

Optimizing Sales Performance: Salesman KPI Evaluation at Harapan Jaya Store

Rio Pramana Faaza Naima Christina Eastti Saktiani Yosua Lubis

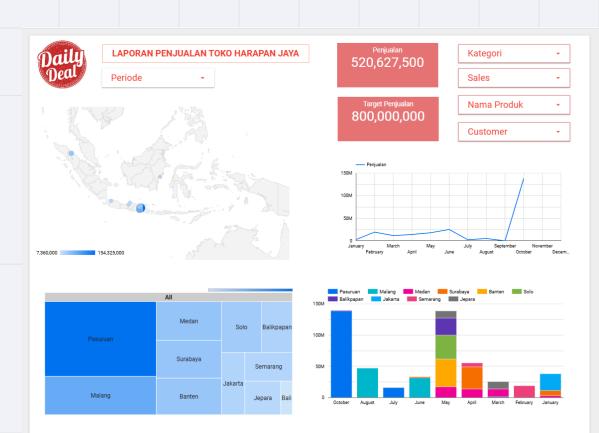
Background

Toko Harapan Jaya's Sales Dashboard

Contains sales information from January - October

Target Sales

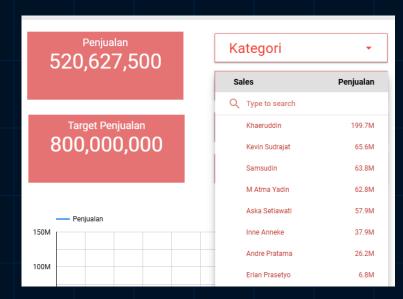
The store has 8 salesmen, each with a target sales of 100,000,000



Sales Performance Challenges

Less than 2 months left, but the Sales is still under Target

- We have achieved 65% of our target to date
- Each salesman is expected to achieve Rp100m, but some still need to boost the performance
- To meet the **remaining target**, we must focus on high demand products, key sales regions

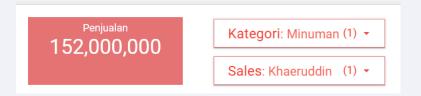


Understanding Salesmen Performance Challenges

Some salesmen performed way better than others. This disparity leads to **target sales not being achieved.**

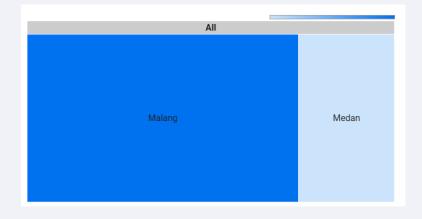
To find the problem, we did some **comparative analysis**

Top Performing Salesmen



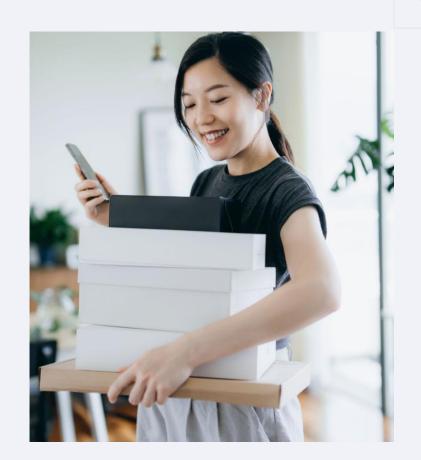




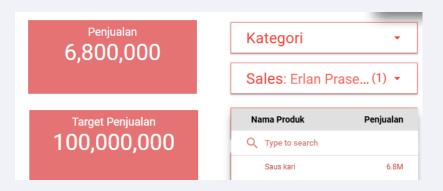


Learn from The Success

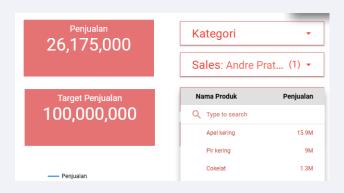
Top salesmen found success in selling drink category and do sales to more than 2 region

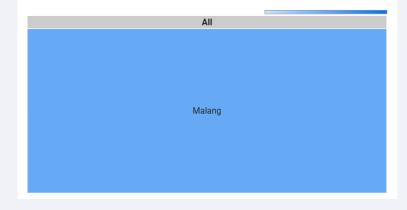


Worst Performing Salesmen



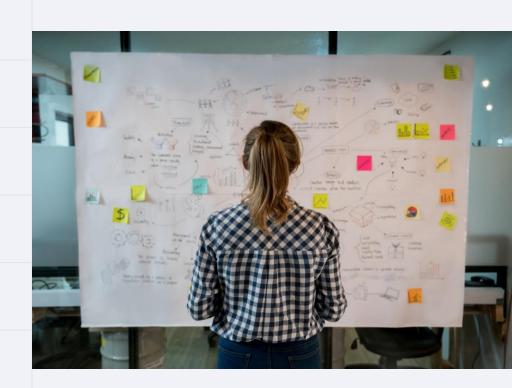






The Mistakes

Worst performing salesman had no sales in drink category and only put their sales effort in 1 region



How to optimize Harapan Jaya Store sales?

Offer more drink category, because the top sales is drink category that about 43,5% of sales

Kategori	Penjualan
Q Type to search	
Minuman	226.4M
Selai	57.4M
Buah	37.1M
Susu	31.3M
Sup	28M

How to optimize Harapan Jaya Store sales?

Do sales to more than one region. The bottom 3 salesman only do sales to one region. The recommended region to do sales is Pasuruan and Malang because they are the top sales based on region.

Further customer segmentation is needed to add missing categories, like 'drink' in Solo.





Thank You!

