# AHMAD FAKHRI

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### **SUMMARY**

Passionate and resourceful self-taught programmer with years of hands-on experience in mobile development. Proven ability to design, develop, and deploy high-quality apps from scratch, with a strong track record of successful monetization. Continuously learning and adapting to new technologies to deliver exceptional user experiences.

#### RECENT EXPERIENCE

### Researcher (Mobile Unit) · TM Research & Development

Jun 2023 — Present

- Led a cross-functional mobile team to develop a reusable Flutter project template for internal use, reducing the duration of the early development stage.
- Researched and integrated a real-time video conferencing feature into the SMART helmet, enabling seamless remote collaboration between field engineers and supervisors.
- Published an open-source Flutter package for Keycloak SSO integration, which was fully adopted by new projects and significantly shortened development time.

#### Mobile Developer · OCBC Bank

Nov 2022 — May 2023

- Acted as the first responder to reported issues, analyzing, prioritizing, and routing critical bugs to developers to ensure swift resolution.
- Monitored end-to-end encrypted (E2EE) payment processing systems on the mobile app, guaranteeing secure and uninterrupted financial transactions.
- · Maintained and optimized decade-old legacy code, enhancing system stability while maintaining core business logic.

#### Flutter Developer · SiagaX Industries

May 2022 — Nov 2022

- Designed intuitive UI/UX wireframes and prototypes in Figma, collaborating closely with stakeholders to ensure alignment with business objectives.
- Developed cross-platform mobile applications using Flutter, growing the company's portfolio with multiple published apps on the Play Store and App Store.
- Implemented scalable Firebase backend solutions, utilizing Firestore, Auth, and Cloud Functions to deliver secure and high-performance applications.

## Digital Content Reviewer (Korean Speaker) · Accenture

May 2021 — May 2022

- Spearheaded digital content management by implementing robust systems that enhanced security, ensured compliance, and optimized user experience across all platforms.
- Achieved 90% of user inquiries resolved within 24 hours while maintaining a 95%+ satisfaction rate through empathetic, solution-oriented support.
- Enforced policy-driven resolutions for complex user issues, balancing organizational guidelines with strict regulatory compliance.

## **EDUCATION**

#### Sungkyunkwan University

Feb 2017 — Feb 2021

Bachelor's Degree in Architectural Engineering CGPA 3.47

## **Seoul National University**

Feb 2016 — Feb 2017

Test of Proficiency in Korean (TOPIK II) Level 6

#### **ADDITIONAL INFORMATION**

- Programming Languages: Dart, JavaScript, TypeScript, Kotlin, Swift, Java, HTML, CSS
- Libraries & Frameworks: Flutter, Angular, Flame, Node.js, Bootstrap
- Tools & Platforms: Git, Firebase, Supabase, Postman, Figma, RevenueCat, Admob, Arduino
- Related Links: LinkedIn, Play Store, App Store, GitHub, Medium