

# WILL A PIG E. BANK CUSTOMER LEAVE?

**3 OR MORE PRODUCTS?**

**YES**

**NO**

AGED 51 to 64?

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**YES**

**NO**

**YES**

**NO**

INACTIVE?

INACTIVE?

INACTIVE?

INACTIVE?

**YES**

**NO**

**YES**

**NO**

**YES**

**NO**

**YES**

**NO**

**HIGHER**

**LOWER**

**PROBABILITY**

