarding, database maintenance, troubleshooting, and workflow optimization. I'm always eager to take on new challenges and continue growing in the tech industry.

WORK EXPERIENCE

Linkflow.ai

Feb 2024-Jul 2024

Link Operations Associate

- SEO
- Link Building Campaigns
- On-Page Optimization

AppHub

Jun 2022-Jun 2023

Product Support Analyst

- Technical Support, Testing and Troubleshooting
- Feedback and roadmap development
- Shopify (Test Stores & Demos)
- Debugging

EverBright, LLC (formerly known as Sighthen, Inc.)

Jul 2020-
PRESENT

Customer/Technical Operations Specialist

- Client onboarding, database maintenance, configuration
- Update partner accounts
- Diagnosis, troubleshooting customer-facing issues
- Workflow and SOP maintenance

Sample Solutions BV

Data Processor

Apr 2019 - Jul 2019

- Processing of customer orders within the agreed delivery time
- Conduct ad-hoc data analysis to characterize and evaluate various data sources and data streams and combine them into our online platform
- Data collecting

REFERENCES

Upwork
[Profile](#)

LinkedIn
[Profile](#)



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Upwork

[Profile](#)

LinkedIn

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WORK EXPERIENCE

● NN.07

Nov 2021-Nov 2023

Content Editor

- Content editing and updating
- Backend configurations and optimization

● BMAT

Feb 2020 - Feb 2022

Music & Audiovisuals Data Editor

- Data editing
- Data Research
- QA Checks & FP (False Positive) checks

● LigaLive.net

Jul 2019-Nov
2020

Webmaster Support & Soccer Editorial

- WordPress backend support
 - Editorial Work (Soccer research and writing)
 - Video editing (Animoto)
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