## Onyedikachukwu Stephen Ezeamama

**Junior Software Developer** 

39, Gbemisola Adenubi Str., Ago Palace way, Okota, Isolo, Lagos, Nigeria

stehen894@gmail.com

+2348139386823

#### **Profile**

Junior Software Developer with 1+ years of experience in the IT & software technology, with specialization in front-end development. Proficient in JavaScript, CSS, HTML, and Bootstrap with a solid understanding of C# & ASP.NET. Proven team player with ability to collaborate with cross functional teams to deliver software solutions. A solution driven fast learner, seeking opportunities to grow & utilize my skills in achieving set goals.

## **Work History**

01/2022 – Till Date | Anthony, Lagos, Nigeria Junior Software Developer

FINTRAK SOFTWARE COMPANY LTD

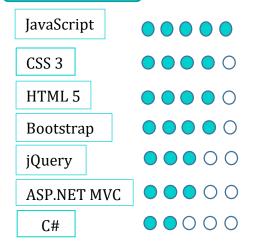
- Collaborated with a team of developers to develop, support, and maintain "Mortgage Ecosystem Application", a Core Banking Solution, developed for AG Mortgage Bank using the .NET framework, HTML, CSS, jQuery, and Bootstrap.
- Conducted development tests, unit testing and bug fixes.
- Assisted the development manager with all aspects of software design and coding.
- Monitored technical performance of internal systems.
- Writing detailed reports, gathering information from clients about the program functionality.
- Working closely with the QA and Product Management teams as well as other developers to ensure quality and punctual software development.

09/2022 - 01 2023 | Nottingham, United Kingdom Junior .NET Developer (CONTRACT)

SENIOR INTERNET LTD - https://senior.co.uk/

- Developed and maintained web application using the Microsoft .NET framework, with expertise in UMBRACO CMS.
- Collaborated with a team of developers remotely to develop, support, and maintain the "River CMS software application" using the .NET framework.
- Implemented custom modules within UMBRACO to meet client's requirements and enhance website functionality.
- Actively participated in the full software development lifecycle, including requirements analysis, design, coding, testing.
- Debugged and troubleshot issues in software application, identified and resolved defects.

## Software skills



## Competencies

- Project management skills.
- Highly organized and efficient.
- Excellent oral and written communication skills.
- Good leadership skills.
- Team work and team coordination skills.

#### **Certifications**

- JavaScript, Bootstrap and php: certifications for beginners
  - Udemy.com | 2023
- Data and Data Science
  - 365 Data Science | 2020
- Project Management Professional Course – Synergy HR solutions | 2018
- Google online digital marketing
- Google Nigeria | 2017

#### **Accomplishments:**

- Developed a responsive web application by transforming already built CRM web design concepts into a fully functional application using .NET framework.
- Successfully achieved project delivery within the specified timeline.

10/ 2021 – 01 2022 | Victoria Island, Lagos

## **Customer Experience Expert**

UNITED BANK FOR AFRICA Plc (UBA)

- Responding promptly to customers through various channels.
- Maintaining a positive, empathetic, and professional attitude toward customers at all times.
- Processing orders, forms, applications, and requests.
- Keeping records of customer interactions, transactions, comments, and complaints.
- Proving feedback on the efficiency of the customer service process.
- Ensure customer satisfaction and provide professional customer support.

### **Accomplishments:**

- Implemented a CSR script to be used for new customers that increased efficiency by 20%.
- Provided personalized services, building sustainable customer relationships resulting in 5-star feedback from clients.
- Trained 10+ call center agents in performing outreach work, as part of their induction process.

March 2019 - July 2019 | Papa Ajao, Lagos

## **Data Analyst**

FLOW COMPUTER SYSTEMS

- Physical Verification and Tagging of Assets.
- Data gathering and auditing of the Fixed Assets.
- Record the assets data into the Personal Data Assistant (PDA) Scanner.
- Transfer, review reconcile verified data using the Archibus software.

#### Accomplishments:

Introduced the Asset Template Sheet format to review and ensure that all the recorded inventory data in the Personal Data Assistant (PDA) Scanner are correct and accurate at the end of the project. Also, introduced the set restriction method by using the Archibus application to make work easier and faster when reviewing the transferred data.

#### **Projects Portfolio**

## **Mortgage Ecosystem Application**

- Developed a comprehensive mortgage ecosystem application for streaming the loan origination and servicing process, registering new users and organization.
- Integrated with external systems, such as credit bureaus and property valuation services, to automate data retrieval.
- Part of a team of six developers, overseeing project planning, architecture design, and implementation.

## PORTFOLIO PROJECTS

# I. Global Talent Acquisition Website (ZURI Talent)

- Built a responsive website using HTML, CSS, JavaScript, and Bootstrap.
- Optimized website performance and conducted unit testing to improve user experience.

## **II. Contact Manager App**

- Developed a Contact Manager application using ASP.NET MVC.
- Implemented features for adding, editing, and deleting user records.
- Utilized Entity Framework for data access and SQL Server as the database backend.

#### III. Payment Detail Register

- Created a Payment Detail Register using ASP.NET Web Core API, Angular, C#.
- Implemented features for adding, editing, and deleting user records.
- Integrated with external API for fetching the records.

For more detailed information, code samples, and project demos, please visit my portfolio website: <a href="https://fabianprofile.netlify.app/">https://fabianprofile.netlify.app/</a>

#### **Educational Qualification**

**B.Eng., Industrial and Production Engineering** | 2011 – 2016

Nnamdi Azikiwe University – Anambra, Nigeria

Referees