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A Use Case Framework for Intelligence Driven Security Operations Centres

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So … what's a Use Case?

What we will talk about

- Context – background and history
- Our solution - “Use Case Framework”
  - Granular walkthrough of each step
- The benefits
- From “huuu?!?” to “yeah!!!”

Whoami

- Angelo Perniola, Sr. RSA ACD Consultant
  - 10 years of Information Security
  - Ex Italian Army Officer; in love with basketball, triathlon and infosecurity

- David Gray, Practice RSA ACD Consultant
  - 8 years of Information Security
  - Ex Royal Air Force Malware Team Leader
- The work presented today is based on experiences of the **whole RSA ACD team**

Context


EMC²
PRODUCTS & SOLUTIONS
STORE
SERVICES
SUPPORT
COMMUNITIES
EMC+
« ADVANCED SECURITY OPERATIONS CENTER
CONTACT SALES
SHARE
LIVE CHAT
RSA ADVANCED SOC USE CASES
RSA ADVANCED SOC USE CASES
Modular design lets customers choose the full solution incorporating SIEM, network forensics, and endpoint malware

Use Case Framework at a glance

Objective → Threat → Stakeholders → Data Reqs. → Logic → Testing → Priority → Output

Use Cases 1.0 (or 0.1-beta ☺)

- End to End solution framework
- More Granularity
- Incorporates all information required to Create, Monitor and Test a Use Case (not only alerts/reports!!!)
- Puts together Detection AND Response
- Able to reflect the detection logic from different technologies/vendors

Objective

- Why we need the Use Case and what we want to accomplish
- Along with Threat, this is of major importance to a Manager
- Improves Effectiveness of SOC by targeting resources

Threat

- What we want to Defend against
- Should identify some scenarios we are looking to detect
- Give background to why the Use Case has been created

Stakeholders

- Stakeholders are not necessarily the owners of the Use Case
- They are analysts involved in detecting threats and responding to incidents
- Any external parties should be incorporated
  - IT OPS
  - Law Enforcement Contacts
  - MSSP's

SOC Manager/ CISO

Incident Coordinator

L1/L2 Analyst

Data Requirements

- The raw Log/Packet/Flow/Endpoint Data sources that are required to be able to detect our Threat
- Consultation with local Content Team is key
- External feeds should be incorporated:
  - Threat Intel (e.g. RSA Live, Open Source/Commercial …)
  - Context (CMDB, VIP list, change requests, …)

Logic

```
alert TCP any any -> any any (msg: "Possible Q 2.x session authentication attempt";
flags: AP*; content: "|0100 0000 0100 0000 0100 0000 0000 0000 0000 0000 0000 0000 1100
0000|"; depth: 30; sid: 1000004;)
alert TCP any any -> any any (msg: "Possible Q 2.x session authentication completion";
flags: AP*; content: "|0500 0000 0500 0000 0500 0000 0000 0000 0000 0000 0000 0000 1100
0000|"; depth: 28; sid: 1000005;)
alert TCP any any -> any any (msg: "Possible Q 2.x session authentication completion";
flags: AP*; content: "|0700 0000 0700 0000 0700 0000 0000 0000 0000 0000 0000 0000|";
depth: 28;)
```

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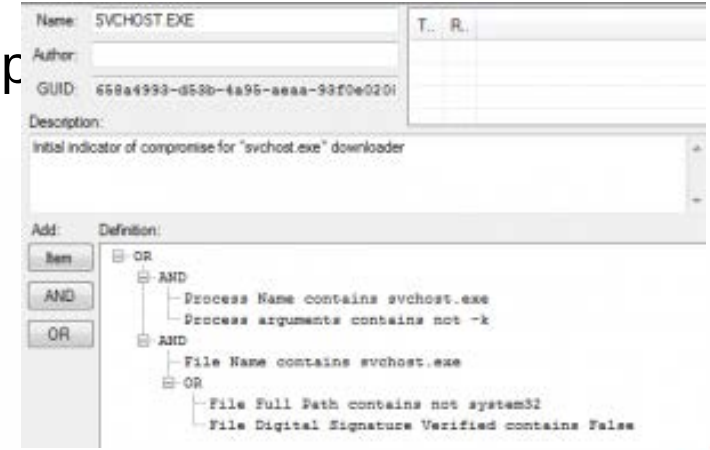
```
rule TestRules
{
   meta:
      version="v0.2"
      date="2012-08"

   strings:
      $magic = { 4d 5a }
      $str1="where -n skips password" nocase wide
      $str2="%s\test.pwd"
      $str3="Unable to open target process: %d, pid %d"
      $str4="Error 6: 0x%08x"
      $str5="Target: Failed to load SAM functions"
```



Logic [cont.]

- Example (high level):
- Example (technology dependant):

Event ID	Details
service	Port 21 (FTP) or PORT 80 (HTTP)
ip_src	NOT IN list of authorized IP Addresses
Data Pattern	Port 21 AND “put” followed by Port 80 AND “get”
Threshold: 1 in 10 Minutes	

```
    DEFINE
    U as U.service = 21 AND 'put' = any (U.action),
    D as D.service = 80 AND 'get' = any (D.action)
);
```

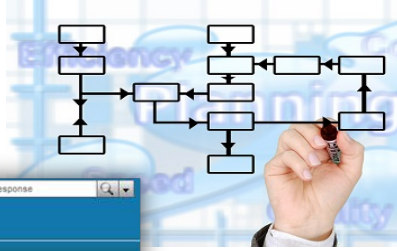
Testing

- How we know the Logic will produce a (reliable) alert
- Key to validating the Content Rules
- Should be tested first in a QA environment before being tested on a live network (with benign traffic)
- Results should be fed back into the Logic to ensure the greatest degree of confidence is achieved

Priority

- Provides guidance to SOC Analysts
- Dependent upon policies and business requirements
- Any changes to Priority as a result of asset value should be considered
  - i.e An Active Directory Server would have a higher priority than that of a User's workstation

Output



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RSA Security Operations Management

Preferences Reports Help Logout Search: Incident Response

Security Operations Management | Enterprise Management

Dashboard: SOC Manager — Welcome, Jim SOC Manager

Security Alerts by External Destination

Security Alerts by Facility

Incident Metrics — Incident Status Count

Threat Metrics — Incidents by Threat Categories

Impact Metrics — Incidents by Business Impact

Trend for All-Queues — New Incidents by Week

Security Tools Efficacy

All Active Data Breaches

Breach ID	Date of Breach	Breach Name	Breach Type - old	Breach Status
DB-205869	10/1/2013 12:00 AM	PHI Data Breach	Unauthorized Access Unauthorized Disclosure	New
DB-205533	10/3/2013 10:30 AM	PII Disclosed	Unauthorized Disclosure Hacking or Malware	New

Page 1 of 1 (2 records)

Declared - Incidents

Incident ID	Incident Summary	Priority	Threat Category	Threat Valid	Incident Status
INC-205515	Zip Files Sent Outside US grouped by source IP:192.168.5.189 and destination IP:80.80.208.193	P-0	Social Engineering	Yes	Escalated

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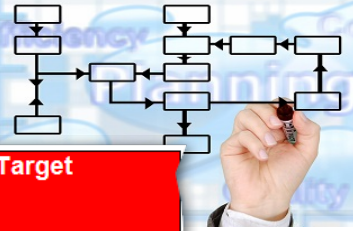
Workflow/Procedural Steps



SecOPs Incident Response Task ID	Step Number	Task Name	Description	Required / Optional	Target
IT-0010	0.10	Notification received of Insider Threat	Add all details of the Notification to the Incident Ticket. Ensure that all details of the detection or the member of staff reporting the incident are added to the case.	Required	ACME: Analyst
IT-0020	0.20	Establish if a "Confidential" Incident	Establish if the case is to be classified as "Confidential" and who is to be allocated access	Required	ACME: Analyst ACME: Manager
IT-0030	1.10	Log relevant information from suspect system	Log system information from suspect system: • Employee Name (if known) • Hostname • Operating System with Service Pack (if known) • System Type (if known) • Location of Employee • Employee's Role, Security Clearance and Privilege/access level.	Required	ACME: Analyst
IT-0040	1.30	Set the Priority of the incident	Determine the impact and priority of the incident.	Required	ACME: Analyst
IT-0050	1.40	Determine what assets have been accessed by Individual	Establish what other systems the Insider has had access to and what changes have been made. Record all assets associated with threat.	Required	ACME: Analyst
IT-0060	1.50	Correlate findings	If there is evidence of similar incidents, correlate findings.	Required	ACME: Analyst
IT-0070	2.10	Pull traffic logs of the incident	Acquire all relevant Network logs.	Required	ACME: Analyst
IT-0080	2.20	Establish Threat	Confirm if this is a credible threat to ACME or a False Positive.	Required	ACME: Analyst
IT-0090	3.10	Update ACME Manager	Update ACME Manager on the current state of the investigation. Seek approval for seizure of assets	Required	ACME: Analyst

Summary – The Big Picture

Use Case Elements

Objective → Threat → Stakeholder → Data Req. → Logic → Testing → Priority → Output

Element Descriptions

Objective	Threat	Stakeholder	Data Req.	Logic	Testing	Priority	Output
Purpose and goal of the procedure	The threat which the logic seeks to identify	Those with responsibility relating to the procedure	Detection Info. sources e.g. logs, packets, host configuration, CTI, etc.	Content rules and filters, etc. to process data and identify threat	Logic validation process to confirm that it addresses the risk	Classification category and level for the threat based on impact and urgency	Workflow when responding to the threat

Example: Remote Access – C2 Communication

Objective	Threat	Stakeholder	Data Req.	Logic	Testing	Priority	Output
Monitor and alert on web C2 malicious host	Compromised host succumbing to attacker takeover	L1, L2 Analysts SOC Manager, ITOPS	FW, Web Proxy Pinchpoint FPC Context (CMDB, TI feeds)	Reporting Engine; SA ESA Rules	Connect to domain previously added to blacklist	Host: P3 Critical System: P2	Procedure to be followed when C2 is detected

The Road Ahead

- Consolidate Framework
  - SLAs
  - UC fine tuning and improvement
  - IRPs scalability
  - Threat Indicators
- Create Use Case scenarios (focus on threats)
- Publicise the Framework and establish an industry standard

Benefits of ACD Use Case

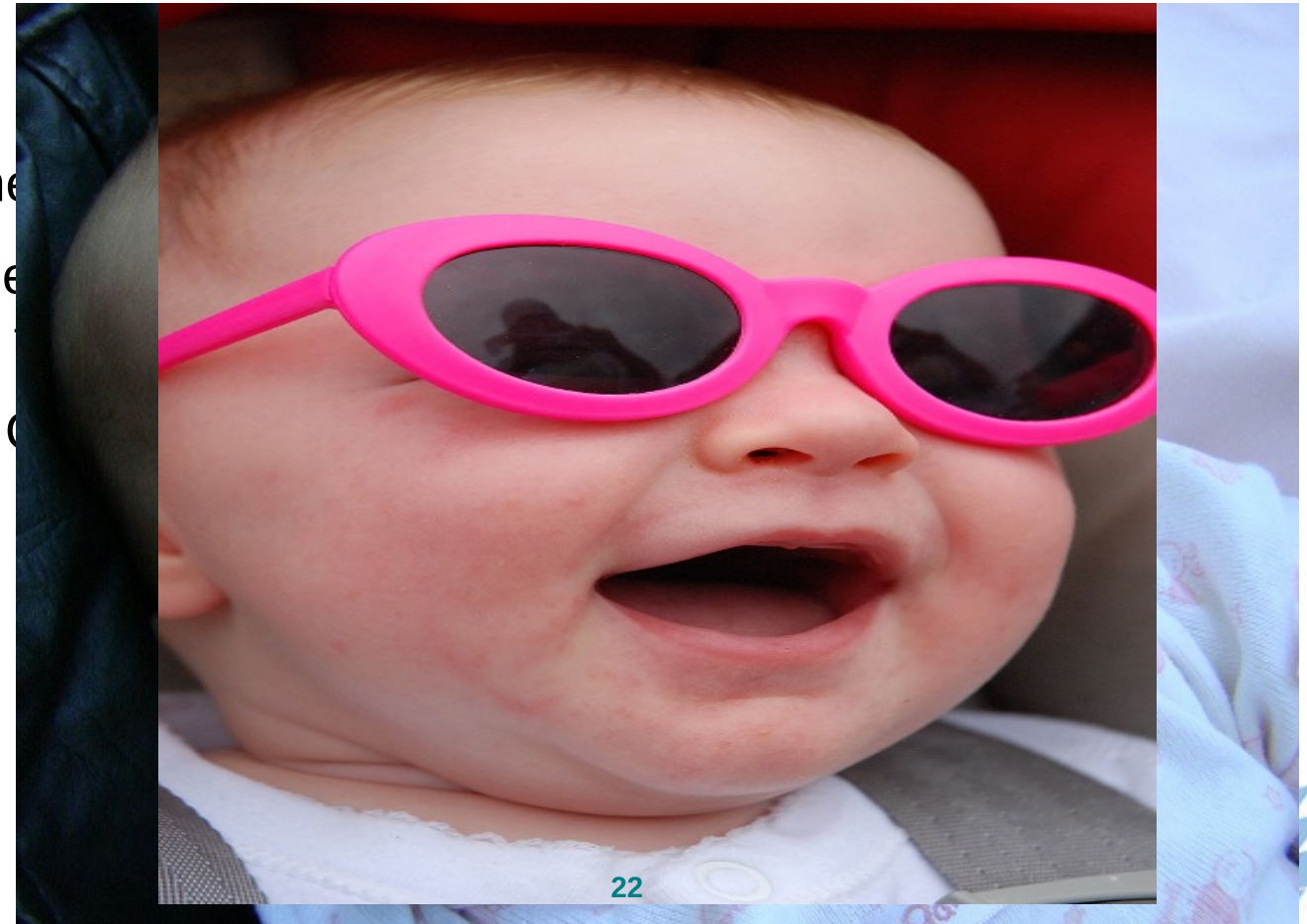
- End 2 End Capability
- Granularity
- Adaptable to different platforms (SIEM and IMS)
- Plan on a Page
  - Each Use Case is complete in its own right

Apply What You Have Learned Today

- Next week you should:
  - Investigate if your organisation already utilises Use Cases
  - Highlight any gaps in coverage
- In the first three months following this presentation you should:
  - Establish your most critical Use Cases and apply Framework
- Within six months you should:
  - Deploy your Critical Use Cases
  - Have a Library of Use Cases and associated IRP's
  - Identify remaining Use Cases requiring deployment

Conclusions

- SOC's
  designe
- A frame
  Cases
- A Use



Questions (and thanks for your resiliency ☺)

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