Date of Interview: 19/03/2022
Clients name: Bautista Negro
Clients age: 19
Type of interview: Conducted face-to-face interview
Transcription of original interview: 22/03/2022

What did you like most about my program?

I really enjoyed how much functionality it had. The Economy tab I think was called was really neat, I enjoyed it, it was real nice to be able to do math without having to do it by hand much easier for the monthly budget. The schedule was also good. It really helped me remember which dog had to be taken at what time and overall made it easier to plan ahead. I really enjoyed how you could see the days and time the dog was able to be taken out, super specific. I also liked the add and how it had so many items I could add and the modification and search were good. In general, I must say it was a good program.

What improvements would you make to the program in the future?

I liked most of the program but the add at the start had me confused at first… I don't know, 3 times I used it? It has so much information that it's hard to understand what needs to go where. Did I enjoy the add and its range of… abilities? Functionality! But it was too much for my brain. I was bale to use it though, and honestly after playing with it for a while I understood, it was… whats the word?... User friendly. Even so, you know I'm not good with computers, I'm better with phones hahaha. I would also like a phone kind of app if possible, you know? I'm better with my phone so it makes it easier for me, maybe that is something.

Would you use my program in a normal day-to-day scenario?

It Is really good and really functional as well. Of course, it does need its tweaks here and there but the idea… the foundation is there. Might need to polish some loose ends or some functionality in order to be completely reliable to use but in all honestly, I could use it right now and probably understand it. The vet feature where I could save any kind of documents was really good, Its all there the only thing I need to do is copy paste and Ive got the vet history, it only allowed one pic though so that might be another improvement. Either way, It's definitely going to come in handy.

If you had to choose one thing that surprised you, what would it be?

Honestly there are many things that surprised me in the program, for example the way it saves the dog is full, or the vet picture and while all this is good the way it opens up and has all of the informationsaved from previous openings is amazing. I can just save dogs all day close the program and then as soon as it was opened I had everything there, saved and neatly organized. I know its weird being happy over that but trust me when I say that having all of your hard work saved and then having it perfectly organized and ready to go is not something that people like me value less. The books only gave me one functionality and well this is 50 percent better hahaha.

Any final thought?

Not really, I've said everything I've wanted to say, really good, I enjoy its functionality and how you gave me specifically what I asked for but while it needs its… upgrades It's still really good, thank you.